







## Contents

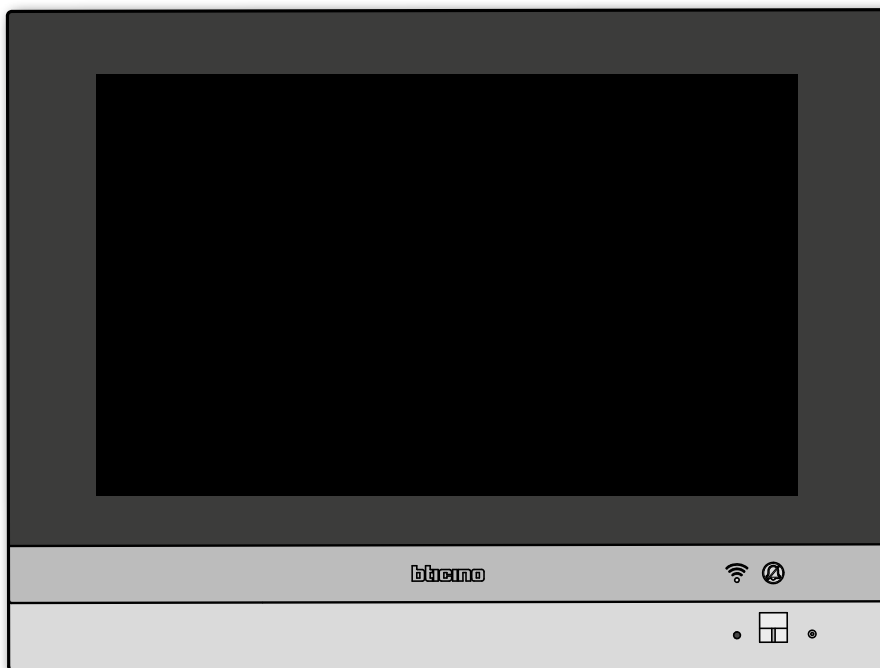
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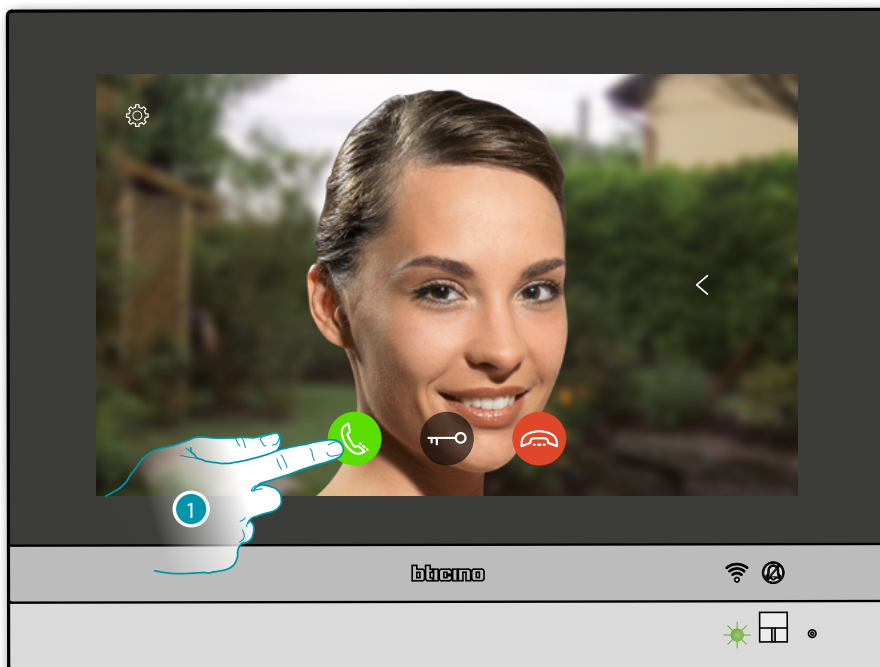
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## Quick guide

### Answer a call

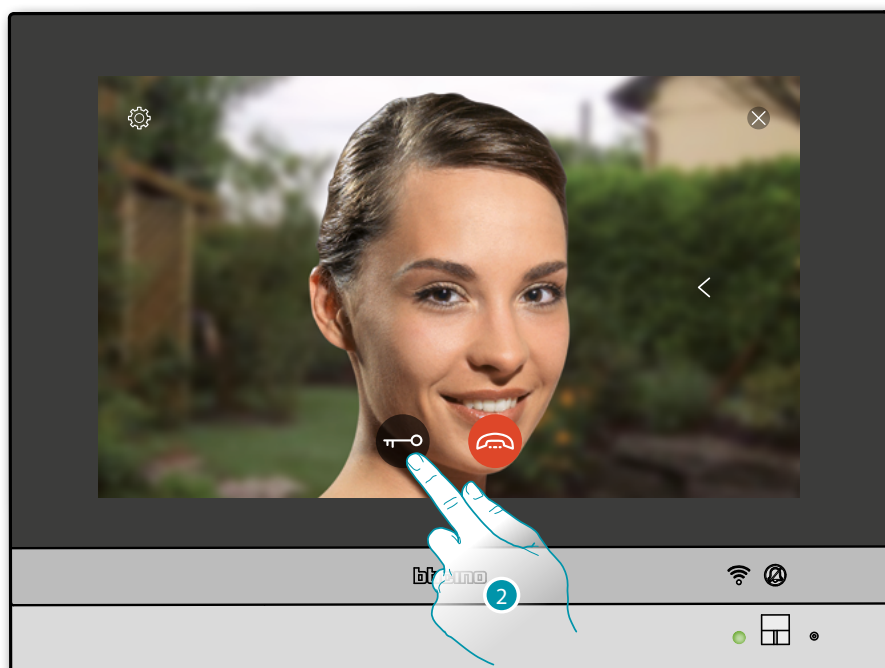


When a call is received by an Entrance Panel, the LED turns flashing green and after a few seconds the image recorded by the Entrance Panel camera is displayed.



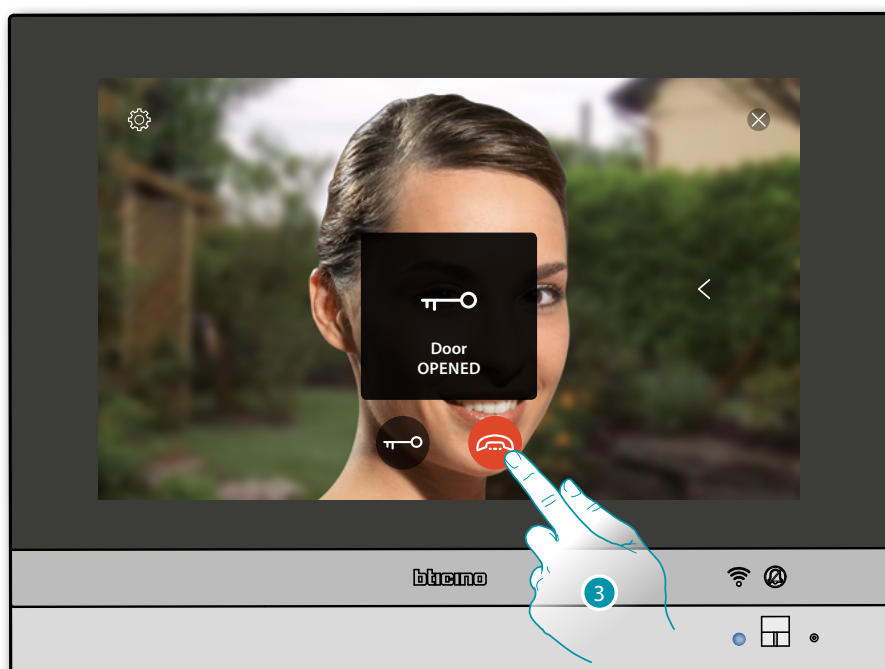
1. Touch to answer the call

The LED turns steady green



2. Touch to open the Entrance Panel door lock

The LED turns steady blue and a message indicates that the door lock has been released



3. Touch to end the call

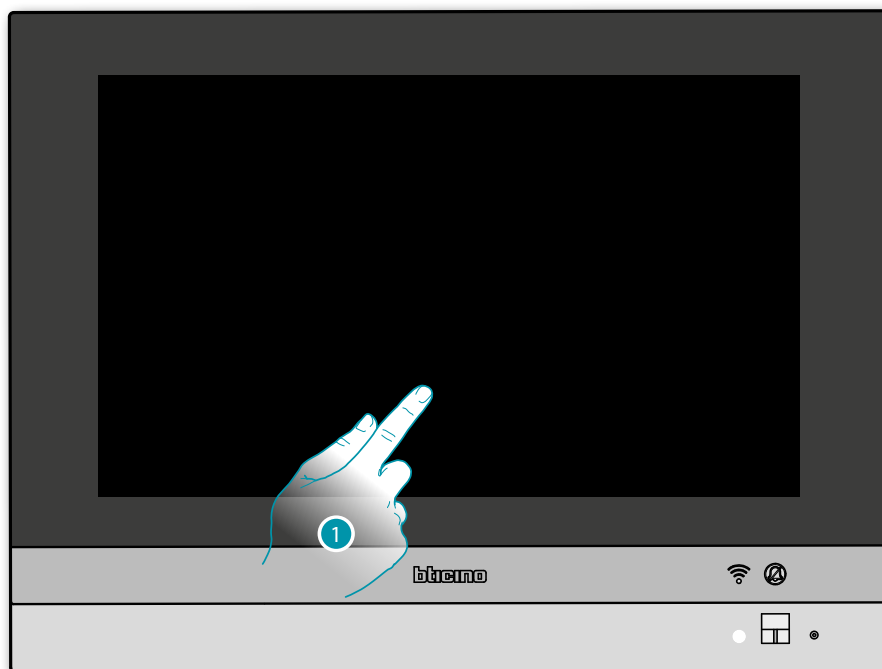


HOMETOUCH returns to the Home Page



## Listen to the answering machine

A steady white LED indicates that there are one or more unread messages



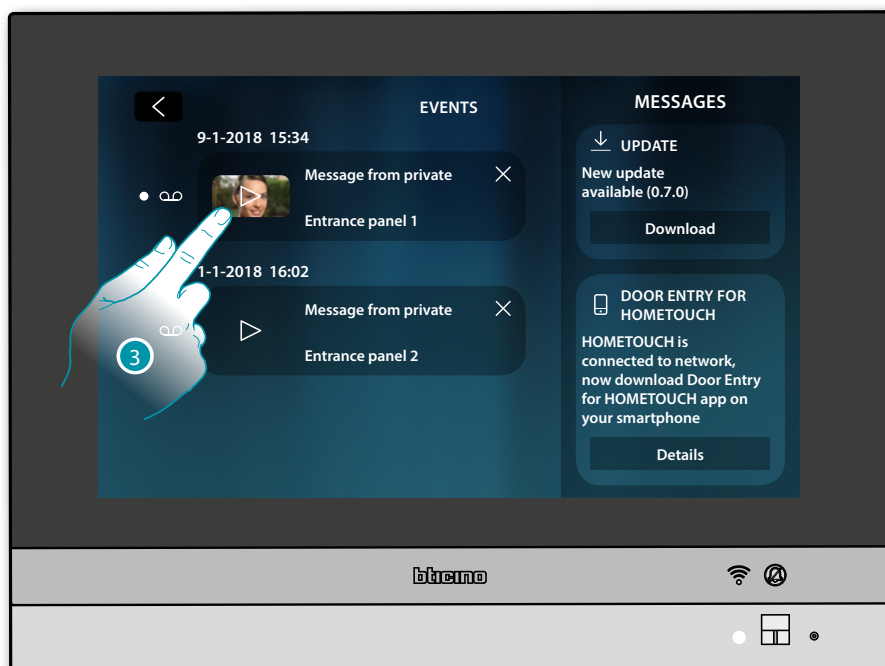
1. Touch to activate HOMETOUCH

A visual indication also appears on the event icon (✉)

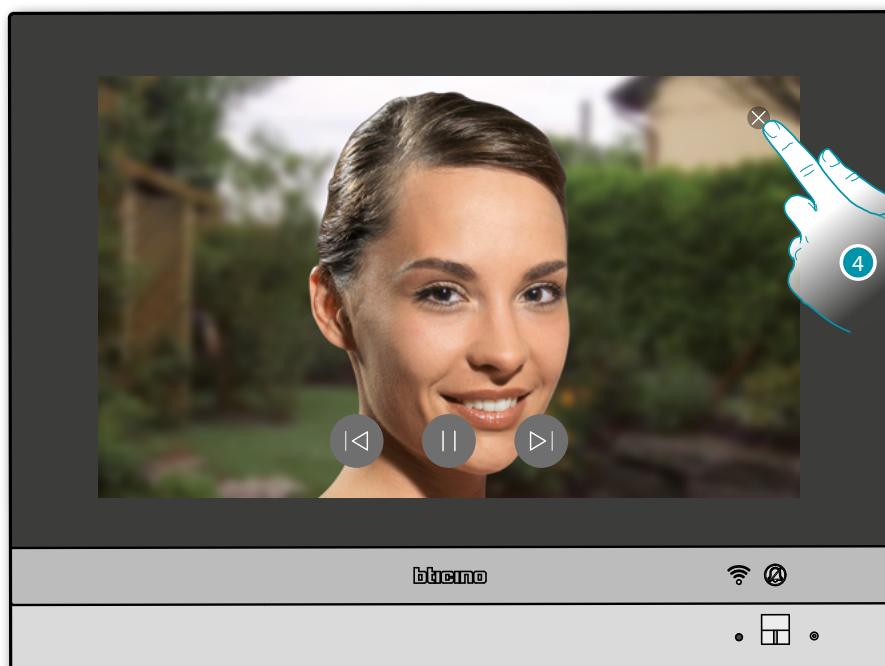


2. Touch to open the events section and display the messages

In this page it is possible to display any Entrance Panel audio/video messages recorded in your absence.



3. Touch to display the message  
The message is played back automatically



4. Touch to close the message



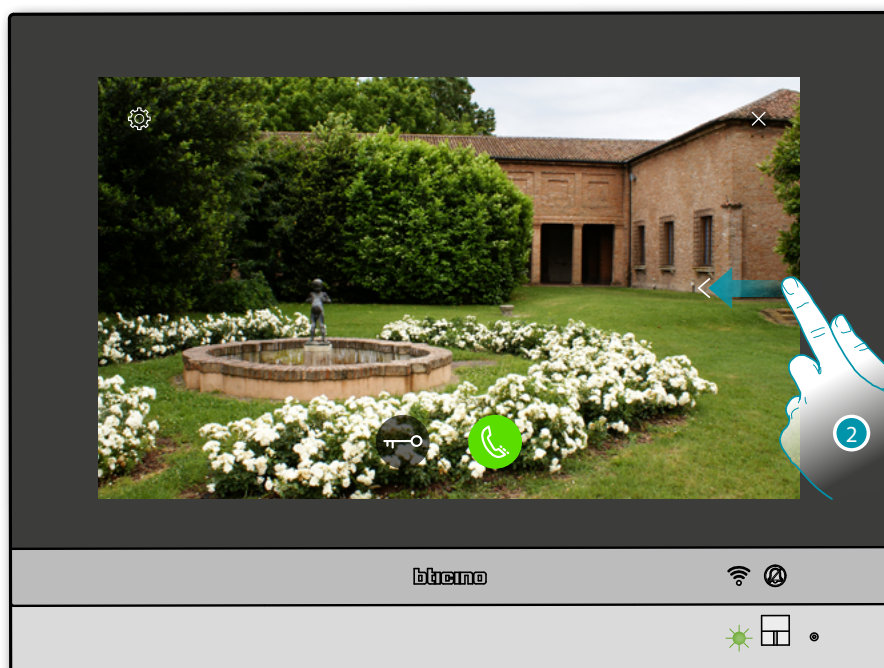
4. Touch to return to the Home Page



## Auto-switching on and scrolling

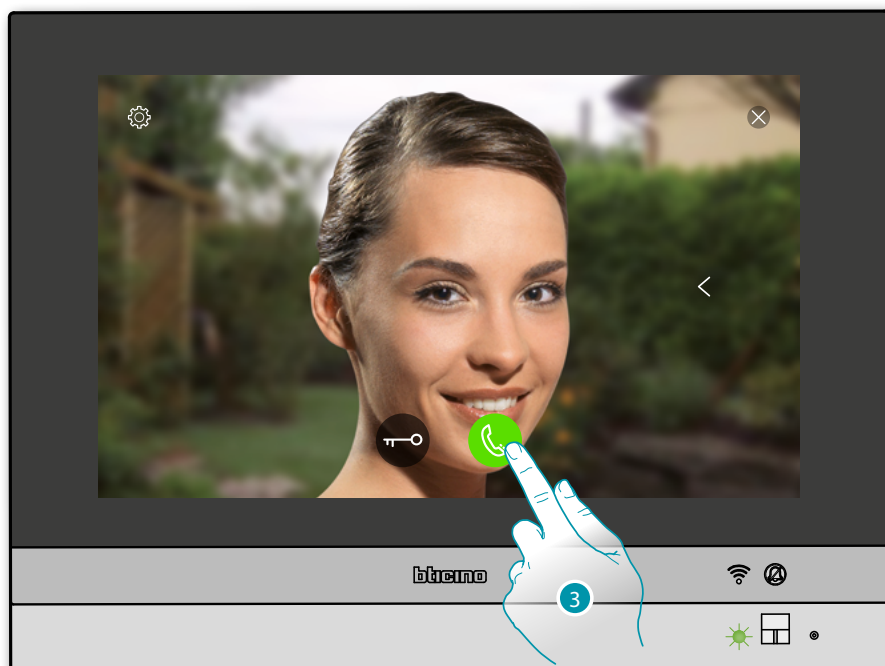


1. Touch to display the images recorded by the Entrance Panel camera  
The LED turns flashing green

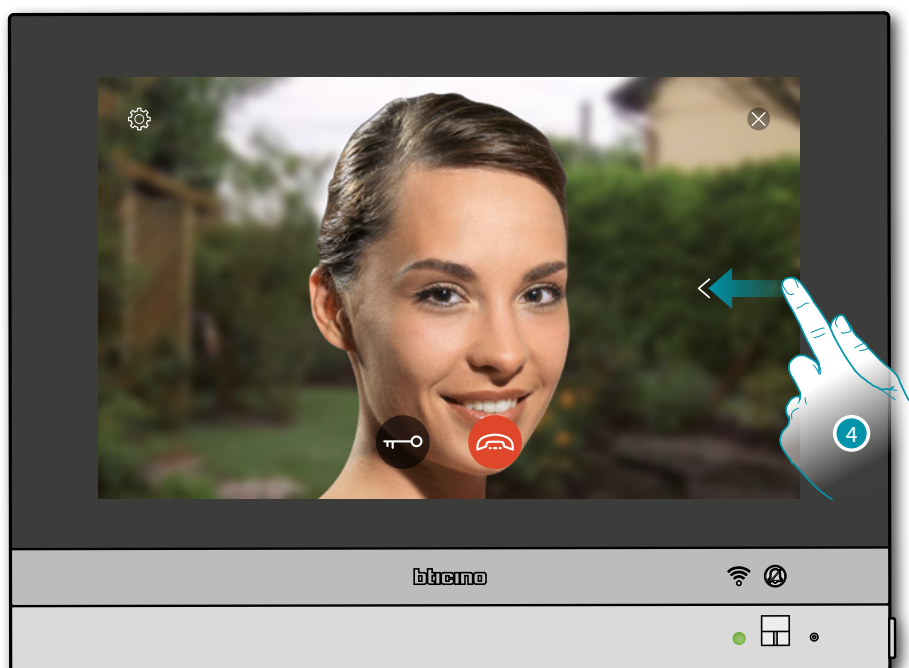


2. Touch or scroll to display another camera





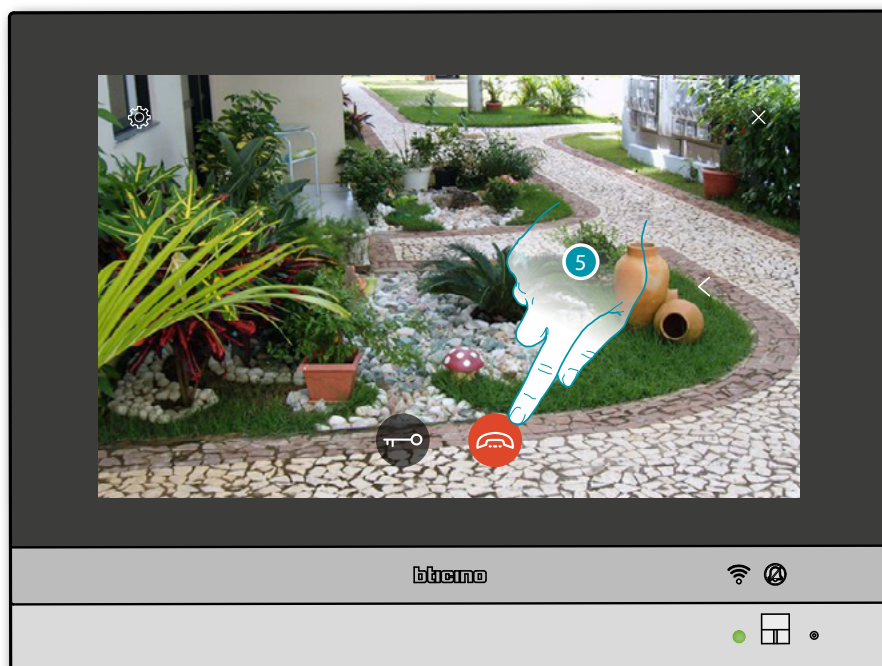
3. Touch to activate the audio communication with the Entrance Panel  
The LED turns steady green



4. Touch or scroll to display another camera

**Note:** audio communication remains active also when switching cameras; switching from one camera to another is also possible without enabling the audio

**Note:** NETATMO cameras are not included in the cycling function, and therefore will not be displayed.



5. Touch to end the audio and video communication  
HOMETOUCH returns to the Home Page

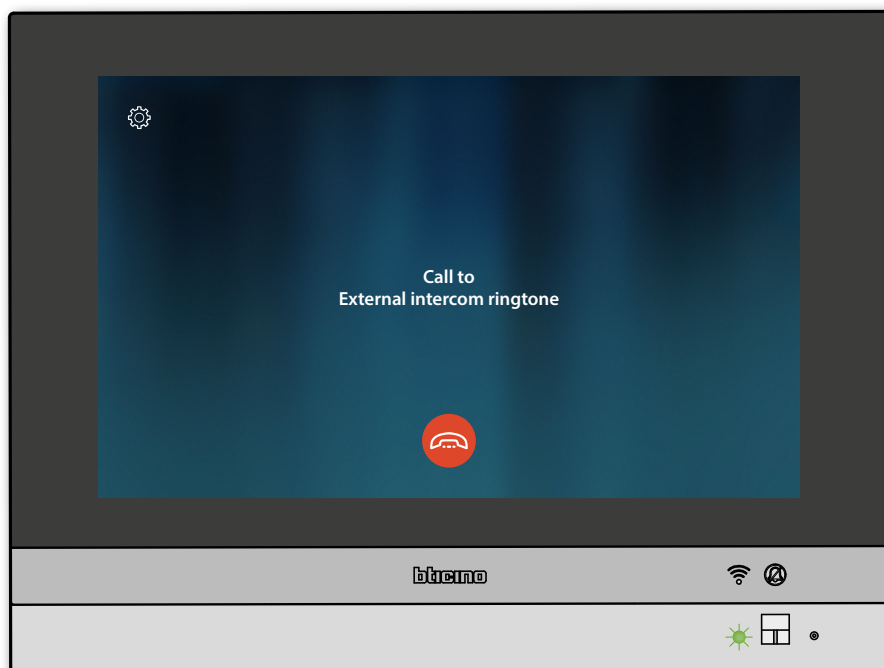


## Intercom



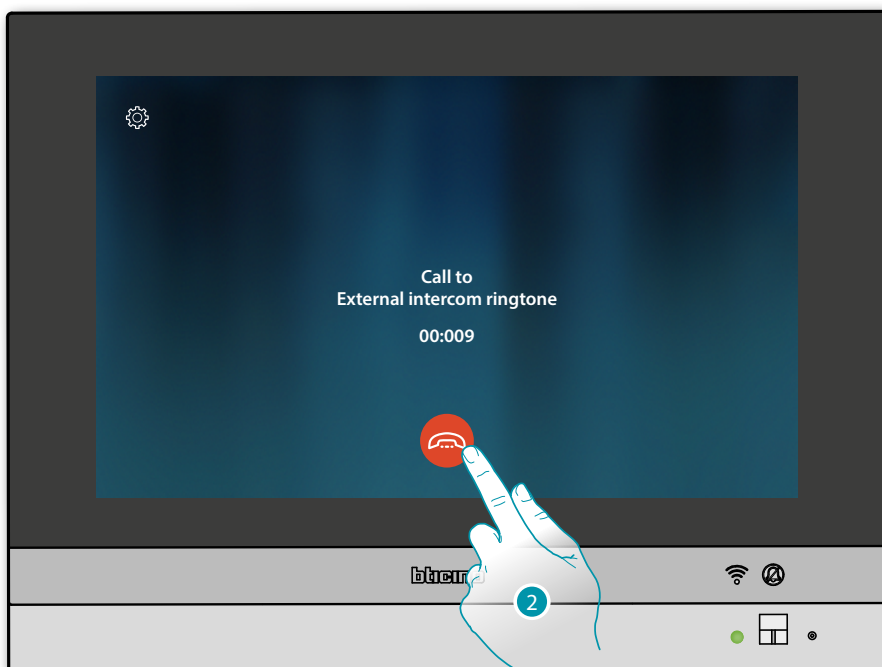
1. Touch to activate the intercom with the desired Internal Unit

The LED turns flashing green and the display shows the Internal Unit communication screen



When the called extension answers, the duration of the call is displayed and the LED turns green steady

**Note :** When a call is received from the Entrance Panel while the internal unit is in "intercom" mode, the system follows the priority rules and ends the active call.



2. Touch to end the communication  
HOMETOUCH returns to the Home Page



## Control a light/rolling shutter

### Lights

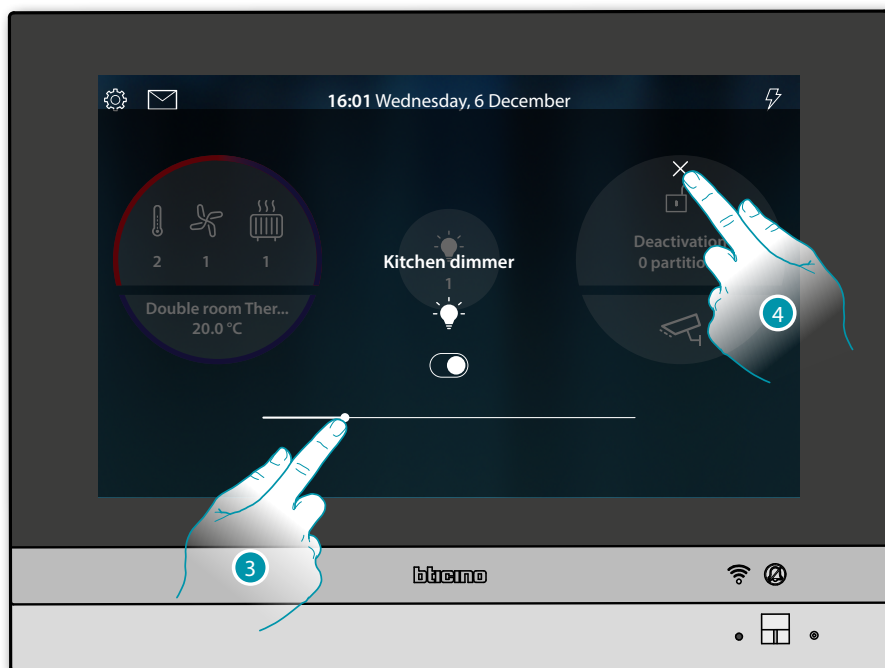


1. Touch to switch on the light and/or adjust its intensity



2. Touch to switch the dimmer on





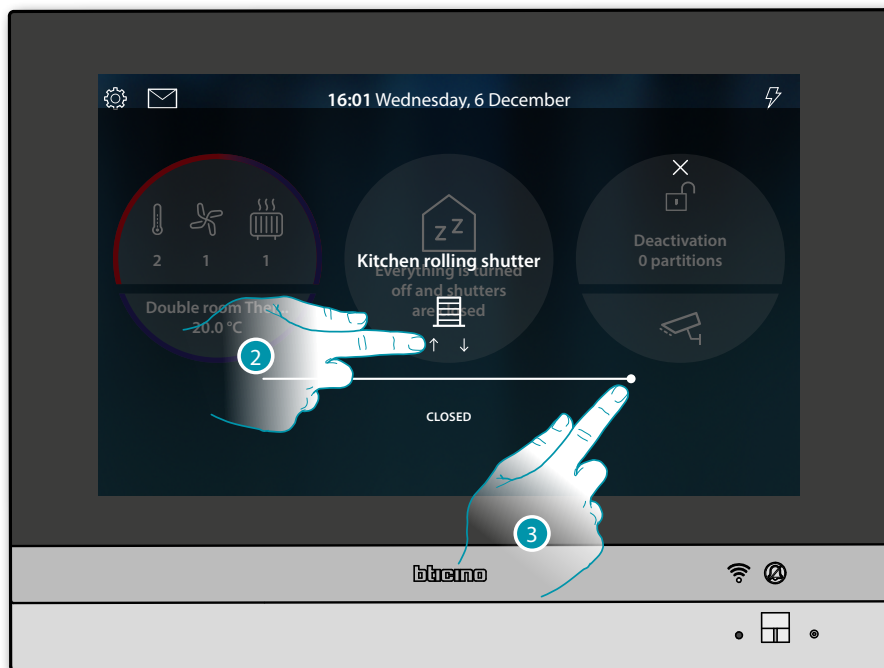
3. Touch and scroll to the left/right to decrease/increase the brightness
4. Touch to close and return to the Home Page



## Shutters



1. Touch to rise/lower the shutter



2. Touch to raise the rolling shutter to the end of travel
- Or
3. Touch and scroll left to open the rolling shutter to the point required. The command is performed when you stop pressing.



4. Touch to stop the rolling shutter
5. Touch to close and return to the Home Page



## Switch all the lights off

When the lights are on, an indication appears in the Home Status preview screen



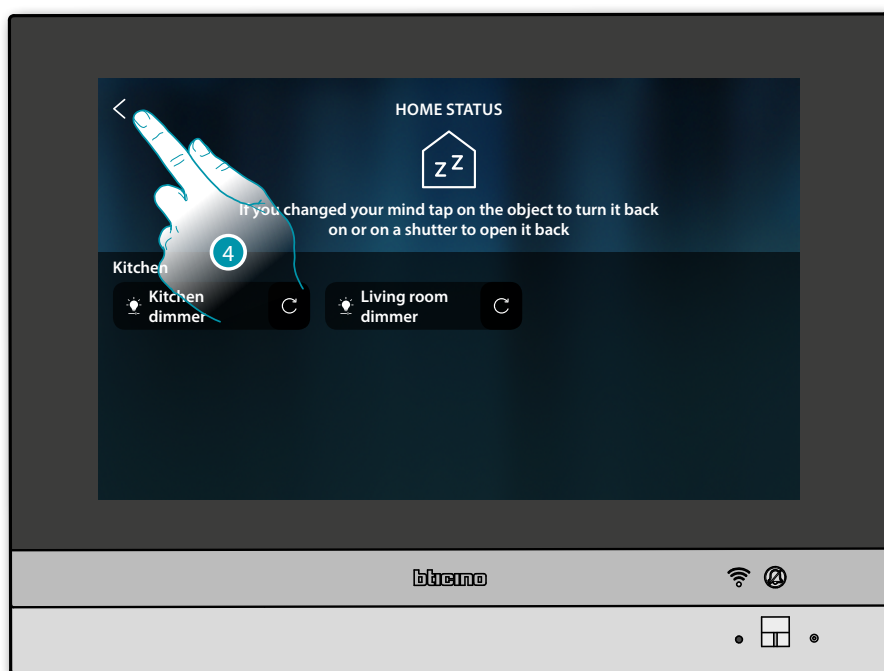
1. Touch to open the page



2. Touch to switch all the lights off



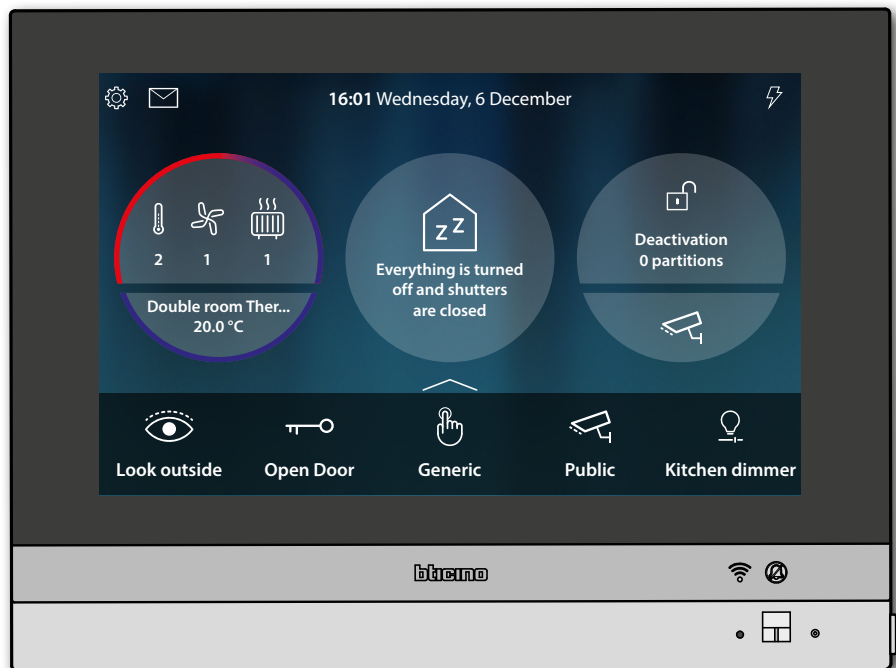
3. Touch to confirm



The lights are only available in the Home Status screen until the screen turns off

4. Touch to return to the Home Page





## Insert the burglar alarm using an insertion scenario



1. Touch to open the Burglar-alarm page



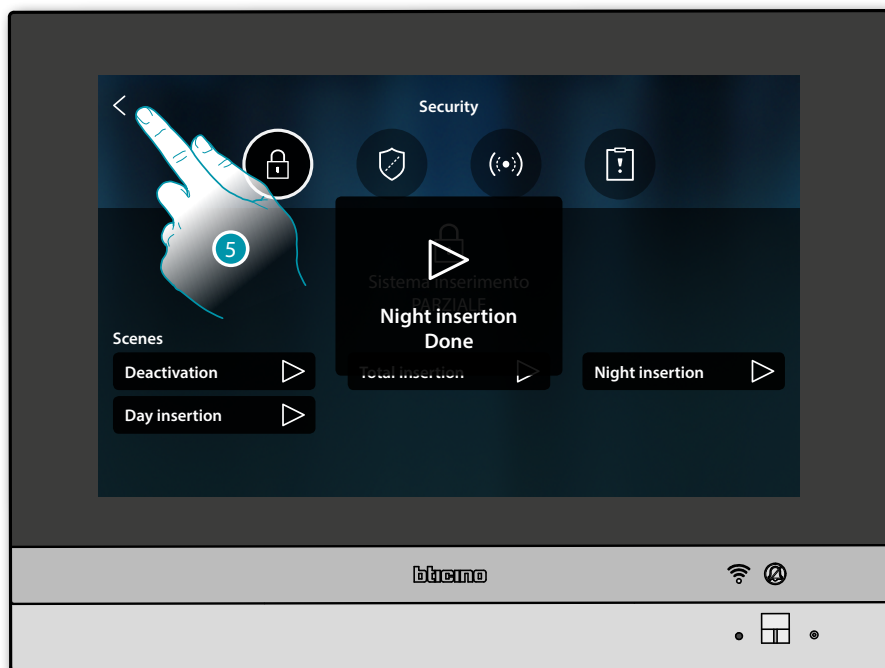
2. Touch the desired insertion scenario among the ones available



3. If required enter the code

4. Touch to confirm

A message indicates that the insertion scenario has been activated and that the system for the partitions of that scenario has been activated.



5. Touch to return to the Home Page



## Re-activate a load



If the load control unit disables one or more loads due to power overload, a load warning/management pop-up window appears on the device to avoid the meter tripping. If configured, the device also emits an audible warning.



2. Touch to force-enable the load for 4 hours

## Increase the temperature



1. Touch to manage the temperature control system



2. Touch to open the device management panel



3. Touch to increase the temperature



## General information

### Warnings and recommendations

It is important to read this manual carefully before proceeding with the installation.

The warranty becomes automatically void in case of negligence, improper use, tampering by unauthorised personnel.

The HOMETOUCH video internal unit must only be installed indoors; it must not be exposed to water drops or splashes; it must be used only on BTicino 2 wire digital systems.

The HOMETOUCH video internal unit must be connected to a Wi-Fi network with the following features:

- IEEE 802.11 b/g/n (2,4 GHz) 13 channels
- Encrypting and authentication methods supported:
  - OPEN WPA-PSK networks
  - TKIP WPA2-PSK included
  - included AES WEP 64 bits (ASCII 5 figure or hexadecimal 10 figure codes)
  - WEP 128 bits (ASCII 13 figure or hexadecimal 26 figure codes)
  - WPS authentication (supported for WPA2-PSK)
  - it supports hidden networks

**Note:** a domestic Wi-Fi with internet access is needed for the connection between the HOMETOUCH video internal unit and the smartphone.

To use the service, the Customer must acquire the technical equipment which allows access to the Internet, on the basis of an agreement made by the Customer himself with an ISP (Internet Service Provider). BTicino plays no part in this.

The customer must install the DOOR ENTRY for HOMETOUCH app on his smartphone so that he can use some services which BTicino supplies as extras to the normal basic functions of the HOMETOUCH.

The services offered by means of the App require being able to interact with HOMETOUCH remotely and through the Internet.

In these cases the integration and good working between HOMETOUCH and App may depend on:

- a) quality of the Wi-Fi signal;
- b) type of access contract to the home internet;
- c) type of data contract on the smartphone.

When one of these 3 elements does not conform with the specifications required for product operation, BTicino accepts no responsibility for any faults.

The DOOR ENTRY for HOMETOUCH app operation with screen off (background) may be compromised by the applications installed on the smartphone that:

- optimise the use of the battery and the energy saving;
- protect the device (antivirus or similar programs)

The product in fact supports a VoIP streaming system.

You must therefore check with your smartphone data network contract that it does not block it.

We would like to inform you that the service provided by BTicino by means of remote use via the App involves the use of data. The cost linked to data usage depends on the type of contract which the customer has with his ISP (Internet Service Provider) and is solely the customer's responsibility.

## Warnings and consumer rights



Read carefully before use and keep for future reference



Touching the units with wet hands is forbidden  
 Using liquid cleaners or aerosols is forbidden  
 Blocking the ventilation openings is forbidden  
 Modifying the devices is forbidden  
 Removing protective parts from the devices is forbidden  
 It is forbidden for unqualified operators to carry out the installation work  
 Installing the units near liquids and powders is forbidden  
 Installing the units near heat sources is forbidden  
 Installing the units near harmful gases, metal dusts or similar is forbidden  
 Fastening the units on unsuitable surfaces is forbidden



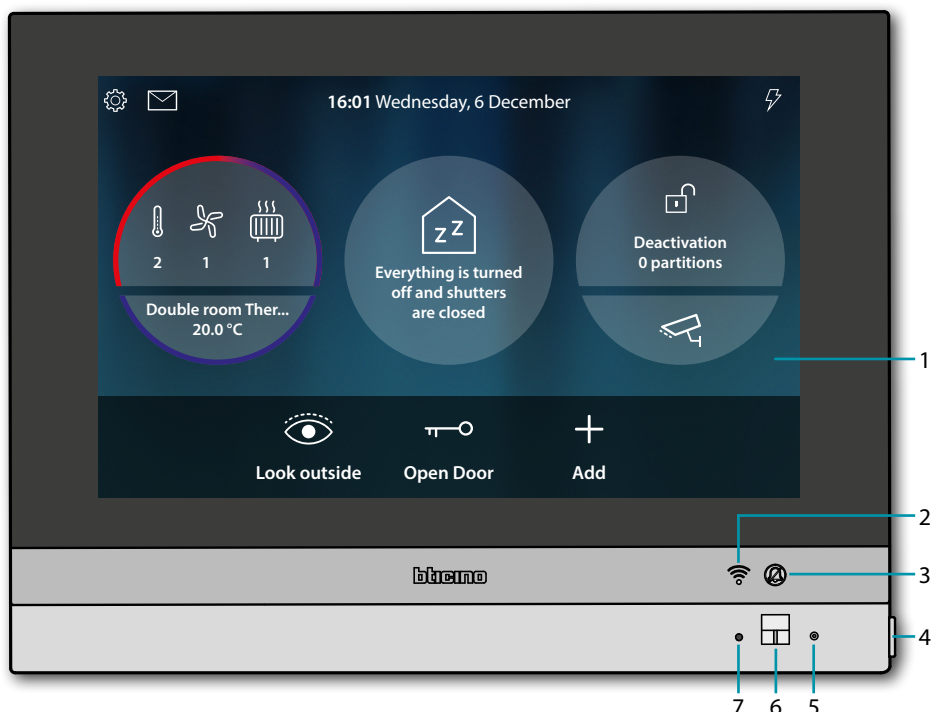
Risk of devices falling because the surface on which they are installed collapses or inappropriate installation  
 Switch the power supply OFF before any work on the system



Caution: Installation, configuration, starting-up and maintenance must be performed exclusively by qualified personnel.  
 Check that the wall installation has been carried out correctly Lay out the wires respecting the standards in force  
 Connect the power supply wires as indicated  
 Use only the items indicated in the technical specifications for any system expansions.  
 Remote operation may cause damage to people or property.

## Front view

### LEDs and pushbuttons



**Note:** the image\* shows the device with all its functions enabled.

In this manual check how to enable them.

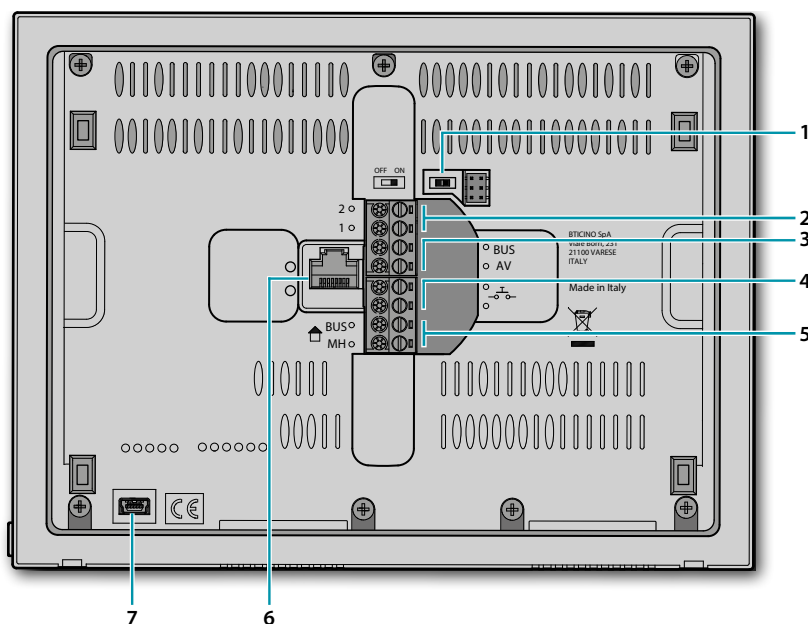
\* The background and icons shown may differ from those on the device.


1. 7" (Touch Screen) display
2. Wi-Fi Status:  
LED flashing = Wi-Fi is active but not connected to a network
3. Ringtone exclusion status:  
LED on = call ringtone disabled
4. Video door entry key:  
– door lock release (long pressure)  
– audio enabling/disabling (short pressure during a call)
5. Microphone
6. Proximity sensor
7. RGB Multifunction LED:

LED	Status	Meaning
	Steady blue	The function shows the "door open" status" (only if the system has been set correctly using the appropriate actuator)
	Steady green	The device is communicating
	Steady white	Notification of messages (answering machine, update availability or other system messages)
	Flashing red	No Internet connection
	Flashing green	Incoming call
	Flashing white	Update in progress (download or installation)

**Note:** it is not possible to perform other operations from the display when the DOOR ENTRY for HOMETOUCH App is connected to the system (e.g. call in progress, camera Video surveillance, etc.)

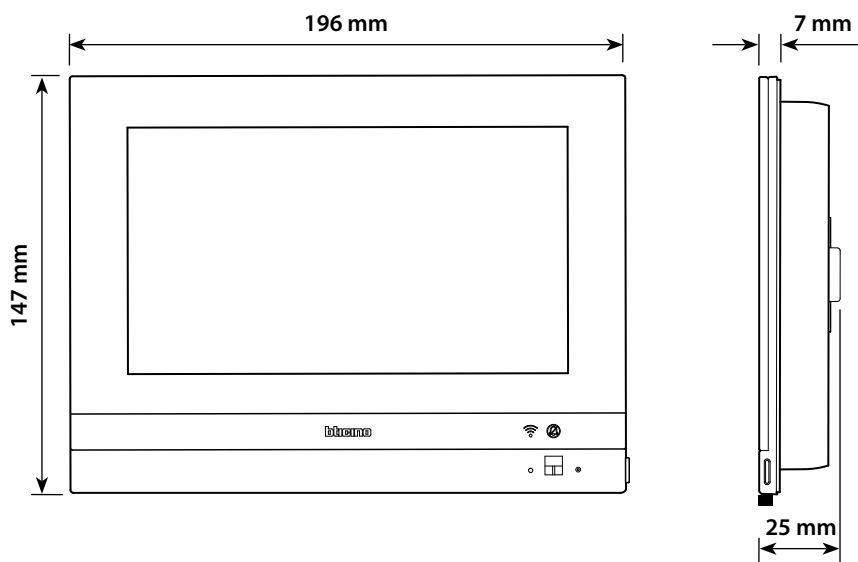
## Rear view



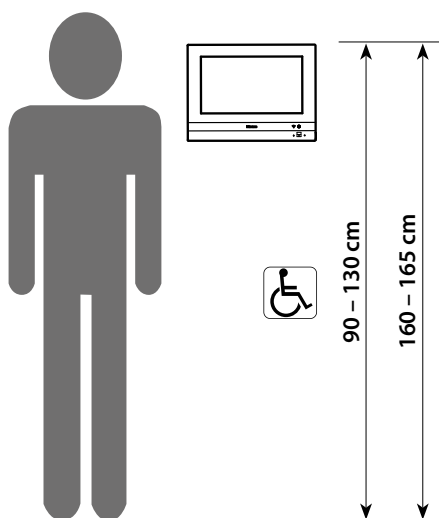
1. Line termination OFF/ON micro-switch
2. Power supply clamps (1 - 2)
3. Clamps for connection to the AV BUS
4. Clamps (  ) for the connection of an external call to the floor pushbutton
5. Clamps for connection to the MH BUS
6. Ethernet connection
7. (Service) USB mini socket

## Dimensional data and installation heights

**Caution:** Installation, configuration, starting-up and maintenance must be performed by qualified personnel

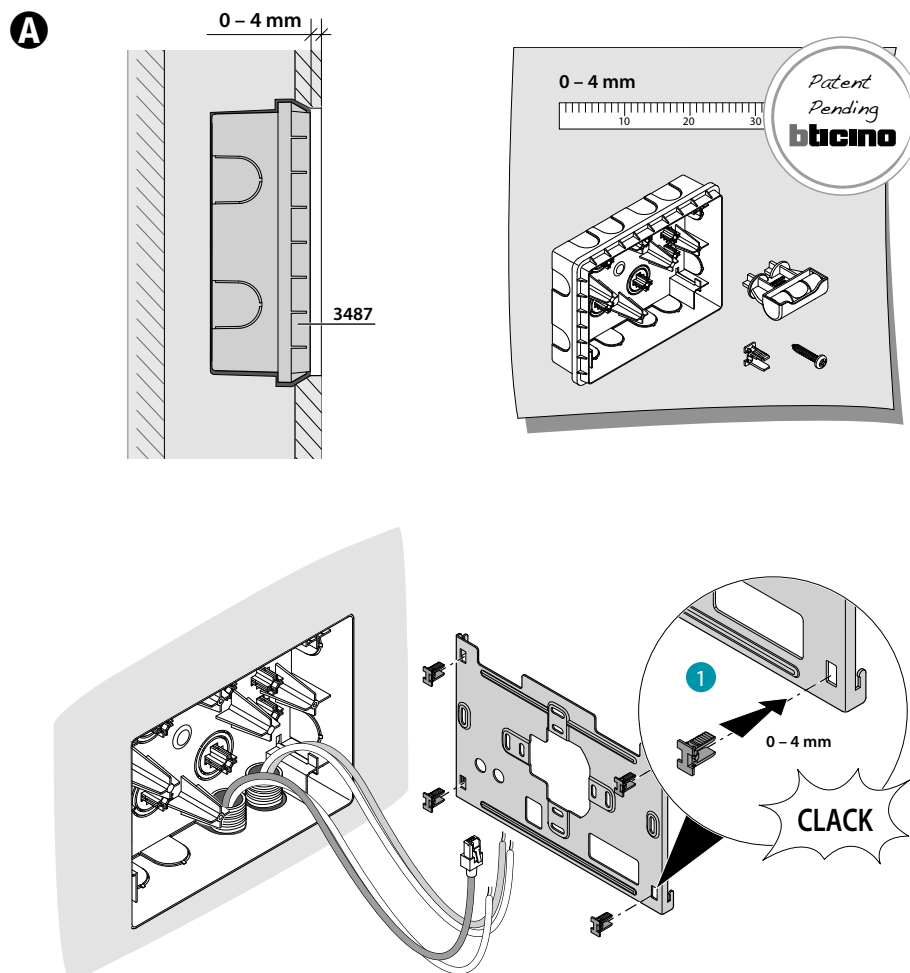


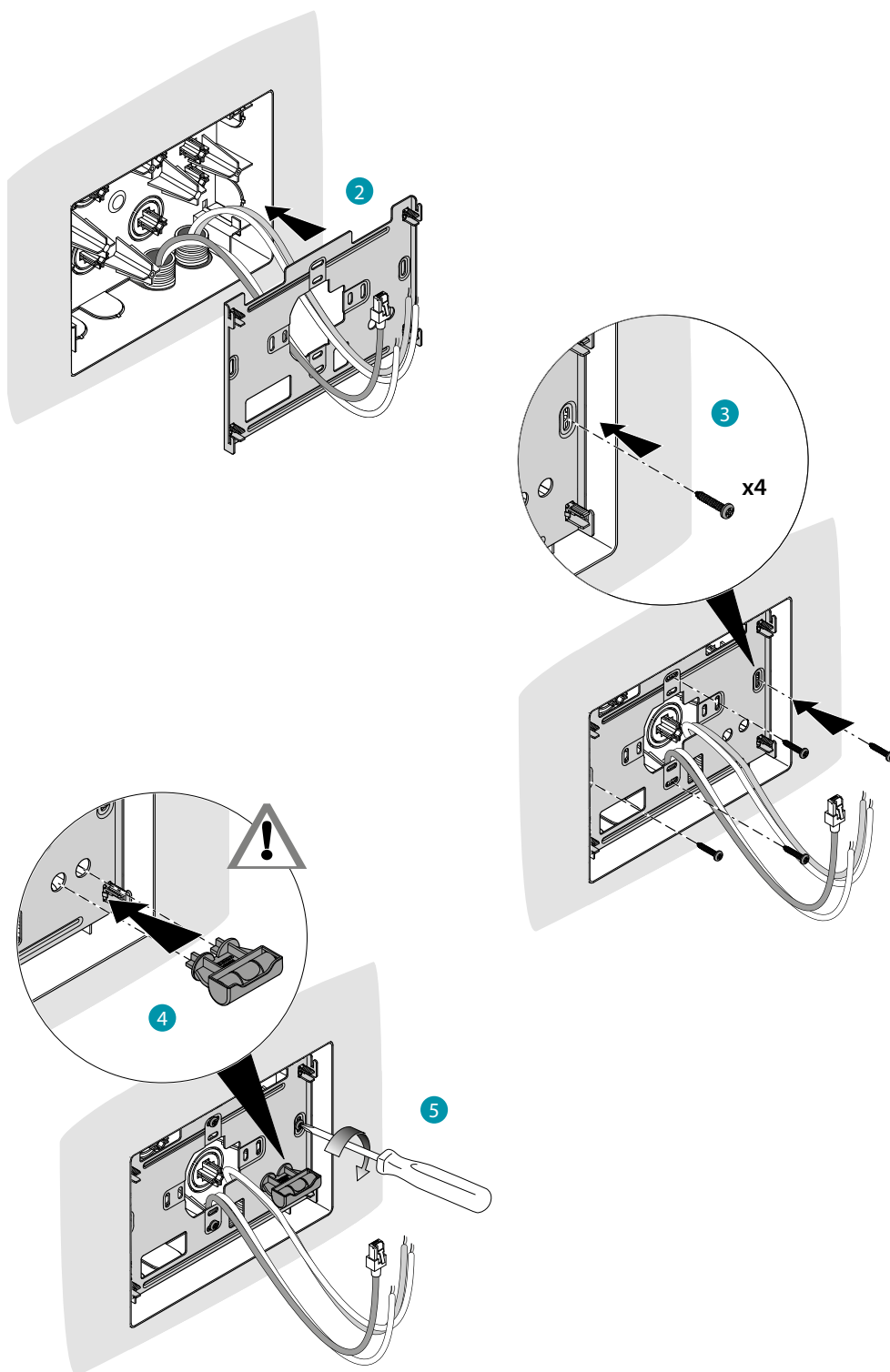
Height recommended, unless otherwise required by the law



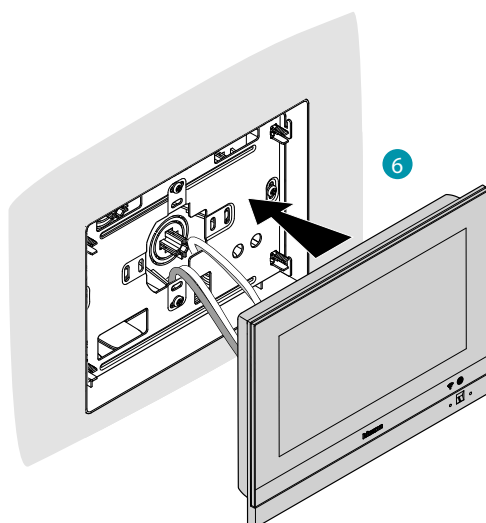
## Flush mounted installation with accessory 3487

Situation with 0 to 4 mm flush-mounted box



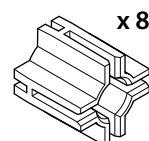
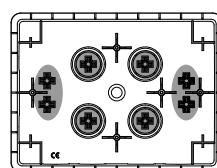
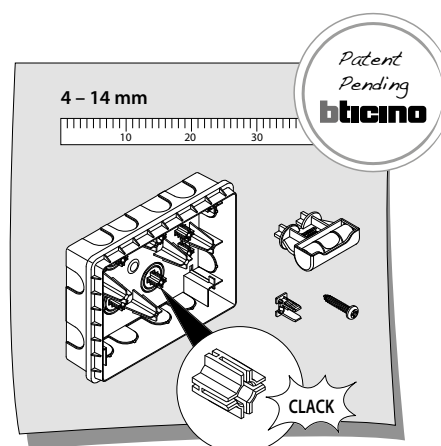
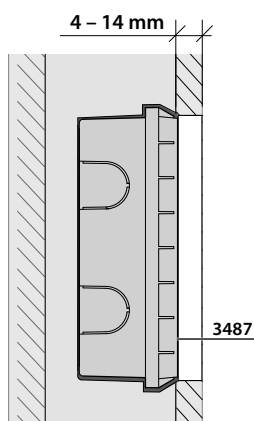


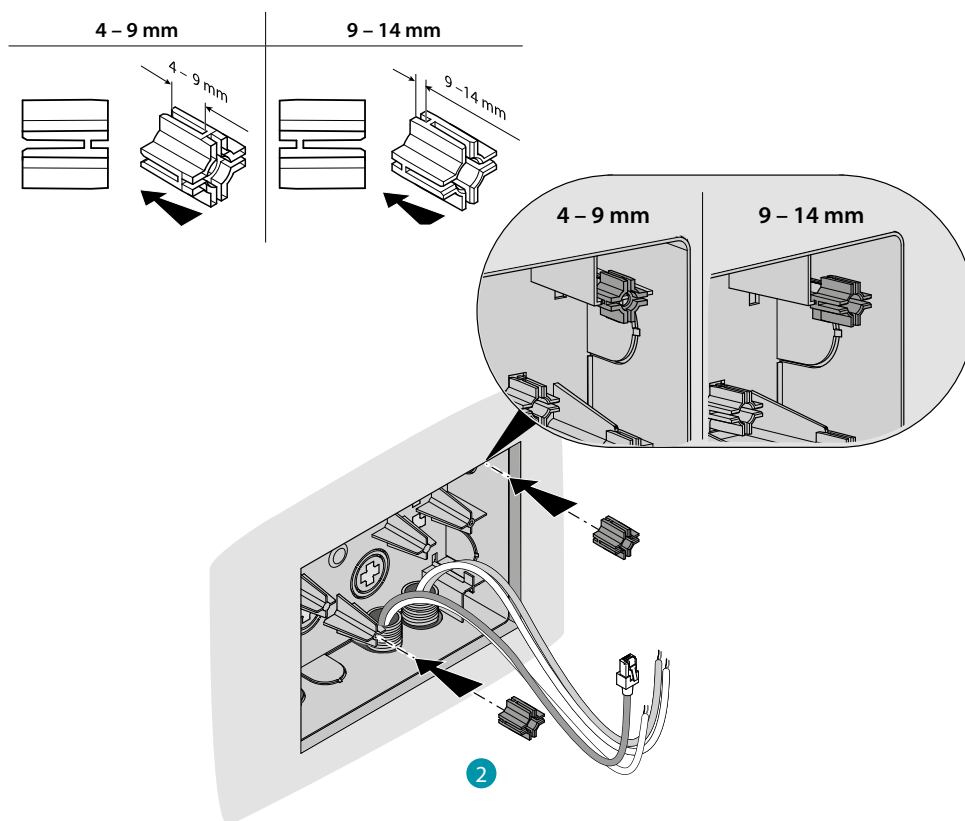
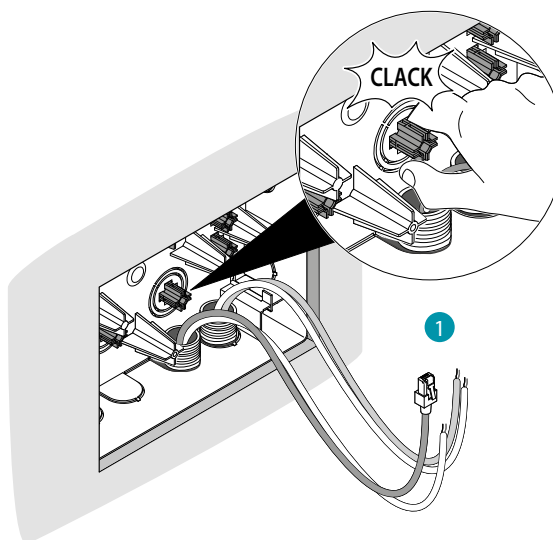


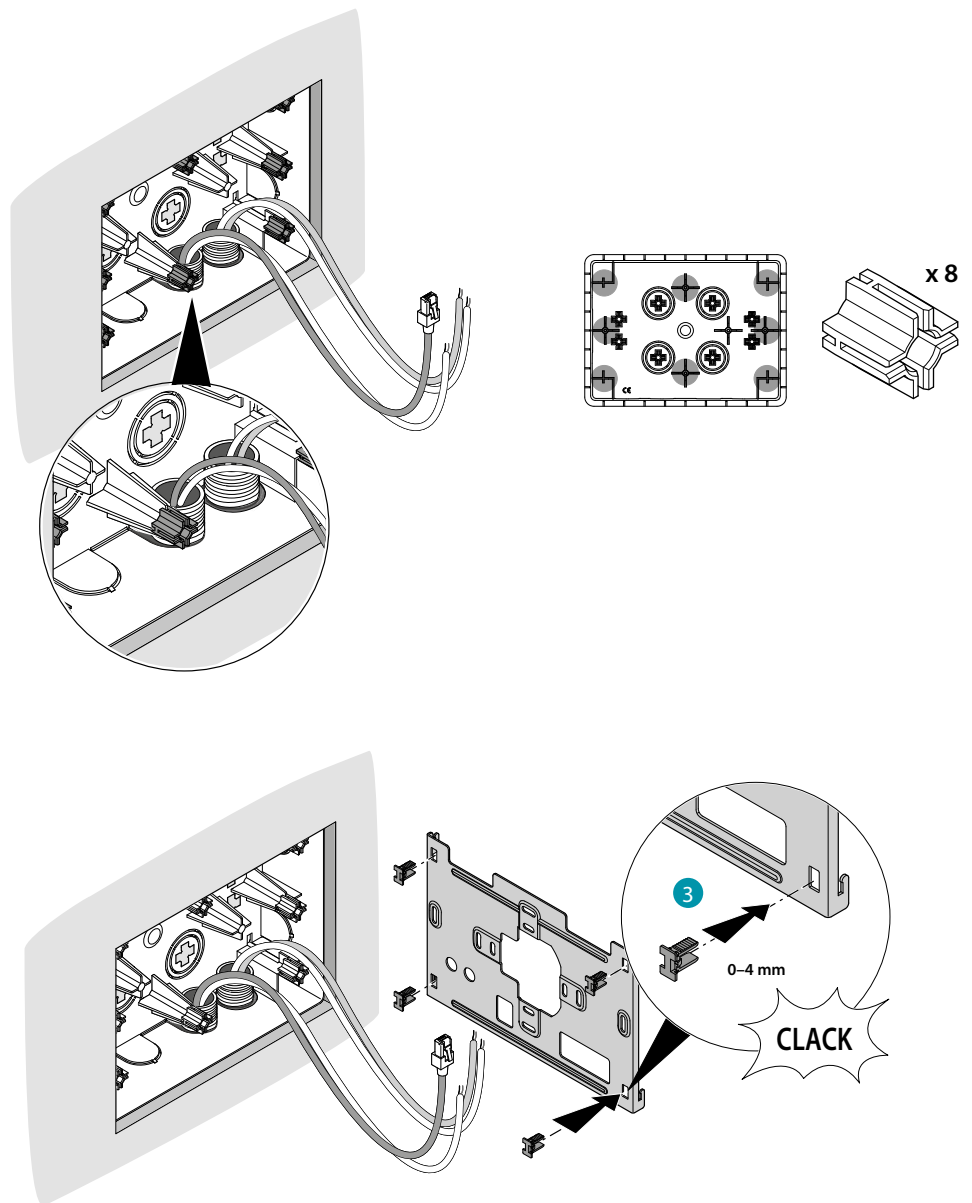


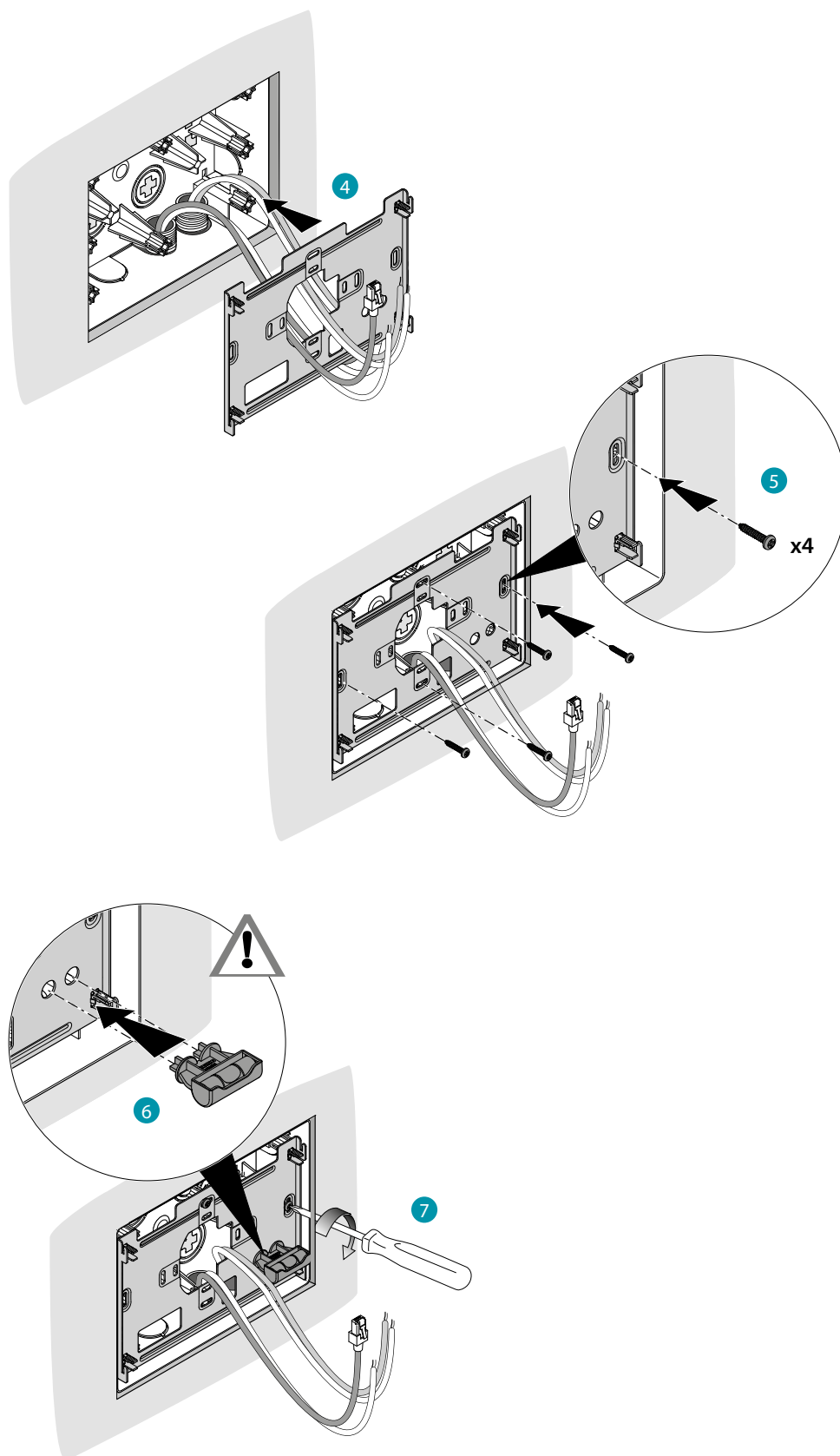
## Situation with 4 to 9 mm or 9 to 14 mm flush-mounted box

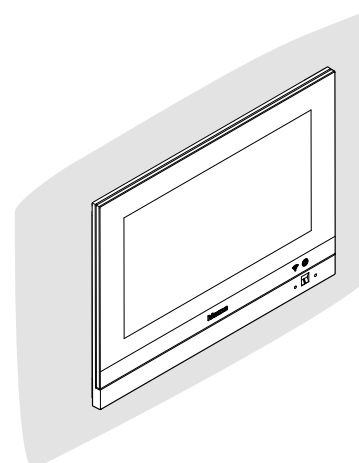
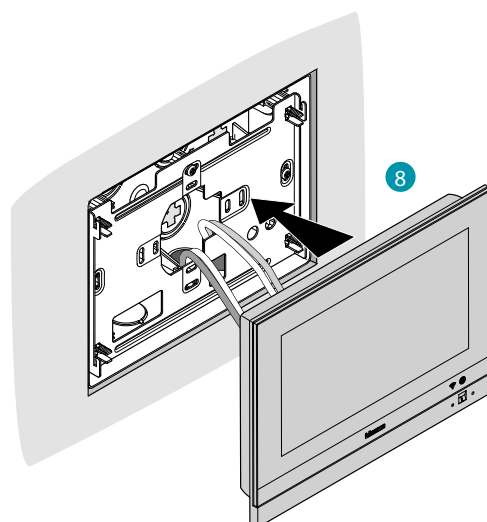
**B**





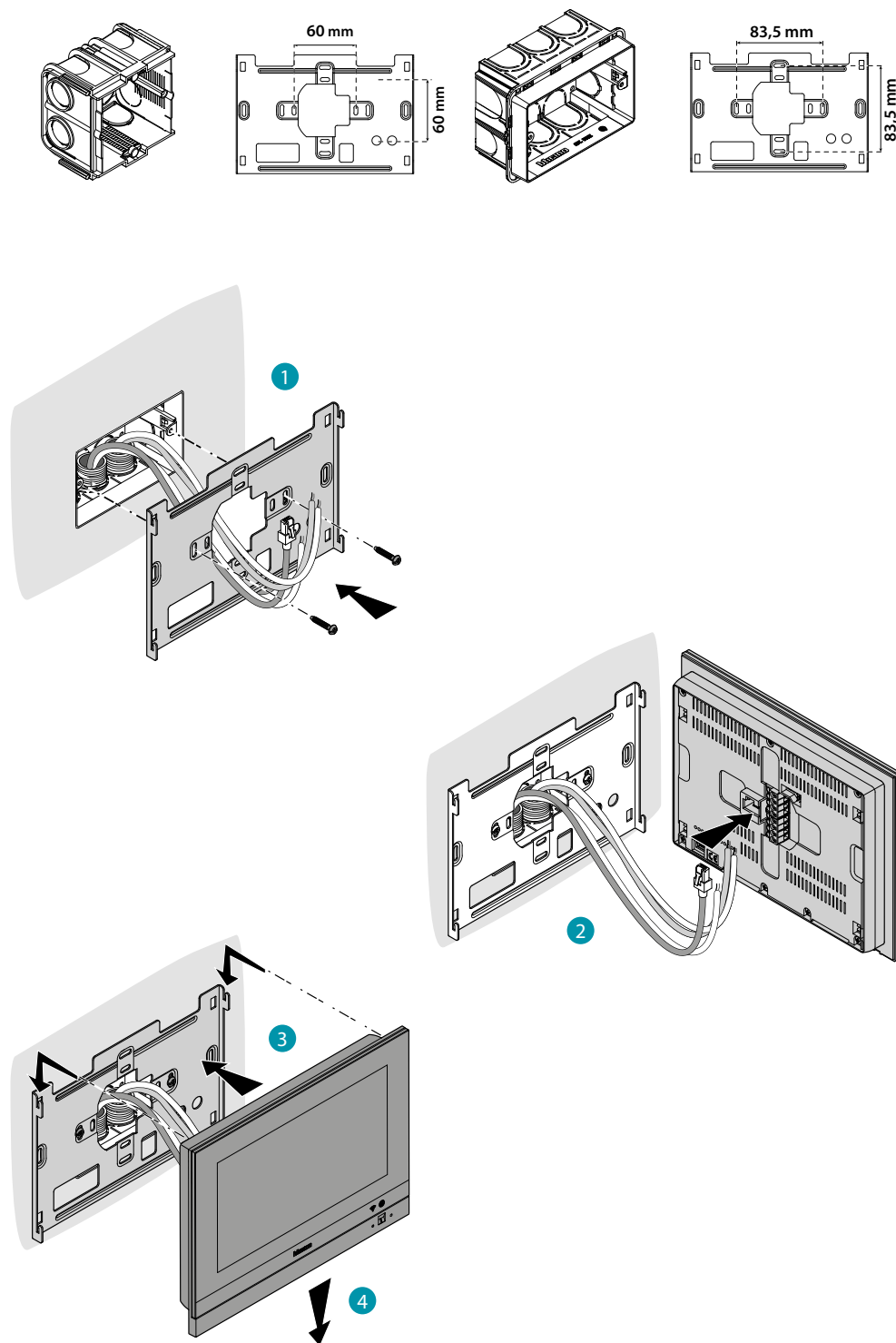




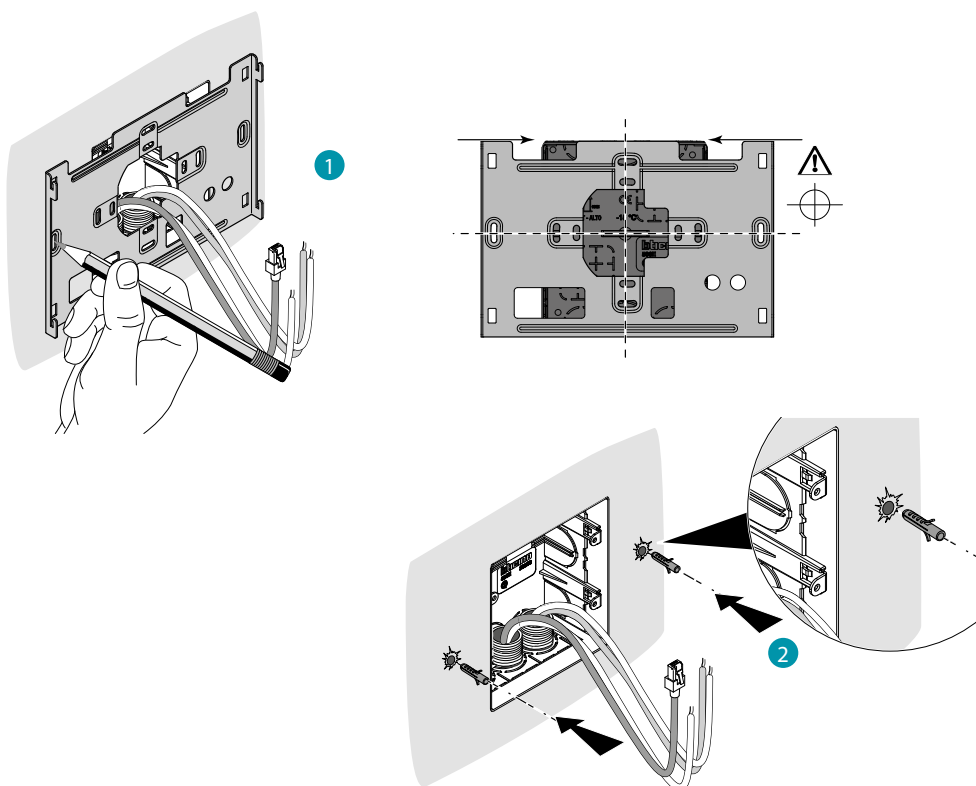


## Wall-mounted installation

Installation with flush-mounted boxes with  $\varnothing 60$  mm or  $\varnothing 83.5$  mm centre distance

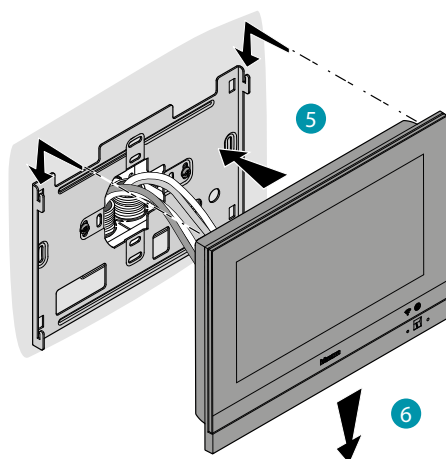
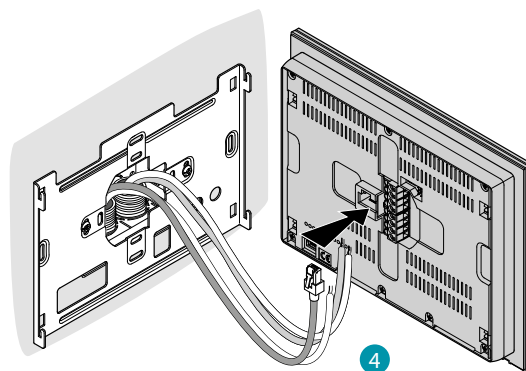
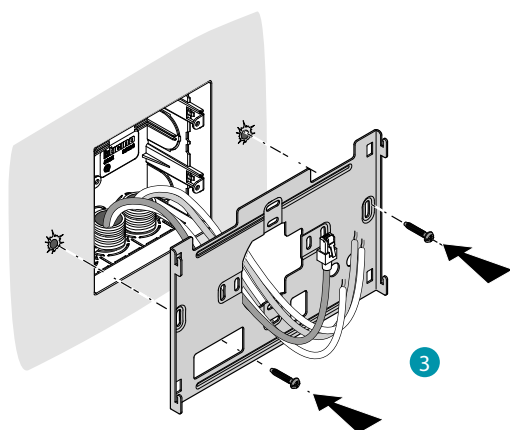


## Installation with flush-mounted box 506E

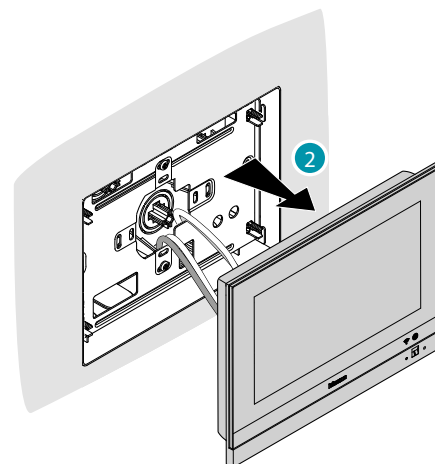
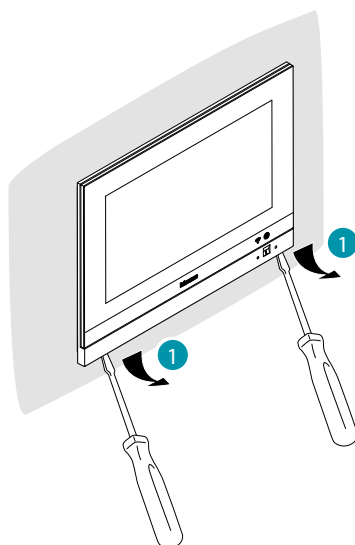


**Caution:** avoid fastening the bracket on uneven or irregular surfaces and excessive screw tightening, in order to prevent any bracket distortion that may compromise the correct installation of the device. The device must slide in the appropriate bracket rails with a slight pressure and without straining.

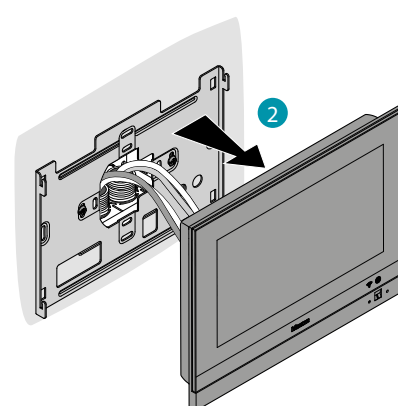
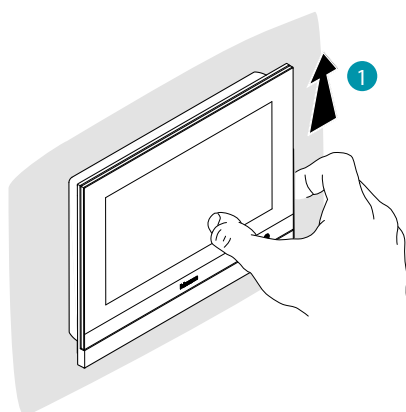




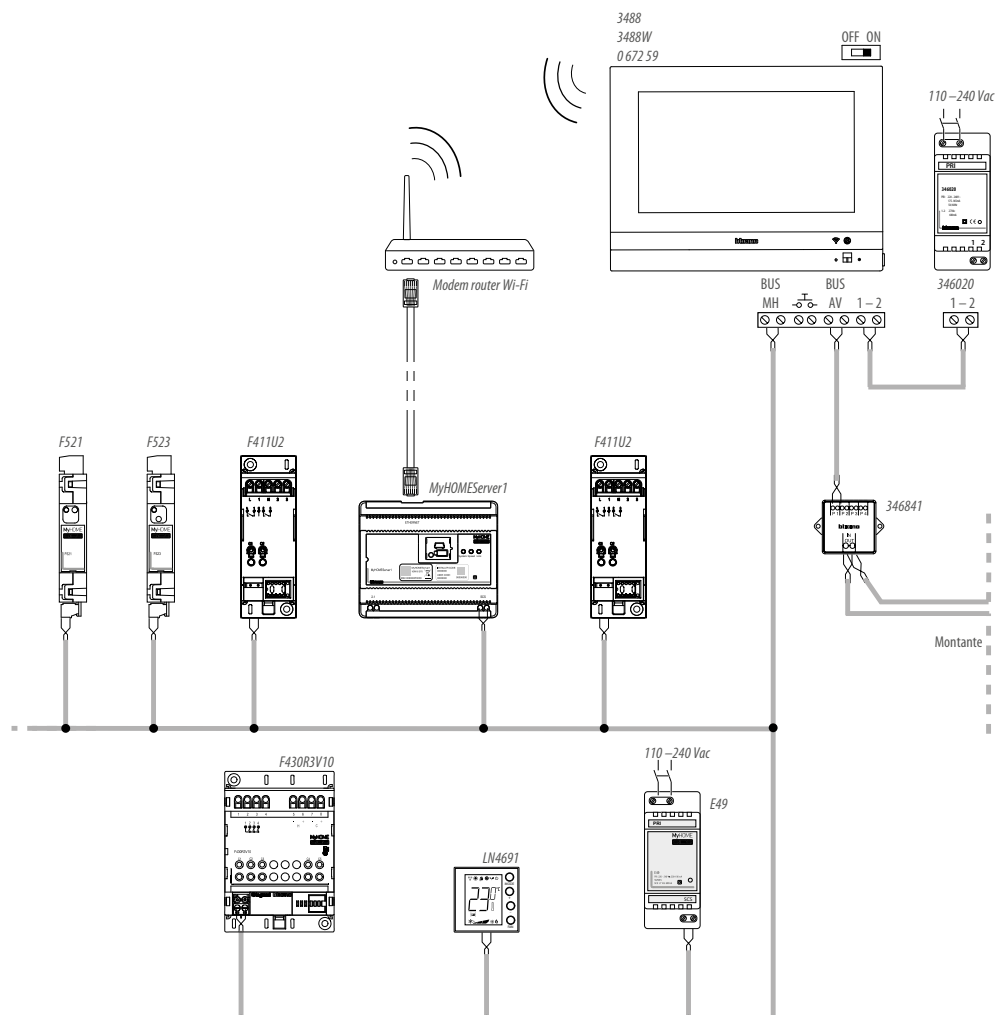
## Disassembling with 3487 box



## Disassembling with bracket

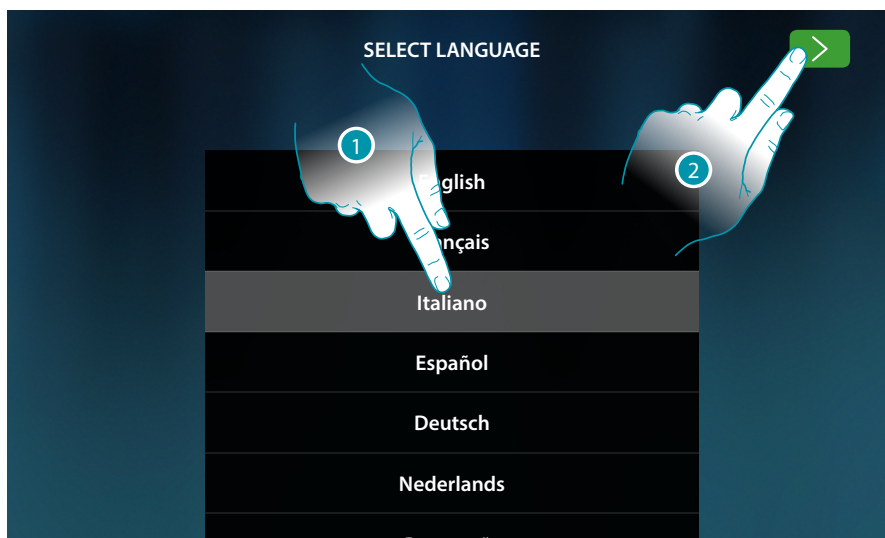


### Example diagram



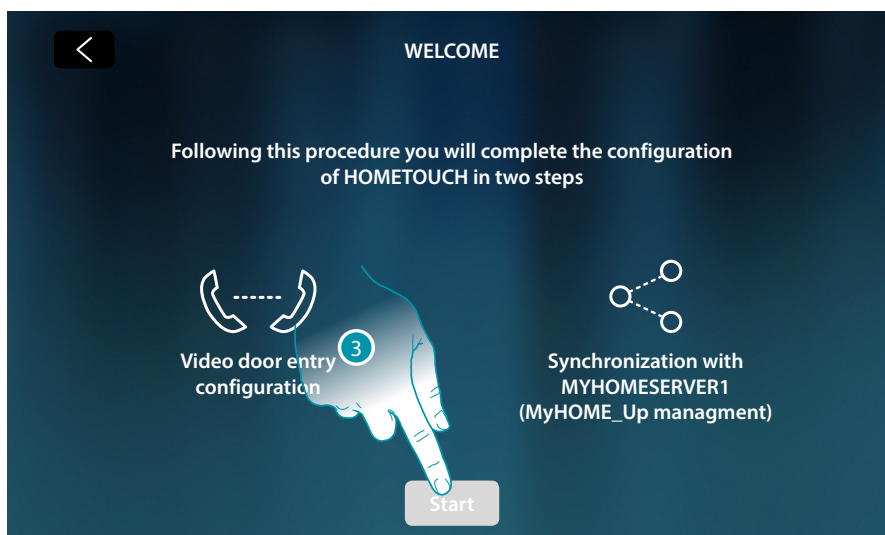
## First switching on

After installing and connecting HOMETOUCH, it will be necessary to complete the basic configuration before being able to use the device.

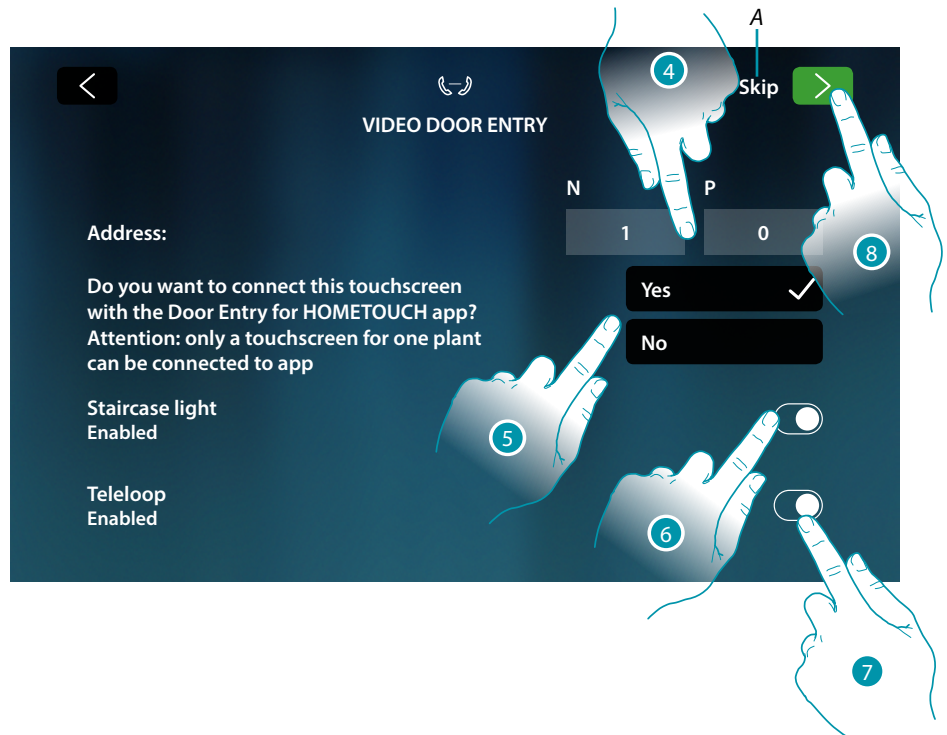


1. Scroll the list and touch the icon for the desired language.
2. Touch to continue.

Below is the procedure that will enable you to first set the video door entry system parameters, and then the home automation parameters (MyHOMEServer1).



3. Touch to start



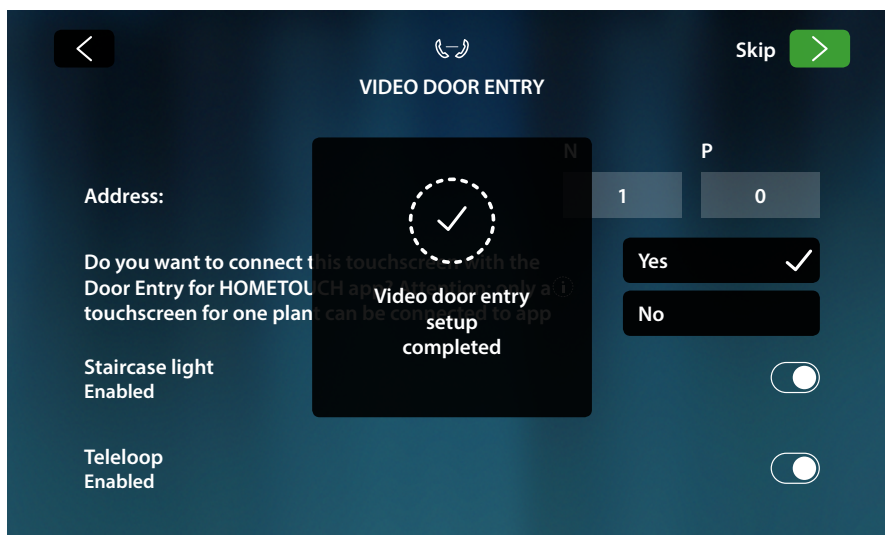
A Skip or postpone the configuration

4. Enter the N configurator values to set the address device and enter the P configurator value to set the address of the Entrance Panel (hereinafter EP) of which you can open the Door Lock with the Internal Unit (hereinafter IU) idle, and to which you can send the auto-on command.
  5. Select if you want to associate the device to the DOOR ENTRY for HOMETOUCH App. This device will be the only one enabled for transferring incoming calls from the EP to the App, and the only one to manage the answering machine and its messages. Only one device of the system may be associated to the App. This setting may be changed in [Video door entry system advanced settings](#).
  6. Enable the "Staircase light" function
  7. Enable the "Inductive loop" function
- To skip or postpone this setup touch Skip

More...

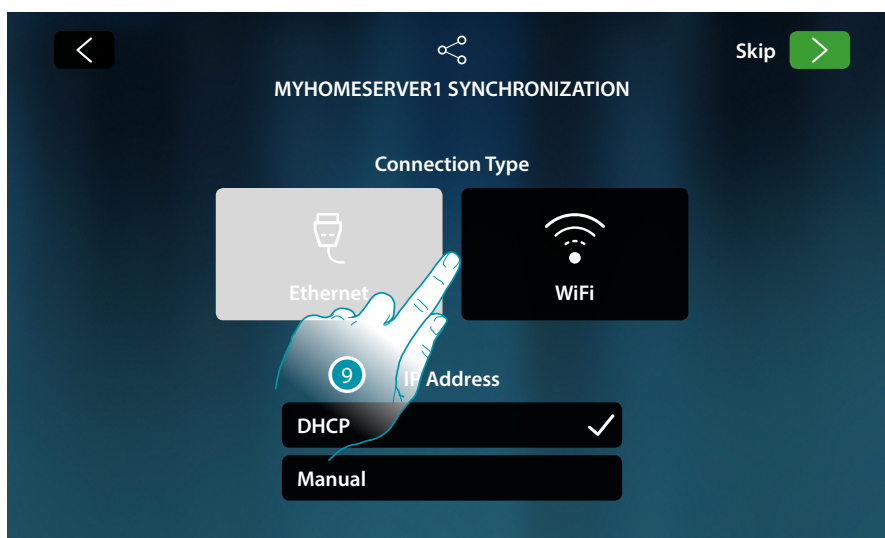
8. Touch to continue

A message will confirm that the video door entry system has been configured successfully, followed by the screen where it will be possible to start the procedure for the synchronization of the device with MyHOMEServer1.



In order to postpone the synchronization procedure, touch Skip.

More...

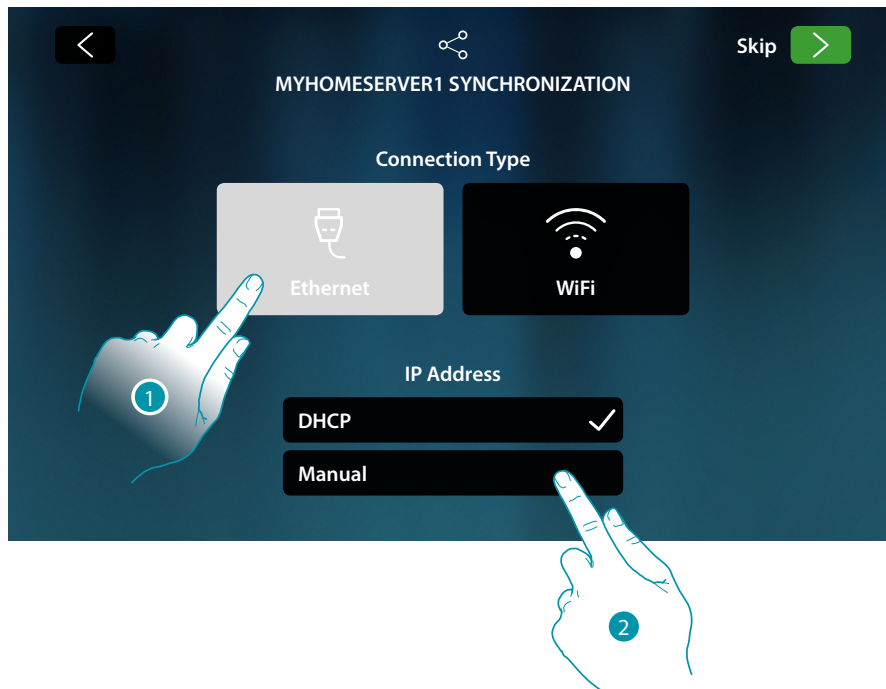


9. Touch to select the connection technology of the device to the home router (Ethernet cable or Wi-Fi).

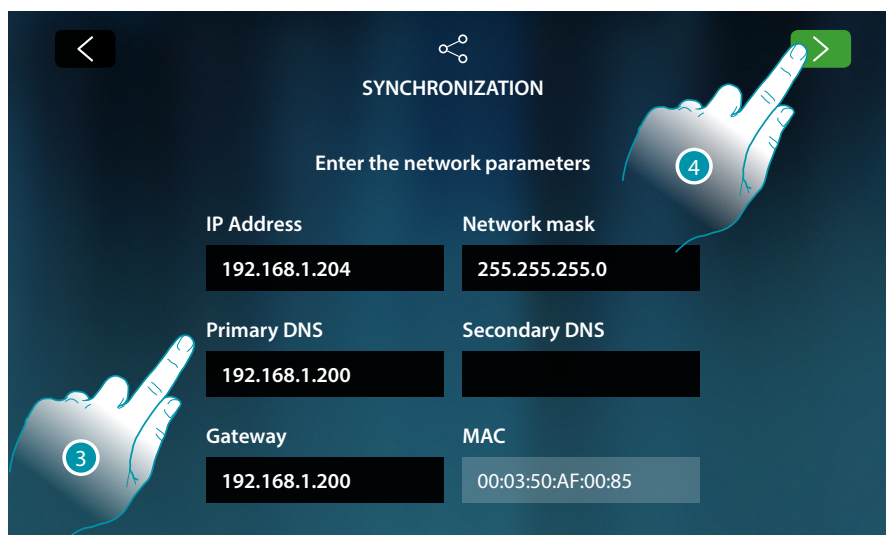
**Note:** the "Ethernet" icon only appears if the device is connected to the router through a cable

## Connection to the network using Ethernet technology

Connect the device to the home router as per the [diagram](#)



1. Touch to select the Ethernet technology  
DHCP is enabled as standard. Touch next to continue, otherwise
2. Touch to disable the DHCP mode and to enter the network parameters manually



- **IP address, network mask and DNS:** typical parameters of TCP/IP protocol networks, necessary for the identification of the device within the local network.
- **Gateway:** IP address of the router/access point.

**Note:** before changing the default values, contact the network administrator.  
In addition to preventing the service from becoming active, wrong values can cause malfunctioning during the communication of other network devices.

3. Enter the network parameters
4. Touch to continue



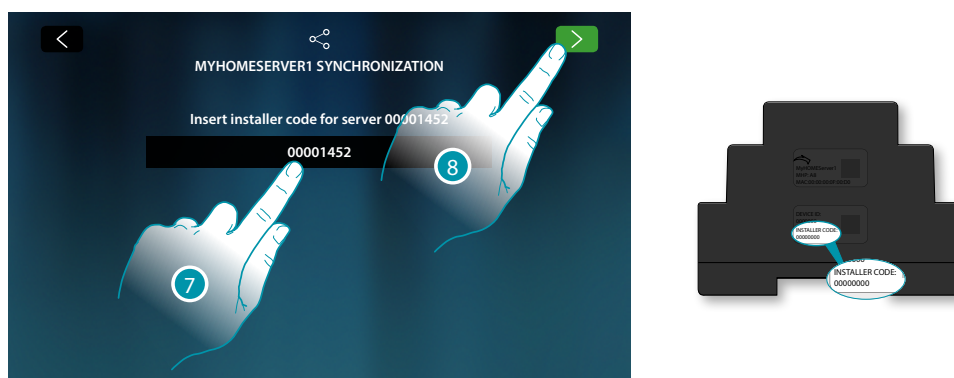
Start searching for any MyHOMEserver1 connected to the system. If no server is found, it is possible to manually enter the IP address.

More...

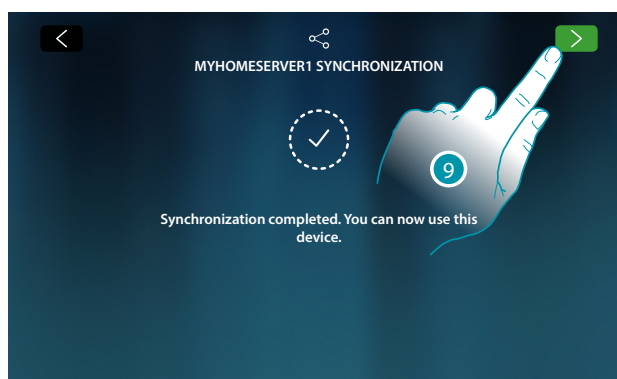
If the procedure is successful, after a few minutes the following screen appears:



5. Select your MyHOMEserver1 identifying it by means of the ID DEVICE on the front or side of the device
6. Touch to continue.

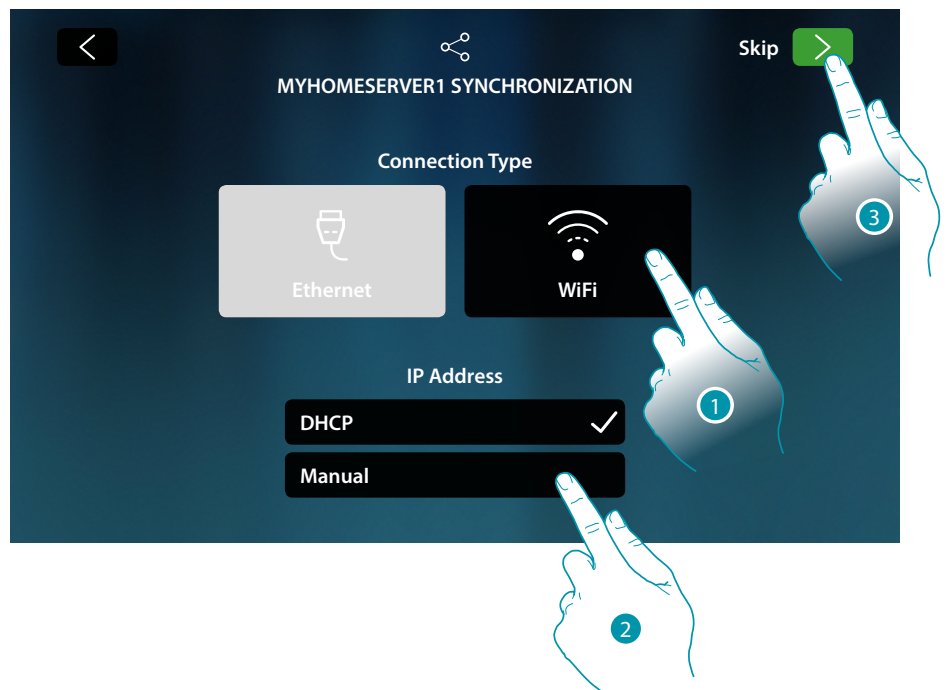


7. Enter the INSTALLER CODE found on the side of the device
8. Touch to continue.

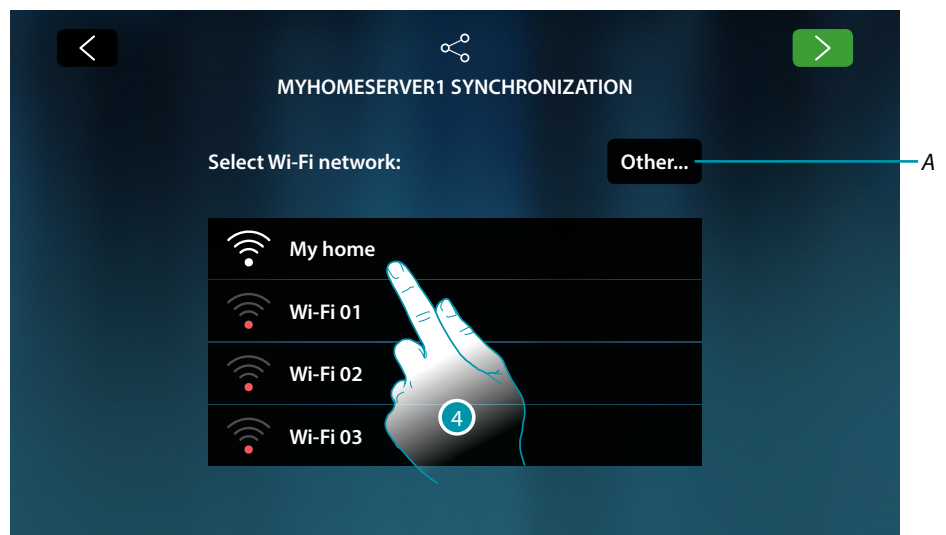


9. The synchronization has been completed successfully, touch to end the procedure and go to the home page

## Connection to the network using Wi-Fi technology



1. Touch to select the Wi-Fi technology  
DHCP is enabled as standard. Touch next to continue, otherwise
2. Touch to disable the DHCP mode and to manually modify the parameters
3. Touch to continue



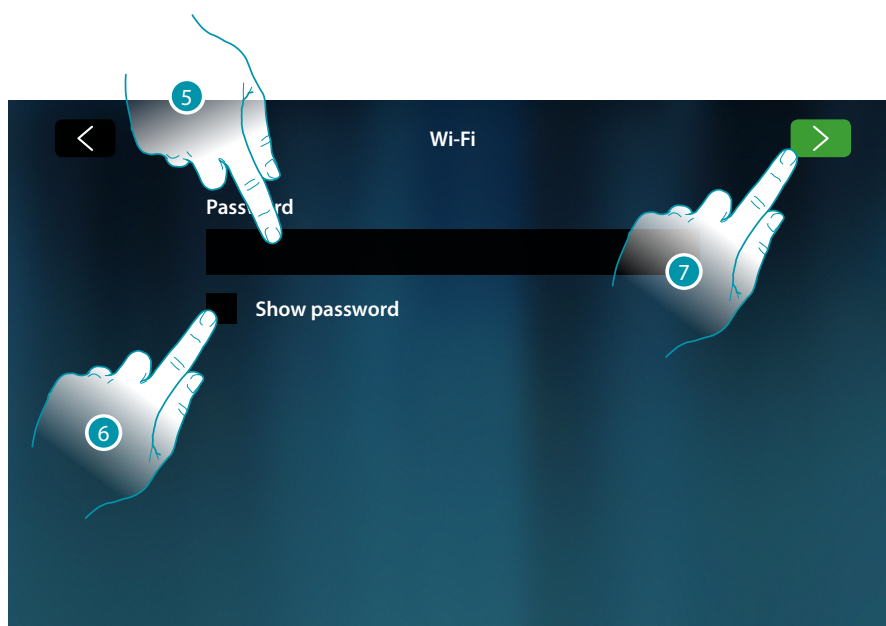
A Opens the "hidden network" selection page

4. Select the domestic network to which you want to connect the device.

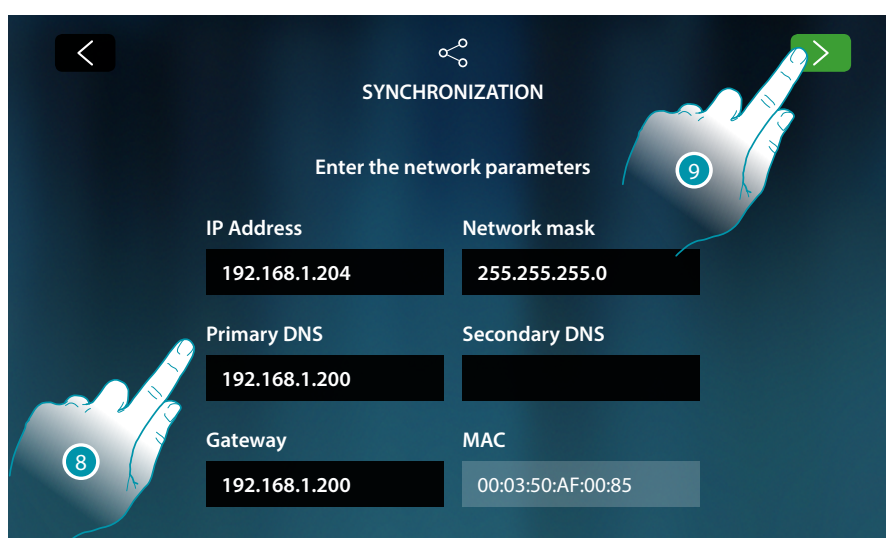
**Note:** your domestic network must have the following features:

- IEEE 802.11 b/g/n (2,4 GHz) 13 channels
- Encrypting and authentication methods supported:
  - OPEN WPA-PSK networks
  - TKIP WPA2-PSK included
  - included AES WEP 64 bits (ASCII 5 figure or hexadecimal 10 figure codes)
  - WEP 128 bits (ASCII 13 figure or hexadecimal 26 figure codes)
  - WPS authentication (supported for WPA2-PSK)

The following screen appears



5. Enter the password (if required)
6. Touch to display the unencrypted password
7. Touch to activate the connection



- **IP address, network mask and DNS:** typical parameters of TCP/IP protocol networks, necessary for the identification of the device within the local network.
- **Gateway:** IP address of the router/access point.

**Note:** before changing the default values, contact the network administrator.  
In addition to preventing the service from becoming active, wrong values can cause malfunctioning during the communication of other network devices.

8. Enter the network parameters
9. Touch to continue

Start searching for any MyHOMEServer1 connected to the system. If no server is found, it is possible to manually enter the IP address.

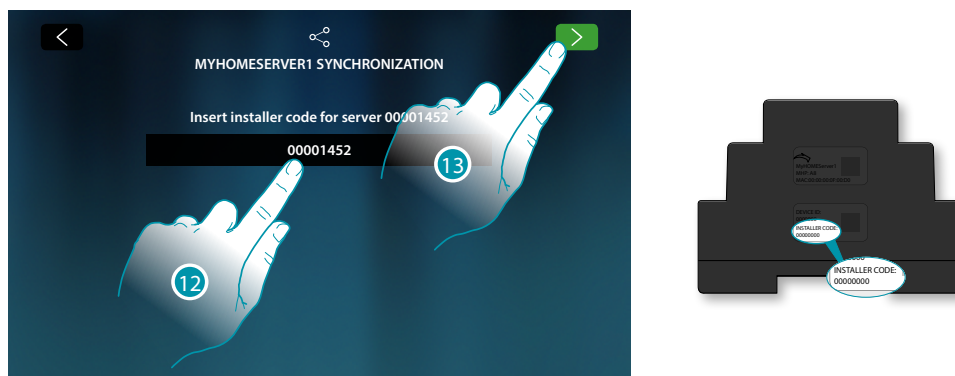
More...

If the procedure is successful, after a few minutes the following screen appears:



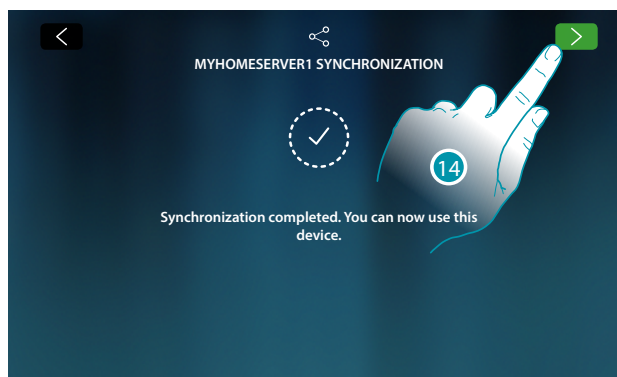
10. Select your MyHOMEServer1 identifying it by means of the ID DEVICE on the front or side of the device

11. Touch to continue



12. Enter the INSTALLER CODE found on the side of the device

13. Touch to continue



14. The synchronization has been completed successfully, touch to end the procedure and go to the home page

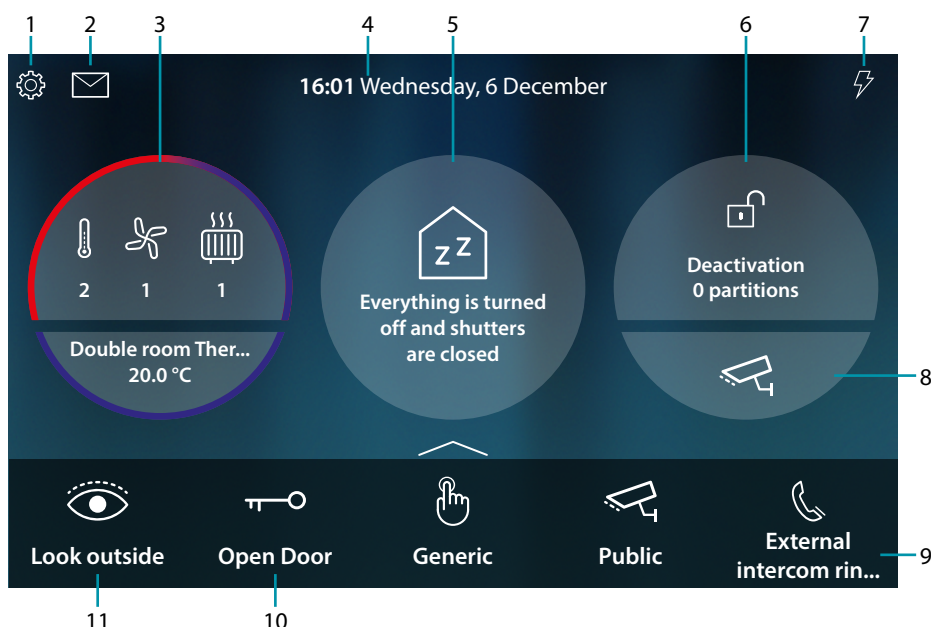
You can now manage your home automation system and your video internal unit using the functions in the Home Page (see [Device use](#)).

You can also customise your device in the [Settings](#) section.

## Use of the device

### Home Page

The content of this page will change based on the configuration mode and the systems connected to MyHOMEServer1. Below is the Home Page with all the enabled functions.



1. **Settings**  
Touching it will give access to the Settings section, which contains a range of customisations that will enable you to make the most of your HOMETOUCH
2. **Events**  
Opens the Events section where it is possible to display the audio/video messages of the video door entry answering machine and the system messages.
3. **Temperature control**  
Shows some temperature control system data: touch to open the Temperature Control section and use its functions.
4. **Time/date**  
Displays current time and date
5. **Home status area**  
Displays the active home automation devices of the home.  
Touch to open the [Home Status](#) section and use its functions.
6. **Security area**  
Displays the status of the burglar alarm system and other data: touch to open the Burglar Alarm section and use its functions.
7. **Load management**  
It opens the load management section, which can be used to view the system load and re-enable anything that may have been disabled by the control unit.
8. **Video surveillance area**  
It opens the Video surveillance section, where it is possible to view the cameras of the system
9. **Favourites**  
This area includes (in addition to the fixed icons of the functions of items 9 and 10) commonly used video door entry system and home automation objects added by yourself for the management of the home
10. **Door lock release (\*)**  
Touch to open the associated Entrance Panel door lock
11. **Look (\*)**  
Touch to switch on the camera of the associated Entrance Panel (auto-switching on) and to scroll through the connected cameras and/or Entrance Panels.

**\*Note:** the icons of the functions of items (9) and (10) are always included in the Home Page when the device is used as a video internal unit. In case of devices used both for the video door entry system and the home automation functions, they are displayed in the Favourites area (example shown)



**Caution:** remote activation may cause damage to people or property

**Note:** communication between HOMETOUCH and Mhserver1 is always through the IP network (Wi-Fi or Ethernet); therefore, the commands sent (e.g.: scenarios) may not be delivered in case of network fault.

**Note:** a domestic Wi-Fi with Internet access is needed for the connection between the HOMETOUCH video internal unit and the Smartphone.

To use the service, the Customer must acquire the technical equipment which allows access to the Internet, on the basis of an agreement made by the Customer himself with an ISP (Internet Service Provider). BTicino plays no part in this.

The customer must install the DOOR ENTRY for HOMETOUCH app on his Smartphone so that he can use some services which BTicino supplies as extras to the normal basic functions of the HOMETOUCH.

The services offered by means of the App require being able to interact with HOMETOUCH remotely and through the Internet.

In these cases the integration and good working between HOMETOUCH and App may depend on:

- a) quality of the Wi-Fi signal;
- b) type of access contract to the home internet;
- c) type of data contract on the smartphone.

The DOOR ENTRY for HOMETOUCH app operation with screen off (background) may be compromised by the applications installed on the smartphone that:

- optimise the use of the battery and the energy saving;
- protect the device (antivirus or similar programs)

The product in fact supports a VoIP streaming system. You must therefore check with your smartphone data network contract that it does not block it.

We would like to inform you that the service provided by BTicino by means of remote use via the App involves the use of data. The cost linked to data usage depends on the type of contract which the customer has with his ISP (Internet Service Provider) and is solely the customer's responsibility.

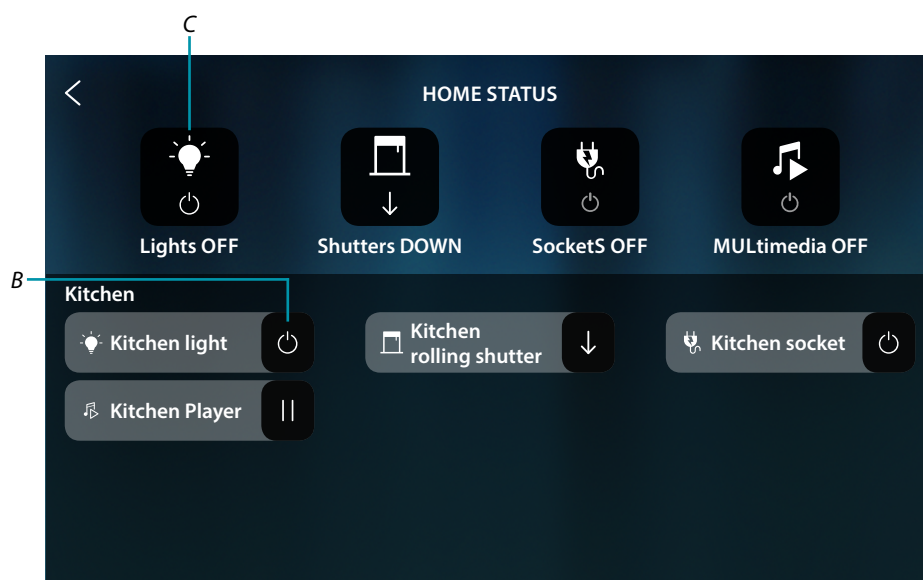
## Home status

This function allows you to display some devices of the MyHOMEServer1 active on your system, in particular:

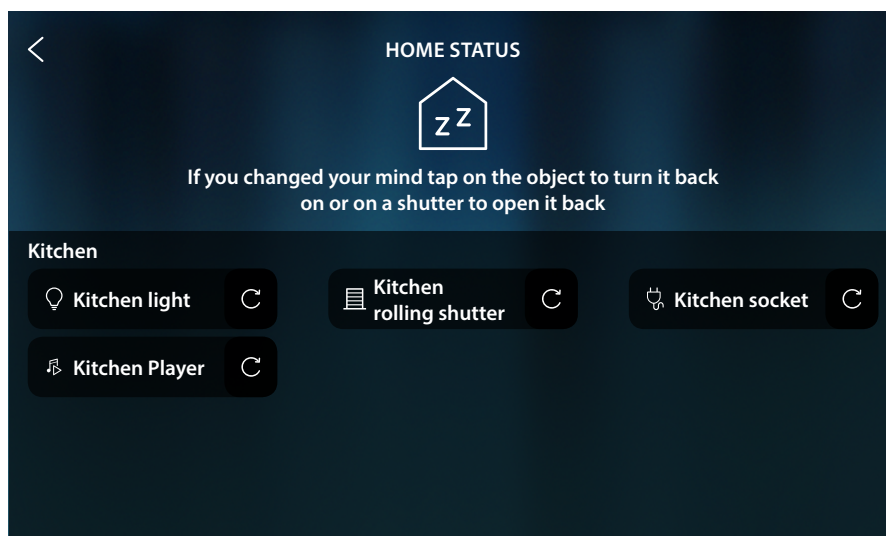
- when there are lights on
- when there are rolling shutters open
- when music is being played by a music player
- when a controlled socket is powered



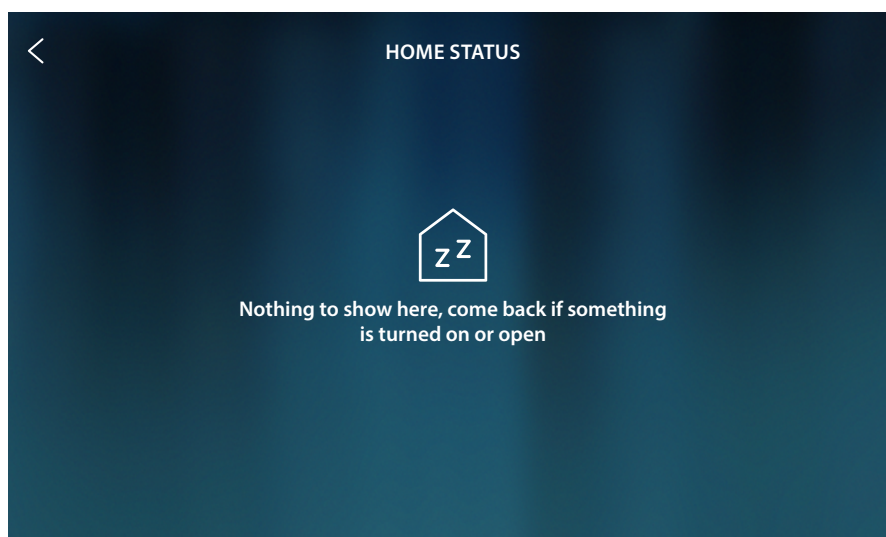
The Home Status zone shows an indication of the active devices and their numbers. Touch the zone (A), to open a management page



In this page it is possible to change the status of objects (B) (e.g.: if a light is on, it can be switched off and vice versa), or to switch all objects off (C).



When the objects are switched off, their OFF commands disappear, but the objects remain available until the screen switches off.



When the screen is switched off, the objects also disappears and the page becomes empty



## Favourites

In addition to being available in the [Home Status](#) screen, the objects may also be added to the Favourites area, from where they can also be managed in a simpler way.

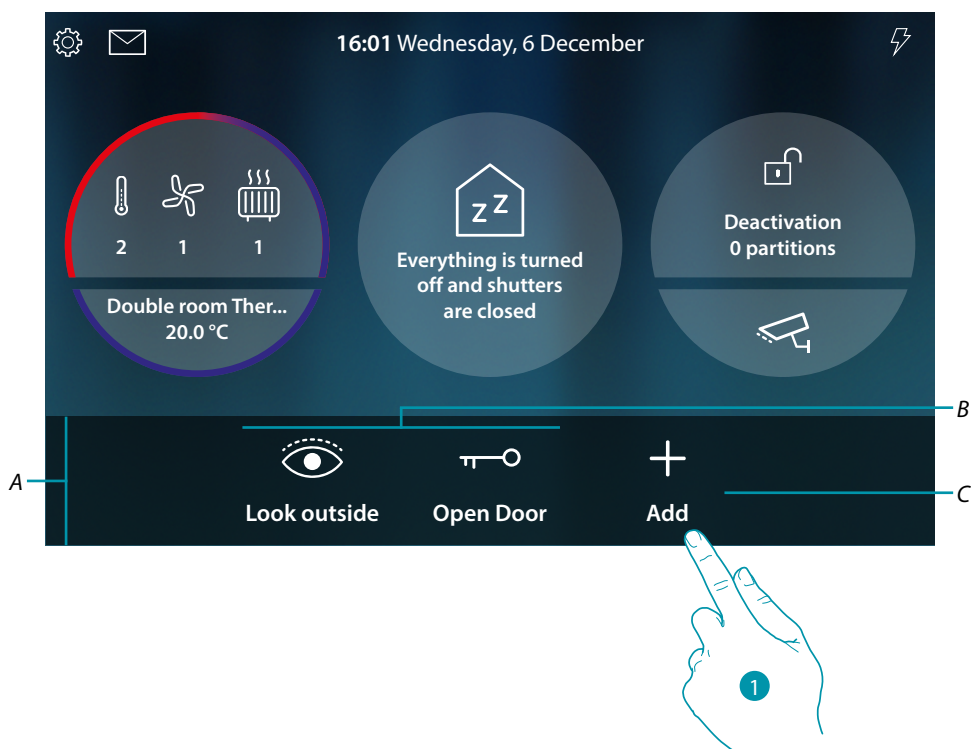
Once added to the Favourites area, the object is **always available**, and therefore it will always be possible to display its status and control the associated device.

In order to add objects to the Favourites area, HOMETOUCH needs to be correctly configured by the installer

The favourites area also shows the [Look](#) and [Open door](#) video door entry system fixed objects (they cannot be removed unless released, see [Advanced settings/Favourites](#)).

**Note:** in case of management of the video door entry system only, the "Look Outside" and "Open Door" objects are shown in the Home Page as areas

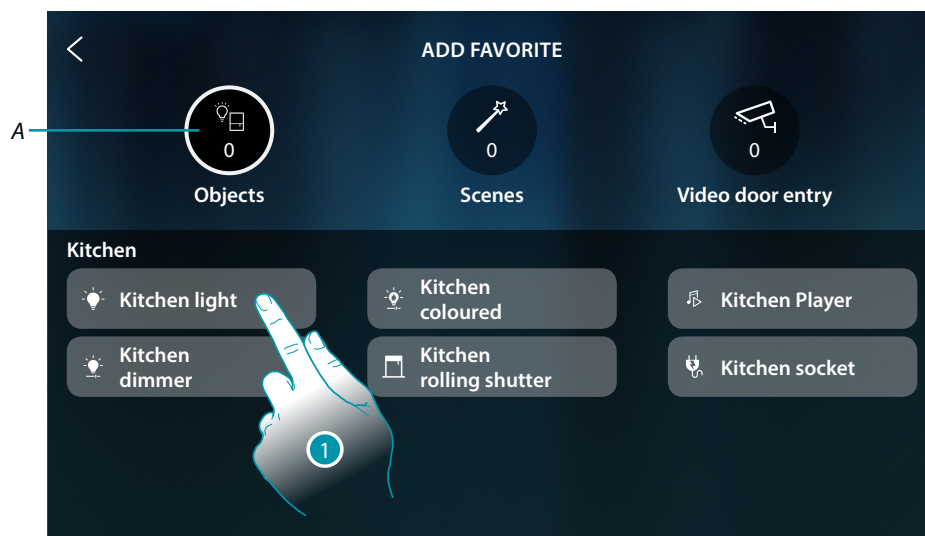
## Add an object



- A Favourites area
- B Fixed video door entry system objects
- C Add an object to the favourites
- 1. Touch to add an object

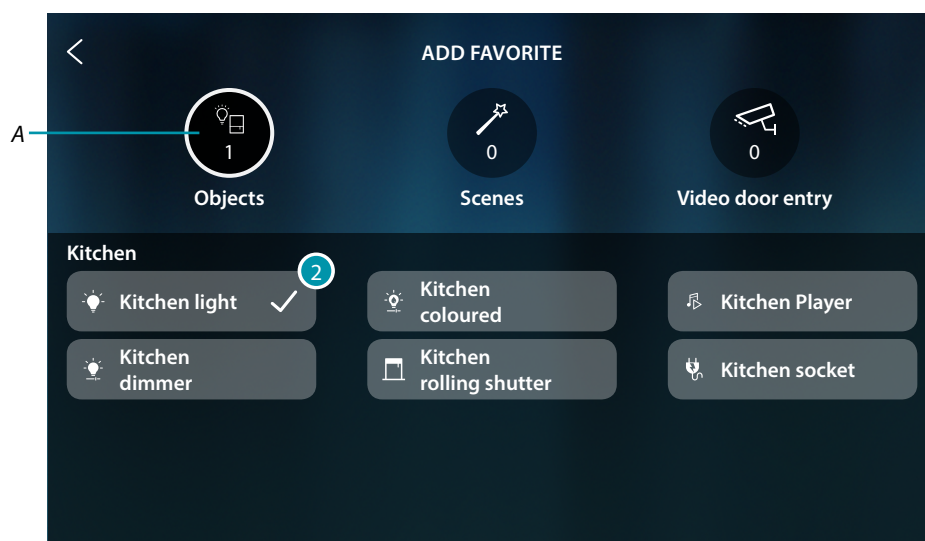
## Home automation objects

This page includes the objects created in MyHOME\_Up:



A Number of objects added to the Favourites area

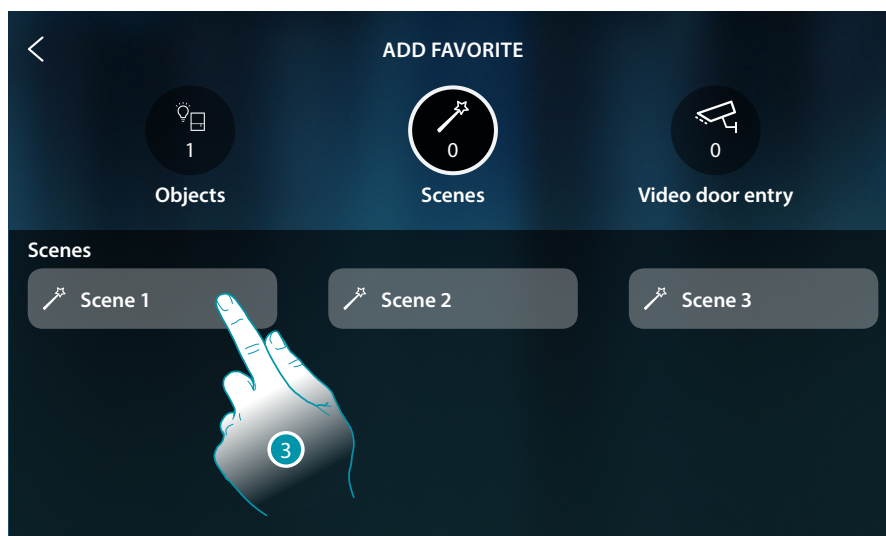
1. Touch to add an object



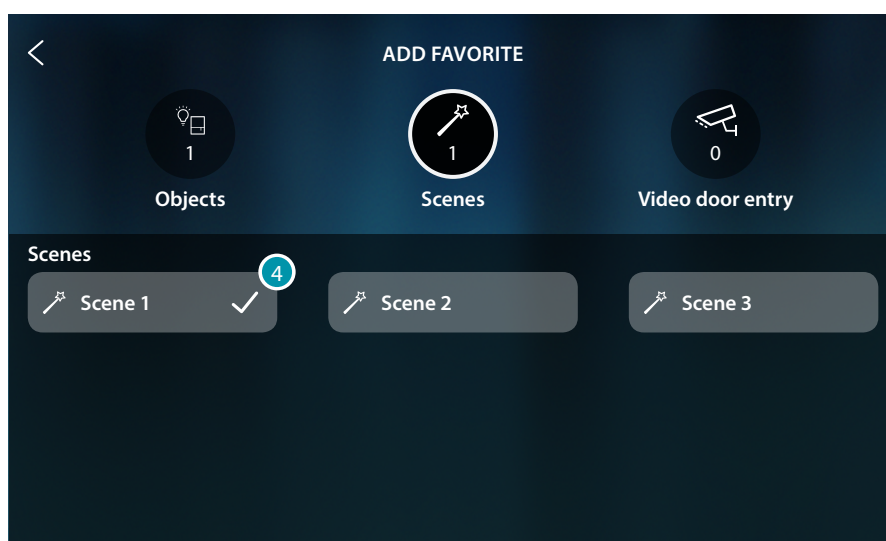
2. The tick indicates that the object has been added

## Scenarios

This page includes the scenarios created with MyHOME\_Up



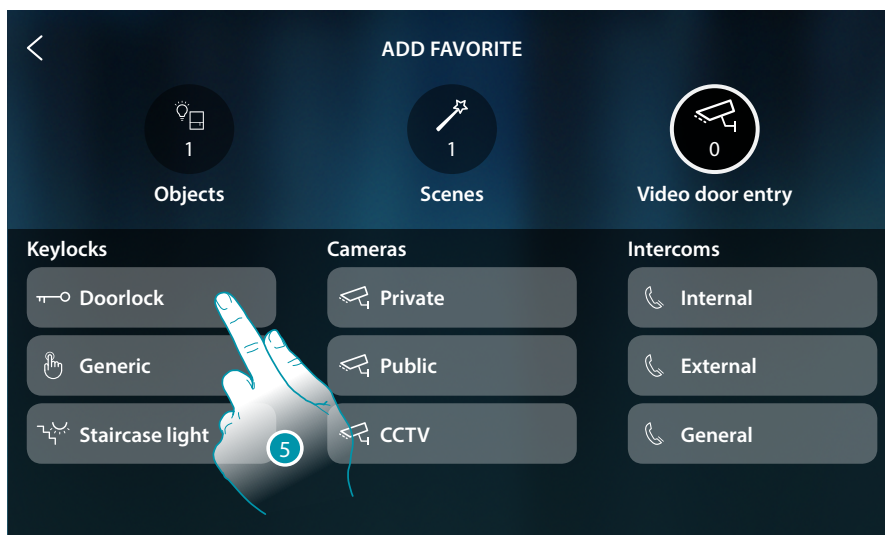
3. Touch to add a scenario



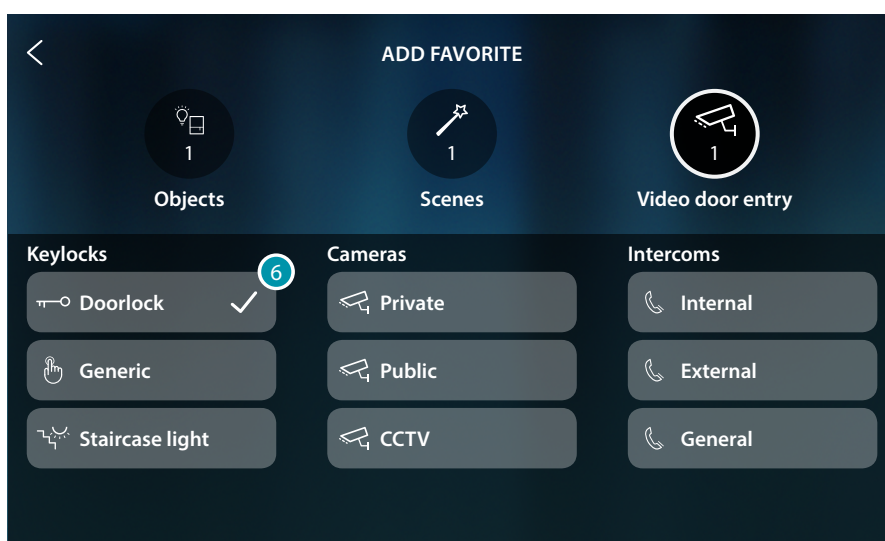
4. A tick indicates that the scenario has been added

## Video door entry objects

This page includes the objects created and configured in the [Advanced settings/video door entry system](#) section: Commands, cameras and intercom



5. Touch to add an object



6. The tick indicates that the object has been added



Now the objects have been added to the Favourites area (see the [video door entry system functions](#) and [home automation functions](#) paragraphs to use them)

With more than five objects, an icon appears that allows you to display them all

7. Touch to open the page



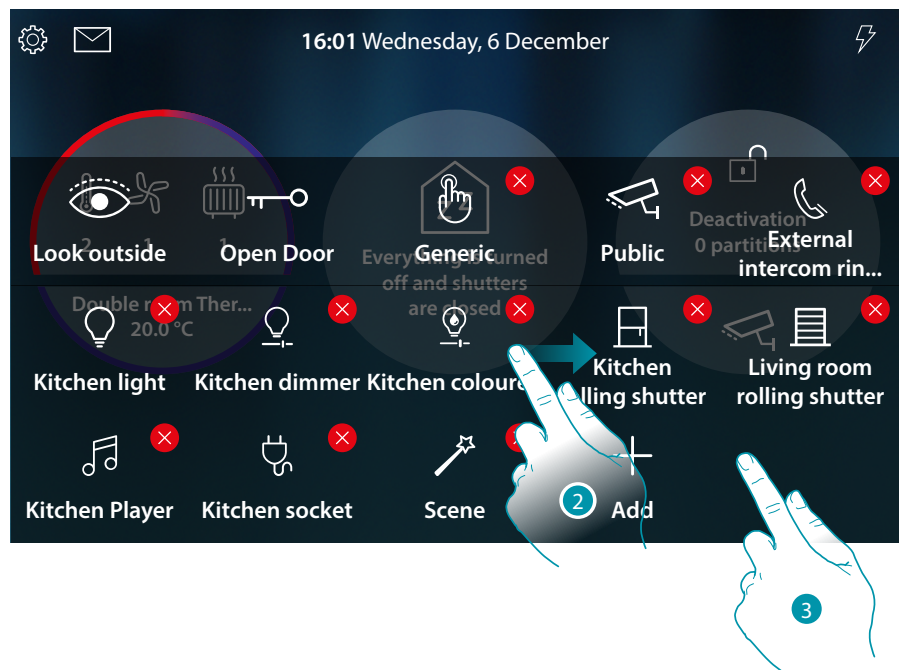


## Move an object



1. Touch and keep an object pressed

**Note:** if no icon appears, it means that the object has been locked (see [Advanced settings/Favourites](#)).



2. Drag the object to the desired position and release it
3. Touch a free area of the page to end the procedure




The object has been correctly moved

## Delete an object



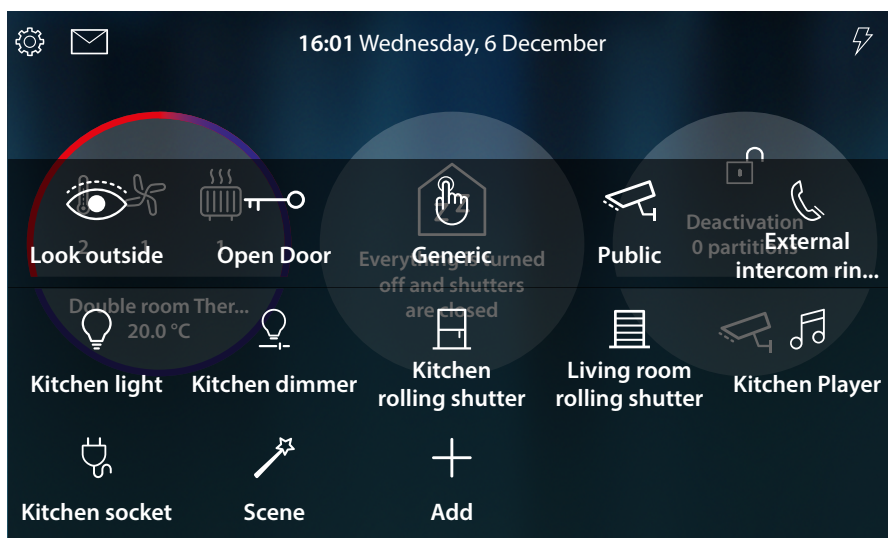
1. Touch and keep an object pressed

**Note:** if no  icon appears, it means that the object has been locked (see [Advanced settings/Favourites](#)).



2. Touch the icon to delete the object
3. Touch a free area of the page to end the procedure





The object has been correctly deleted

## Functions

HOMETOUCH is a connected device with [video door entry functions](#) and, if associated with the MyHOME\_Up system, with [home automation functions](#).

It is possible to use the video door entry functions:

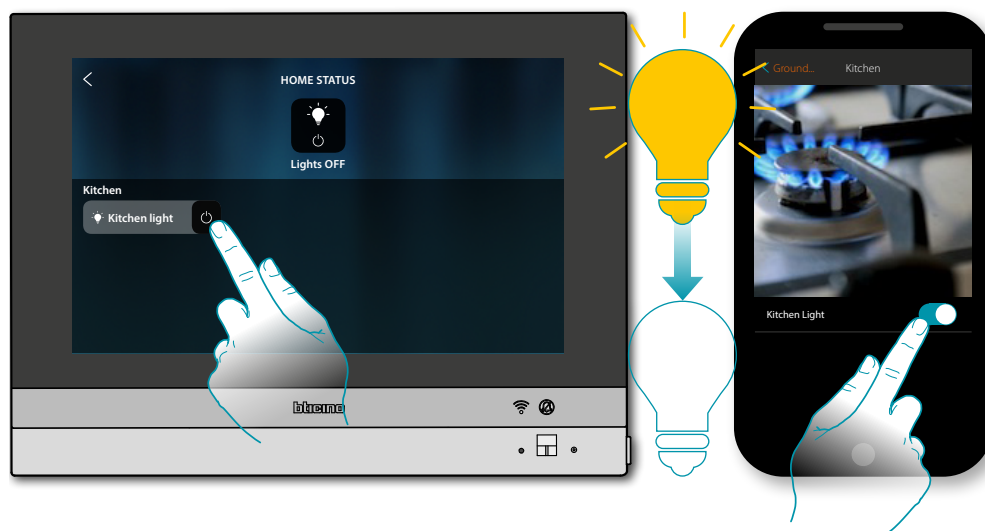
- directly from the device, using objects always present in the [Home Page](#) or added to the [Favourites area](#);
- remotely, using the [DOOR ENTRY for HOMETOUCH App](#)



It is possible to use the home automation functions:

- directly from the device, using objects always present in the [Home Page](#) or added to the [Favourites area](#);  
using the [Home Status](#) section, it is also possible to interact with the lights switched on, the rolling shutters active, the music players playing and the powered sockets of the home (e.g.: if the garden light is switched on, the corresponding icon is displayed in the [Home Status](#) section: you can go to the section and switch it off);
- remotely, using the [MyHOME\\_Up App](#)









In order to use the home automation functions, your installer must have connected to MyHOMEServer1



## Video door entry functions

If appropriately enabled (at the first switch on, or at a later stage in the [advanced settings/video door entry system section](#)), you will have available a number of video door entry system functions that will give you the possibility of communicating with Entrance Panels and Internal Units, display cameras and check the video answering machine.

You can use these functions [directly from the device](#) using the Home Page or Favourites area icons, or through the specific [DOOR ENTRY for HOMETOUCH App](#).

	<a href="#">Answer a call</a>	In case of call from an Entrance Panel, this function gives you the possibility to display the images recorded and, if you want, enable the audio and answer the call.
 Look outside	<a href="#">Look outside (auto-switching on/scrolling)</a>	This function gives you the possibility of displaying the images recorded from the camera of the Entrance Panel and display in sequence all the connected cameras.
 Open Door	<a href="#">Door lock opening</a>	This function opens the associated Entrance Panel door lock
	<a href="#">Video surveillance</a>	With this function it is possible to enable one of the video surveillance system cameras inside the apartment or the common areas (e.g. garages, garden).
	<a href="#">Events</a>	In this page it is possible to display the audio/video messages of the <a href="#">video door entry answering machine</a> and the <a href="#">system messages</a>
 Staircase light 1	<a href="#">Commands</a>	This function enables certain actuators (e.g. door locks, garden light, etc.) in your system.
 Private	<a href="#">Cameras</a>	With this function it is possible to monitor your home by enabling one of the cameras inside the apartment, the common areas (e.g. garages, garden), and at the Entrance Panels.
 Internal	<a href="#">Intercom</a>	With this function it is possible to communicate with other video/audio internal units installed in your home, or in other apartments.

## Use of the functions from the device

### Answer a call



When a call is received by an Entrance Panel, the LED turns flashing green and after a few seconds the image recorded by the Entrance Panel camera is displayed.

*A Displays the other Entrance Panels and/or cameras in sequence ([cycling](#))*

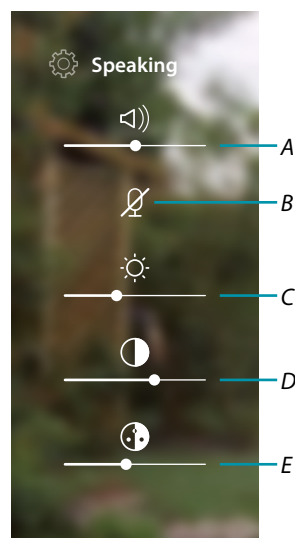
*B Rejects/terminates the call*

*C Opens the Entrance Panel door lock*

*D Answers the call*

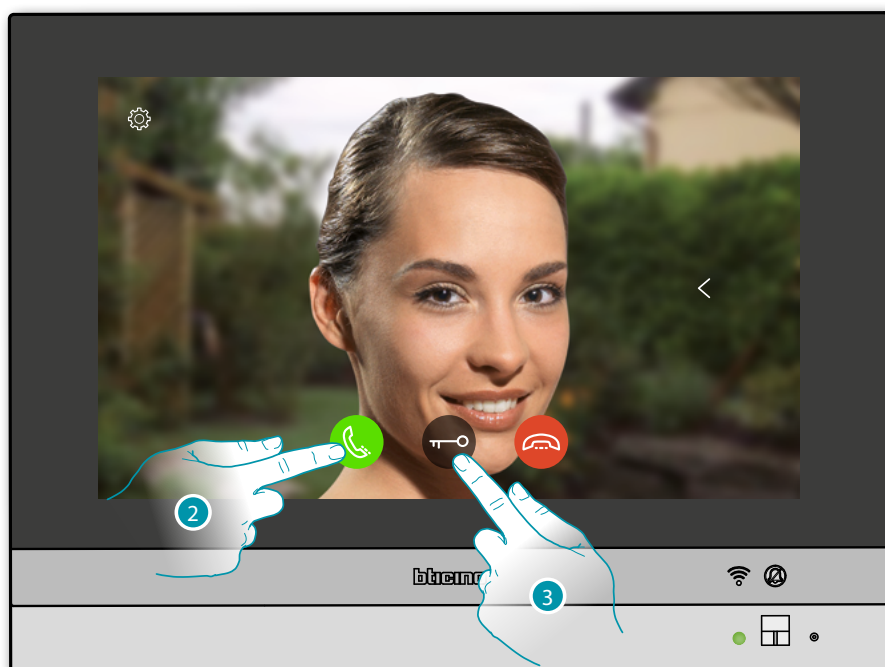
*E Image adjustment*

1. If necessary, touch to open the image adjustment panel

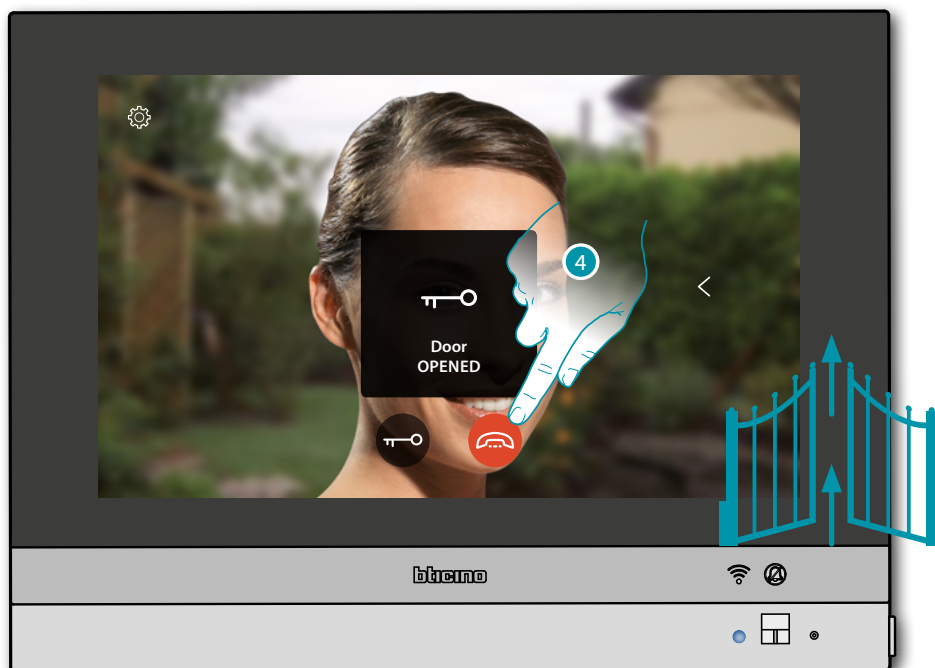


- A Adjusts the volume
- B Disables the microphone
- C Adjusts the image brightness
- D Adjusts the image contrast
- E Adjusts the image colour

**Note:** the functions and settings shown refer to a call from an audio/video Entrance Panel; some will not be available if the call is received from an audio only entrance panel.



- 2. Touch to answer the call; the LED turns green steady
- 3. Touch to open the Entrance Panel door lock



**LED status:** the steady blue colour and a message indicate that the door lock has been released

**Note:** the door lock can also be released without answering the call

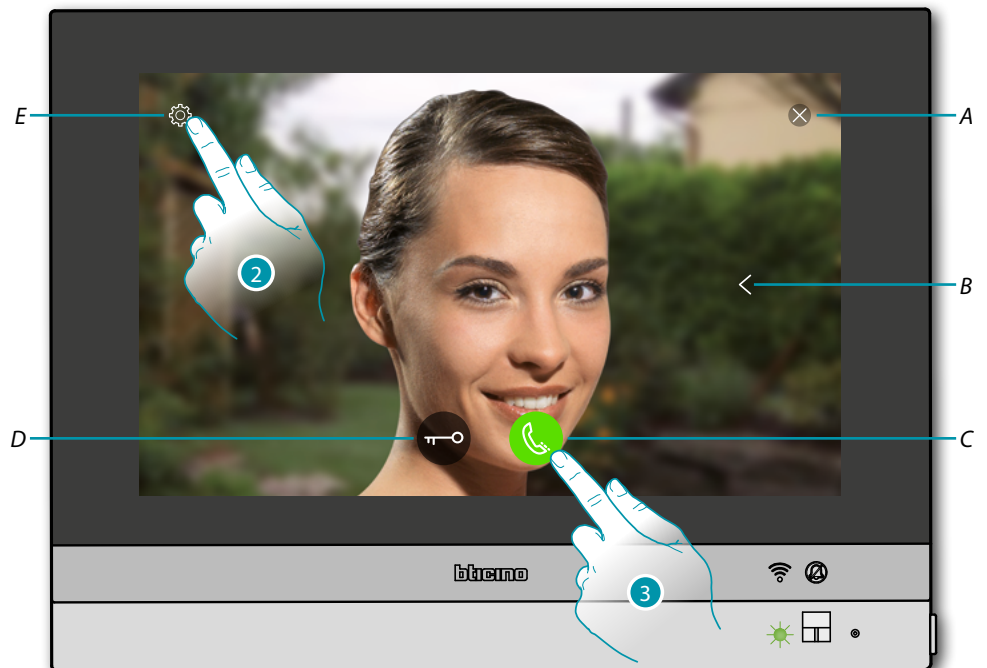
4. Touch to end the call

## Look (auto-switching on/scrolling)

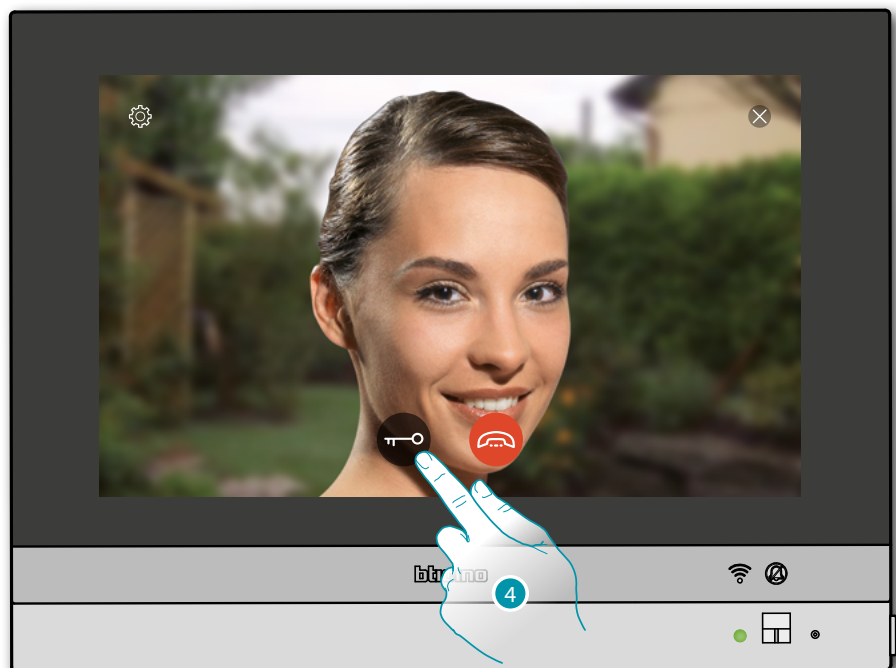
This function gives the possibility of viewing the images recorded by the associated Entrance Panel camera, and to scroll through the various connected cameras and/or Entrance Panels. It is also possible to activate the audio communication, which as a standard is disabled.



1. Touch to display the images recorded by the Entrance Panel camera

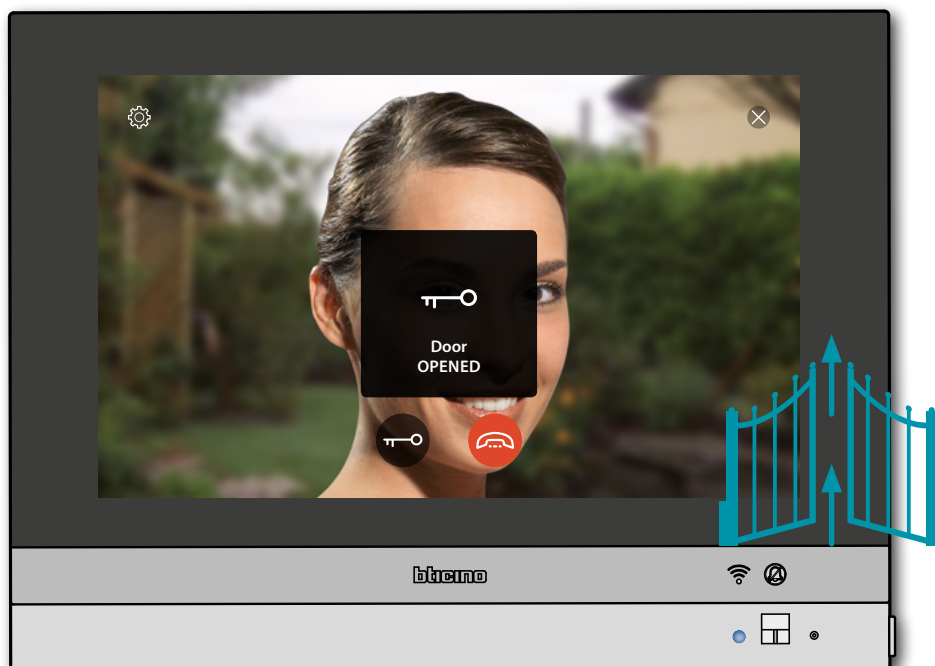


- A Closes the connection
  - B Displays the other Entrance Panels and/or cameras in sequence ([cycling](#))
  - C Activates the audio communication
  - D Opens the Entrance Panel door lock
  - E Image adjustment
- LED status: flashing green**
2. If necessary, touch to [adjust the image parameters](#)
  3. Touch to activate the audio communication with the Entrance Panel



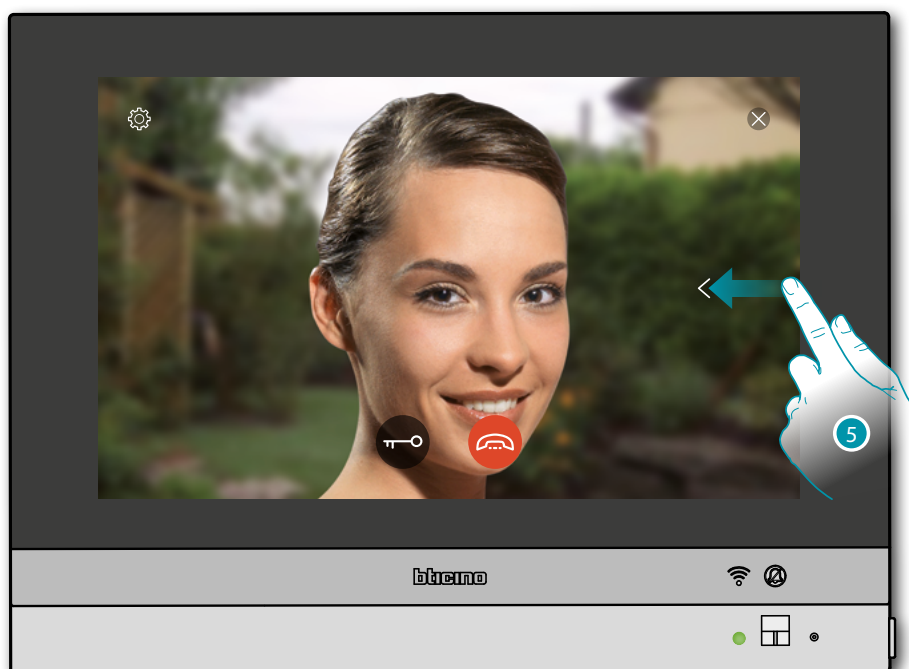
- LED status: fixed green**
4. Touch to activate the Entrance Panel door lock





**LED status:** the steady blue colour and a message indicate that the door lock has been released

**Note:** the door lock can also be released without activating the audio communication



5. Touch or scroll to display another camera (cycling)



**Note:** audio communication remains active also when switching cameras; switching from one camera to another is also possible without enabling the audio

**Note:** NETATMO cameras are not included in the cycling function, and therefore will not be displayed.

6. Touch to end the audio and video communication

## Door lock release

This function opens the associated Entrance Panel door lock



1. Touch to send the command



**LED status:** the steady blue colour and a message indicate that the door lock has been released

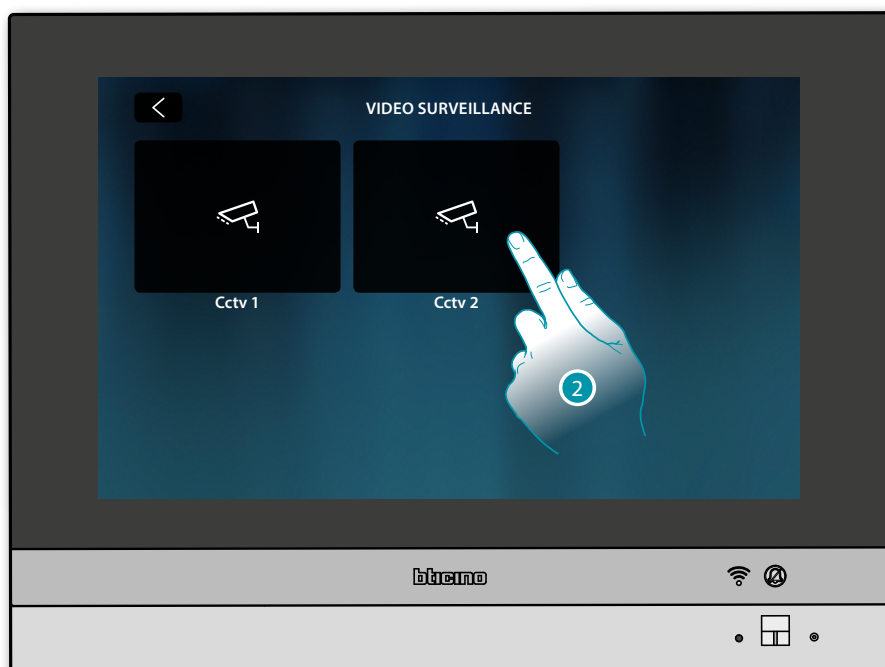
## Video surveillance

This section can be used to monitor your home by enabling one of the cameras of the integrated video surveillance system inside the apartment or the common areas (e.g. garages, garden).

You can also see the NETATMO cameras installed in your homes (after associating your NETATMO account - see [Settings/NETATMO security](#))



1. Touch to display the cameras in your system



2. Touch to activate the desired camera



A Image adjustment

B Stops camera display

The image is displayed for three minutes.

The camera cycling function is not included

**Note:** for the camera cycling or multi-vision function, a device performing these functions must be installed (e.g. Digital Video Recorder).

For more information contact your installer.

**Nota:** NETATMO cameras are not included in the cycling function, and therefore will not be displayed.

## Image adjustment (function not available for the NETATMO cameras)



A Adjusts the image brightness

B Adjusts the image contrast

C Adjusts the image colour



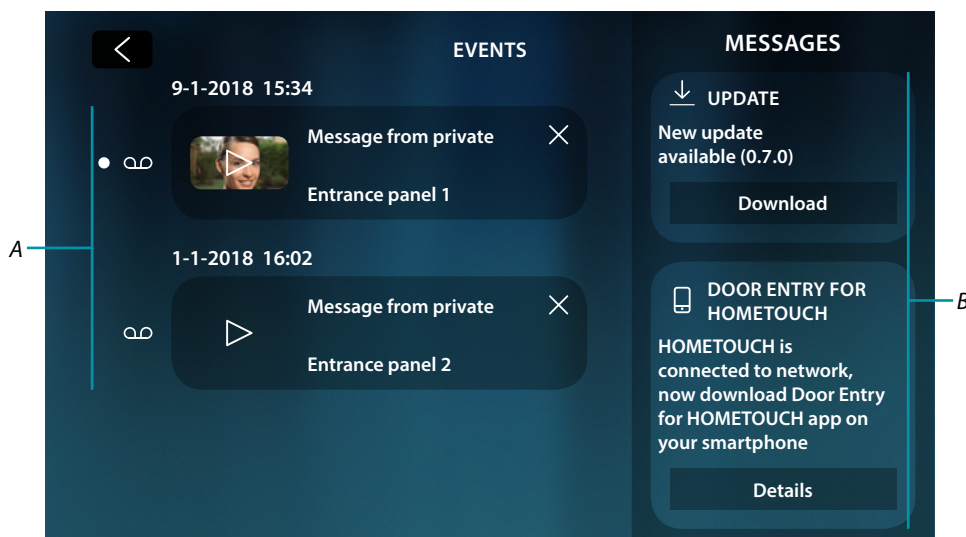
## Events

In this page it is possible to display the audio/video messages of the [video door entry answering machine](#) and the [system messages](#).

If there are new messages recorded on the answering machine or, for example, a system message indicating that a software update is available, a visual notification (A) appears on the event icon and the LED (B) becomes white steady.



1. Touch to open the events section and display the messages



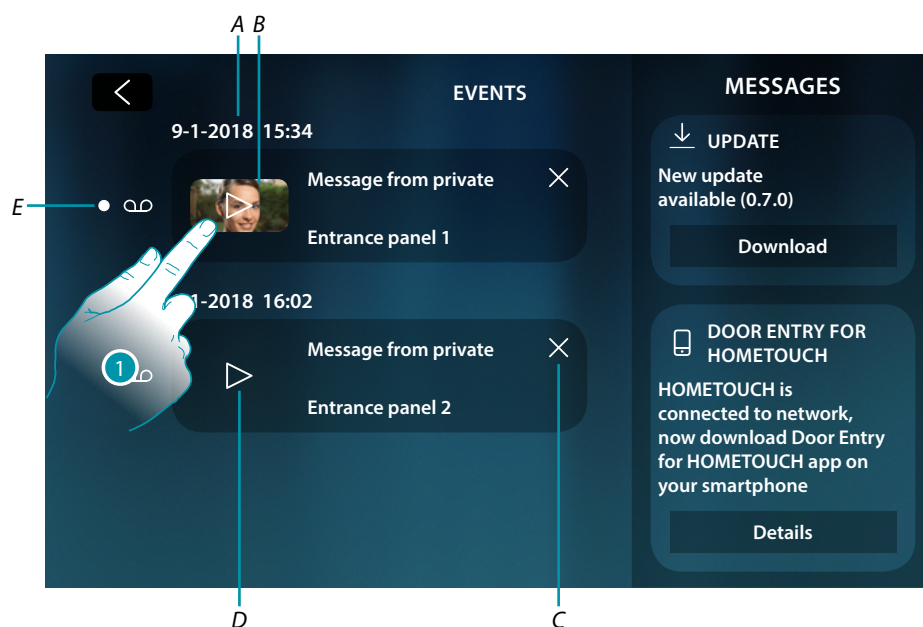
A Audio/video messages of the [video door entry answering machine](#)

B [System messages](#)

## Answering machine

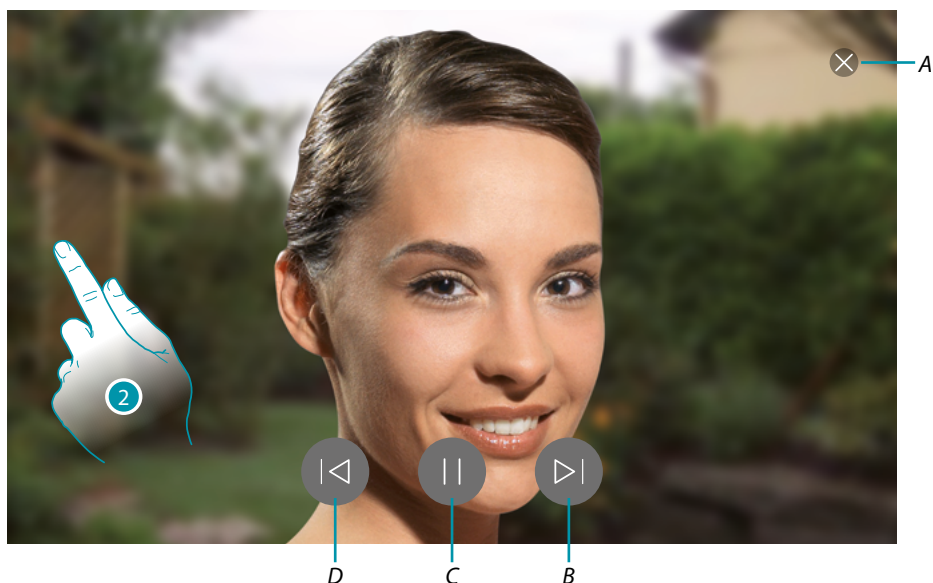
In this page it is possible to display any Entrance Panel audio/video messages recorded in your absence.

To activate the function and set the other parameters (recording quality and welcome message), see the [Settings/answering machine](#) section.



- A Date/time of recording
- B Video message (with image and preview)
- C Removes the message (the message is removed immediately without confirmation)
- D Audio message
- E Message not read indicator (after reading the message the indicator disappears)
- 1. Touch to display the message

The message is played back automatically



A Closes the message

B Plays the next message

C Stops/plays a message

D Plays the previous message

2. If necessary, touch/scroll to open the audio adjustment panel



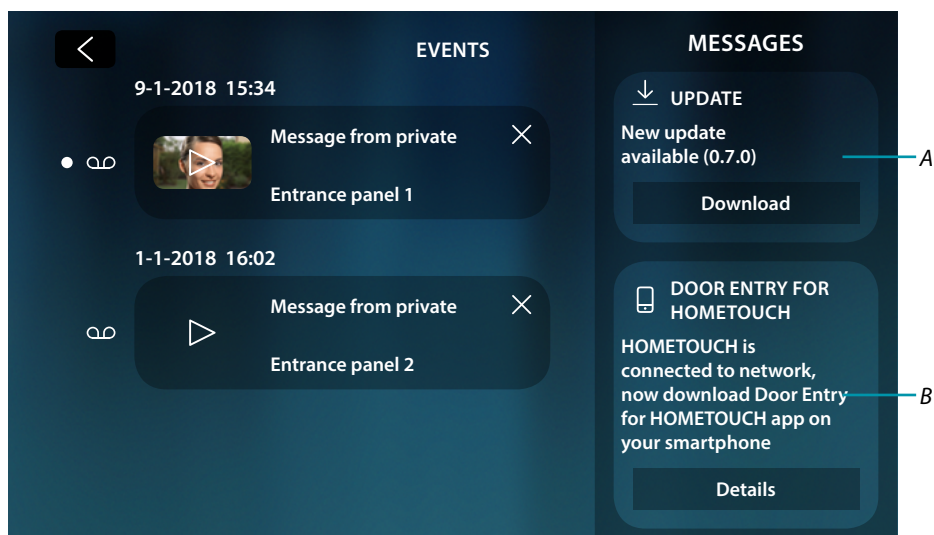
A Adjusts the volume



## System messages

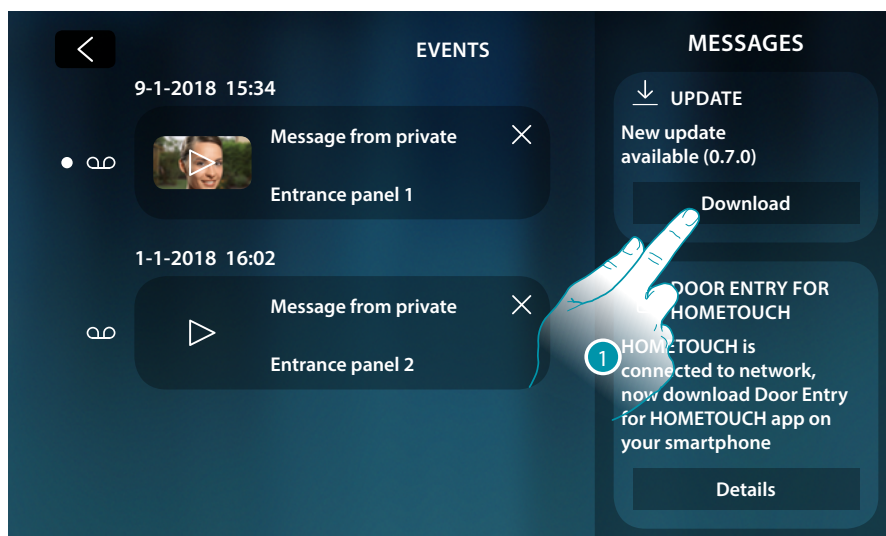
In this page it is possible to display any system messages, which can be of two types:

- Available firmware download message (A)
- Message confirming the connection to the network and the App download page (B)



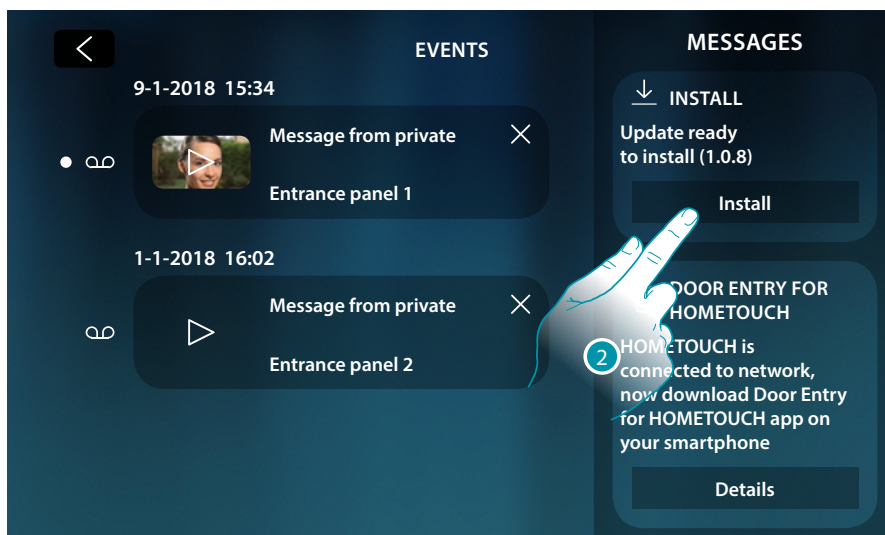
## Available firmware download message

When a new firmware update is available, the system sends you a notification message. You can then download and install the firmware from this position, or directly from the [Settings/check for updates](#) section.



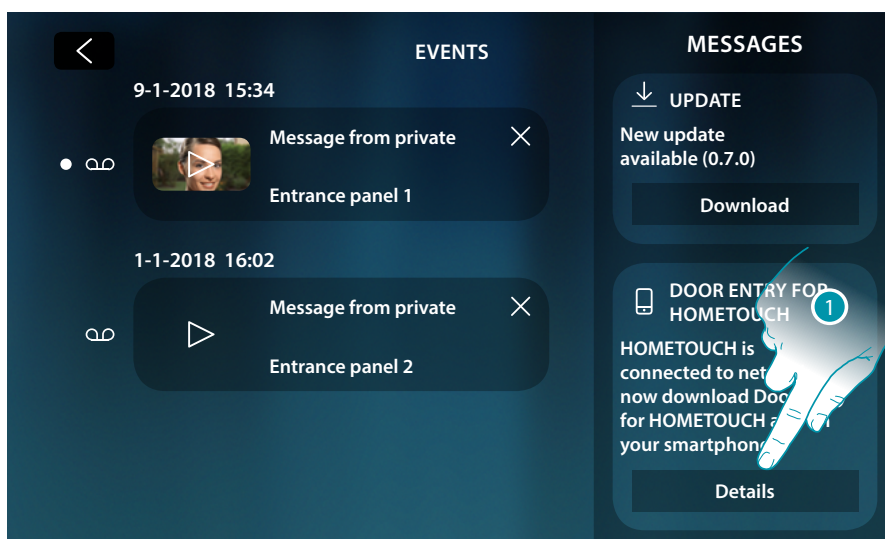
1. Touch to start the firmware update procedure (download + installation)

If the device is left unattended and the screen switches off, at the end of the download the device automatically restarts and at the next access the screen shows a message (2) reminding the user to complete the procedure by installing the firmware



## Message confirming the connection to the network and the App download page

After successfully establishing the connection to the home network, the system notifies that it is possible to download the DOOR ENTRY for HOMETOUCH App on your smartphone.

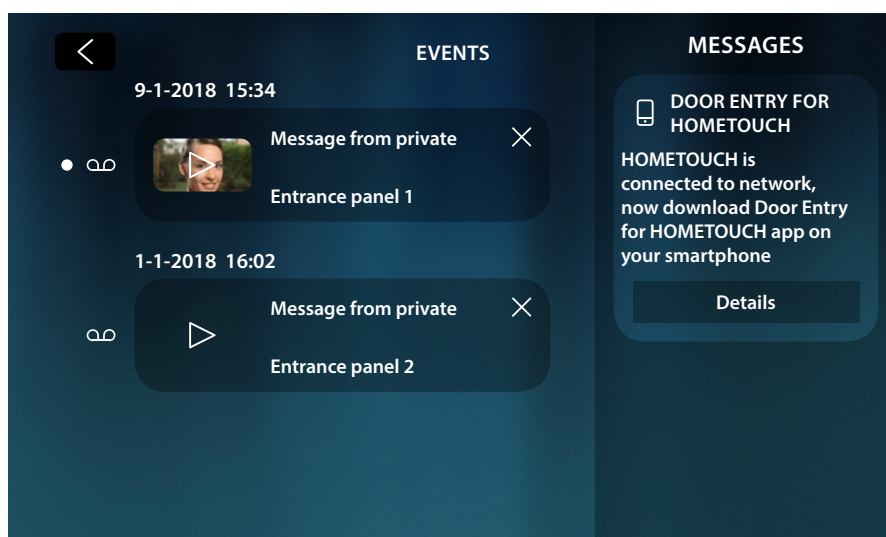


1. Touch to open the App download page



Point to the QR code with your smartphone to frame it, download the App from the specific store and then complete the procedure for [association](#) with the device.

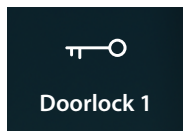
2. Touch to return to the previous page



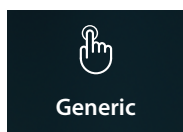
The App download message will be displayed until the association with the device has been completed successfully.

## Commands

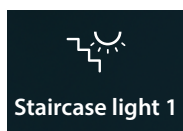
The Favourites area shows any previously added command group objects. These objects enable certain actuators (e.g. door locks, garden light, etc.) in your system.



**Door lock:** sends a command to open a door lock of your system



**General:** sends a command, for example to switch the garden light on



**Staircase light:** send a command to switch the staircase light on

**Note:** in order to be able to add them to the Favourites area, commands must first be configured in the [Advanced settings/video door entry system/commands](#) section



1. Touch to send the command



**LED status:** the steady blue colour (Door lock and General only) and a message indicate that the command has been executed



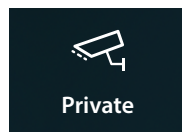
## Cameras

The Favourites area shows any previously added camera group objects. These objects allow you to monitor your home by activating one of the cameras:

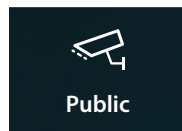
- of the SCS video door entry system (private or public).
- of the integrated CCTV system
- of the NETATMO system

After enabling a camera, it is possible to "scroll" (display in sequence) the other cameras (NETATMO cameras excluded), provided that they have been correctly configured in a progressive manner.

**Note:** if the system has an audio Entrance Panel, this is still displayed in the sequence, but it will only be possible to activate the audio and release the door lock



**Private:** it gives the possibility of displaying the images from a Camera/ Entrance Panel installed in the own apartment



**Public:** displays the images from a camera/Entrance Panel installed in a common area, visible to all residents



**Video surveillance:** displays the images from a camera of a video video surveillance system integrated with the video door entry SCS system, see section [Video surveillance](#)



**NETATMO:** display the images from a NETATMO camera installed in one or several homes managed using the same account; see the [Video surveillance](#) section

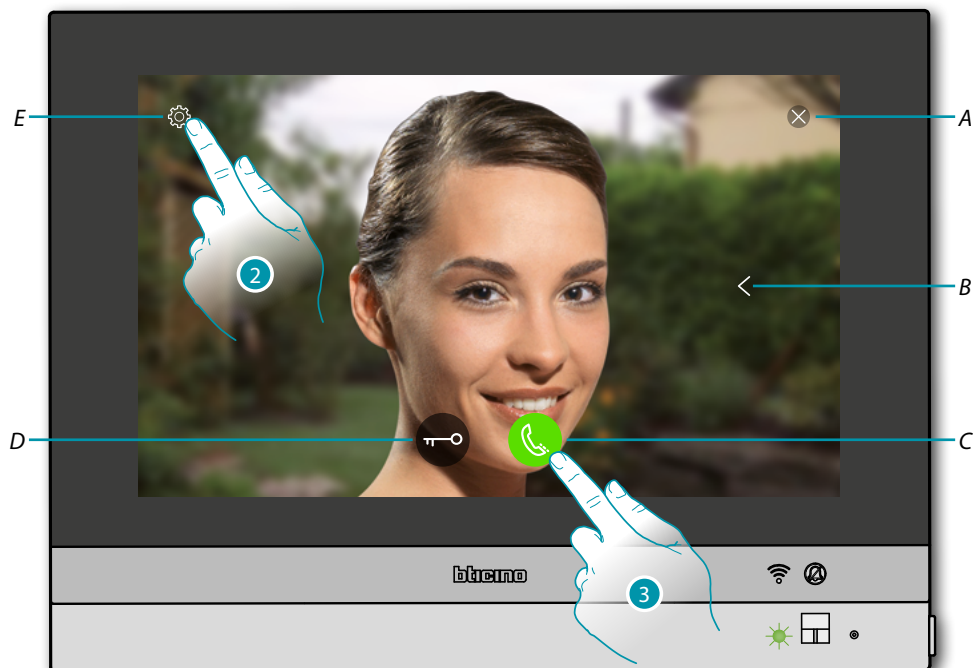
**Note:** in order to be able to add them to the Favourites area, the camera objects must first be configured in the [Advanced settings/video door entry system/cameras](#) section



1. Touch to display the camera

The icons that appear and the corresponding available functions depend on the type of device connected.

The example shown is for an audio and video Entrance Panel.



A Closes the connection

B Displays the other Entrance Panels and/or cameras in sequence (*cycling*)

C Activates the audio communication

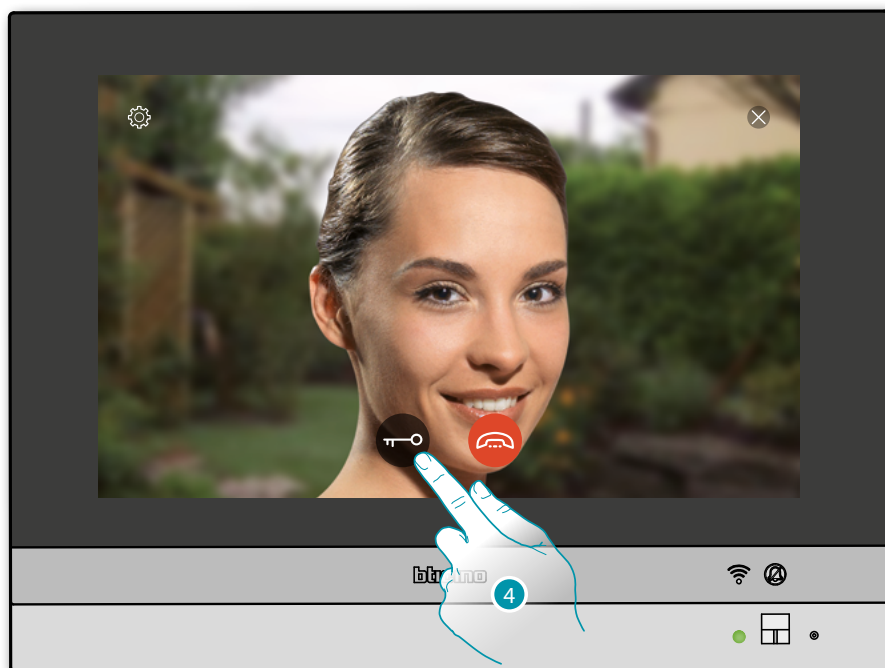
D Opens the Entrance Panel door lock

E Image adjustment (function not available for NETATMO cameras)

**LED status:** flashing green

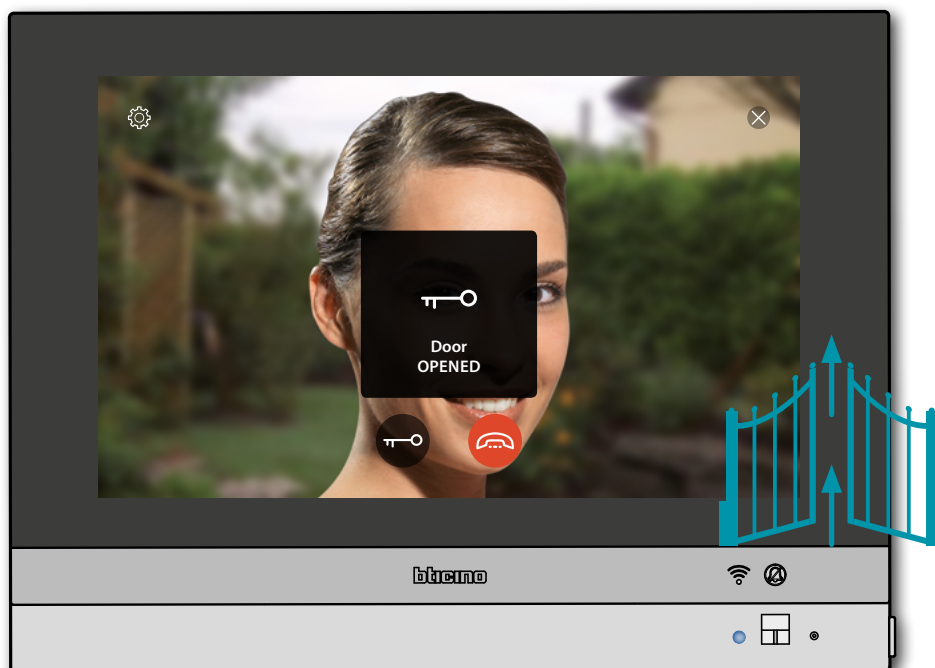
2. If necessary, touch to [adjust the image parameters](#)

3. Touch to activate the audio communication with the Entrance Panel



**LED status:** fixed green

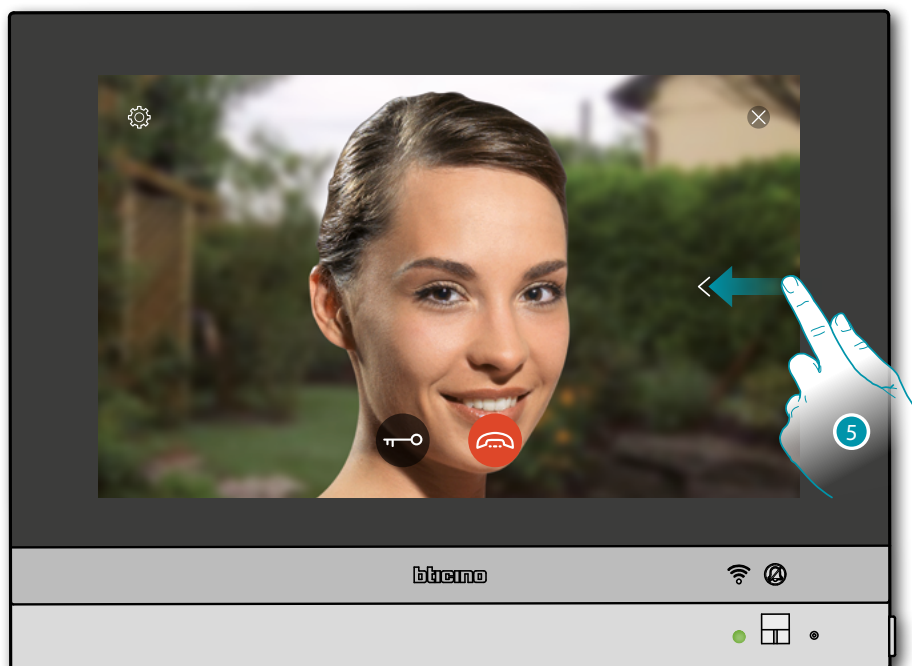
4. Touch to activate the Entrance Panel door lock



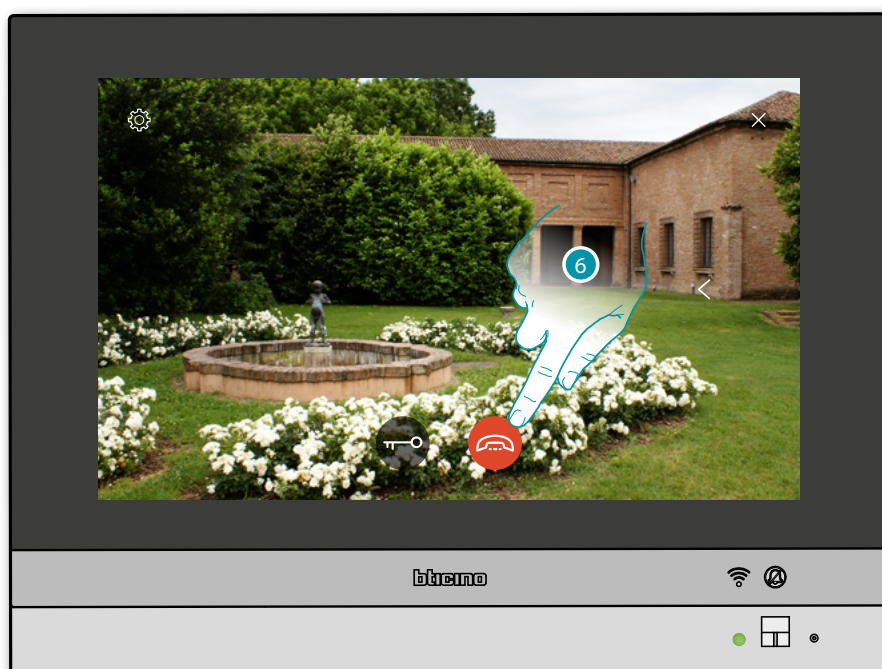
**LED status:** the steady blue colour and a message indicate that the door lock has been released

**Note:** the door lock can also be released without activating the audio communication





5. Touch or scroll to display another camera ([cycling](#))



**Note:** NETATMO cameras are not included in the cycling function, and therefore will not be displayed.

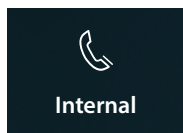
**Note:** audio communication remains active also when switching cameras; switching from one camera to another is also possible without enabling the audio.

6. Touch to end the audio and video communication

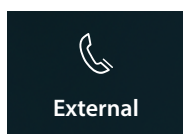
## Intercom

The Favourites area shows any previously added intercom group objects.

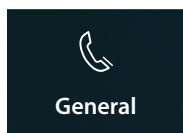
These objects communicate with other video/audio internal units installed in your home, or in other apartments.



**Internal:** it enables the communication among rooms of the same apartment



**External:** it enables the communication among rooms of different apartments

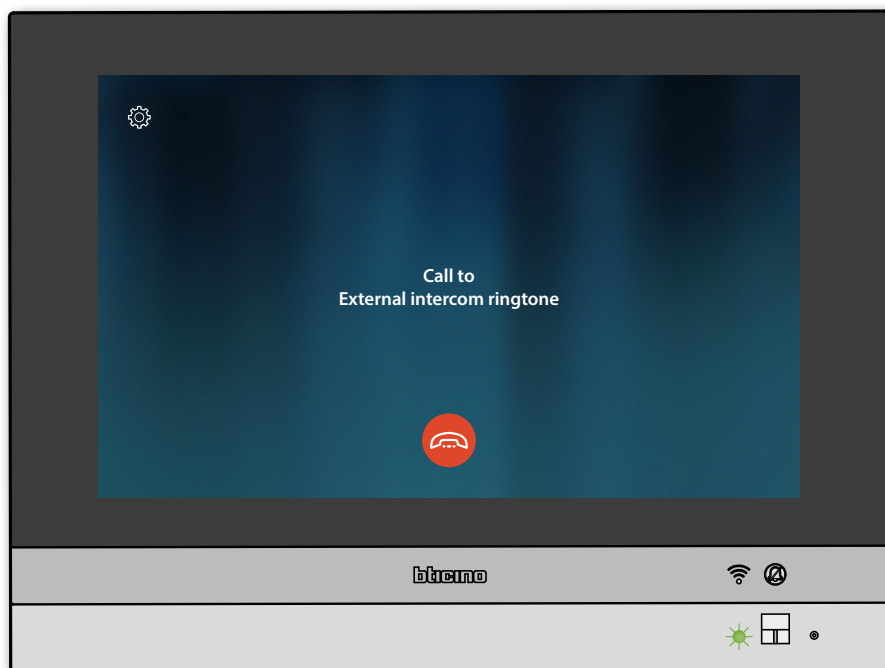


**General:** it enables the communication with all Internal Units

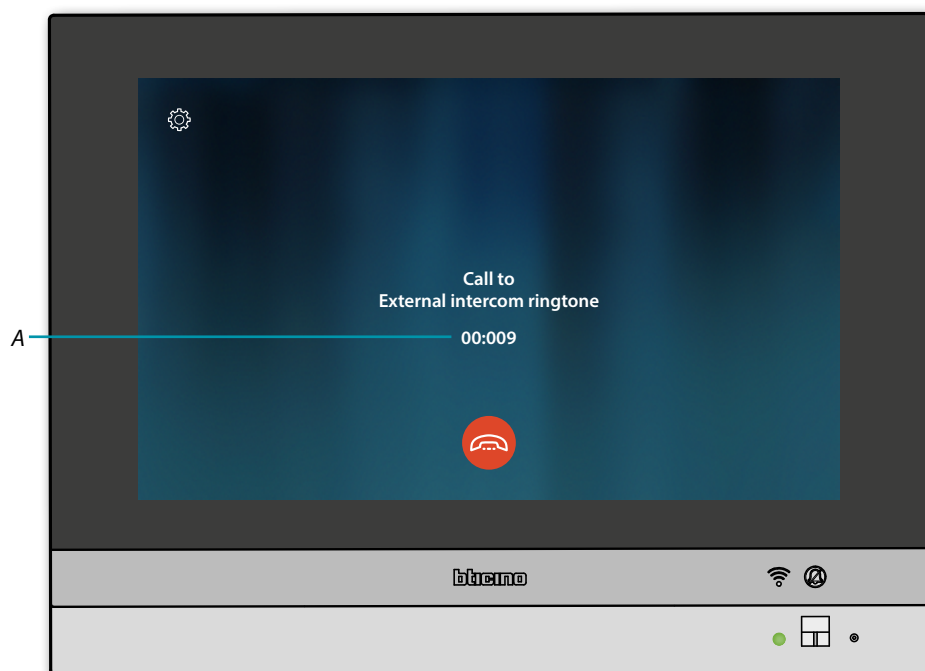
**Note:** in order to be able to add them to the Favourites area, the intercom objects must first be configured in the [Advanced settings/video door entry system/intercom](#) section



1. Touch to activate the intercom with the desired Internal Unit



The LED turns flashing green and the display shows the Internal Unit communication screen

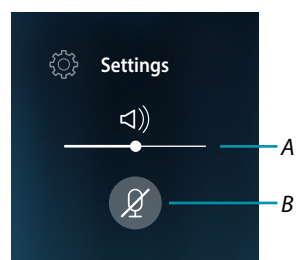


When the called extension answers, the duration of the call is displayed (A) and the LED turns green steady

**Note:** When a call is received from the Entrance Panel while the internal unit is in "intercom" mode, the system follows the priority rules and ends the active call.



2. If necessary, touch to open the audio adjustment panel



- A Adjusts the volume*
- B Disables the microphone*
3. Touch to end the communication

## Use of the functions from Door Entry for HOMETOUCH App

### Introduction

You can interact with your HOMETOUCH using the free Door Entry for HOMETOUCH App. After [registering](#) and [authenticating](#), you must make the [association with the device](#); at this point you can:

- answer a video door entry call from the Entrance Panel;
- CALL HOME (call your HOMETOUCH)
- display the images from the entrance panels and cameras;
- open the door lock of the Entrance Panels;
- activate generic actuators wired on the system;
- update the firmware of your HOMETOUCH.
- enable the video answering function and display the audio/video messages recorded from the Entrance Panel.



To download the Door Entry for HOMETOUCH App (for iOS devices from App Store, for Android devices from Play Store), scan the QR Code with your smartphone:



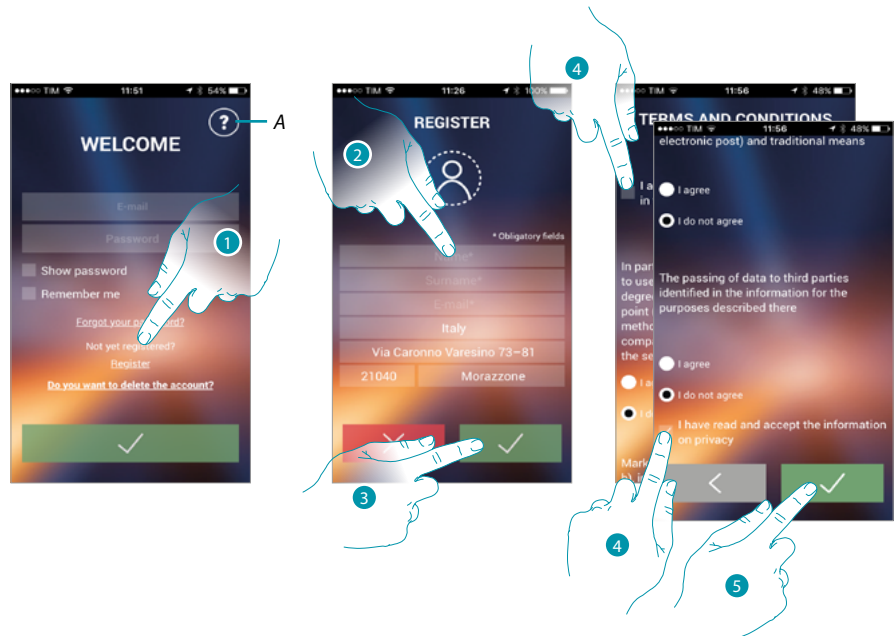
You can find the same QR code in the [App download](#) page.

**Note:** during installation it may be necessary to authorise some options in order to continue with the installation.

## Account registration

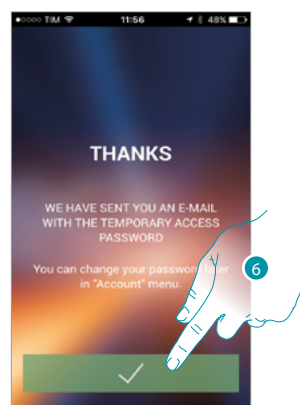
You must first register to be able to use the Door Entry for HOMETOUGH App and thus use the interface functions with your HOMETOUGH.

After opening the App follow the registration instructions: when the account has been created it will be common to all the connected Legrand/BTicino device App



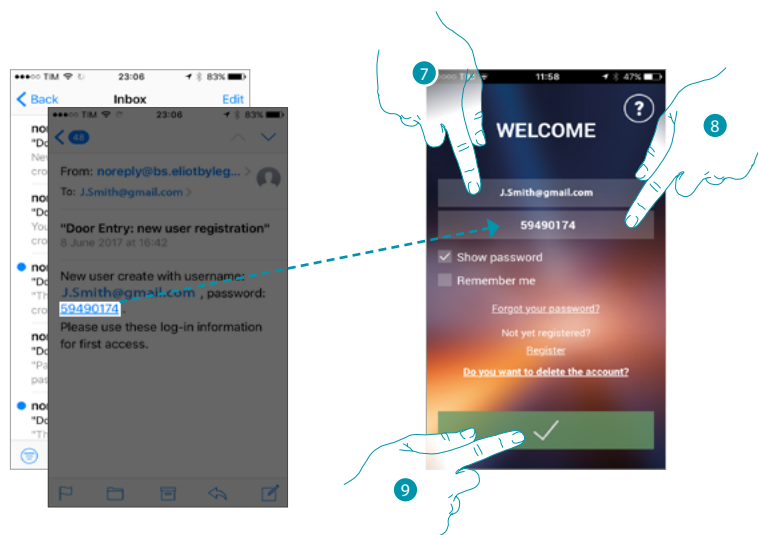
A Open the contacts page with various references for assistance.

1. Touch to register and create an account
2. Enter your data
3. Touch to confirm
4. Tick to accept the terms and conditions of use laid down in the associated text (obligatory)
5. Touch to continue



6. Touch to end the procedure

After confirming, the system will send the data (temporary password) to the email address indicated by you in the registration phase for the first access



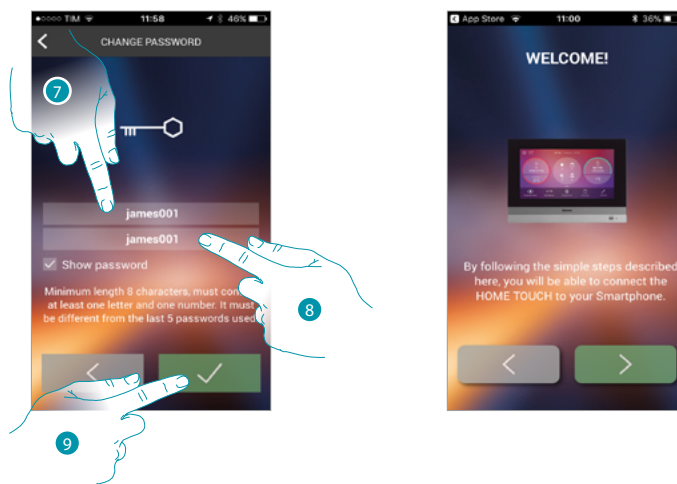
7. Enter the e-mail

8. Enter the temporary password sent to you via email

9. Touch to make the login



For safety reasons you will be asked to change the temporary password for a customised one



7. For security reasons enter a new password with these features:
    - minimum length 8 characters;
    - must contain at least one letter and one number;
    - it must be different from the last 5 passwords used.
  8. Enter the password again
  9. Touch to confirm. If the modification has been successful you will receive a confirmation email
- At this point the system will show you a tutorial to help you [associate your HOMETOUCH to the Door Entry for HOMETOUCH App](#)

**Note:** if your HOMETOUCH is already associated and you want to add another user who can also use the same functions, you must invite him using the [procedure](#) directly from your smartphone. You can use the same account on several smartphones simultaneously.

## Authentication

After registering with the portal, you can authenticate by entering email and password

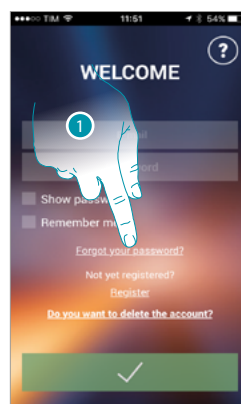


- A Touch to start the password recovery procedure
  - B Touch to create a new account
  - C Touch to start the account deletion procedure.  
Account deletion cannot be reversed and is common to all the connected Legrand/BTicino device App
  - D Tick the box to access subsequently without having to repeat the authentication
  - E Touch to make the password visible
1. Enter email and password
  2. Touch to access

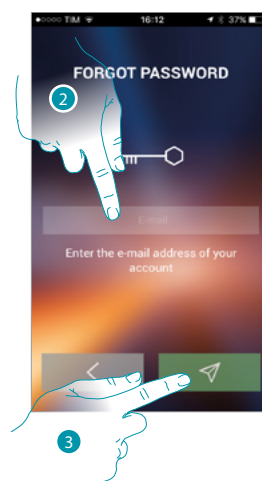
**Note:** after three failed access attempts (wrong password) in an hour, the system blocks the account for 15 minutes.

## Forgotten password

When you have forgotten the password:

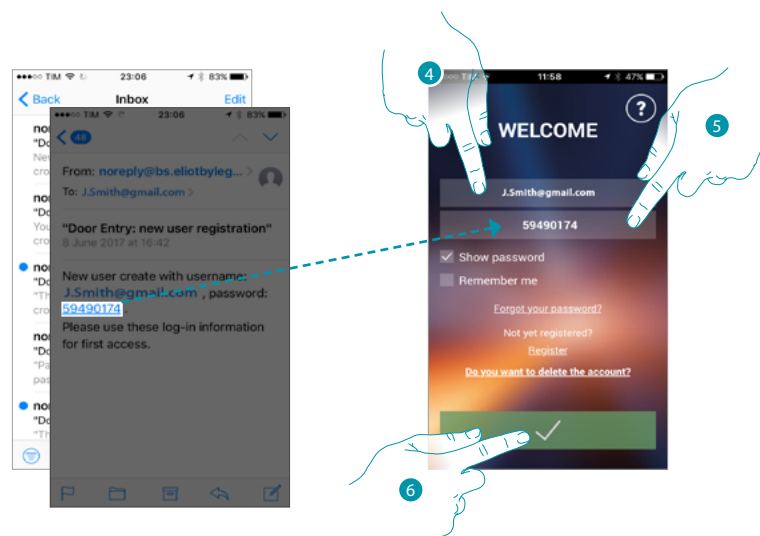


1. Touch to activate the password recovery procedure

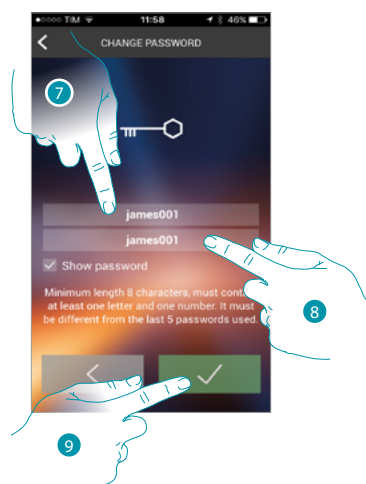


2. Enter the email address linked to your account to which the new password will be sent
3. Touch to zero the password and quit the procedure

Now your account password has been reset and a new password which you can use to access the Door Entry for HOMETOUCH App has been sent to the email address entered in point 2.



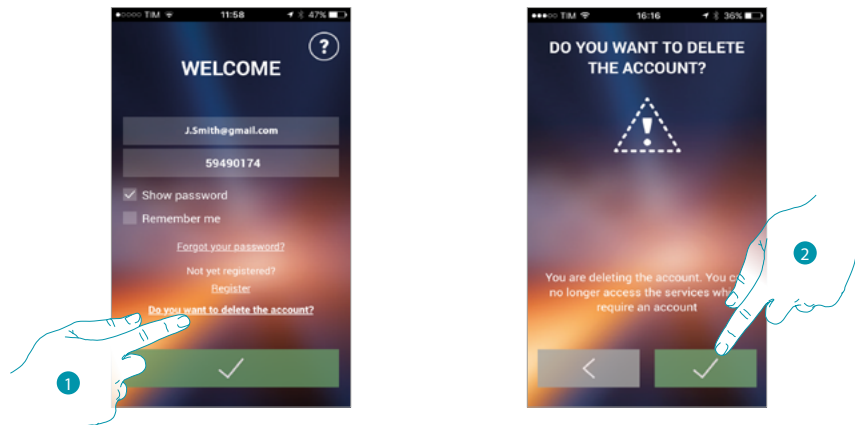
4. Enter the e-mail
5. Enter the temporary password sent to you via email
6. Touch to make the login



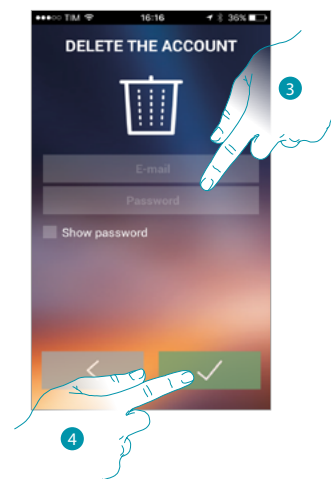
7. For security reasons enter a new password with these features:
  - minimum length 8 characters;
  - must contain at least one letter and one number;
  - it must be different from the last 5 passwords used.
8. Enter the password again
9. Touch to confirm. If the modification has been successful you will receive a confirmation email

## Account cancellation

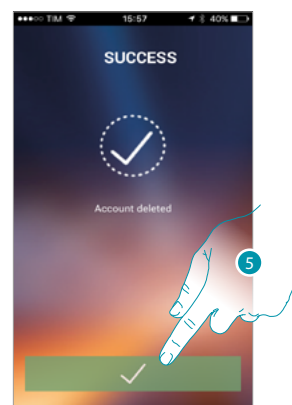
You can delete an account using the procedure



1. Touch to start the procedure
2. Touch to continue



3. Enter e-mail address and password of the account to delete
4. Touch to confirm. Remember that when the procedure is complete your account will be definitively cancelled



5. Touch to end

**Note:** the account is common to all the Apps of the Legrand/BTicino connected devices. If it is modified or deleted you will no longer have access to all the connected devices.

## Association of the device

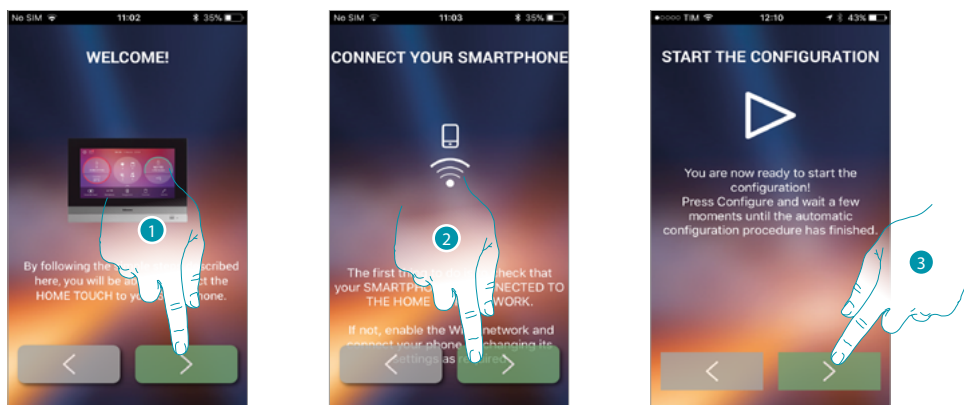
After registering and authenticating for the first time (the first smartphone) you will be shown a tutorial. Follow this to associate your account to the HOMETOUCH.

**Note:** the HOMETOUCH must be connected to the same Wi-Fi network as the smartphone on which the Door Entry for HOMETOUCH App is connected.

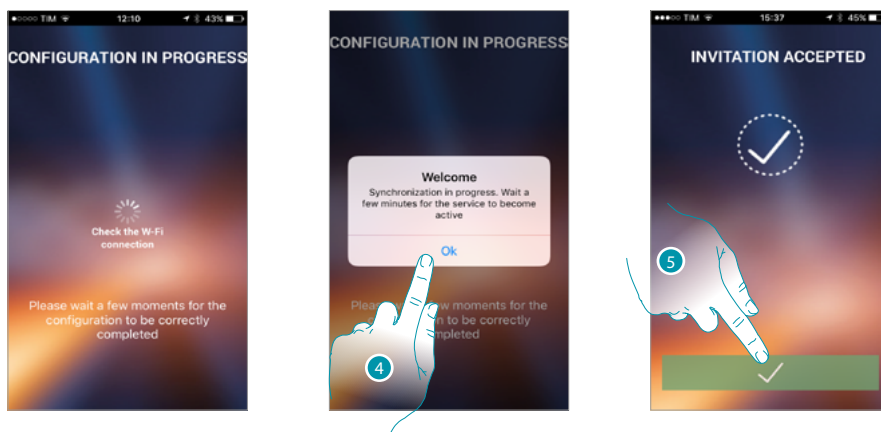
If this operation has been successful it is only necessary on the first access and allows you to activate the connection between the two devices.

You can also invite other users so that they can use the connected HOMETOUCH functions.

To make the association first [connect your HOMETOUCH to a Wi-Fi network](#)

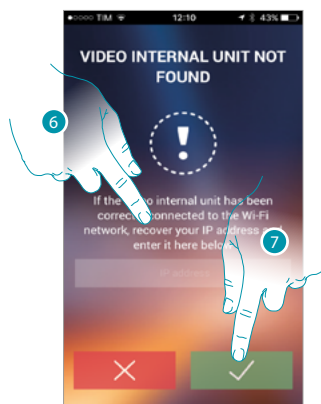


1. Touch to connect HOMETOUCH and the smartphone.
2. Check that the Smartphone is connected to the home Wi-Fi network and touch to continue.
3. Touch to start the procedure.



4. Touch to confirm.
5. Touch to end the procedure and go to the Home Page.

When you cannot find the HOMETOUCH in network in automatic mode a screen appears where you enter the HOMETOUCH [IP address](#) manually.



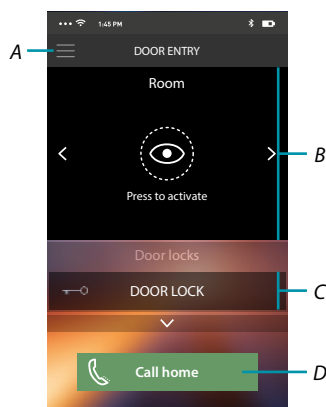
6. Enter the IP address of the HOMETOUCH.
7. Touch to start the procedure.



## Home page

After being [authenticated](#), from this page you can interact with your HOMETOUCH and with the video door entry system.

You can also make various settings via the pull-down menu.



A Retractable menu.

B Selection and display the cameras or Entrance Panels.

C Door lock activation.

D Call your HOMETOUCH.

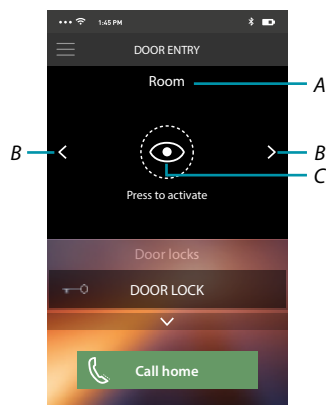
**Note:** the Door Entry for HOMETOUCH App operation with screen off (background) may be compromised by the applications installed on the smartphone that:

- optimise the use of the battery and the energy saving;
- protect the device (antivirus or similar programs)

## Display the cameras or Entrance Panels

By means of this function you can display the cameras and Entrance Panels configured on the HOMETOUCH by your installer.

You can also display the associated NETATMO cameras, if previously associated in the Settings/ NETATMO security section

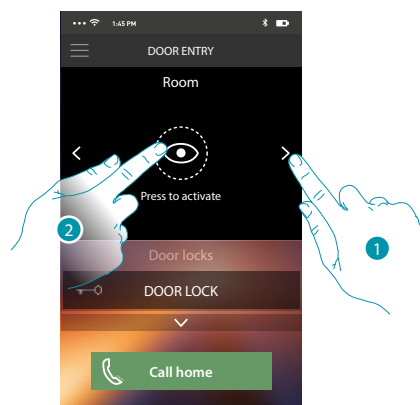


A Name of camera or Entrance Panel.

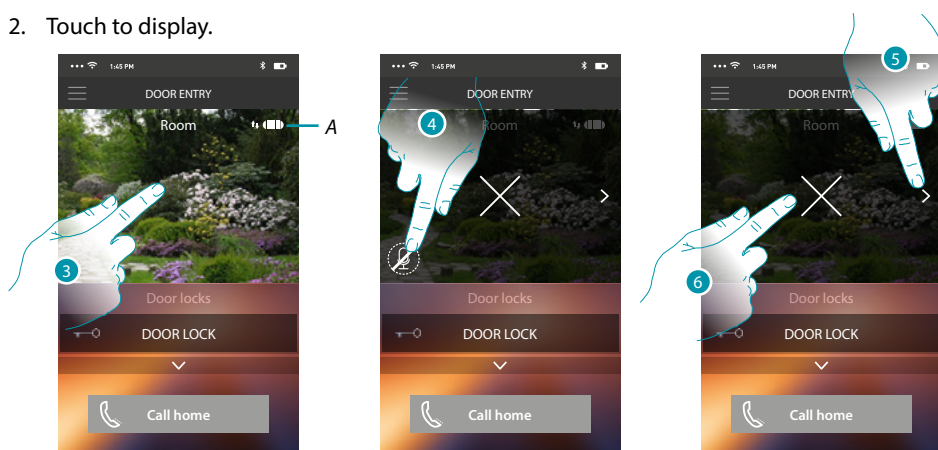
B Scroll the cameras or Entrance Panels.

C Display the camera or Entrance Panel.

- NETATMO camera 
- Camera 



1. Select the desired camera or Entrance Panel.
2. Touch to display.



A Call quality indicator: indicates if the conditions are good enough (Cloud, Wi-Fi and 3G/4G connection) for the communication.



Good quality



Average quality

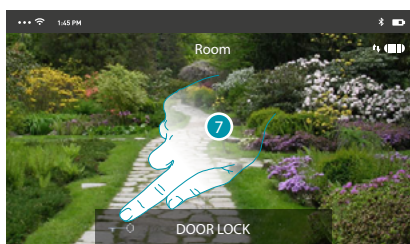


Poor quality

3. Touch to make the management keys appear
4. Touch to activate the microphone and communicate with the Entrance Panel.
5. Touch to cycle to the next camera.
6. Touch to stop the image capturing

**Note:** NETATMO cameras are not included in the cycling function, and therefore will not be displayed.

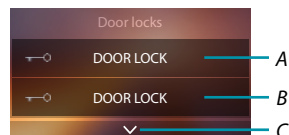
On turning the smartphone horizontally, you can activate just the displayed Entrance Panel door lock.



7. Drag to the right to activate the door lock.

## Open door locks

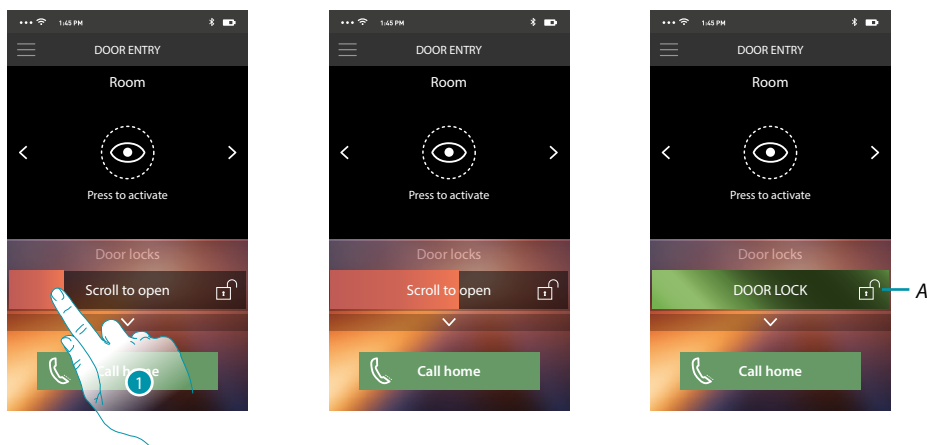
By means of this function you can open the door locks of the Entrance Panels configured on the device by your installer.



A Door lock of the associated Entrance Panel.

B Door locks.

C Display other door locks if present.



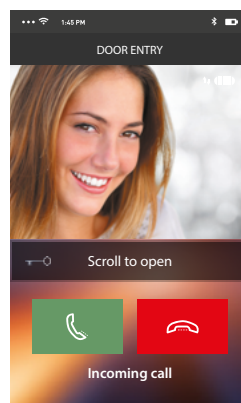
A When it becomes green the door lock has been activated. If it remains red, the command has not been performed correctly.

1. Drag to the right to activate the door lock.

**Note:** the number of door locks you can display in the Home Page depends on your Smartphone's features. Use the pull-down menu to display them all.

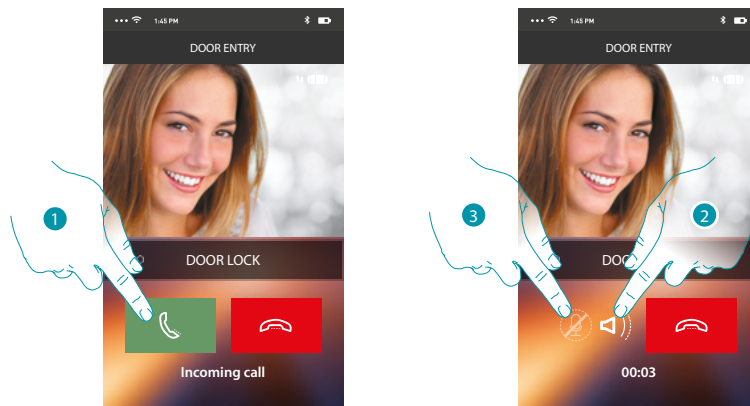
## To receive a video door entry call

Via this function you can receive the calls from the Entrance Panel.

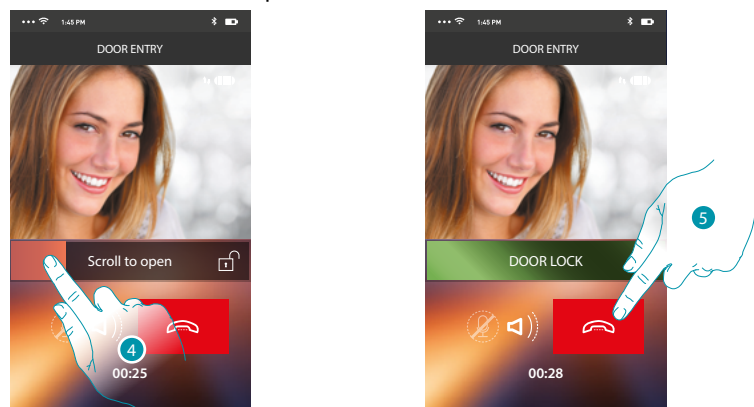


With smartphone in stand-by, following a call from the Entrance Panel:  
 – on Android, the image taken with the call\* management icons appears;  
 – on iOS, the call notification appears.  
 – both systems will receive a push notification.

*\*The first three smartphones which receive the call will see the video image directly before answering, the others instead only after answering.  
 The answer from one device excludes all the others.*



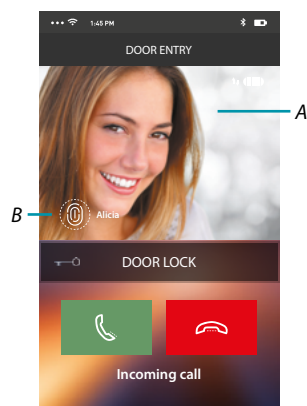
1. Touch to activate the audio and answer, the call audio is played automatically hands free.
2. Touch to change from hands-free mode to telephone mode.
3. If necessary touch to silence the microphone.



4. You can also open the door lock of the Entrance Panel from which the call comes, by dragging the switch. When it becomes green the door lock has been activated. If it remains red, the command has not been performed correctly.
5. Touch to end the call.

In case of installation of a Welcome NETATMO camera, which then detects a presence in your home, when a call is received from the Entrance Panel, or in case of automatic switching on, using the face recognition function the Door Entry for HOMETOUCH will be able to show you if there is anyone in your home ("At home" function of the NETATMO Security App.) capable of managing the received call.

**Note:** this function is only available if monitoring is active in the NETATMO Security App, and if the NETATMO camera has been enabled in HOMETOUCH



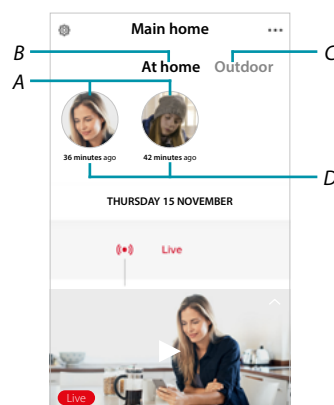
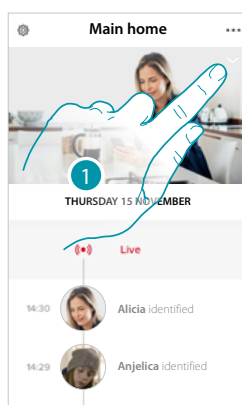
A. Entrance Panel image display

B. Name of the individual detected in the home by the Welcome NETATMO camera

**Note:** if the camera detects unknown individuals, their number is displayed

By interfacing with the "At home" function of the NETATMO Security App, the Door Entry for HOMETOUCH App shows if anyone who can manage the call from the Entrance Panel is in the home. When the Welcome NETATMO camera detects a known face, this is inserted in the "At home" section.

After a certain period of time (customisable in the NETATMO Security App) with the camera no longer detecting the face, this is moved to the "Out" section.



1. Touch to display who is in the "At home" section.

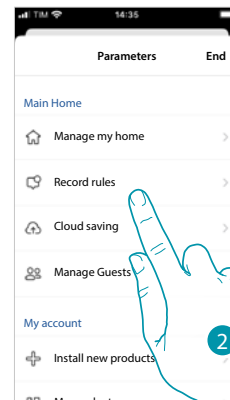
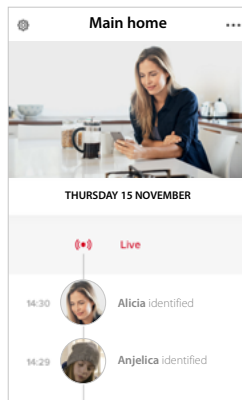
A. Individuals in the "At home" section

B. "At home" section

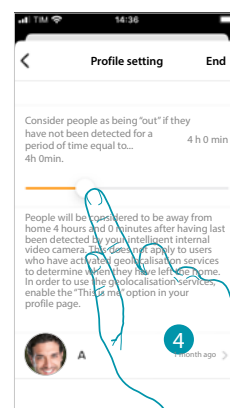
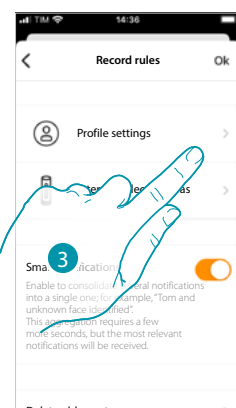
C. "Outdoor" section

D. Indication of the time since the face was last detected.

When the NETATMO Security App detects a face, it always includes it in the “At home” section. After a certain amount of time (1h minimum and 12h maximum) with the camera no longer detecting the face, this is moved to the “Out” section.

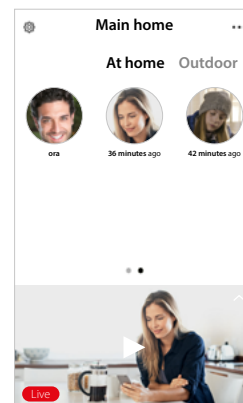
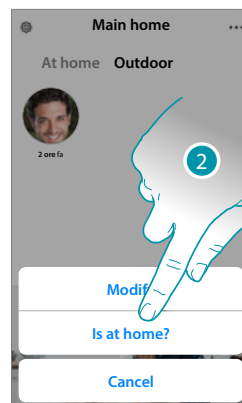
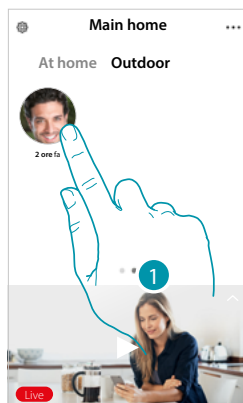


1. Touch to open the Settings menu.
2. Touch to set the rules for the recordings



3. Touch to set the rules for the profiles
4. Touch to set the time after which the face will be moved to the “Out” section.

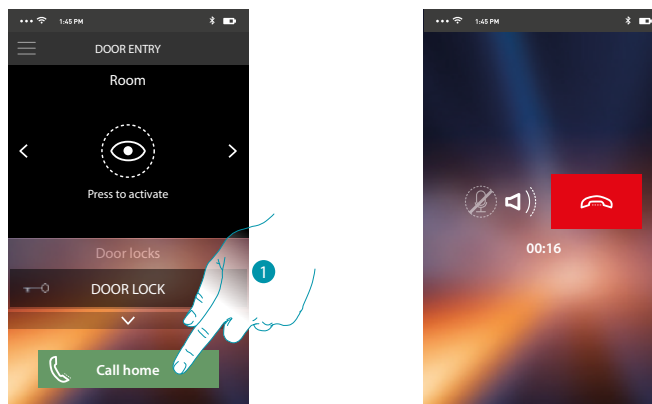
It is also possible to manually move the face from the “Out” to the “At home” section.



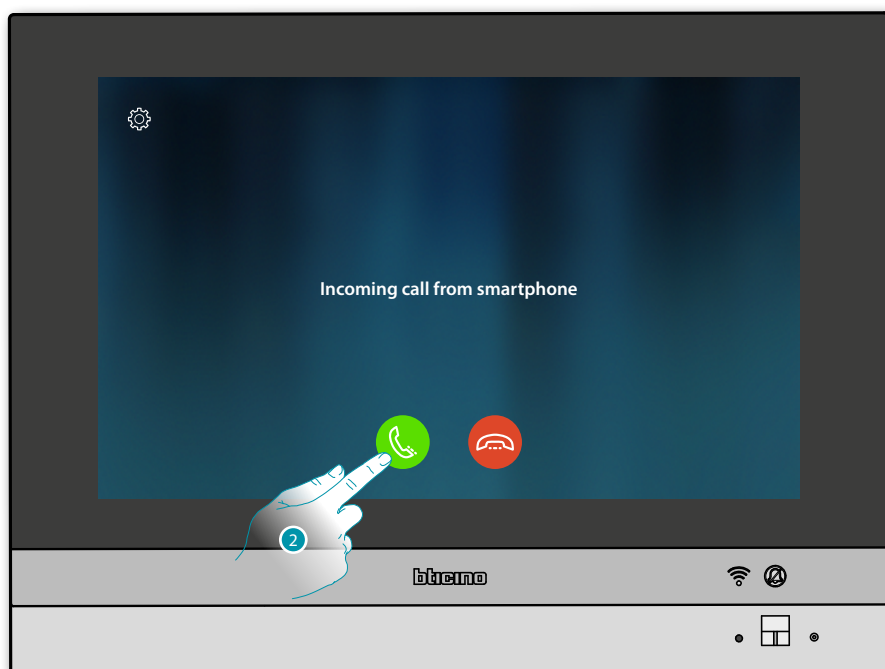
1. Touch and hold the finger on the face of the person to move to the “At home” section.
2. Touch to move to the “At home” section.

## Call home: Call your HOMETOUCH

You can communicate with your HOMETOUCH by means of this function.

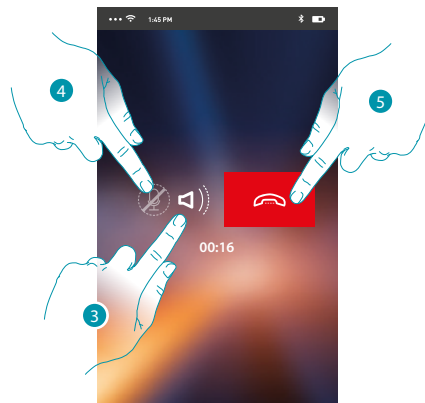


1. Touch to call the HOMETOUCH.



2. When the HOMETOUCH call answers the audio communication is activated.



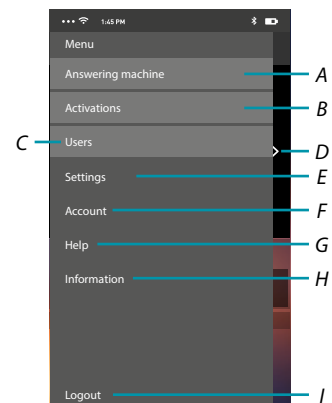
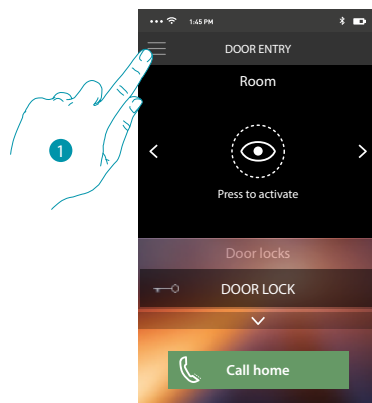


The communication is played automatically in hands free.

3. Touch to change from hands-free to telephone mode.
4. Touch to silence the microphone.
5. Touch to end the call.

## Menu

Using this pull-down menu, you can view answering machine messages, send commands, manage associated users, update your HOMETOUCH firmware, modify your account data and display information on the APP.

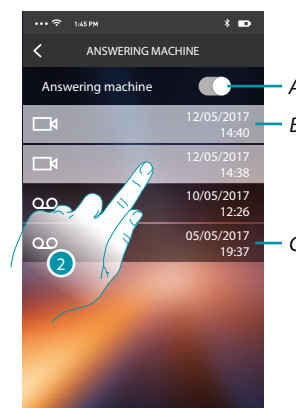
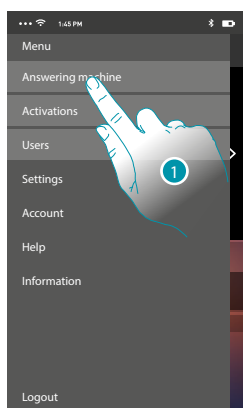


1. Touch to open the retractable menu.
- A Opens the Answering machine section.
- B Opens the Activations section.
- C Opens the Users section.
- D Opens the Settings section.
- E Close the retractable menu.
- F Opens the Account section.
- G Opens the assistance contacts page.
- H Opens a screen with some information on the App (version etc.).
- I Log out.

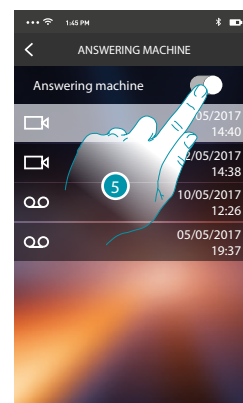
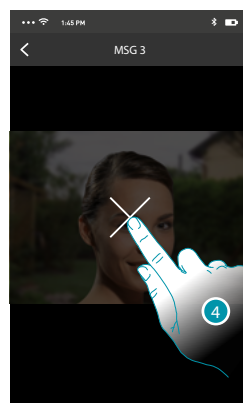
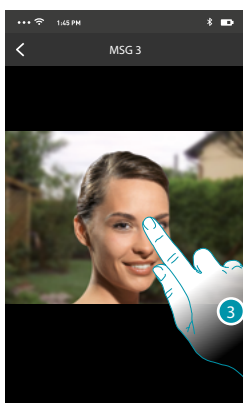
## Answering machine

In this section you can activate the answering-machine function to record an audio/video call from the entrance panel

It is also possible to display the recorded messages.

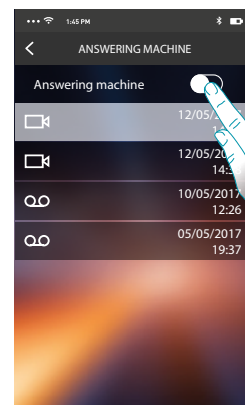
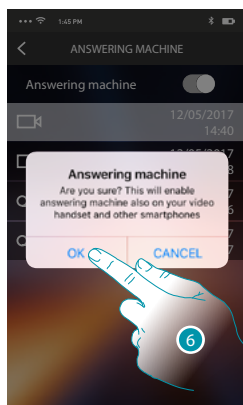


1. Touch to open the Answering machine section.
- A Enable/disable the answering machine.
- B Video message not read.
- C Audio message.
2. Touch to display the recorded message



The message is played back automatically

3. Touch to make the key to stop the playing appear.
4. Touch to end the playing.
5. Touch to disable the Answering machine section.



6. Touch to save it.

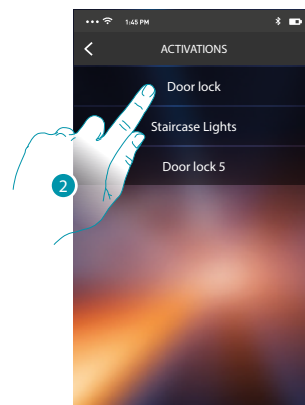
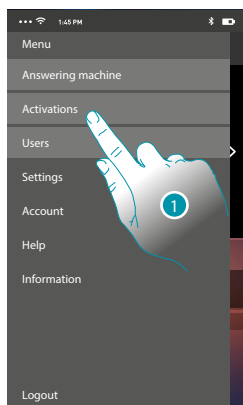
**Caution:** on confirming the operation the answering-machine function will also be disabled on your *HOMETOUCH* and all the associated smartphones!

7. The video answering function is now disabled.

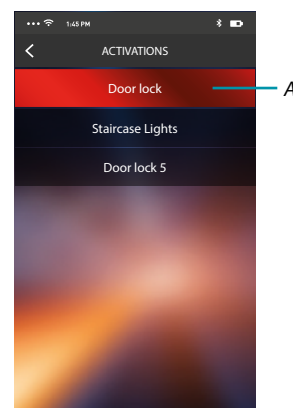
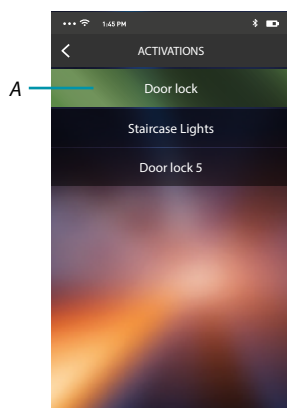
## Activations

This section can be used to enable certain actuators (e.g. door locks, garden light, etc.).

The activations available are those in the [advanced settings/video door entry/commands](#) section of your HOMETOUCH.



1. Touch to open the Activations section
2. Touch to activate the door lock.

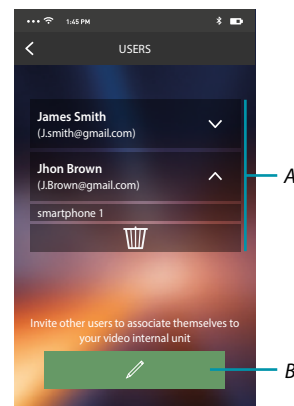
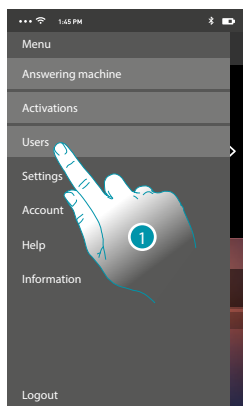


*A If the key is green the activation has been successful. If it remains red, there has been a problem with the activation, which has not been performed.*

## Users

In this section you can dissociate your user and disconnect the smartphones connected to him. You can also invite other users to associate their accounts to your HOMETOUCH, so that they can use the connected HOMETOUCH functions.

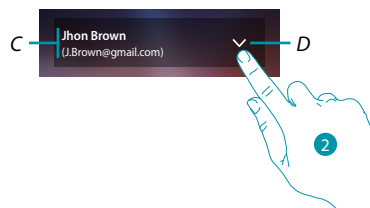
After the user you have invited has registered with the portal and logged in, he is displayed in the list with the smartphones connected to him.



1. Touch to open the user section.

A Associated users

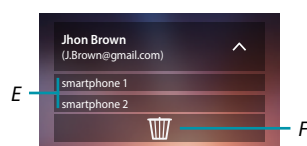
B Start the procedure.



C Name and login of the user.

D Opens the list of smartphones connected to the user.

2. Touch to display the smartphones connected to the user.



E Connected smartphones.

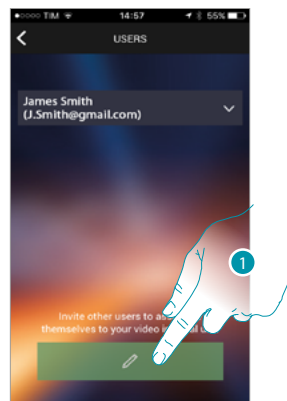
F Dissociate the user and thus all the connected smartphones

You can disconnect a single smartphone from the HOMETOUCH in the [Associated accounts](#) page.

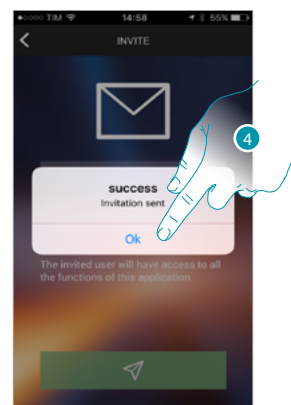
**Note:** To associate your user again, it is necessary that another user [invites](#) you or, if there are no other users, make the [association](#) procedure again.

## Invites a user

With this procedure you can invite other users to use the functions of your HOMETOUCH. In this way they can use the connected HOMETOUCH functions.



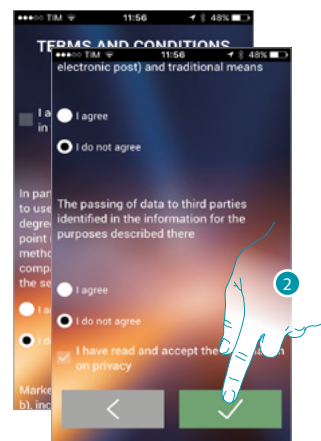
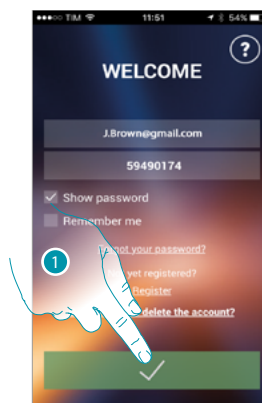
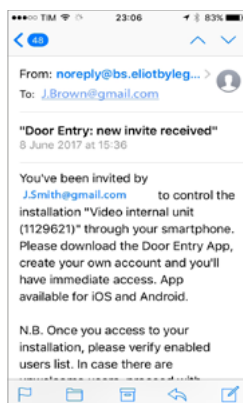
1. Touch to invite another user.



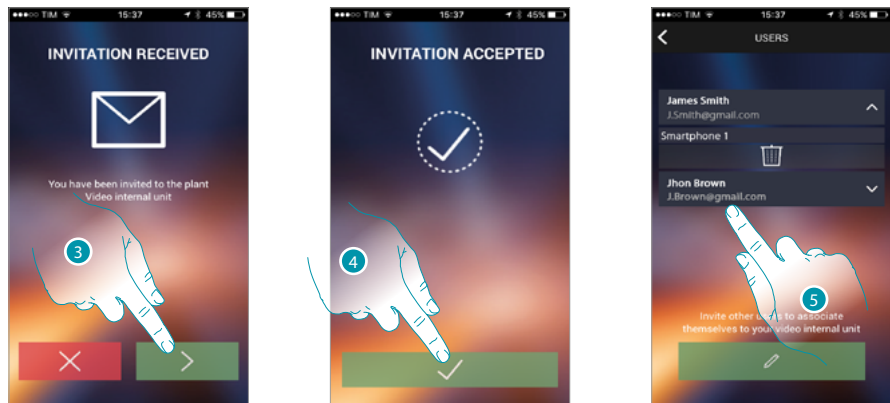
2. Enter the email of the user to associate and confirm it.
3. Touch to confirm the invitation.
4. Touch to save it.

**Note:** the invited user can operate on the system and use your HOMETOUCH connected functions.

The invited user will receive an e-mail with the invitation to check your system and register following the procedure, and then:



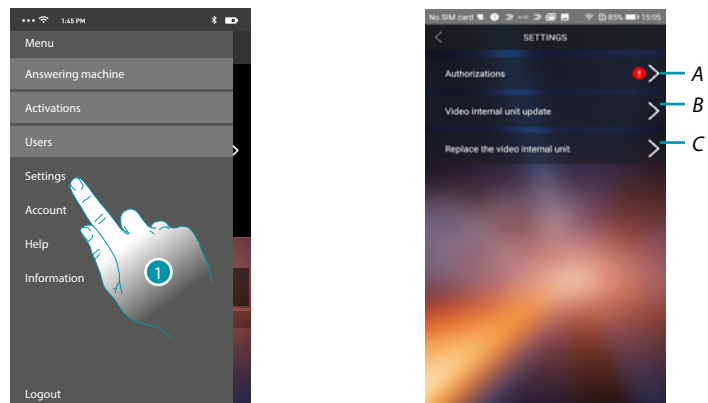
1. Authenticate
2. Accept the terms and conditions of use laid down in the associated text (obligatory).




3. Enter the email of the user to associate and confirm it.
4. Continue.
5. At this point you will find him in the list of associated accounts.

## Settings

In this section you can update your HOMETOUCH firmware and replace the video internal unit. This last function allows you to replace the faulty device with a new one. All the configurations will be recovered, apart from the device connection to the Wi-Fi network, which you must do before the association with the App.

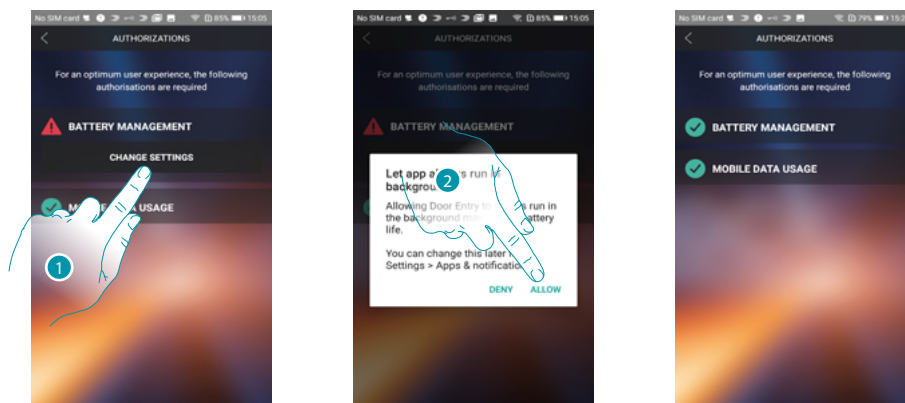


1. Touch to open the setting section.
- A (Only for Android® operating systems) opens the authorisation section.  
The  icon is only visible if some authorisations required for optimum operation of the Door Entry for HOMETOUCH App have been denied during installation
- B Update the HOMETOUCH firmware.
- C Perform the procedure to use when replacing the HOMETOUCH.



## Authorizations (Only for Android® operating systems)

This section can be used to manage (give or deny consent) some authorisations required for optimum operation of the Door Entry for HOMETOUCH App.

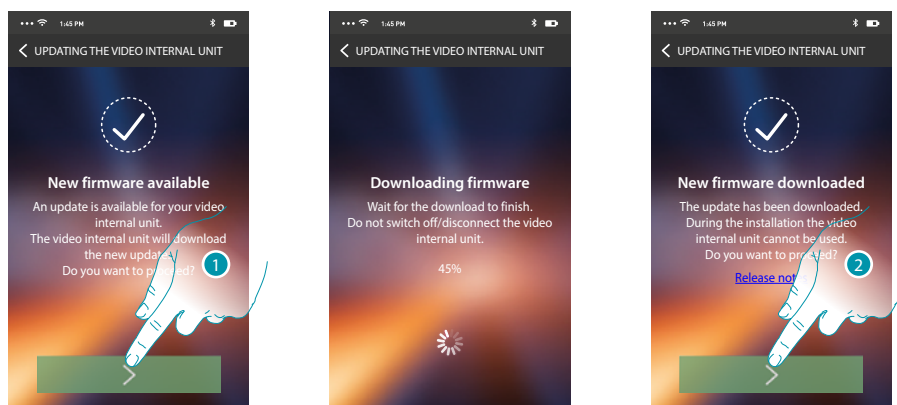


1. Touch to manage the authorizations.
2. Touch to always allow the App to run in the background.

**Note:** running the DOOR ENTRY for HOMETOUCH App in the background could shorten battery life.

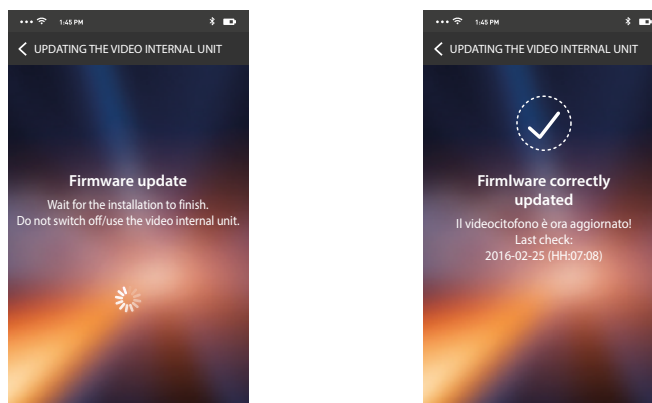
## HOMETOUCH firmware update (only if connected to the same Wi-Fi network of the HOMETOUCH)

When a new firmware is released you will be sent a notification on your smartphone, or you can update your HOMETOUCH firmware at any time by accessing this section.



On entering the section, if an update is available, a key will be displayed to download it, otherwise the version currently in the HOMETOUCH appears.

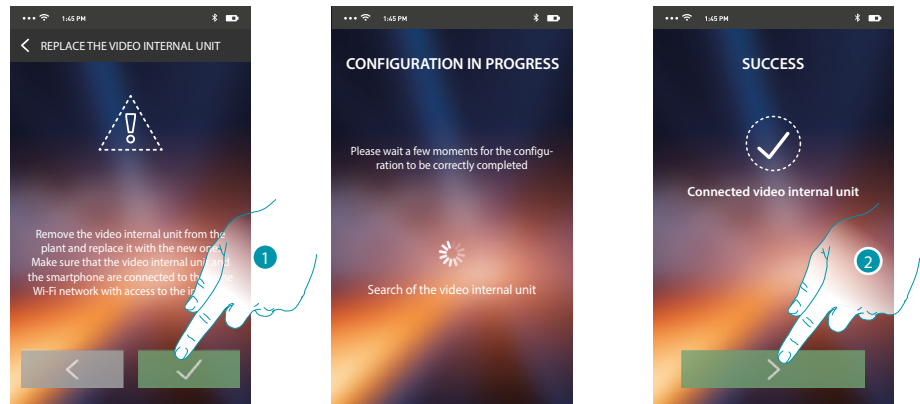
1. Touch to download the update.
2. Touch to install it.



At the end of the installation you can display the firmware version installed in your HOMETOUCH.

## Replacing the HOMETOUCH

If you need to replace the HOMETOUCH installed in your system, you must use this procedure.



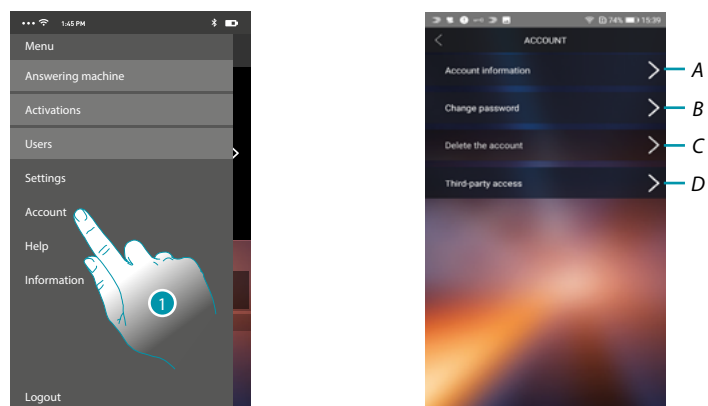
On entering the section a warning screen appears.

1. Remove the HOMETOUCH to be replaced and connect the new one, then press continue.
2. Touch to end the procedure.

**Note:** this procedure allows you to recover all the settings in the replaced HOMETOUCH, via the connection to the WiFi network.

## Account

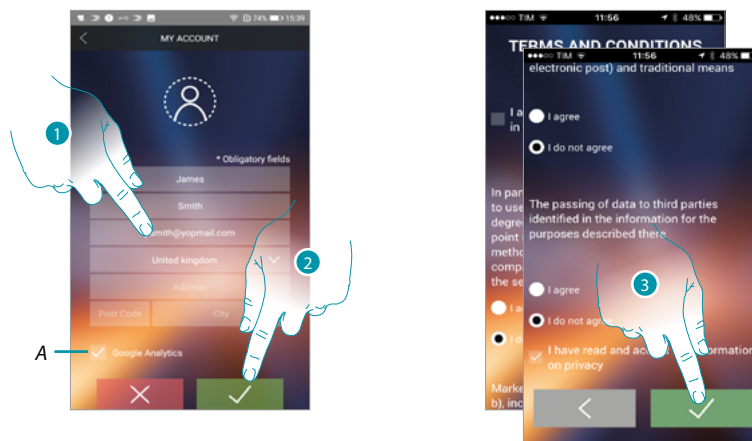
The account is common to all the connected Legrand/BTicino devices App. In this section you can display information on your account and/or cancel it. You can also edit your authentication password.



1. Touch to manage your account.
  - A Display and edit your account data.
  - B Change your account password.
  - C Enable the third-party management account
  - D Cancel your account.

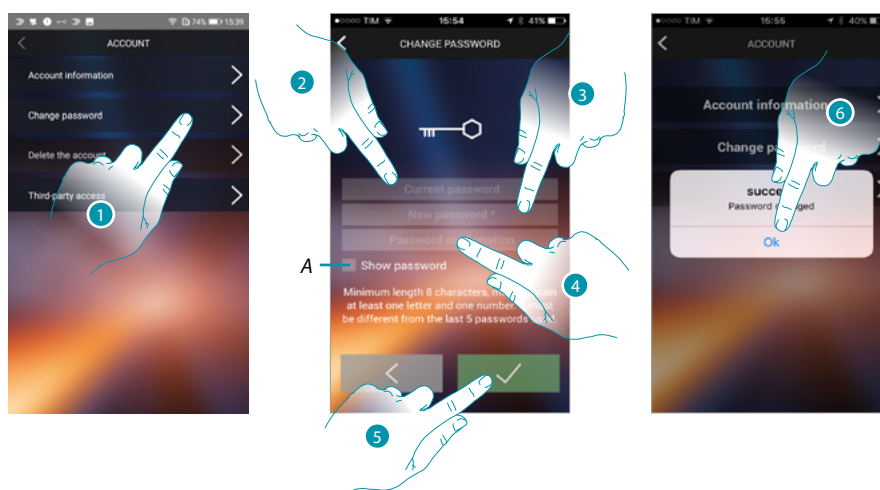
## Account information

In this section you can edit your account data and display the terms and conditions of use.



- A Allow or deny the forwarding of data to Google Analytics.
2. Modify the data
3. Touch to save it.
4. Accept the terms and conditions of use laid down in the associated text (obligatory).

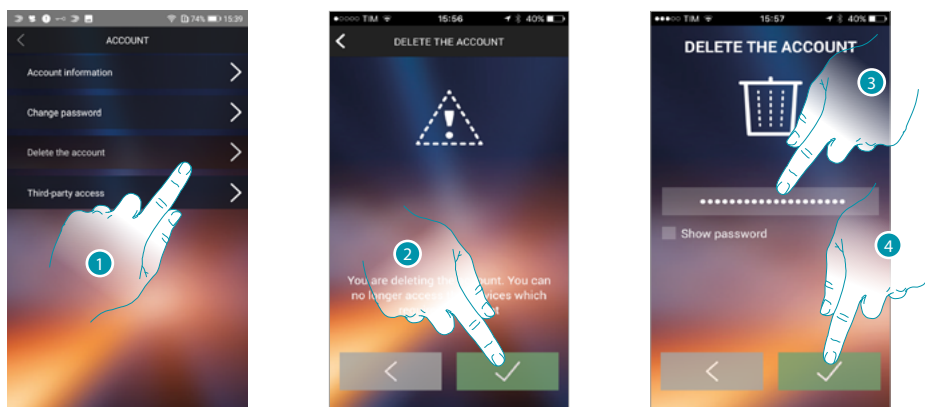
## Change password



1. Touch to modify the password.
- A Display the unencrypted password.
2. Enter the current password.
3. Enter the new password.
4. Confirm the new password.
5. Touch to save it.
6. Touch to end the procedure.

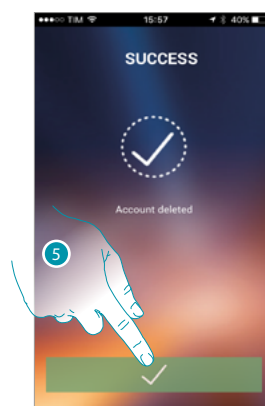
## Cancel the account

In this section you can cancel your account definitively



1. Touch to activate the account cancellation procedure.
2. Touch to continue.
3. Enter the password you used for authentication.
4. Delete the account.

**Note:** on cancelling the account you can no longer use the App functions. To use them again you must [register](#) again.



5. Touch to end the procedure.

## Third-party access

In this section you can enable all the devices that use your account, to be managed by third-party Apps. To do this, it will be necessary to access or subscribe to WORKS WITH LEGRAND.

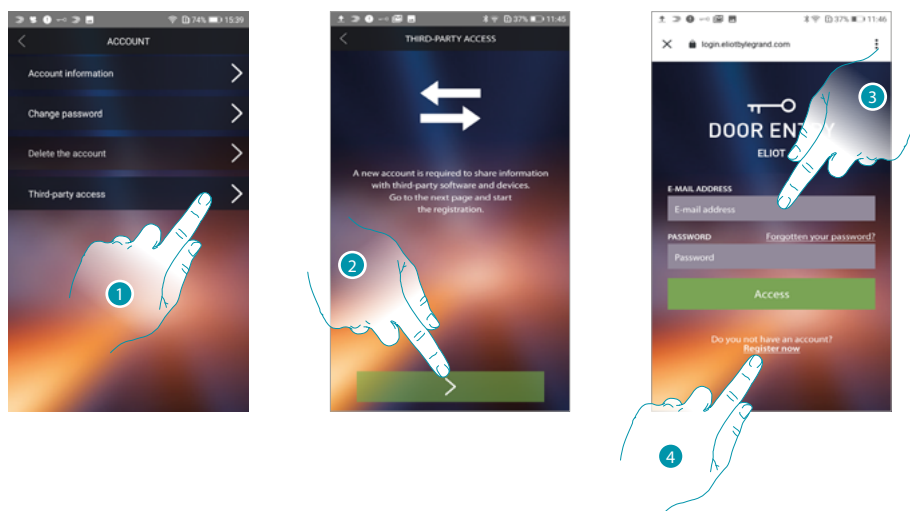
WORKS WITH LEGRAND a program for the innovation of living and working spaces.

This is a strategic interoperable open platform of Eliot, the innovative Legrand program dedicated to the acceleration of the inclusion of the connected devices in its offer.

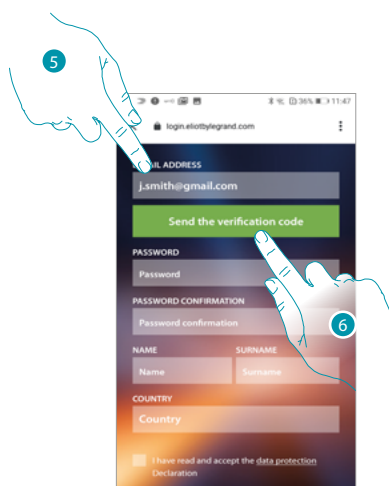
Compatible with the main global players, IoT allows to connect to the Legrand ecosystem in many ways.

WORKS WITH LEGRAND breaks barriers, and thanks to important partnerships allows small and large developers and third parties to interact with the Legrand offer and integrate its products in their systems and services.

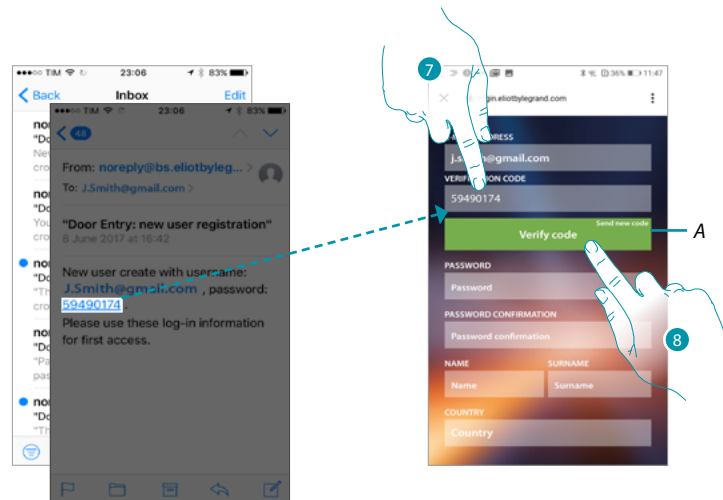
<https://developer.legrand.com/>



1. Touch to access and enable the third-party Apps to manage your BTicino devices.
2. Touch to continue
3. If you already have a Legrand account, enter your credentials to continue
4. If you don't have them, touch to subscribe



5. Enter your e-mail address
6. Touch to allow the system to send you a checking code via e-mail



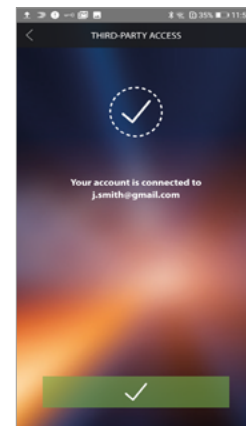
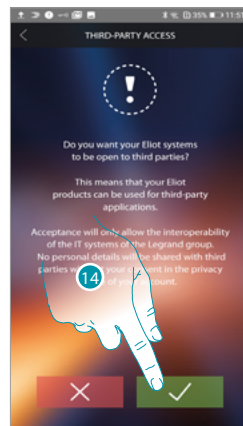
A Send the code to the e-mail again

7. Enter the Code that was sent to you by e-mail
8. Touch to confirm



A If during the process you decide that you'd rather use a different e-mail address (for example, you started the procedure using your work e-mail, but would now prefer to use your private e-mail), you can use this field to change it without having to go through the whole process again

9. Enter a new password and confirm by typing it again
10. Enter your personal data (name and surname)
11. Touch to select the geographical area of origin
12. Touch to authorise the account connected with the device for third-party management
13. Touch to create the account and continue

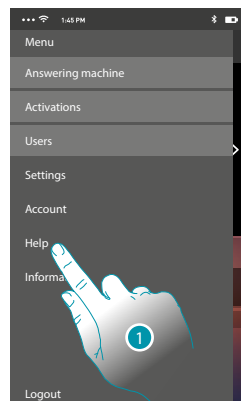


14. Touch to end the procedure



## Help

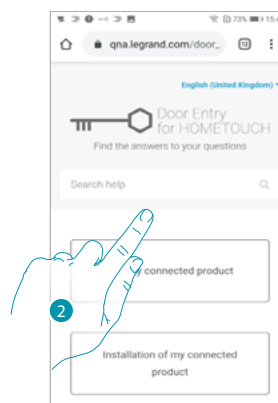
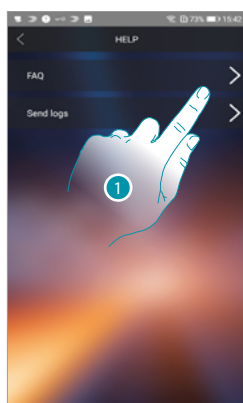
In this section you can display the after-sales service contacts page and send a notification about a problem you have found.



1. Touch to enter the Help section.

## FAQ

In this section it is possible to display FAQ (and their answers) regarding the use of the Door Entry for HOMETOUGH App.

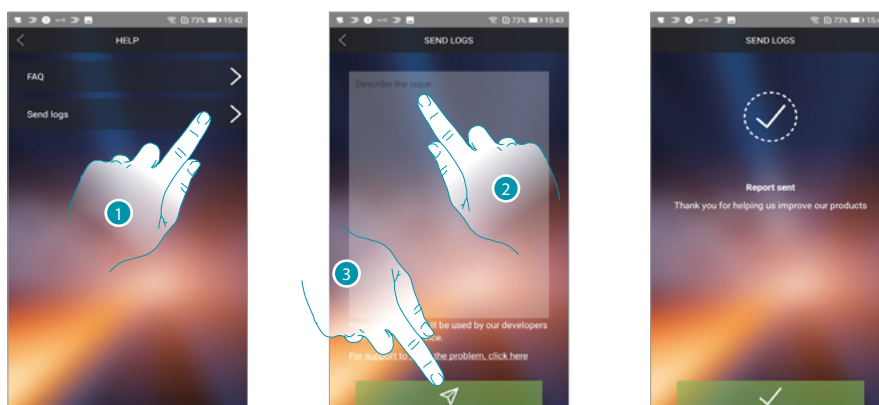


1. Touch to enter the FAQ section
2. Select the topic on which you require clarifications.

## Sending Log

In this section you can send a notification about a problem you have found.

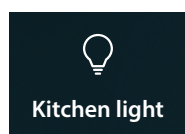
**Note:** you will not receive a direct answer, but your signal will be used by developers to improve the service.



1. Touch to enter the Sending log section
2. Describe the problem you want to point out in the correct field
3. Touch to send the message to the after-sales service.

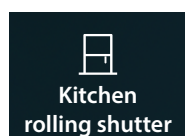
## Home-automation functions (MyHOME\_Up system)

You can control your home through various functions: activate lights, rolling shutters, controlled sockets, scenarios, and manage some sound system, burglar alarm system and temperature control system functions.



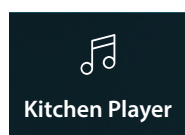
### [Light](#)

The light objects allow you to switch a light on/off and adjust its intensity and colour.



### [Shutter](#)

The rolling shutters objects allow you to open and close rolling shutters, shutters and garage doors, and to display their status.



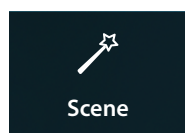
### [Player](#)

This object allows you to control a music player, playing music tracks or listening to radio stations selected in the MyHOME\_Up player object.



### [Controlled socket](#)

This object supplies a controlled socket



### [Scenarios](#)

This object allows you to start a scenario created in MyHOME\_Up



### [Temperature control](#)

This page can be used to adjust the home temperature



### [Burglar alarm](#)

In this page it is possible to insert the burglar alarm system in various modes and display any pending faults and alarms

## Use the functions from the device

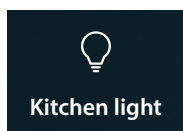
### Light

The light objects allow you to switch a light on/off and adjust it.

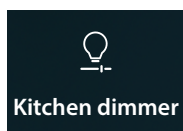
Via the coloured light object you can also manage the coloured Philips Hue\* and Lixf\* Enttec ODE\* LED lamps.

**Note:** the device may not be compatible with some models or their firmware versions.

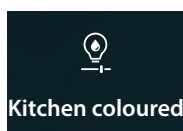
*Bticino is not responsible for any present and future malfunctionings or incompatibilities which can be attributed to third-party devices.*



**On/off:** to switch a light on/off and display its status



**Dimmer:** to switch a light on/off, adjust its intensity and display its status



**Coloured light:** switch on/off, adjust the intensity and the colour, and display the status of a coloured light

### On/off

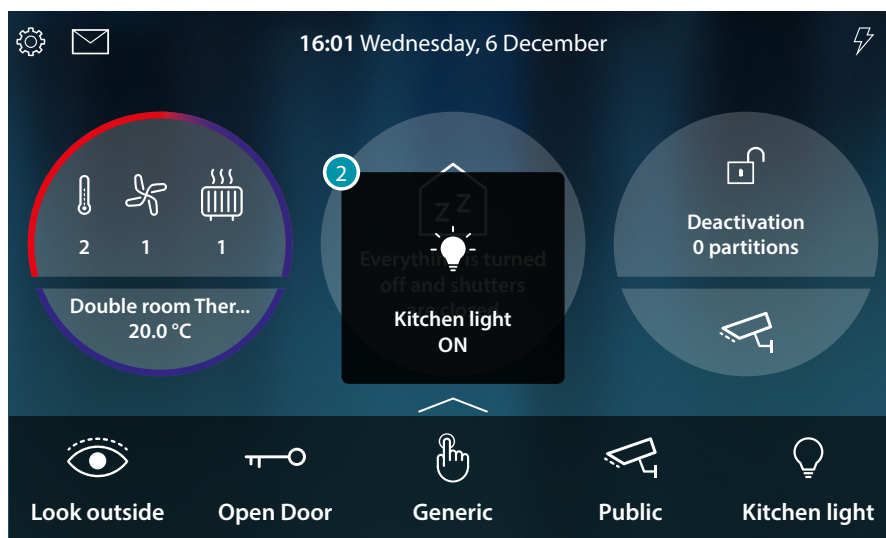
Control the object from [Favourites](#)



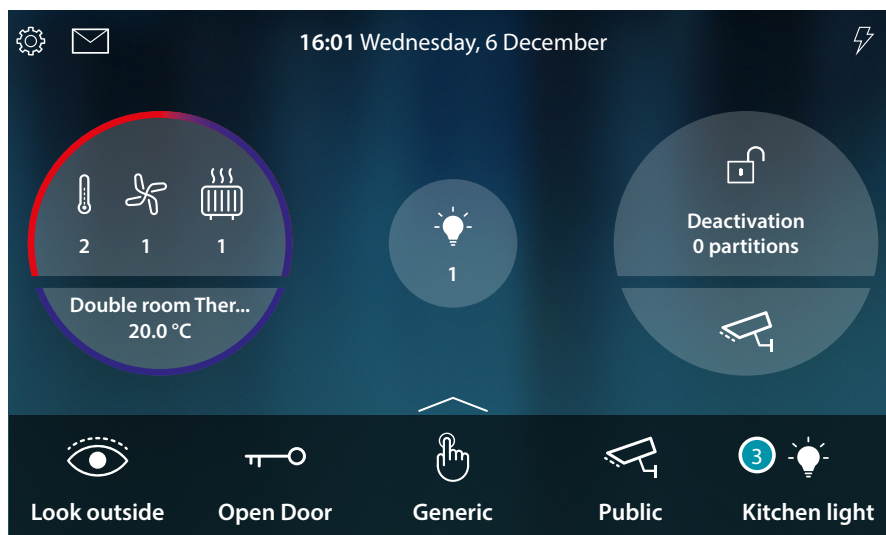
A Light status

B Light name

1. Touch to switch the light on



2. A message indicates that the light is switched ON



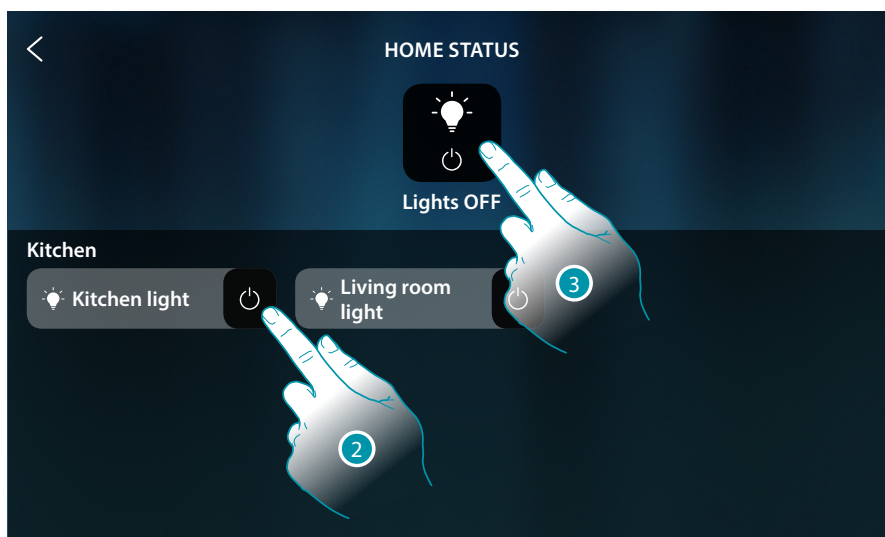
3. The icon now indicates the ON status

## Control the object from [Home Status](#)



When the light is switched on, an indication appears in the Home Status preview screen

1. Touch to open the page

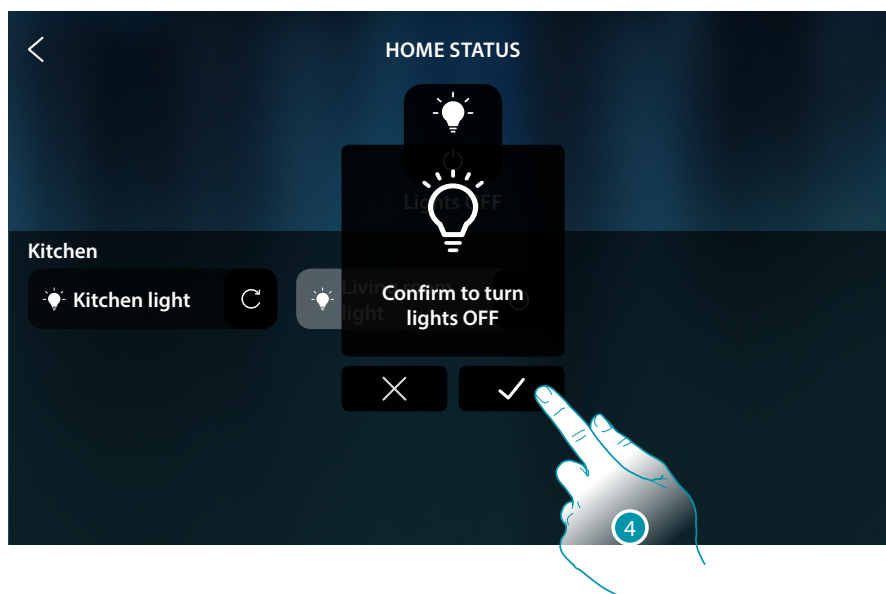


2. Touch to change the status of the light

If the light is switched off, it will only be available in this page until the screen turns off. For more information, see the [Home Status](#) section

In this page it is possible to switch all the system lights off using the **general lights command**. The command icon also appears if even only one light is on.

3. Touch to switch all the lights off



4. Touch to confirm



## Dimmer

Control the object from [Favourites](#)



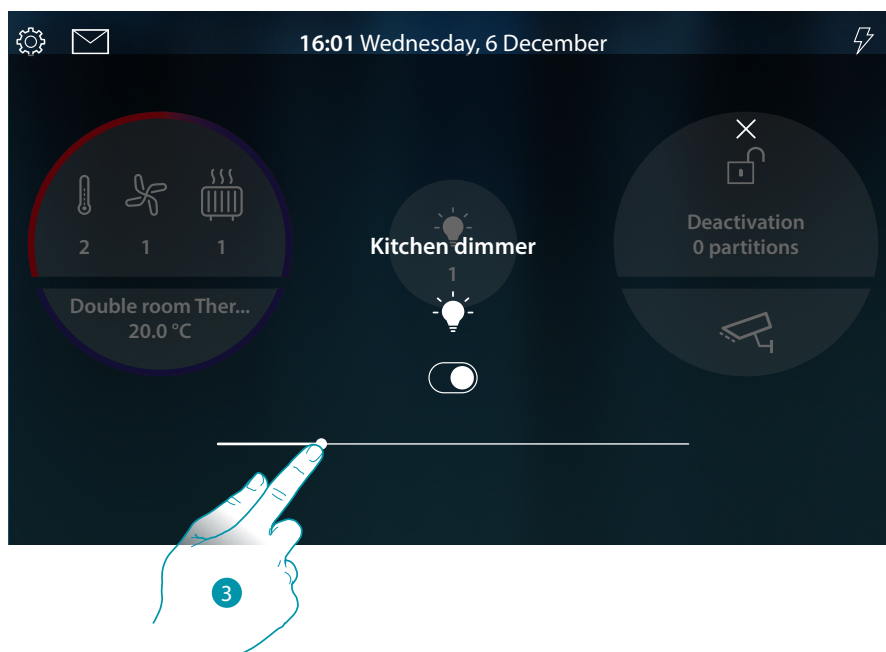
A Light status

B Light name

1. Touch to switch on the light and/or adjust its intensity



2. Touch to switch the dimmer on



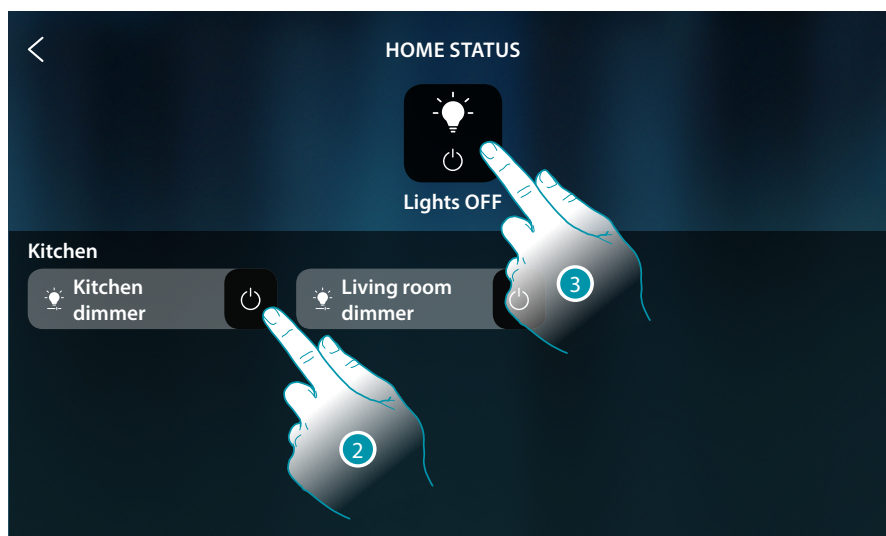
3. Touch and scroll to the left/right to decrease/increase the brightness

Control the object from [Home Status](#)



When the light is switched on, an indication appears in the Home Status preview screen

1. Touch to open the page

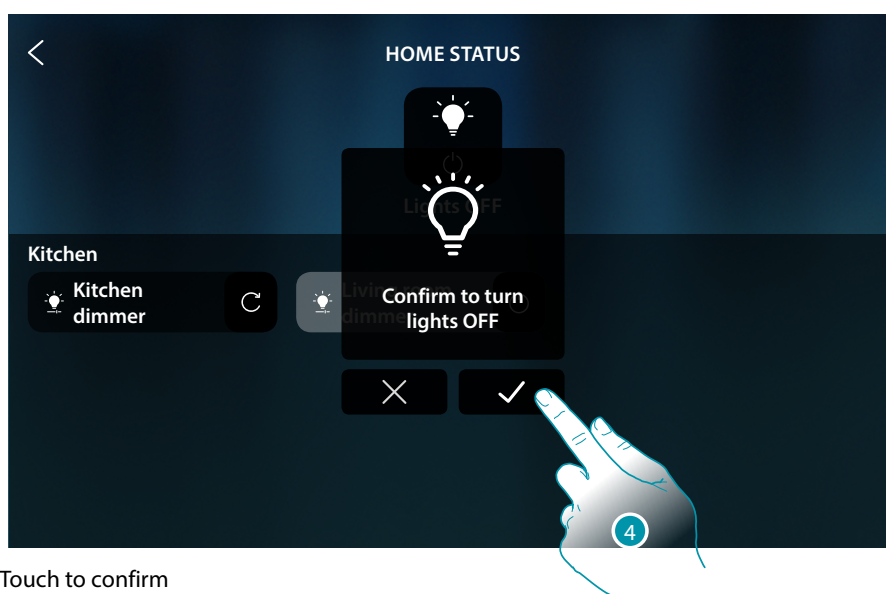


2. Touch to change the status of the dimmer (from this page it is not possible to adjust the light intensity).

If the light is switched off, it will only be available in this page until the screen turns off. For more information, see the [Home Status](#) section

In this page it is also possible to switch all the system lights off using the **general lights command**. The command icon also appears if even only one light is on.

3. Touch to switch all the lights off



4. Touch to confirm

## Coloured light

Control the object from [Favourites](#)



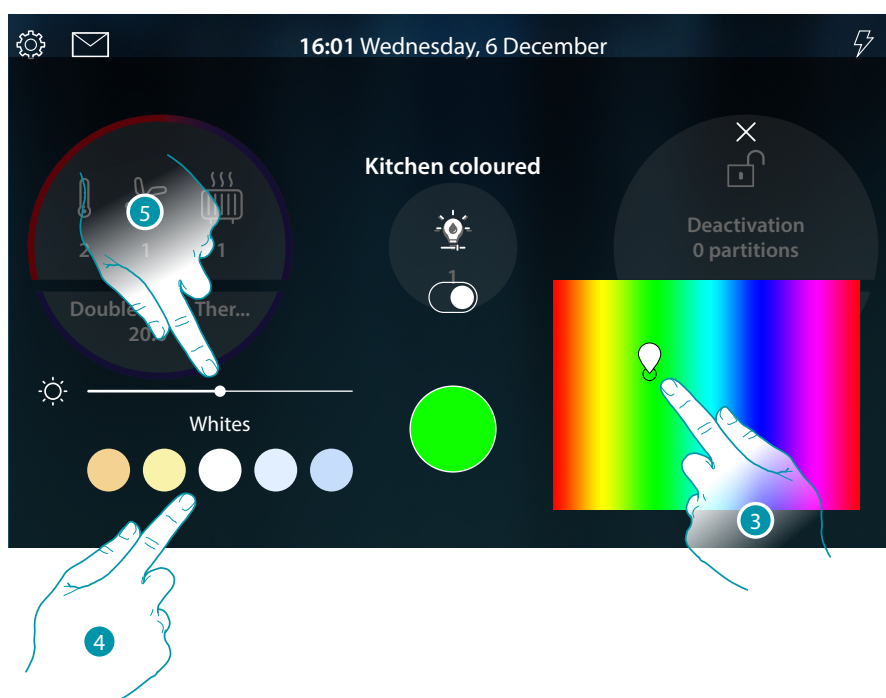
A Light status

B Light name

1. Touch to switch on the light and/or adjust its intensity and colour



2. Touch to switch the coloured light on



3. Touch and go to the area to set the colour of the light by selecting the hue
4. Touch to set the light colour temperature (warm or cool)
5. Touch and scroll to the right/left to increase/decrease the brightness

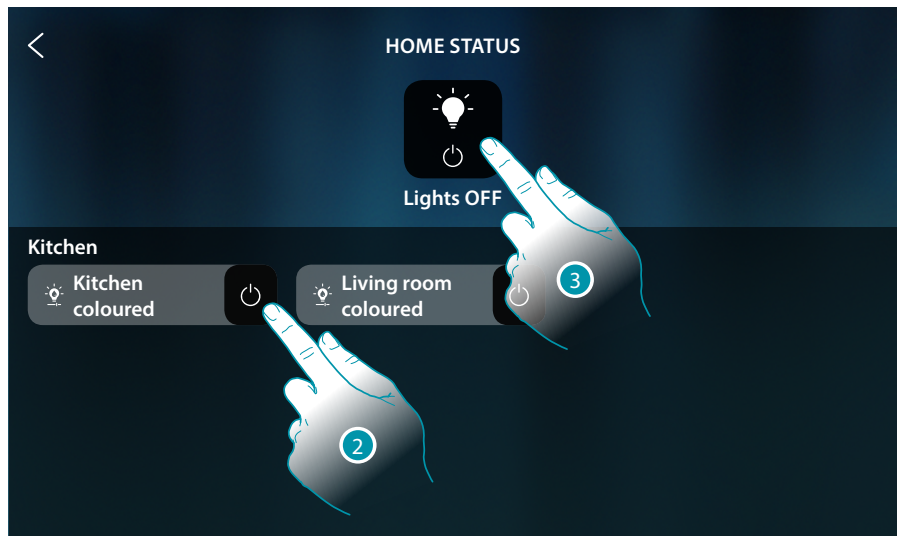
## Control the object from [Home Status](#)



When the light is switched on, an indication appears in the Home Status preview screen

1. Touch to open the page

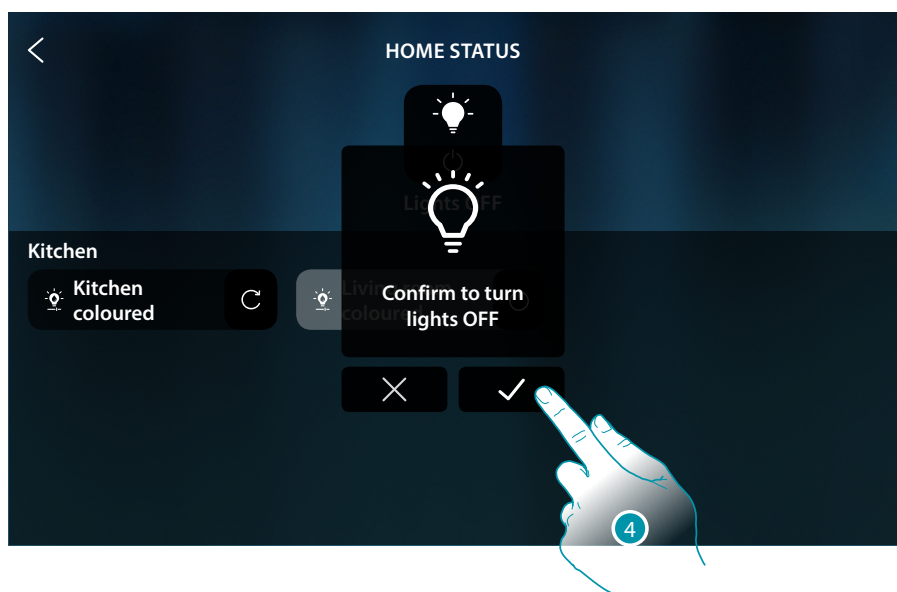




2. Touch to change the status of the light (from this page it is not possible to adjust the light intensity and colour).  
If the light is switched off, it will only be available in this page until the screen turns off. For more information, see the [Home Status](#) section

In this page it is possible to switch all the system lights off using the **general lights command**. The command icon also appears if even only one light is on.

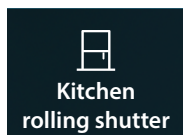
3. Touch to switch all the lights off



4. Touch to confirm

## Shutter

The rolling shutter objects allow you to open and close rolling shutters, shutters and garage doors. You can also adjust the opening level (only for rolling shutters with opening level adjustment function).

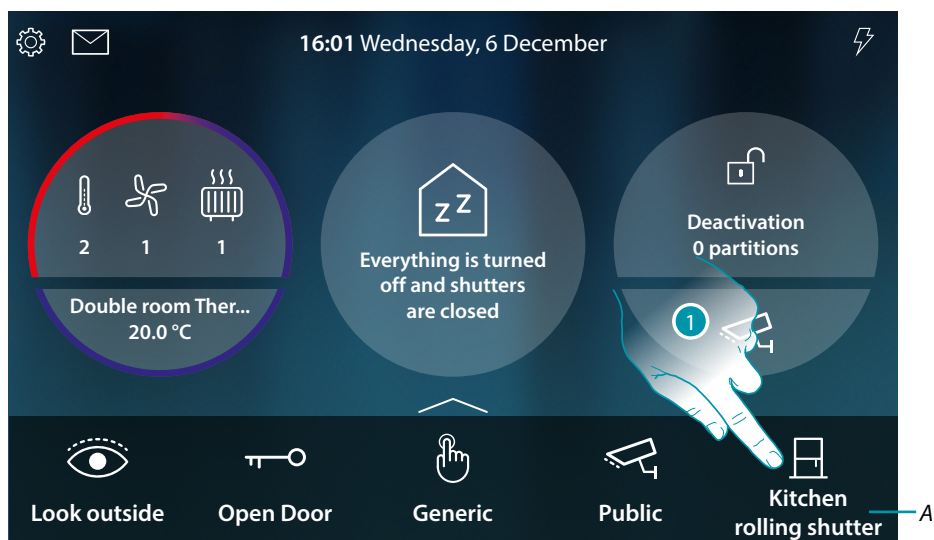


**Rolling shutter without opening level adjustment function:** open, close, stop, but no rolling shutter status display



**Rolling shutter with opening level adjustment function:** open, gradual closing, stop and rolling shutter status display

## Rolling shutter without opening level adjustment






A Rolling shutter name

1. Touch to rise/lower the shutter

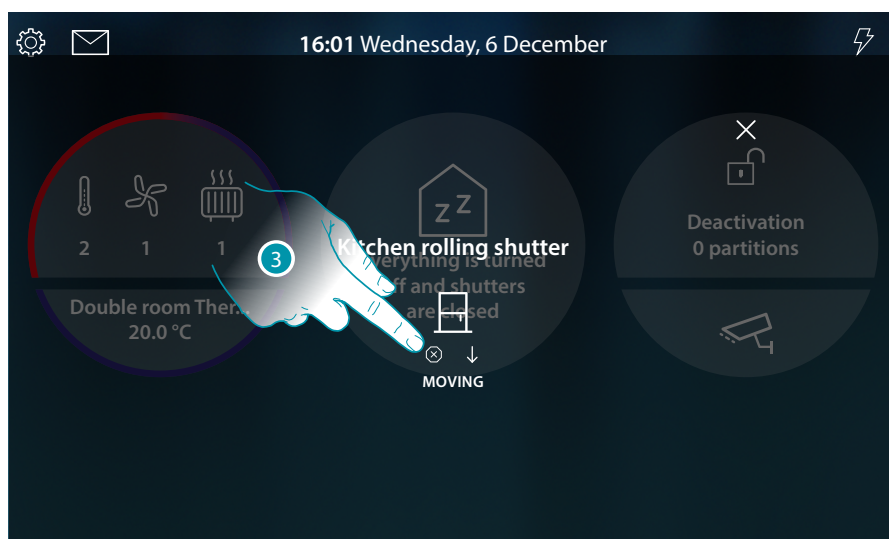




## A Rolling shutter movements

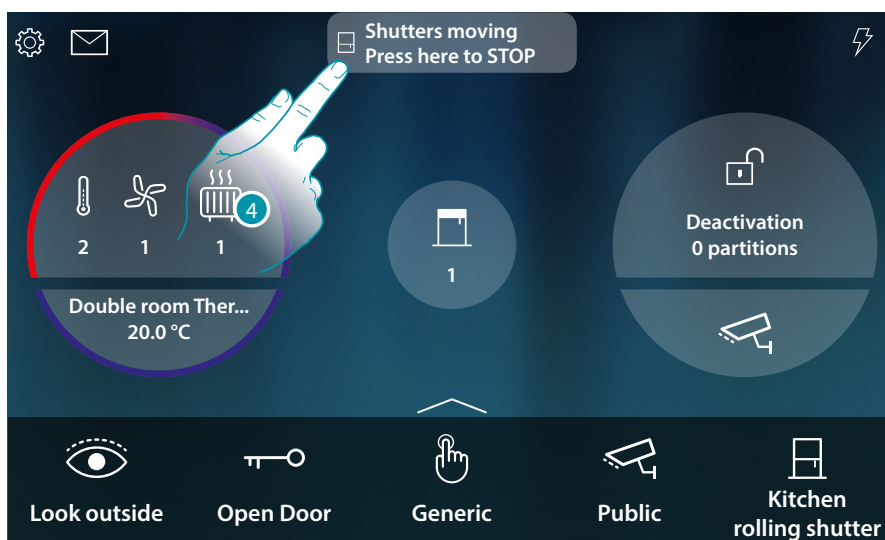
-  Rise the rolling shutter
-  Lower the rolling shutter
-  Stop the rolling shutter

## 2. Touch to rise the rolling shutter



## 3. Touch to stop the rolling shutter

When a rolling shutter is moving, a pop-up message appears in the Home Page



4. Touch to stop the rolling shutter

**Note:** rolling shutters without preset are not displayed in the Home Status screen, and therefore are not considered by the general rolling shutters Off command.

Rolling shutter with opening level adjustment



A Rolling shutter status

B Rolling shutter name

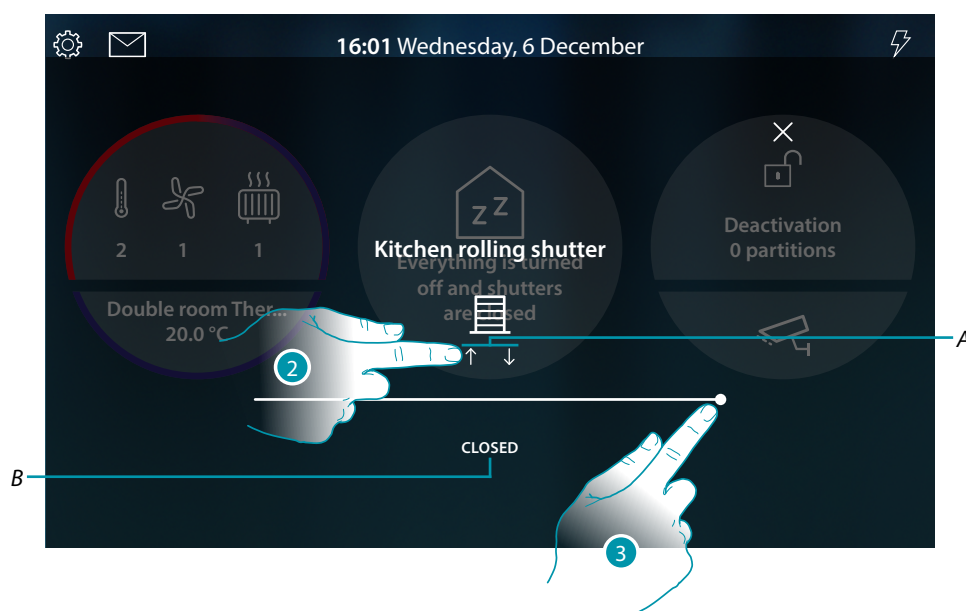


Open



Closed

1. Touch to rise/lower the shutter



## A Commands



Rise the rolling shutter



Lower the rolling shutter



Stop the rolling shutter

## B Rolling shutter status

**Open:** rolling shutter open, even if not completely

**Moving:** rolling shutter moving

**Closed:** rolling shutter fully closed

2. Touch to raise the rolling shutter to the end of travel

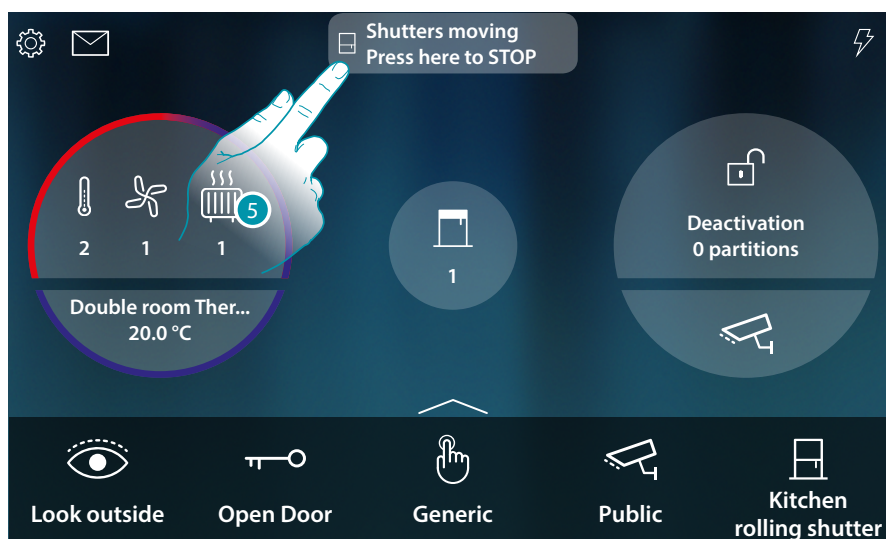
Or

3. Touch and scroll left to open the rolling shutter to the point required.  
The command is performed when you stop pressing.



4. Touch to stop the rolling shutter

When a rolling shutter is moving, a pop-up message appears in the Home Page



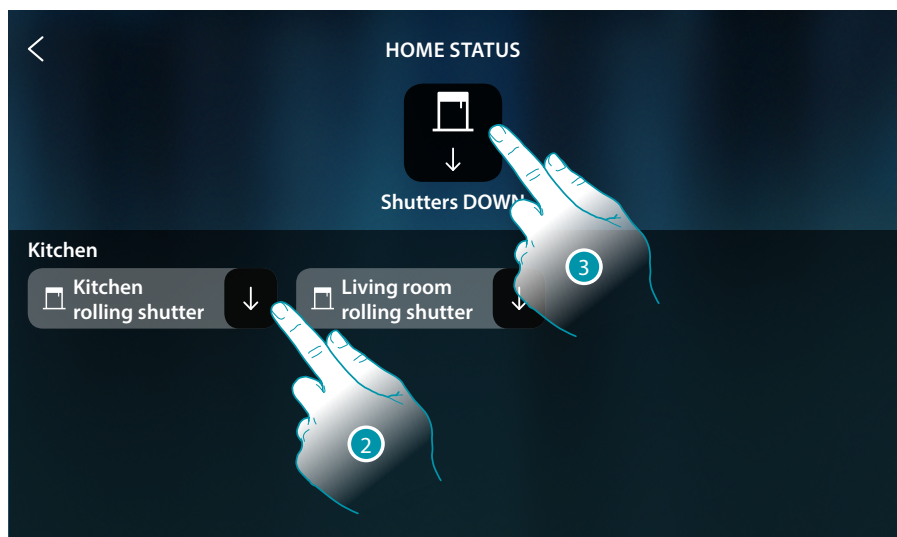
5. Touch to stop the rolling shutter

## Control the object from [Home Status](#)



When a rolling shutter is open, an indication appears in the Home Status preview screen

1. Touch to open the page

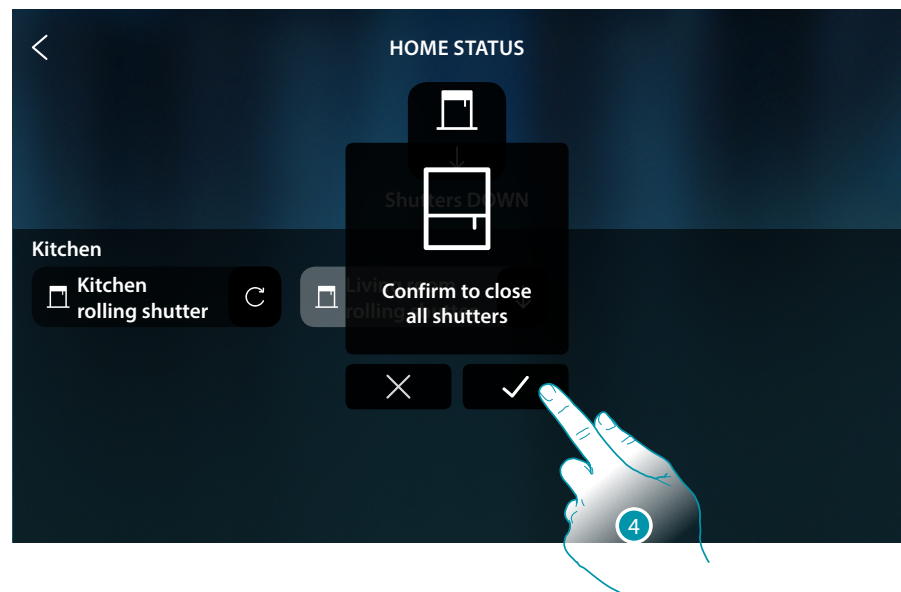


2. Touch to change the status of the rolling shutter (from this page it is not possible to adjust the rolling shutter opening level).  
If closed, the rolling shutter will only be available in this page until the screen turns off. For more information, see the [Home Status](#) section

In this page it is also possible to lower all the rolling shutters of the system using the **general rolling shutters command**.

The command icon also appears if even only one rolling shutter is open.

3. Touch to close all the rolling shutters



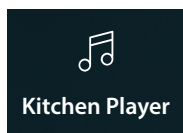
4. Touch to confirm



## Player

This object allows you to control a Nuvo or Sonos\* music player, playing music tracks or listening to radio stations selected in the MyHOME\_Up player object.

**\*Note:** the device may not be compatible with some models or their firmware versions.  
BTicino is not responsible for any present and future malfunctionings or incompatibilities which can be attributed to third-party devices.



Plays/pauses and controls the volume of a music track or radio station selected in the MyHOME\_Up Player object.

### Control the object from [Favourites](#)



A Player name

1. Touch to play the track or listen to the radio



A Shows the track or radio station selected in the MyHOME\_Up Player object

2. Touch to start the playback
3. Touch and scroll to the left/right to decrease/increase the volume

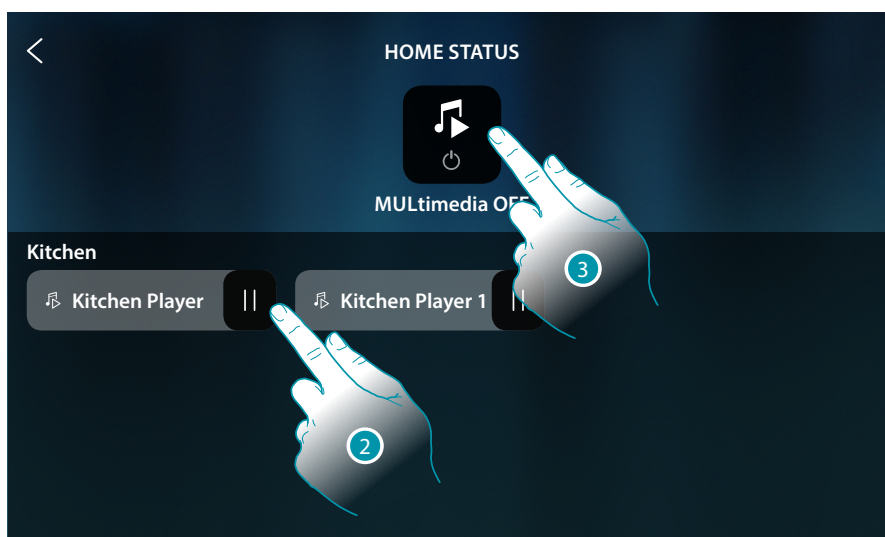


## Control the object from [Home Status](#)



When a track is being played, an indication appears in the Home Status preview screen

1. Touch to open the page

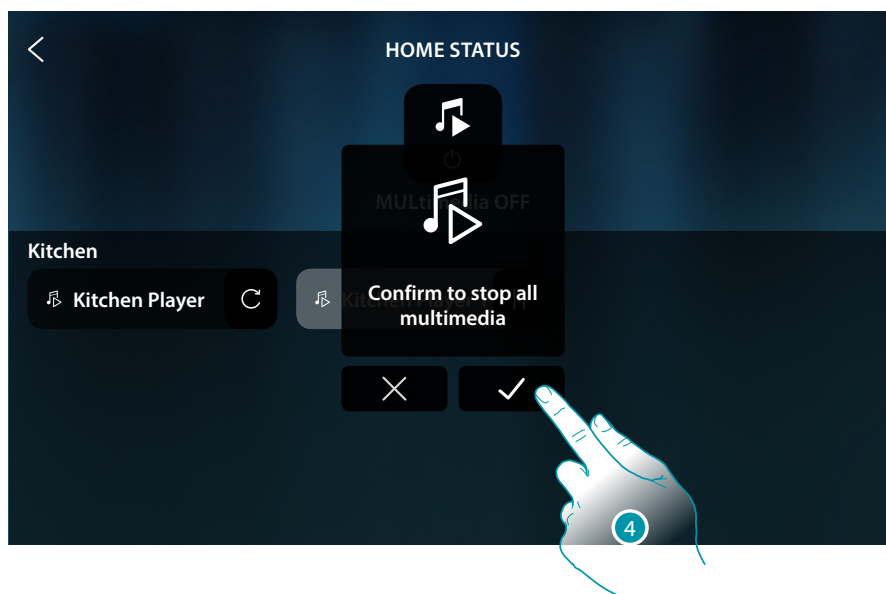


2. Touch to pause the track (from this page it is not possible to start music play or adjust the volume).  
If paused, the music player will only be available in this page until the screen turns off.  
For more information, see the [Home Status](#) section

In this page it is also possible to switch all the system players off using the **multimedia OFF** command.

The command icon also appears if even only one player is in operation

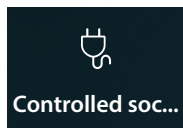
3. Touch to switch off all the system music players



4. Touch to confirm

## Controlled socket

This object supplies a controlled socket



ON/OFF: controlled socket power supply

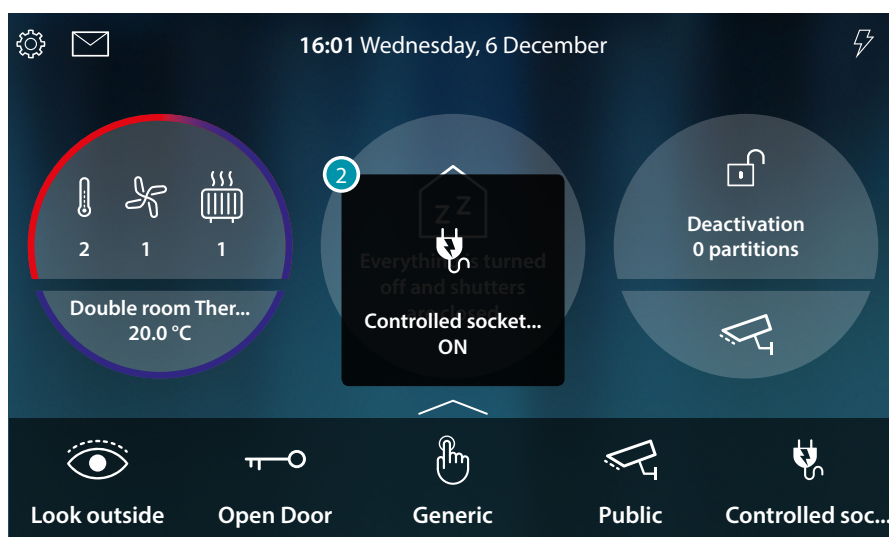
## ON/OFF

Control the object from [Favourites](#)



A Controlled socket name

1. Touch to supply the socket



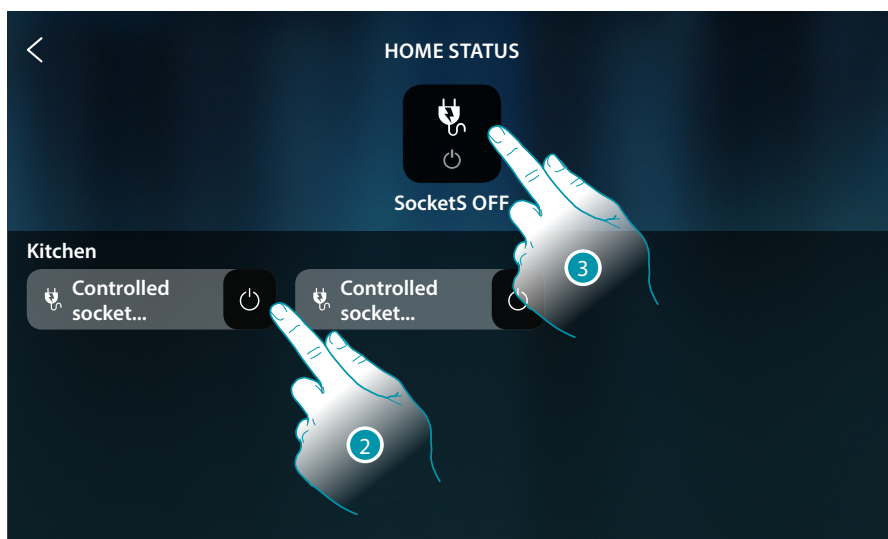
2. A message indicates that the socket is powered

## Control the object from [Home Status](#)



When a socket is powered, an indication appears in the Home Status preview screen

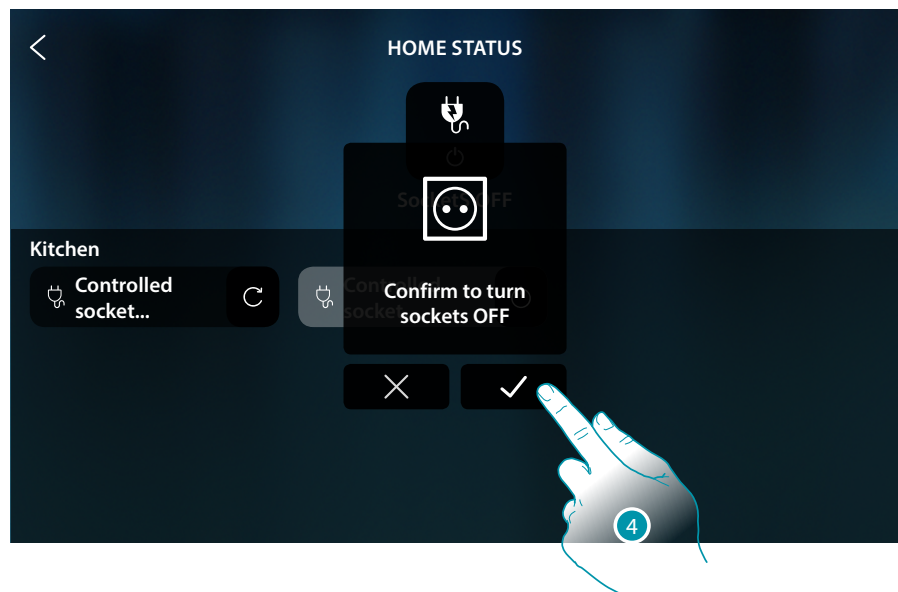
1. Touch to open the page



2. Touch to change the status of the socket  
If the socket is switched off, it will only be available in this page until the screen turns off. For more information, see the [Home Status](#) section

In this page it is also possible to switch all the system sockets off using the **sockets off command**. The command icon also appears if even only one controlled socket is powered.

3. Touch to switch all the sockets off

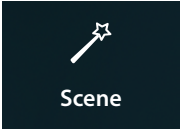


4. Touch to confirm



## Scenarios

This object allows you to start a scenario created in MyHOME\_Up



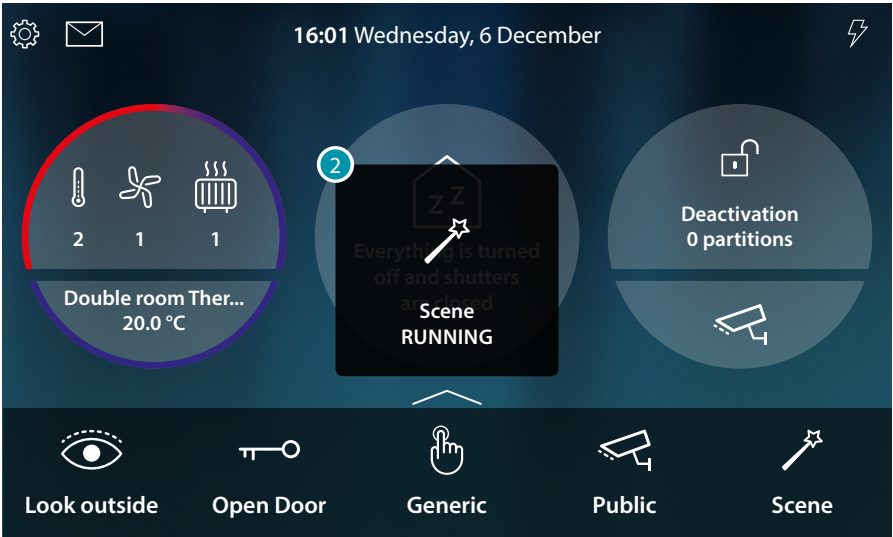
Starts a scenario created in MyHOME\_Up

Control the object from [Favourites](#)



A Scenario name

1. Touch to start the scenario



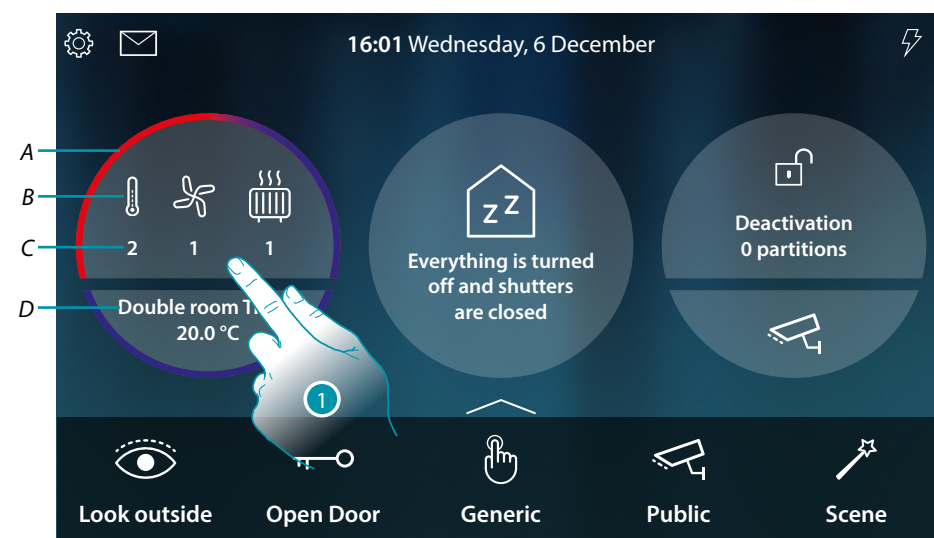
2. A message indicates that the scenario has been started

## Temperature control

This section can be used to view the status of temperature control devices (Thermostats, Towel warmers, Fan-coils).

Based on the type of device, it will be possible to adjust the temperature (thermostat), switch on and off (towel warmer), switch on and off and adjust the fan (fan-coil), either directly or through simple or weekly programs.

In the appropriate section, it will also be possible to forward commands simultaneously to all the devices of the temperature control system.



A It indicates through colours (red heating, blue cooling) that at least one of the devices is active

B It indicates the type of active device



Thermostat



Fan-coil



Towel warmer

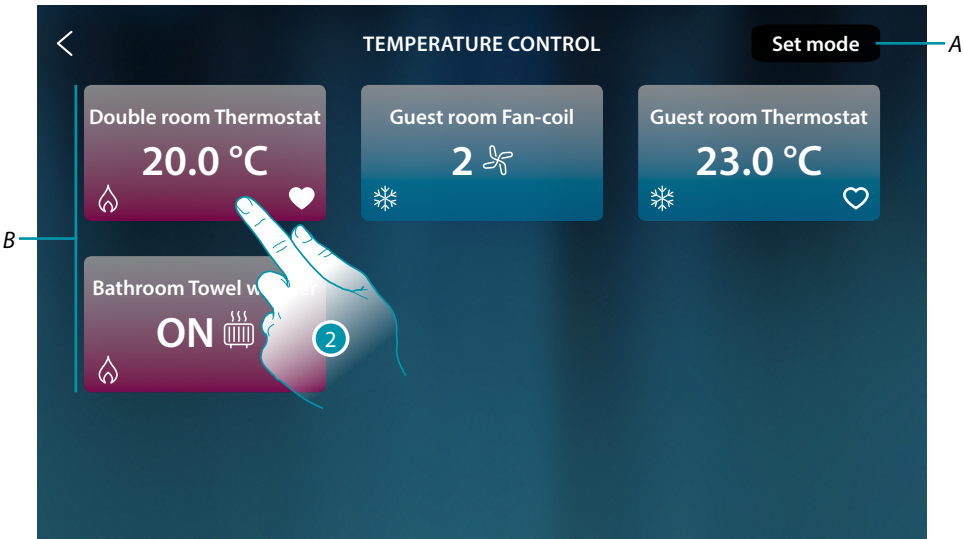
C It indicates the number of active zones

D Preferred Thermostat.

You can set one of the thermostats as favorite. In this way, the Home Page will directly show some data such as name, temperature measured and if the zone is active or not (band colour: red = heating, blue = cooling).

1. Touch to manage the temperature control system





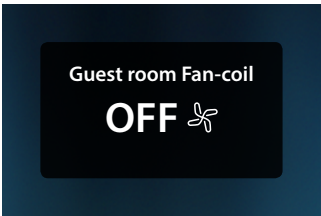
A It opens the general settings panels, which can be used to send temperature control commands to all the system devices.

B Temperature control system devices

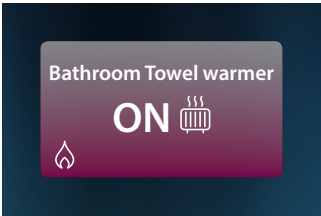
This page includes the thermostats, towel warmers and fan-coils of the home. The background colour of the object indicates its status.



**Light background**  
Device inactive (thermostats only)



**Dark background**  
Device OFF.



**Red background**  
Device with system in Heating mode



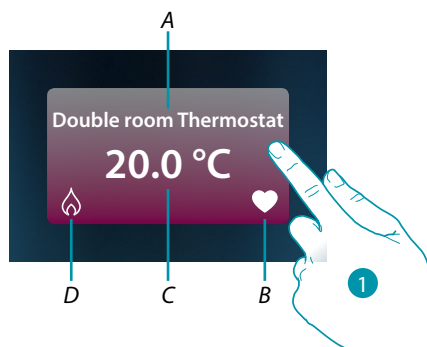
**Blue background**  
Device with system in Cooling mode

2. Touch to open the device management panel

## Thermostat

The control panel of the system thermostat, configured in MyHOME\_Up, allows you to switch the thermostat on/off, directly or through simple or weekly time programs.

You also have the possibility of using the Boost function to activate the system irrespective of the temperature detected.



A Thermostat Name

B Preferred Thermostat

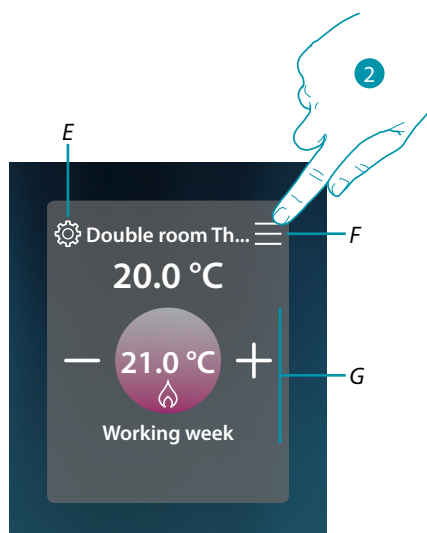
You can set one of the thermostats as favorite (❤️). In this way, the Home Page will directly show some data such as name, temperature measured and if the zone is active or not (band colour: red = heating, blue = cooling).

C Measured temperature

D Thermostat activity indication:

- no icon = system in standby;
- 🔥 = system in heating;
- ❄️ = system in cooling

1. Touch to open the thermostat management panel



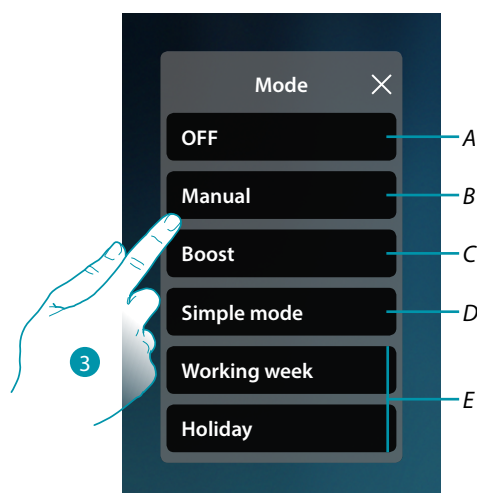
E It sets, if available, the thermostat operating mode (heating or cooling)

D It opens the panel to select the operating mode

G Thermostat management area; varies based on the selected operating mode

2. Touch to change the Thermostat operating mode

## Operating modes



A It sets the thermostat OFF

B It sets the thermostat to manual mode

C It sets the thermostat to Boost

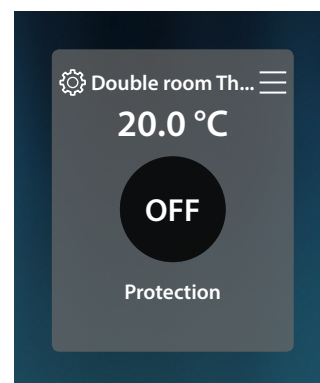
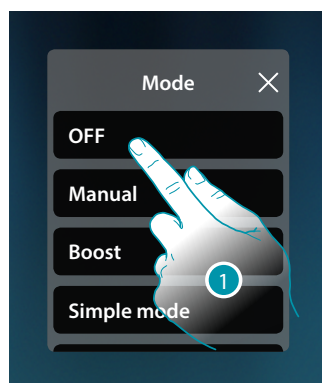
D It activates the simple program

E It activates one of the weekly programs created with MyHOME\_Up

3. Touch to select an operating mode

## OFF mode

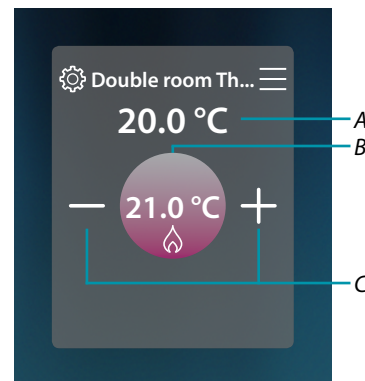
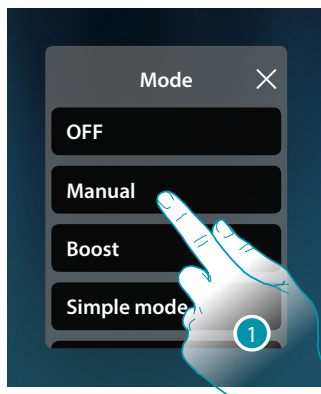
This function allows to switch the Thermostat off



1. Touch to activate the desired mode  
The thermostat is now in protection mode

## Manual mode

This function can be used to adjust the Thermostat temperature, and to switch it on and off accordingly.



1. Touch to activate the desired mode

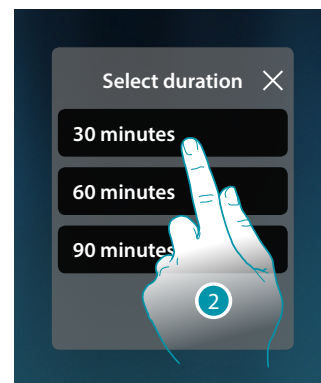
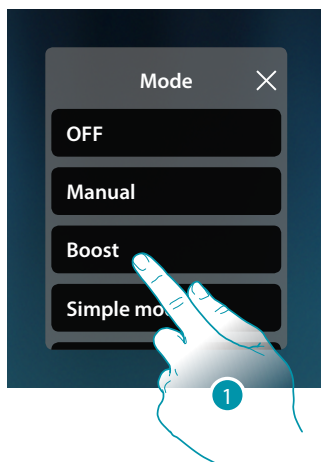
A Measured temperature

B Programmed temperature

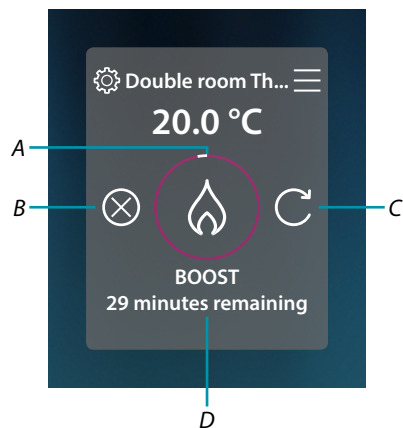
C Increase/decrease the temperature

## Boost mode

This function forces the switching on of the system (both heating and cooling) for a limited time (30, 60 or 90 minutes) independent of the measured or programmed temperature. Once the time set has elapsed, the Thermostat will resume operation according to the previous programming.



1. Touch to activate the desired mode
2. Touch to set the time for which the Thermostat will remain on

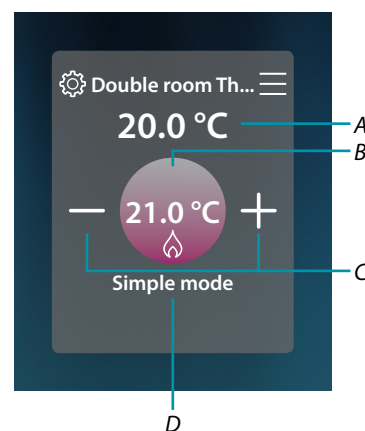
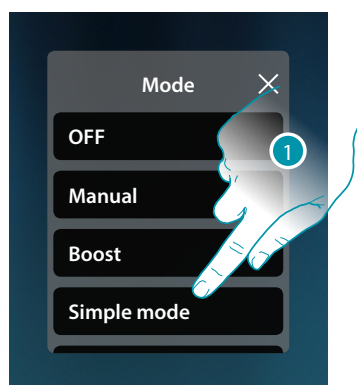


- A Visual indication of the time remaining
- B It ends the function
- C It resets the parameter selected in item 2
- D Numerical indication of the time remaining

### Simple mode

This function can be used to set the Thermostat to simple mode, which requires two operating time slots (day and night), with the corresponding operating temperatures.

To change the parameters of this mode, see the corresponding section in the MyHOME Server1 user manual, or see [General simple mode](#)



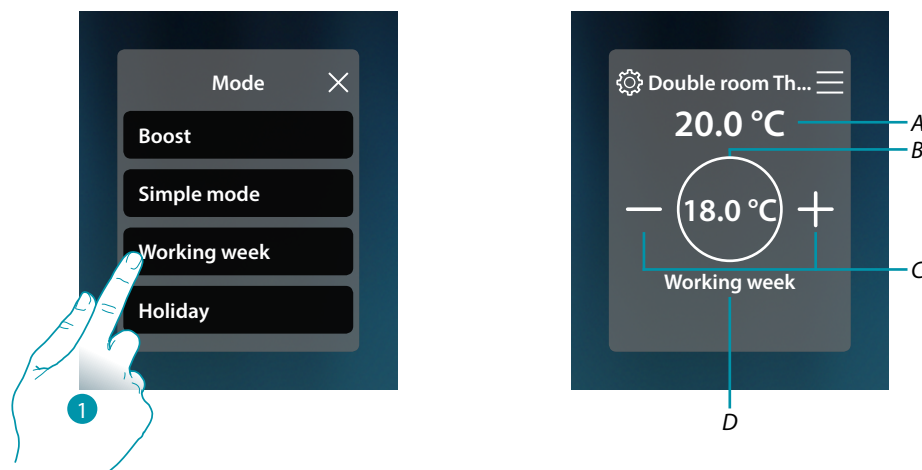
1. Touch to activate the desired mode
- A Measured temperature
  - B Programmed temperature
  - C Increase/decrease the temperature
  - D Active mode indication

**Note:** if after setting simple mode the temperature is adjusted manually, the adjustment remains active until the start of the new time slot, to then return to simple mode.

## Weekly mode

This function can be used to set the Thermostat to weekly mode, with the switching on of the Thermostat at a certain time and day of the week, by selecting the weekly program among the ones available.

To change the parameters of the programs, see the corresponding section in the MyHOMEServer1 user manual.



1. Select the weekly program among those available

A Measured temperature

B Programmed temperature

C Increase/decrease the temperature

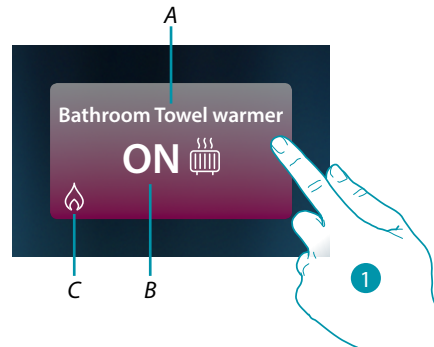
D Active mode indication

**Note:** if after setting a weekly mode the temperature is adjusted manually, the adjustment remains active until the start of the new time slot, to then return to weekly mode.

## Towel warmer

The control panel of the system towel warmer, configured in MyHOME\_Up, allows you to switch the towel warmer on or off, directly or through simple or weekly time programs.

You will also have the possibility of using the Boost function to switch on the Towel warmer for a certain period of time

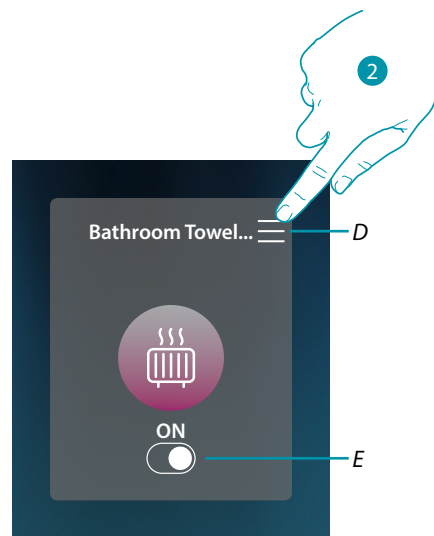


A Towel warmer Name

B Towel warmer Status

C Towel warmer activity indication

1. Touch to open the Towel warmer management panel



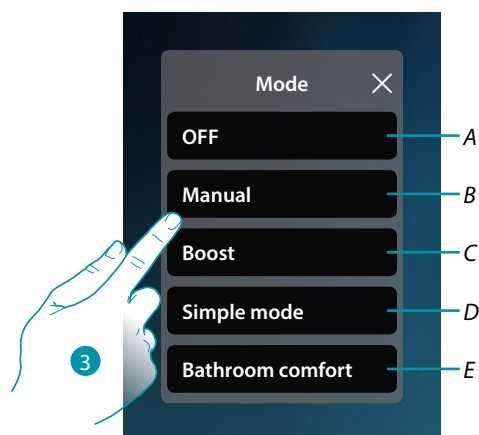
D It opens the panel to select the operating mode.

E Switch the Towel warmer on and off

2. Touch to change the Towel warmer operating mode



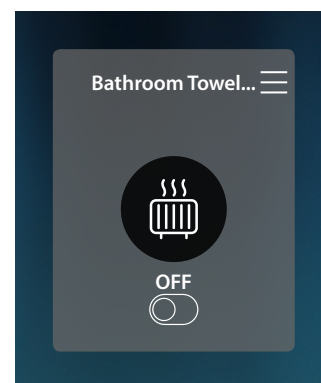
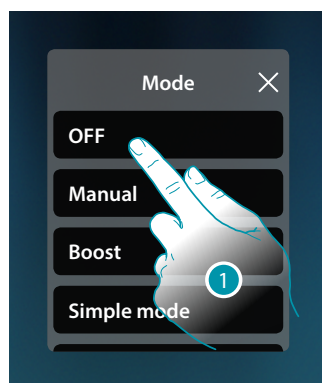
## Operating modes



- A It sets the towel warmer to OFF
- B It sets the towel warmer to manual mode
- C It sets the towel warmer to Boost
- D It activates the simple programming created with MyHOME\_Up
- E It activates one of the weekly programs created with MyHOME\_Up
- 3. Touch to select an operating mode

### OFF mode

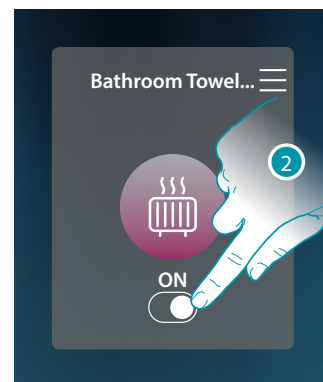
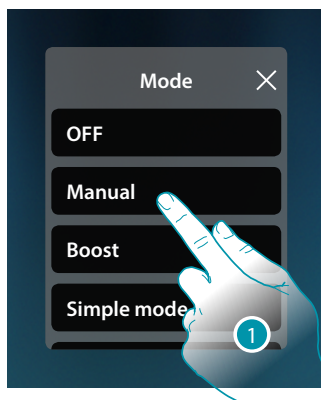
This function switches the Towel warmer off



1. Touch to activate the desired mode  
The thermostat is now in protection mode

## Manual mode

This function allows to switch the towel warmer on/off

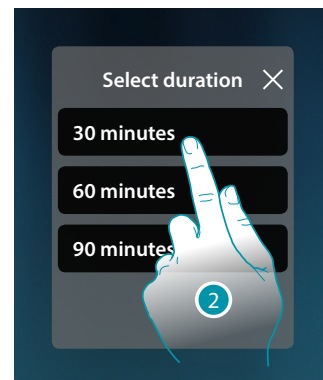
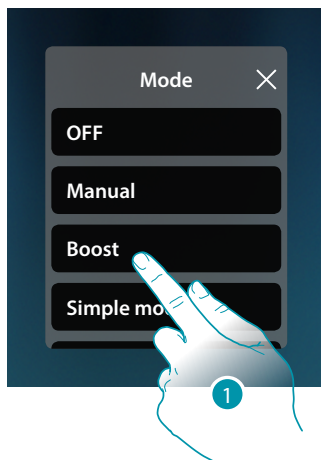


1. Touch to activate the desired mode
2. Touch to switch the Towel warmer on/off

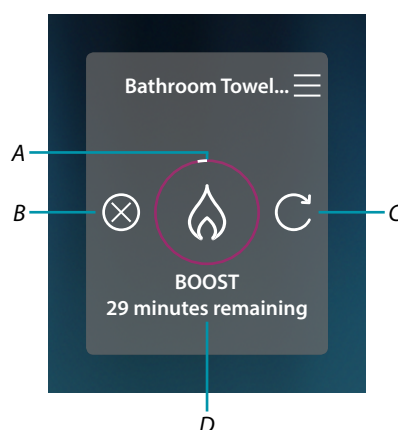
## Boost mode

This function can be used to force the switching on of the system for a period of 30, 60 and 90 minutes.

Once the time set has elapsed, the Towel warmer will resume operation according to the previous programming.



1. Touch to activate the desired mode
2. Touch to set the time for which the Towel warmer will remain on

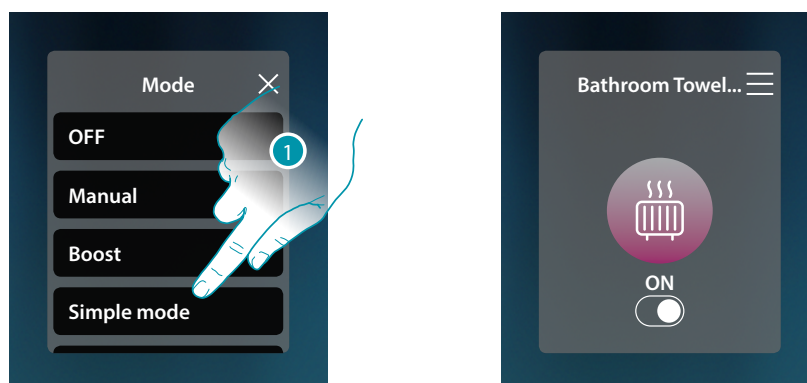


- A Visual indication of the time remaining
- B It ends the function
- C It resets the parameter selected in item 2
- D Numerical indication of the time remaining

## Simple mode

This function can be used to set the Towel warmer to simple mode, which requires two operating time slots (day and night), with the corresponding operating time slots.

To change the parameters of this mode, see the corresponding section in the MyHOMEServer1 user manual.



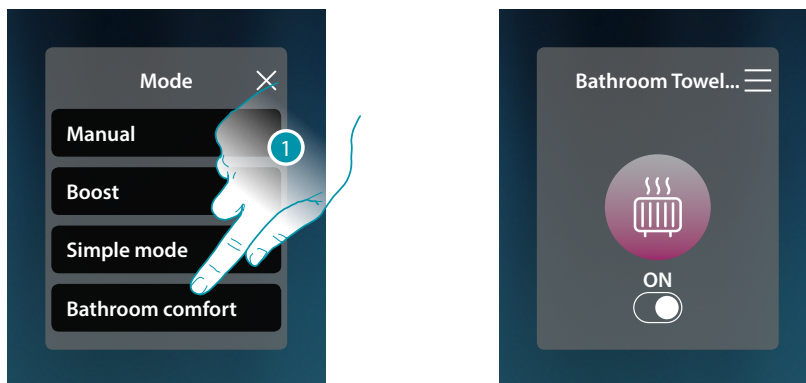
1. Touch to activate the desired mode  
The towel warmer will now switch on or off at the time band set in the simple program.

**Note:** if after setting a simple mode the towel warmer is switched on/off manually, it will remain on/off until the next time band, at which moment it will return to simple mode.

## Weekly mode

This function can be used to set the Thermostat to weekly mode, with the switching on of the Thermostat at a certain time and day of the week, by selecting the weekly program among the ones available.

To change the parameters of the programs, see the corresponding section in the MyHOMEServer1 user manual.



1. Select the weekly program among those available

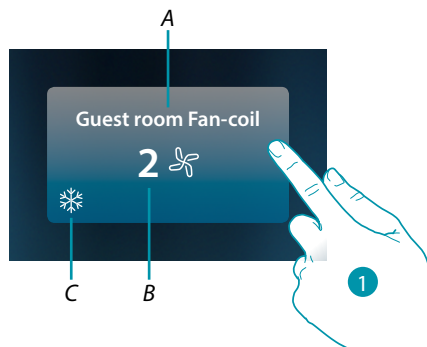
The towel warmer will now switch on or off based on the time band and the week day set in the weekly program

**Note:** if after setting a weekly mode the towel warmer is switched on/off manually, it will remain on/of until the next time band, at which moment it will return to weekly mode.

## Fan-coil

The Fan-coil control panel on the system, which is configured in MyHOME\_Up, allows you to switch the fan-coil on/off and adjust the speed of the fan, directly or through simple or weekly time programming.

You will also have the possibility of using the Boost function to switch on the Fan-coil for a certain period of time

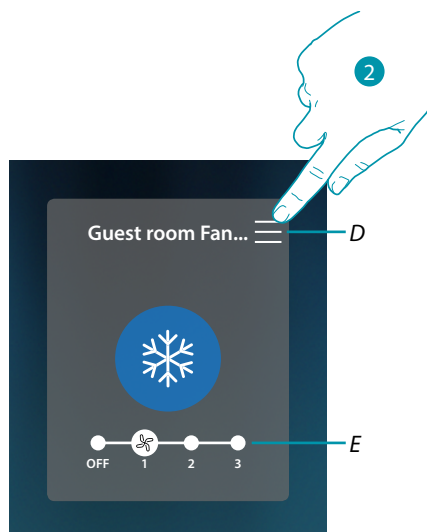


A Fan-coil Name

B Fan speed set

C Towel warmer activity indication

1. Touch to open the Fan-coil management panel

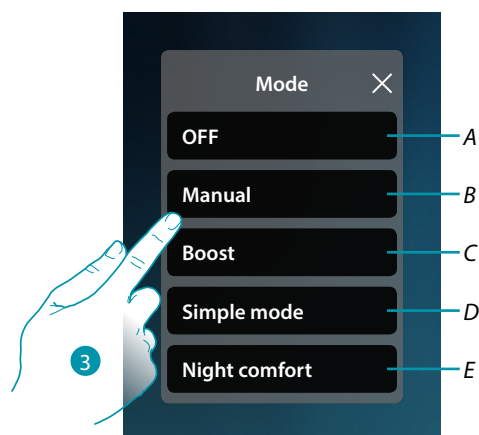


D It opens the panel to select the operating mode.

E It switches off/selects the fan speed

2. Touch to change the Fan-coil operating mode

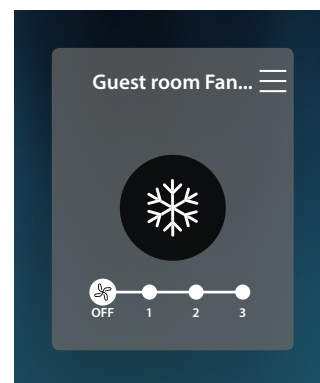
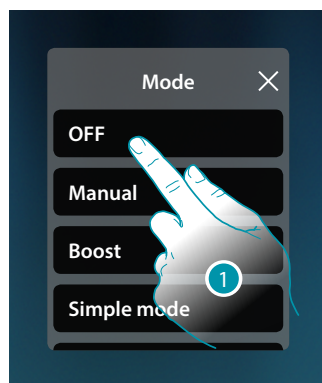
## Operating modes



- A It sets the Fan-coil in OFF
  - B It sets the Fan-coil in manual mode.
  - C It sets the Fan-coil in Boost
  - D It activates the simple programming created with MyHOME\_Up
  - E It activates one of the weekly programs created with MyHOME\_Up
3. Touch to select an operating mode

### OFF mode

This function switches the Fan-coil off



1. Touch to activate the desired mode  
The Fan-coil is now in protection mode

## Manual mode

This function allows to switch on/off the fan-coil or to adjust its speed



1. Touch to activate the desired mode
2. Touch to switch off or select the Fan-coil fan speed

## Boost mode

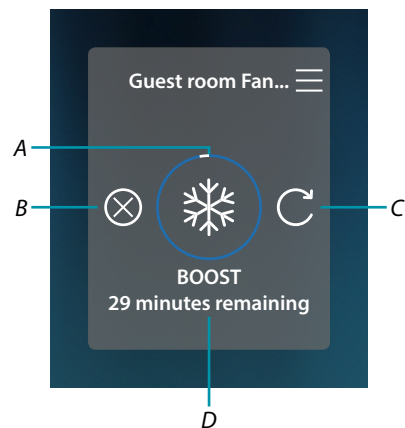
This function can be used to force the switching on of the system for a period of 30, 60 and 90 minutes.

Once the time set has elapsed, the Fan-coil will resume operation according to the previous programming.



1. Touch to activate the desired mode
2. Touch to set the time for which the Fan-coil will remain on





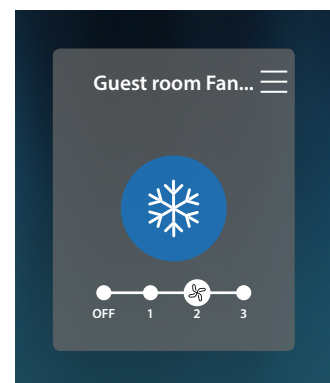
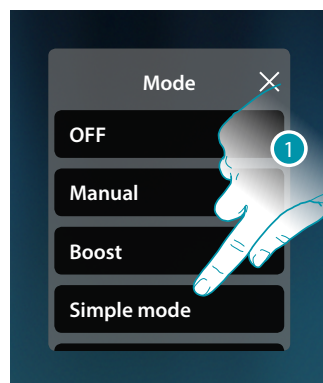
- A Visual indication of the time remaining
- B It ends the function
- C It resets the parameter selected in item 2
- D Numerical indication of the time remaining

### Simple mode

This function can be used to set the Fan-coil to simple mode, which requires two operating time slots (day and night), with the corresponding operating time slots.

It is also possible to set the fan speed for each time slot.

To change the parameters of this mode, see the corresponding section in the MyHOMEServer1 user manual.



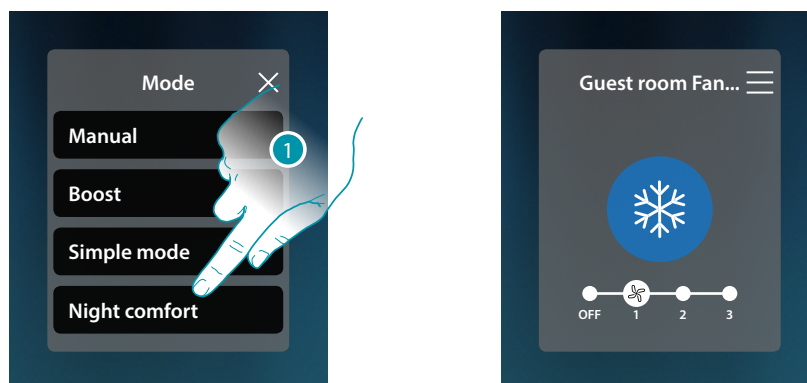
1. Touch to activate the desired mode.  
The towel warmer will now switch on or off, with a certain fan speed, based on the time band set in the simple program.

**Note:** if after setting a simple mode the fan-coil is switched on/off manually, it will remain on/off until the next time band, at which moment it will return to simple mode.

## Weekly mode

This function can be used to set the Thermostat to weekly mode, with the switching on of the Thermostat and the fan speed setting at a certain time and day of the week, by selecting the weekly program among the ones available.

To change the parameters of the programs, see the corresponding section in the MyHOMEServer1 user manual.



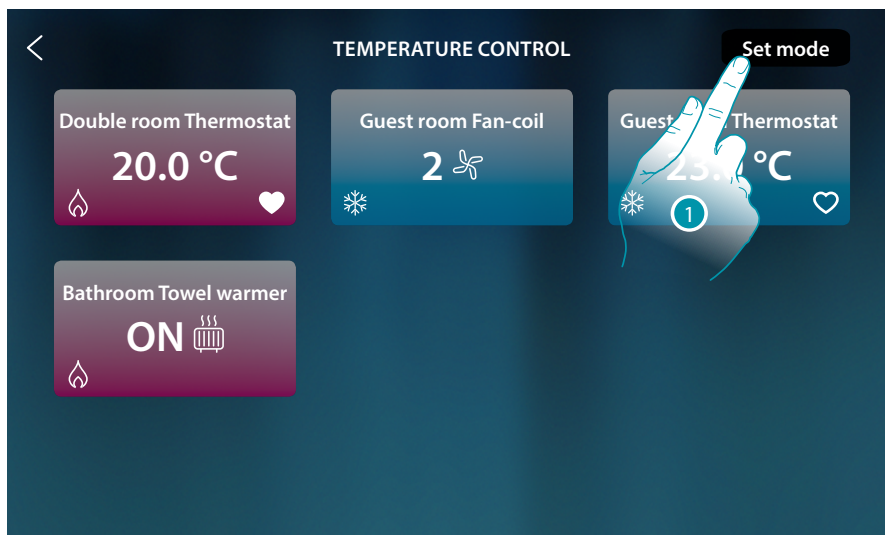
1. Select the weekly program among those available

The fan-coil will now switch on or off at a certain fan speed, based on the time band and the week day set in the weekly program

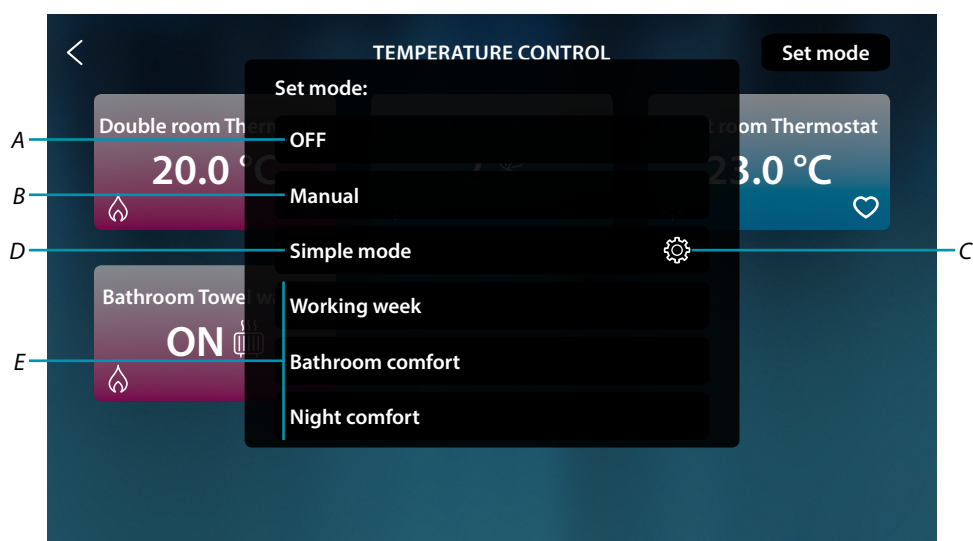
**Note:** if after setting a weekly mode the fan-coil is switched on/off manually, it will remain on/off until the next time band, at which moment it will return to weekly mode

## General settings

This section can also be used to forward commands simultaneously to all the devices of the temperature control system.



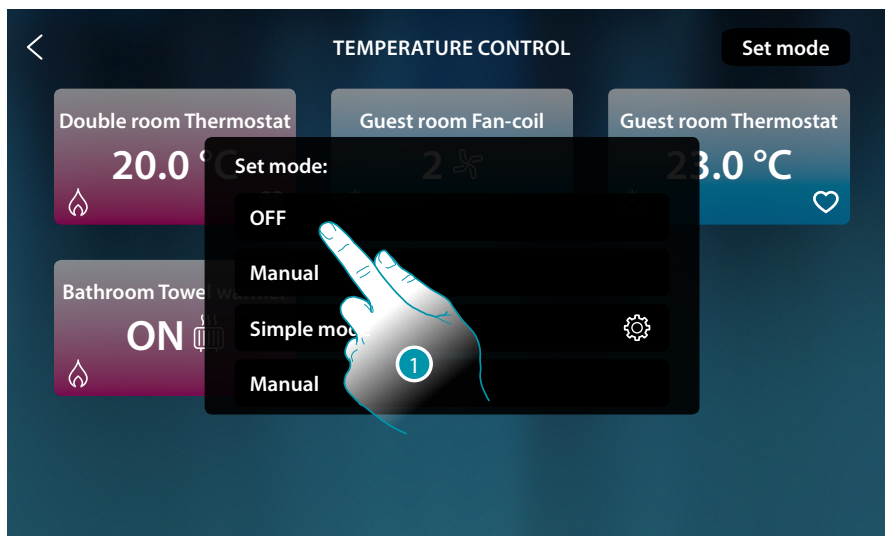
1. Touch to open the General settings panel



- A It switches all devices off
- B It switches all devices on
- C It changes the simple mode parameters for the thermostats
- D It activates simple mode for all the devices
- E It activates the weekly programs for all the devices

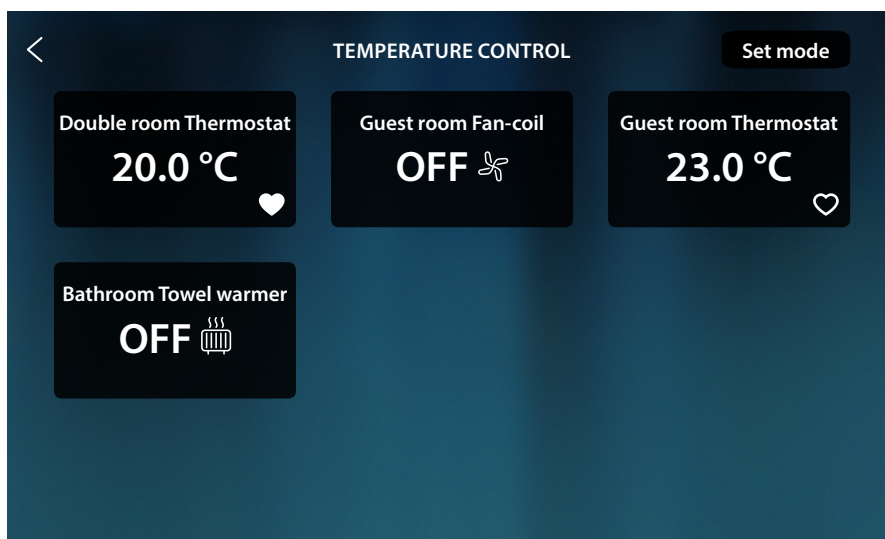
## General OFF mode

This function allows to switch all the devices off



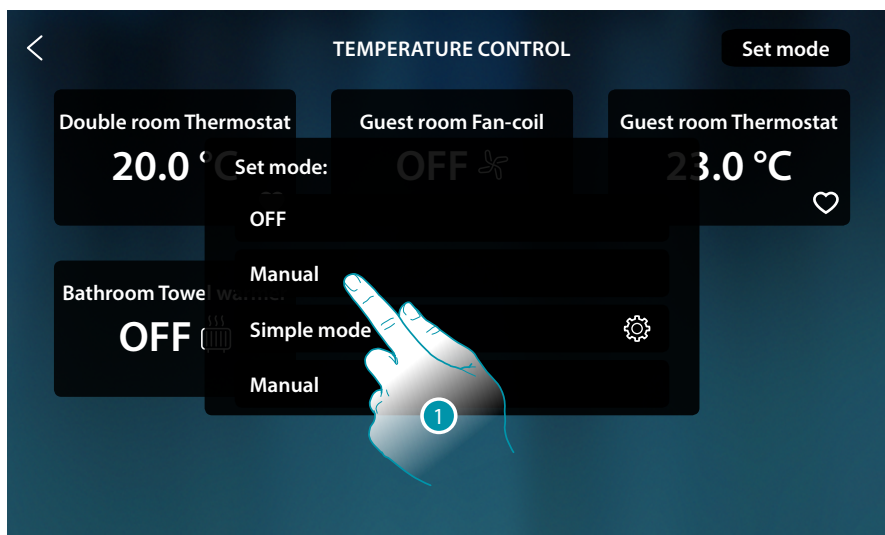
1. Select the desired mode

Now the Thermostats are in protection mode, the Towel warmer and the Fan-coil are in OFF mode.

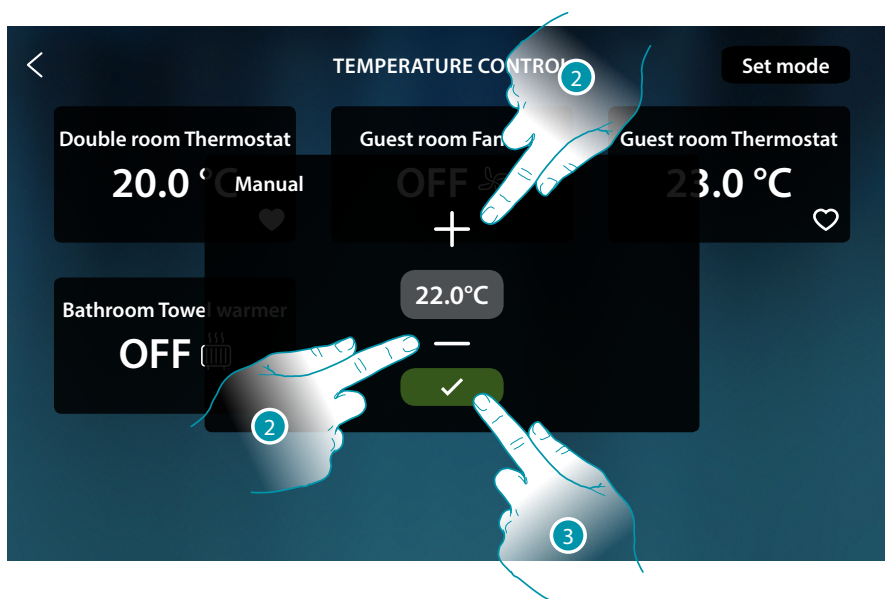


## General manual mode

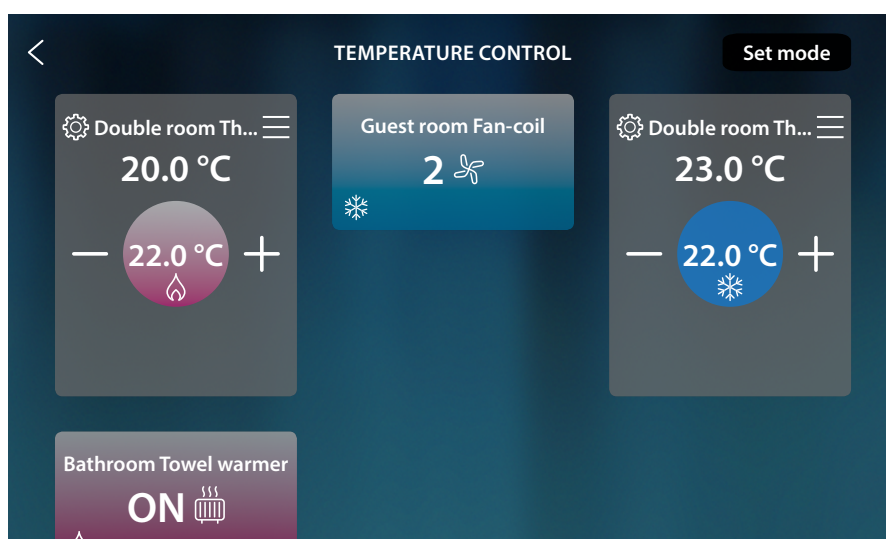
This function can be used to adjust the temperature of all the thermostats and to switch them on or off accordingly, while towel warmers and fan-coils are switched on.



1. Select the desired mode



2. Touch to set the temperature (only Thermostats)
3. Touch to confirm



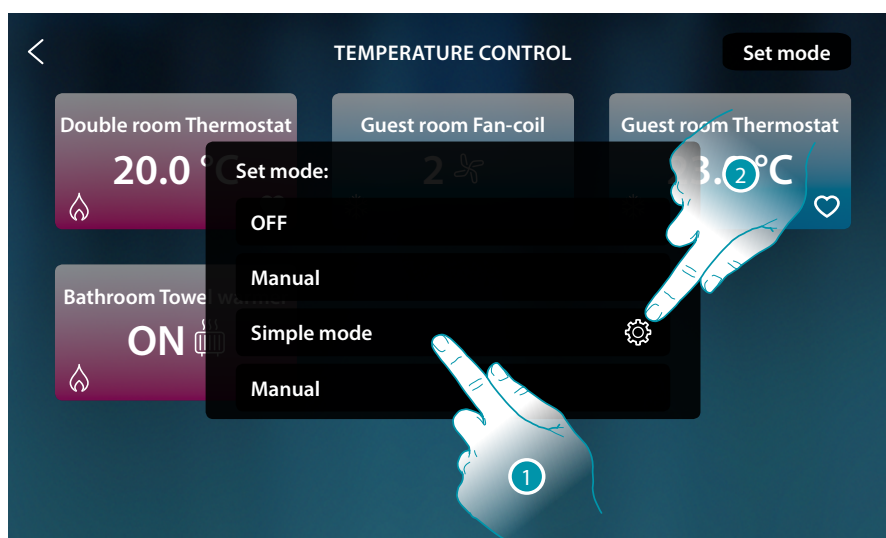
The programmed temperature has been set for the thermostats (if different from the measured temperature, the system activates).

Towel warmers are switched on and fan-coils are switched on at the current fan speed.

### General simple mode

This function allows you to activate simple mode for all the devices. Each type (thermostat, towel warmer, fan-coil) has a specific simple mode.

For thermostats only, it is possible to change the simple mode parameters using HOMETOUCH. To change the parameters of the other types, see the appropriate sections in the MyHOMEServer1 user manual.

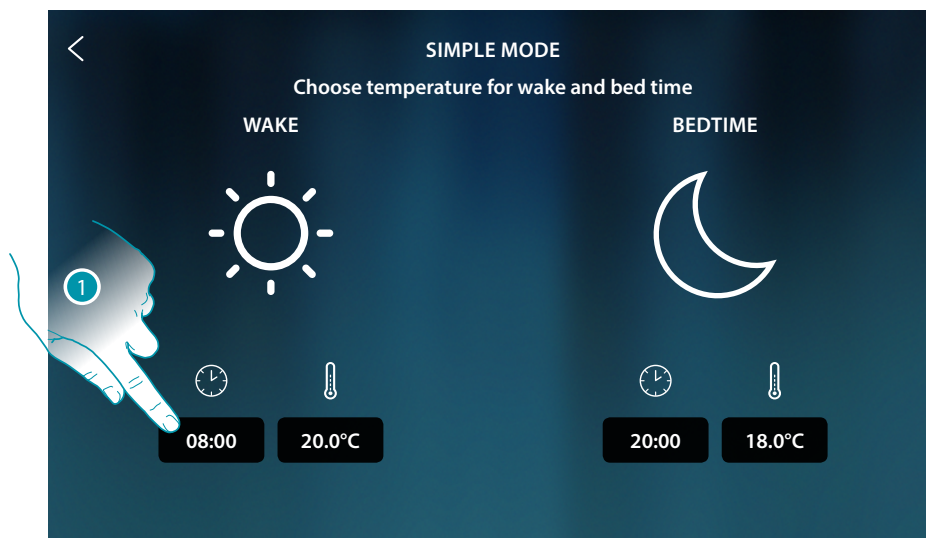


1. Touch to activate the corresponding simple mode for each device
2. Touch to change the simple mode for thermostats

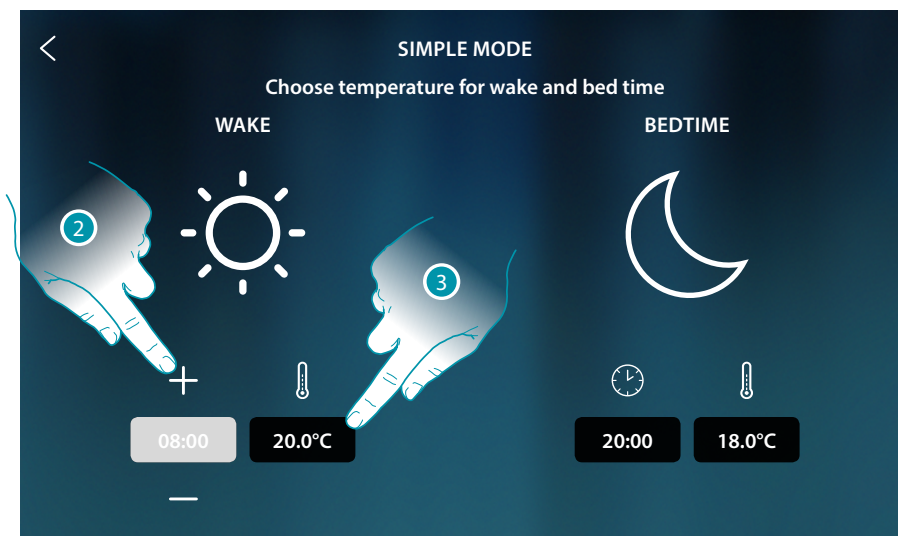


With this programming procedure it is possible to set a setpoint for the day and one for the night. In this way, it is possible to adjust the temperature of your home automatically during the 24 hours.

In the example below a day temperature of 20 °C and a night temperature of 18 °C are being set.

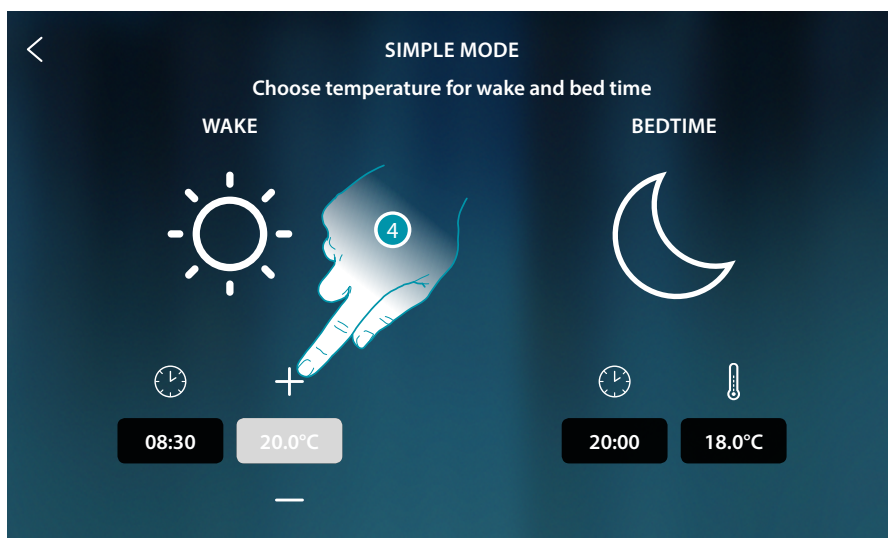


1. Touch to enter the start time of the day time slot

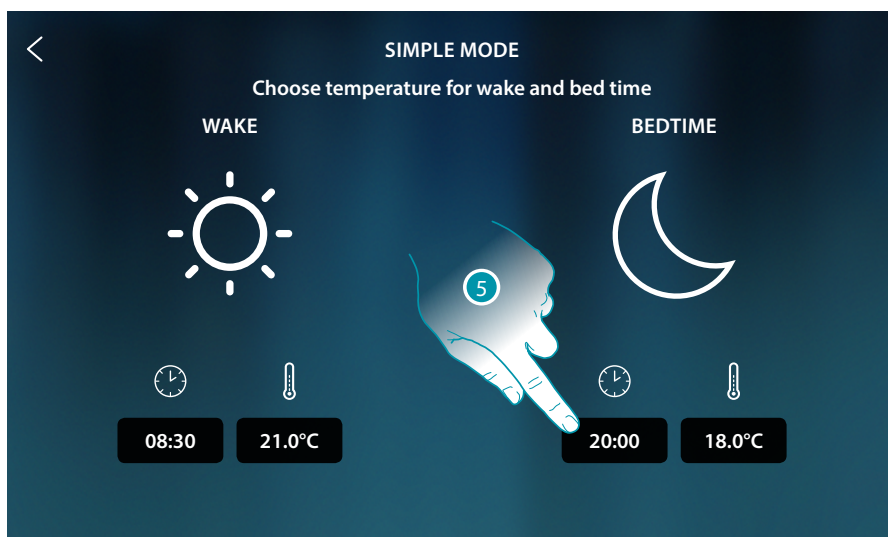


2. Touch to select the time
3. Touch to set the temperature of the day time slot

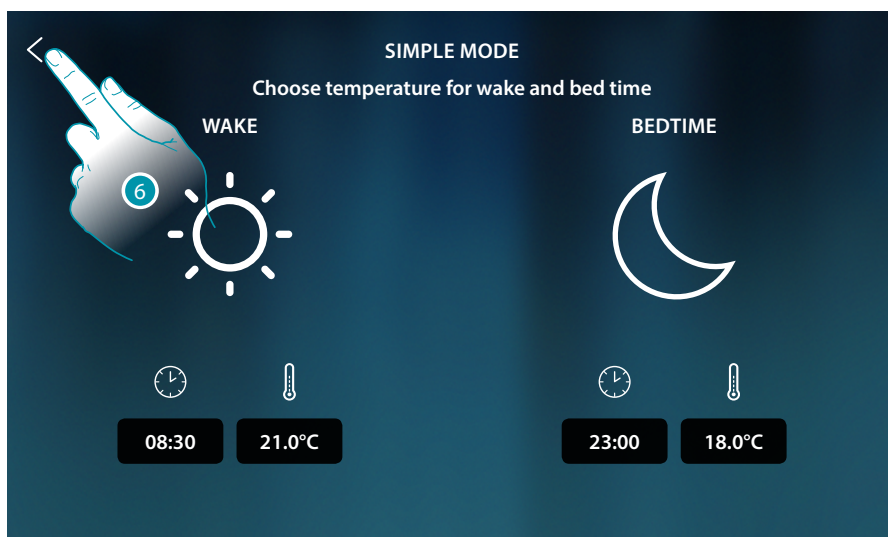




4. Touch to select the temperature



5. Repeat the operation for the Night time slot, and then touch to save

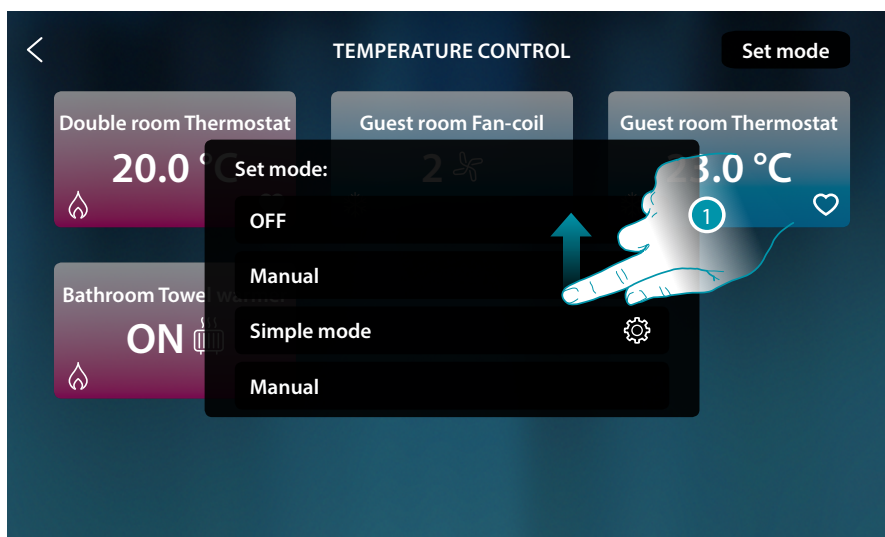


6. Touch to save the settings

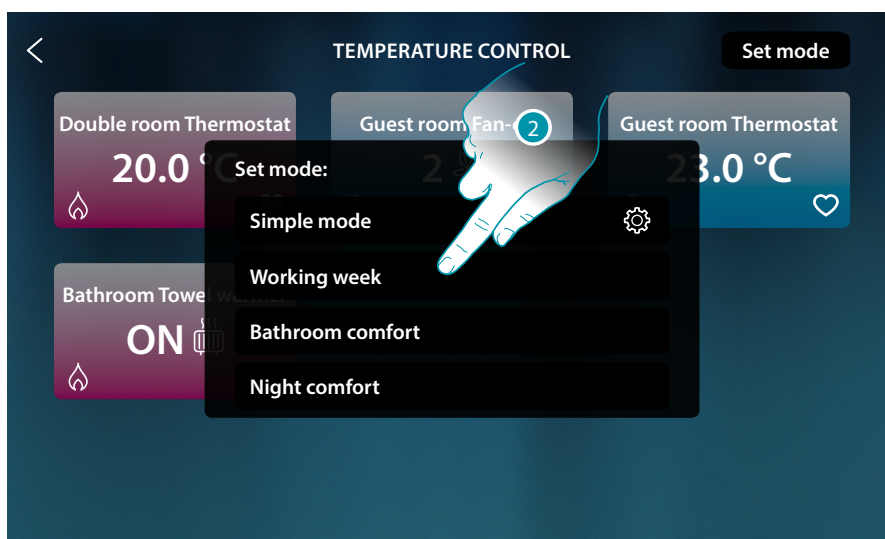
## Weekly mode

This function allows to activate all the specific weekly programs for each device.

To change the parameters of the programs, see the corresponding section in the MyHOMEserver1 user manual.



1. Scroll to display all the weekly programs.



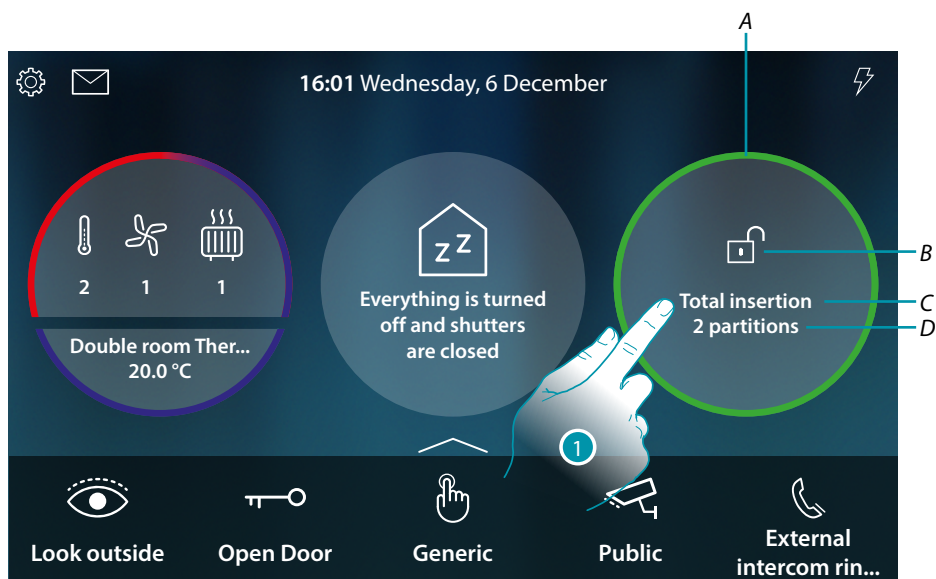
2. Touch to select the weekly program among the ones available

## Burglar alarm

In this section you can display the Burglar Alarm system status, the current faults, display the status, activate the partitions and switch the Burglar Alarm system on by means of the insertion scenarios.

**Note:** this function is only present if you have a BTicino Burglar Alarm system (alarm control units 4200, 4201, 4203) and the installer has made the connection with the control unit following the procedure in MyHOME\_Up.

**Caution:** not all the functions shown in this manual are available for all countries. Check with your retailer which functions are available for your market



- A** Colour indication of the status of the system:
- No colour** = burglar alarm system not inserted
  - Green** = burglar alarm system inserted (at least one scenario or partition inserted)
  - Red steady** = an alarm has triggered and has been acknowledged (seen but not resolved by deactivating the system and removing the cause of the alarm)
  - Flashing red** = alarm in progress

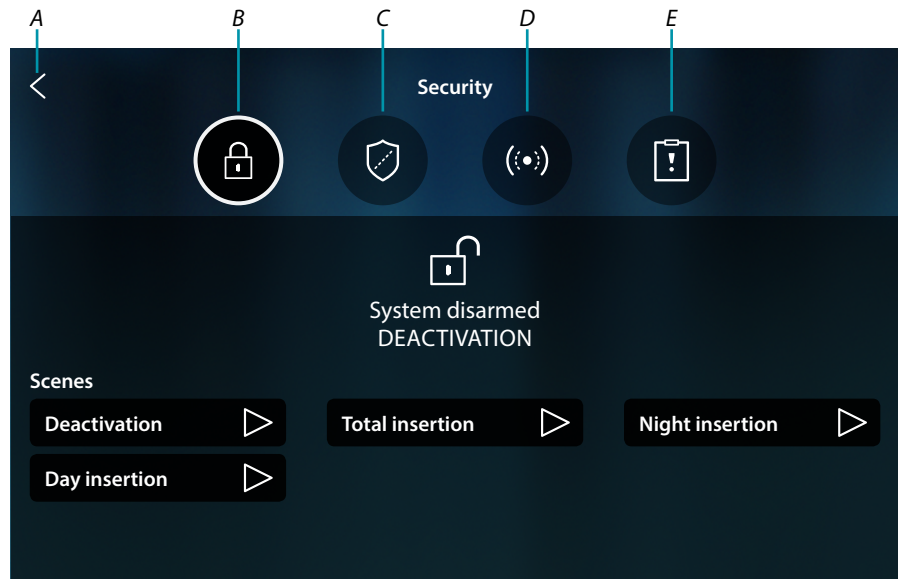
- B** Icon indication of the status of the system:
- Burglar-alarm system connected
  - Burglar-alarm system disconnected
  - Alarm on the burglar-alarm system (an alarm on at least one partition)

**C** Insertion scenario active

"Scenario name" (e.g. Night)	Partitions inserted according to the control unit preset scenario
"Partially inserted"	Partitions manually added the <a href="#">Partitions</a> page

**D** No. of inserted partitions

1. Returns to the Home Page



- A Returns to the Home Page
- B Insertion scenarios
- C Partitions
- D Zones
- E Alarms/faults

## Fundamental concepts

This section explains the terms used in reference to Burglar Alarm System concepts and functions.

### Partitions:

partitions are the areas in which the home is split following a logic and functional aggregation. For example, the “night volumetric” partition includes the bathroom and the main bedroom.

### Zones:

the zones are the intrusion detection devices making up the Burglar Alarm System. For example, the contact of the steel-reinforced door, the kitchen IR detector, etc.

### Insertion scenarios:

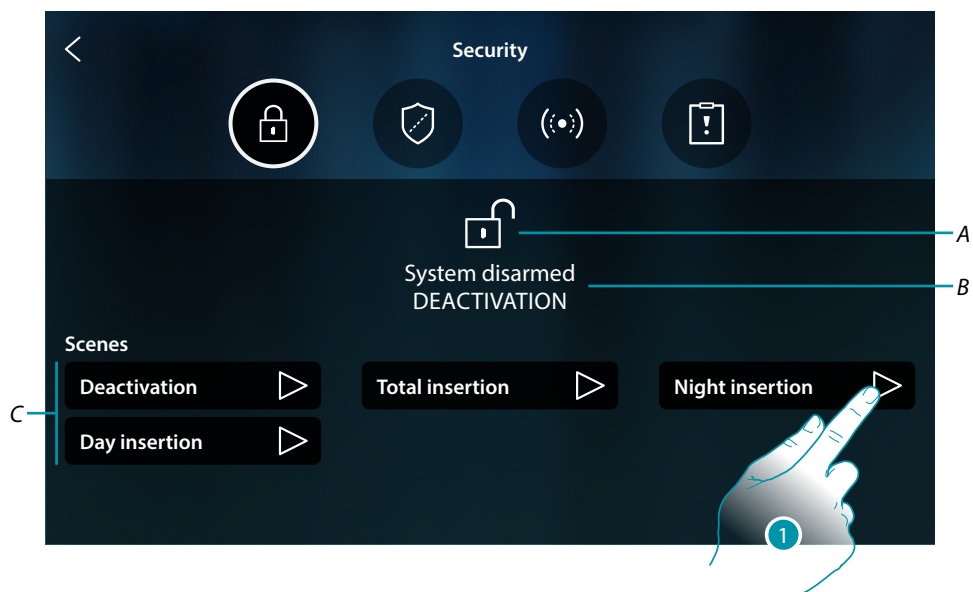
the insertions are Burglar Alarm System activation scenarios.

for example, the “night insertion” scenario activates the burglar alarm in the internal perimeter, external perimeter, daytime area and volumetric external partitions, but not in the night volumetric partition.

In this way, the system will be active everywhere in the house and outside, with the exception of the bedroom and the bathroom (night-time volumetric partition), where you will be able to move freely.

## Insertion scenarios

This page can be used to insert the burglar alarm system using the insertion scenarios.

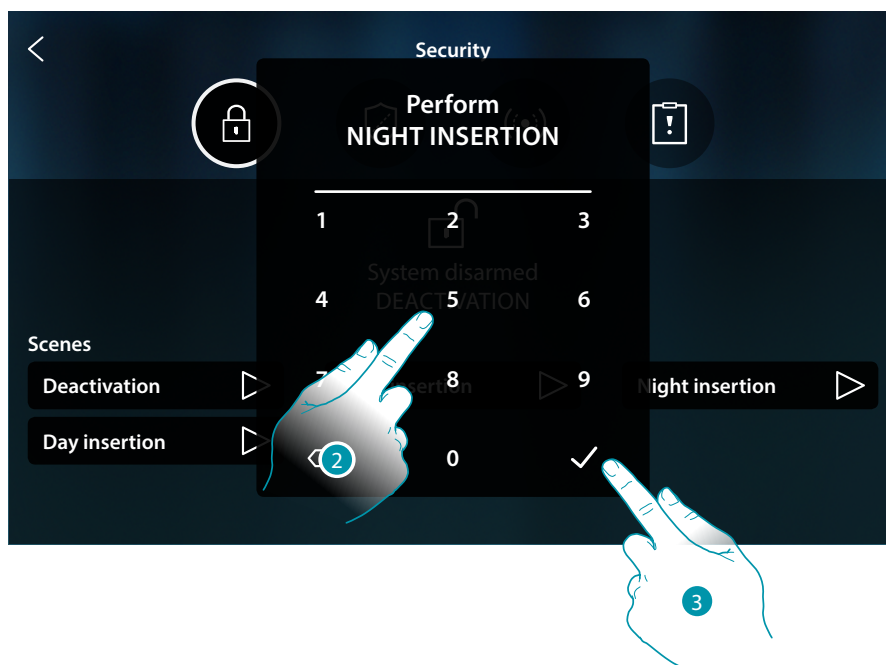


A Shows the status of the system

B Shows the active insertion scenario

C Insertion scenarios available in the burglar-alarm system

1. Touch the desired insertion scenario among the ones available

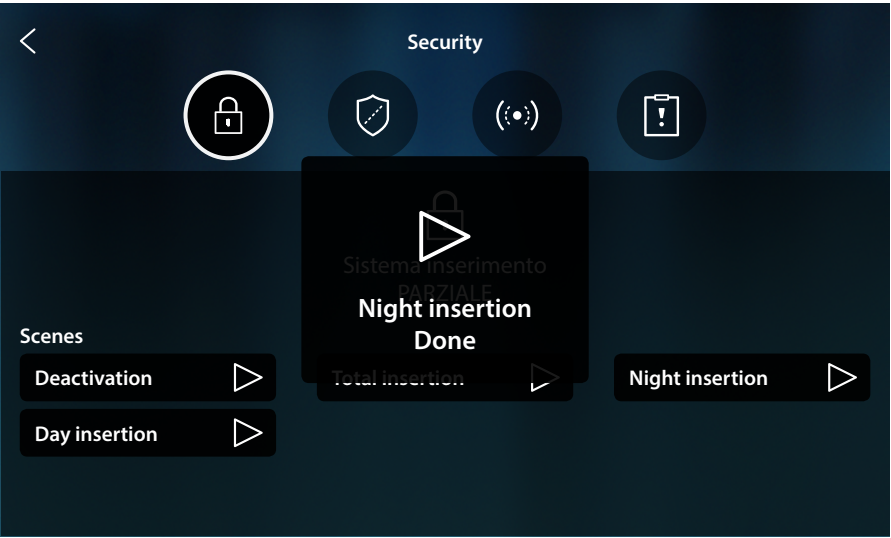


2. If required enter the code

3. Touch to confirm

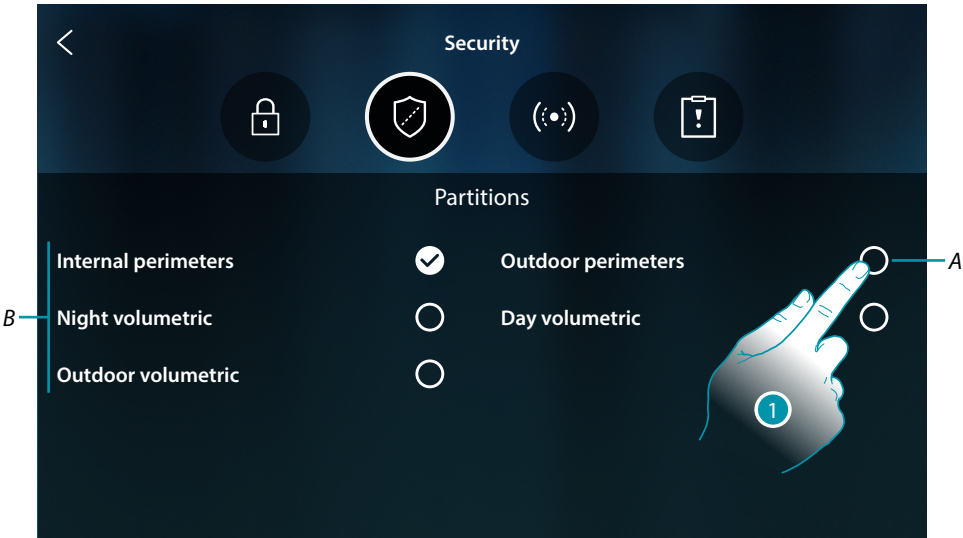


A message indicates that the insertion scenario has been activated and that the system for the partitions of that scenario has been activated.



Partitions

In this page you can display and switch the partitions of your burglar-alarm system on regularly without using the insertion scenarios.



A Shows the status of the partition:



The partition is switched off



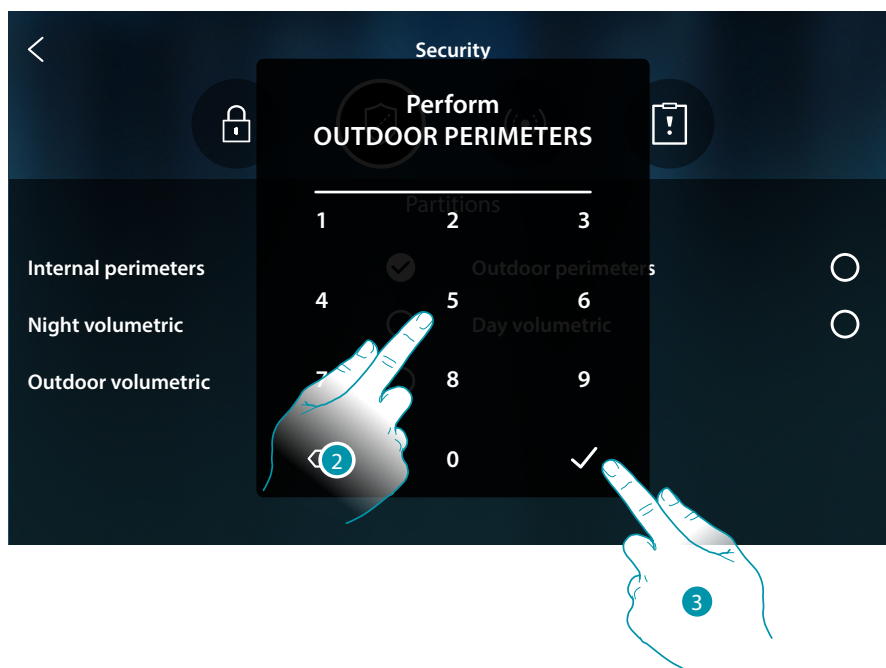
The partition is switched on



Partition in alarm

B Shows the partitions making up your system:

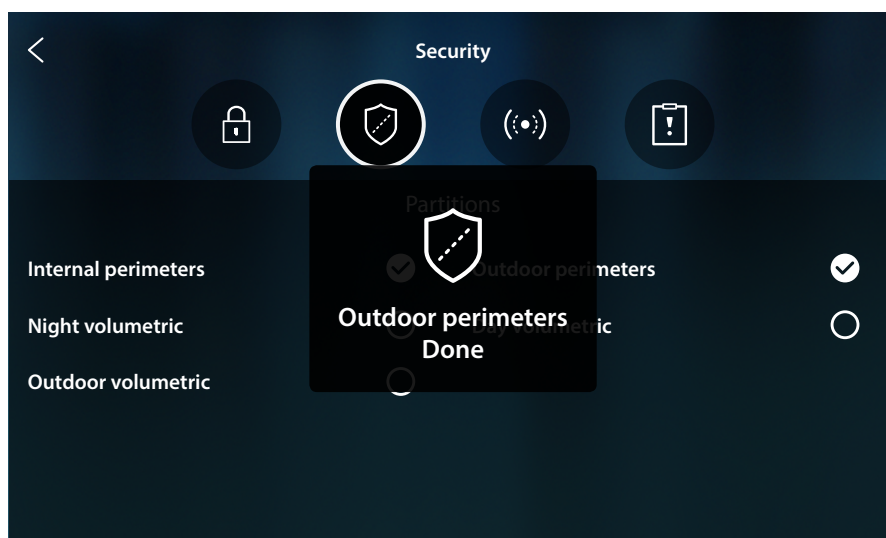
1. Touch to insert the partition



2. If required enter the code

3. Touch to confirm

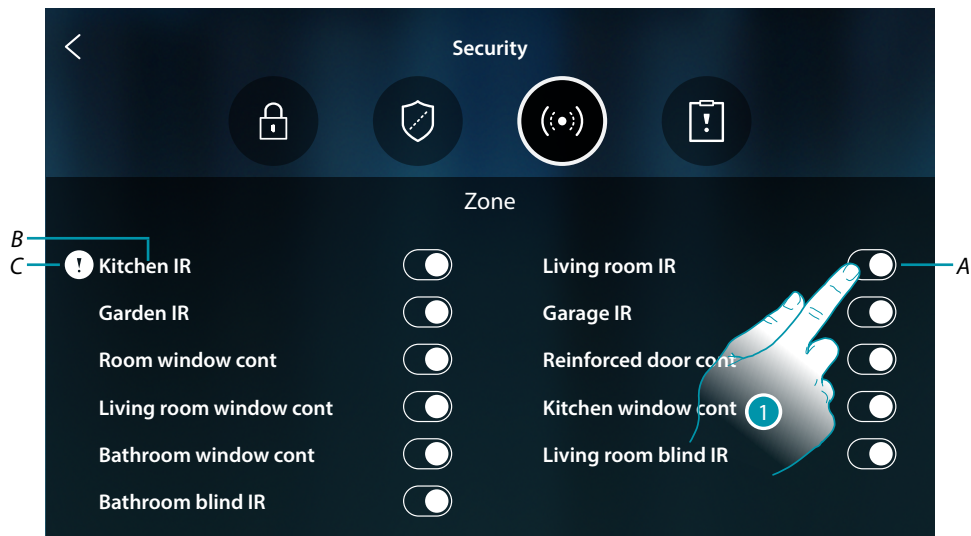
A message indicates that the system for the indicated partition has been activated.





## Zones

In this page it is possible to display the list of the zones of the system and if necessary disable them, for example to exclude the sensor of a window that you might not want to protect.

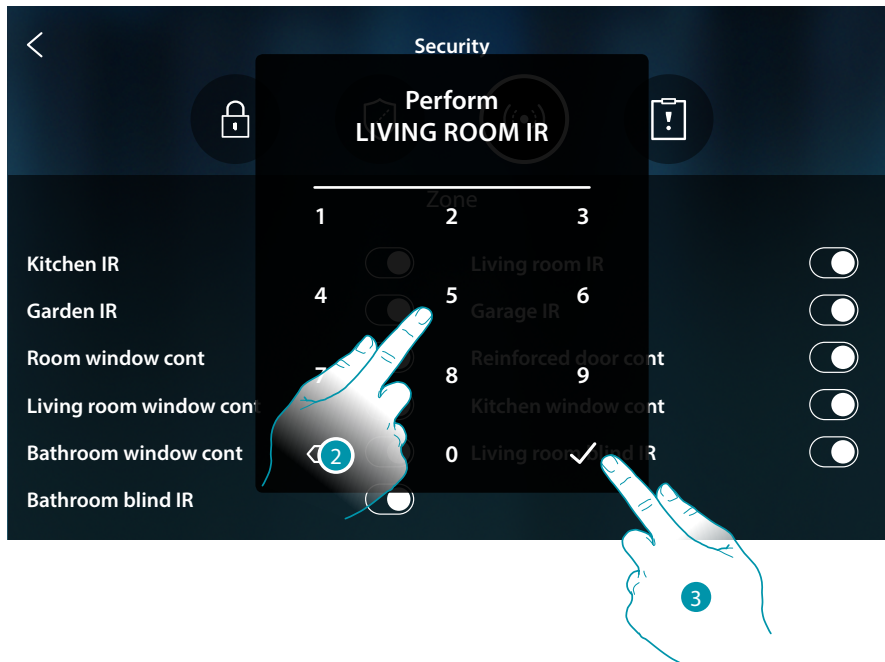


A Includes/excludes the zone from the system

B Zone name

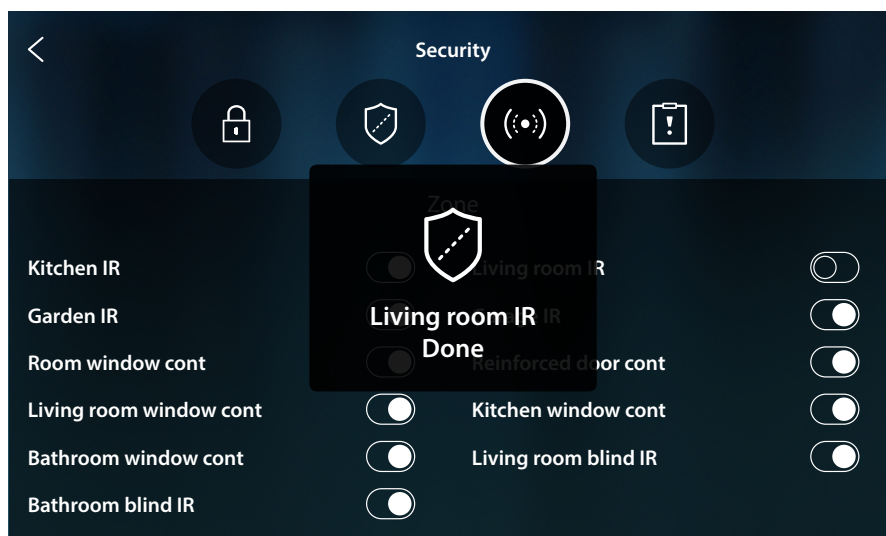
C Zone in alarm

1. Touch the zone that you want to exclude from the system



2. If required enter the code

3. Touch to confirm

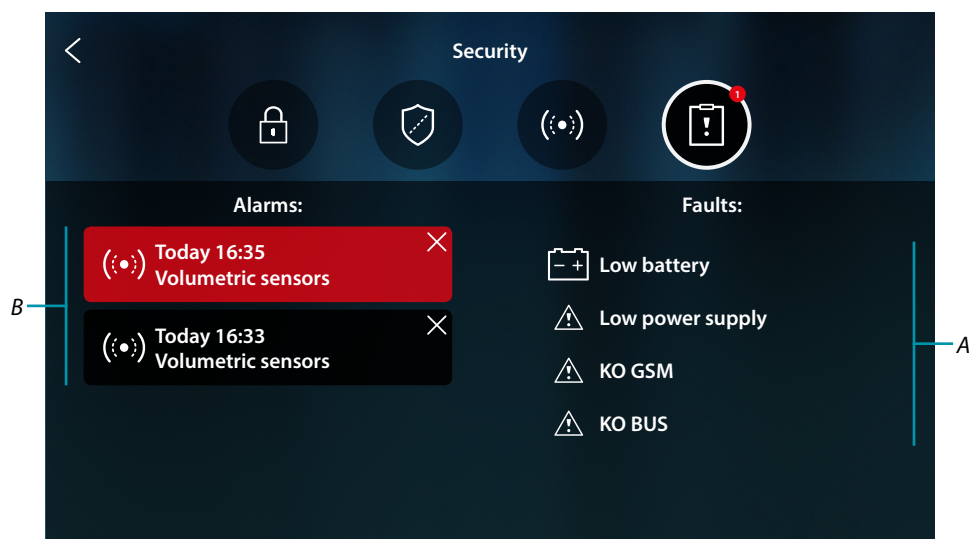


A message indicates that the zone has been excluded from the system and will not be re-included automatically; touch again to re-include it

**Note:** to ensure correct operation, your installer must appropriately configure the exclusion of the zone.

## Alarms and Faults

In this page it is possible to display the faults and alarms in progress in the system



A List of current faults

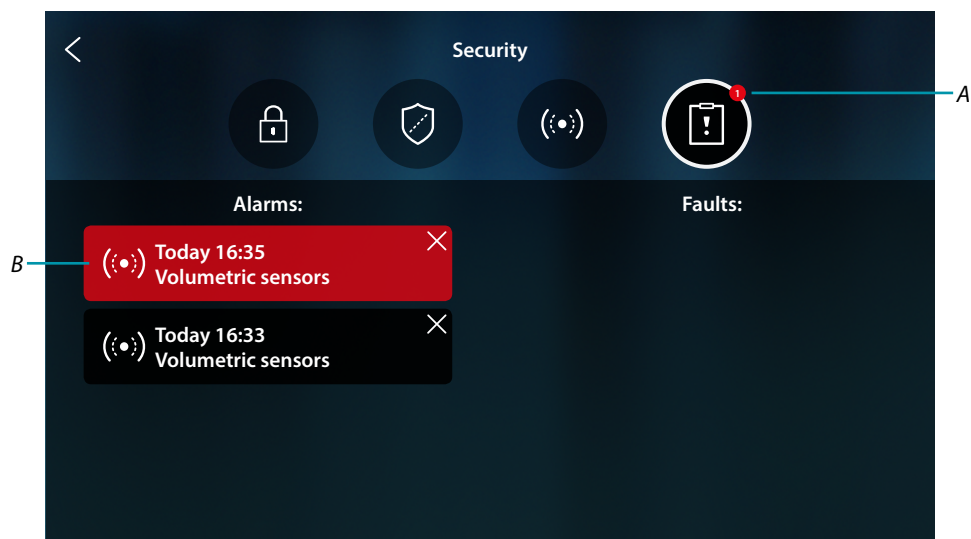
B List of alarms

## Alarms

In case of burglar alarm system alarm, a message appears in the Home Page (flashing red band)



1. Touch to display the alarm



A Number of current alarms

B Alarm panel



a Date/time of the alarm

b Remove the alarm display

c Partition where the alarm has occurred

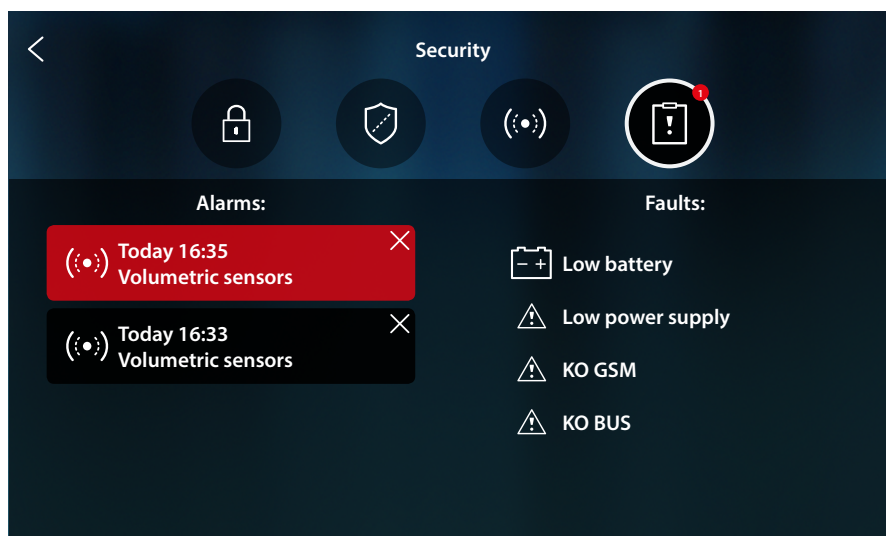
d Background colour:










**Red** = alarm in progress

**Dark** = alarm acknowledged (already displayed)

## Faults

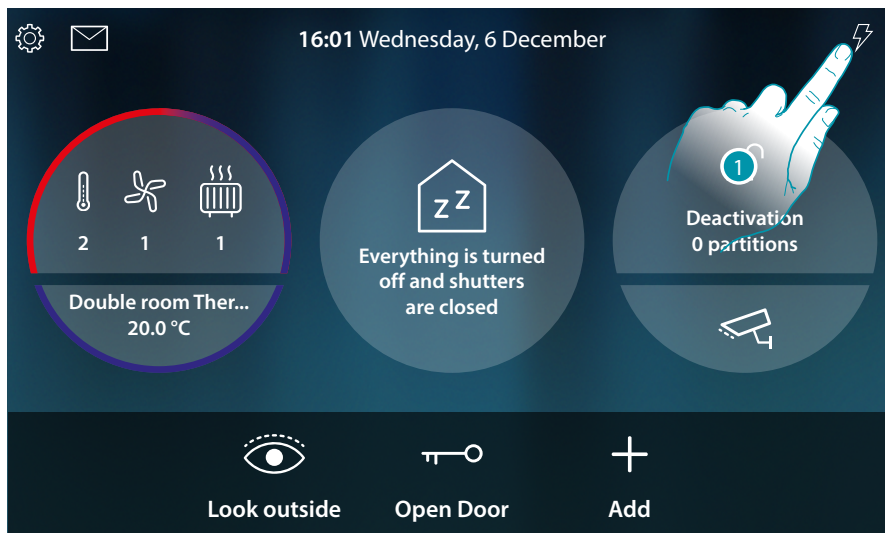
In this page it is possible to display the faults in progress in the system



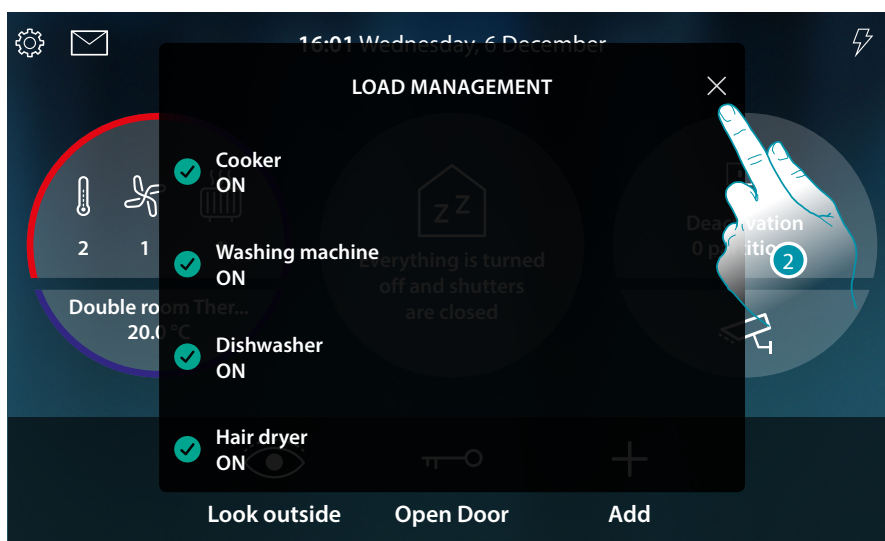
	<b>Battery exhausted:</b> battery power charge below the threshold (if no mains power supply connected)
	<b>KO BUS:</b> BUS wiring or connection problem
	<b>KO Ethernet:</b> Ethernet network problem (not available or faulty)
	<b>KO fuses:</b> thermal fuse in protection status
	<b>KO GSM:</b> GSM network not available or faulty
	<b>KO PSTN:</b> PSTN network not available or faulty
	<b>KO power supply:</b> no power supply to the control unit and/or the wireless repeater
	<b>Low power supply:</b> the power supply output voltage is below the acceptable threshold
	<b>No power supply:</b> power supply unit faulty and unable to supply the necessary current to the system

## Load management

In order to use the load management function, the installer must first configure HOMETOUCH correctly.



1. Touch to open the Load management section



In this page it is possible to view the loads controlled by the control unit and their status:

✓ enabled load;

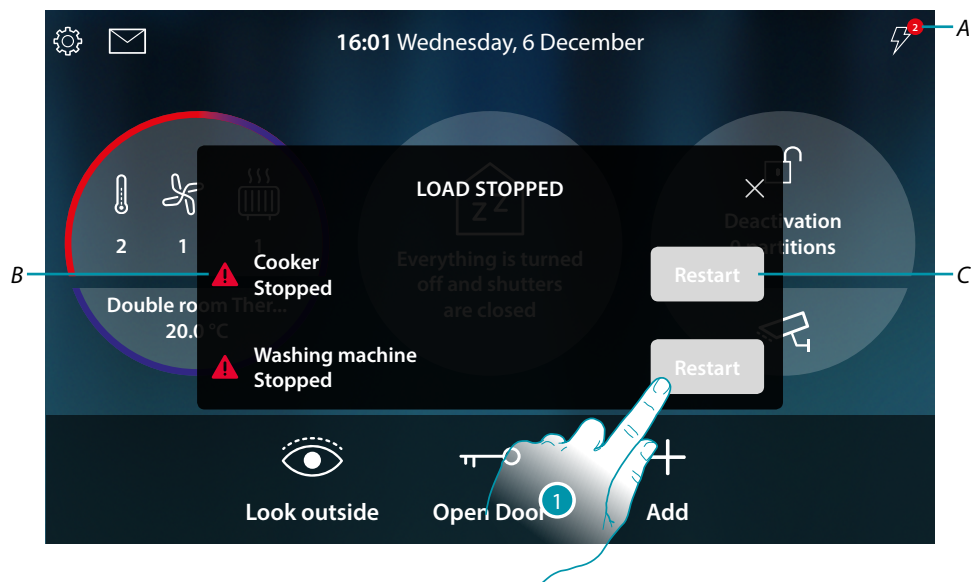
⚠ disabled load.

Use the MyHOME-Up App to view their consumptions.

2. Touch to close the page



If the load control unit disables one or more loads due to power overload, a load warning/management pop-up window appears on the device to avoid the meter tripping. If configured, the device also emits an audible warning.



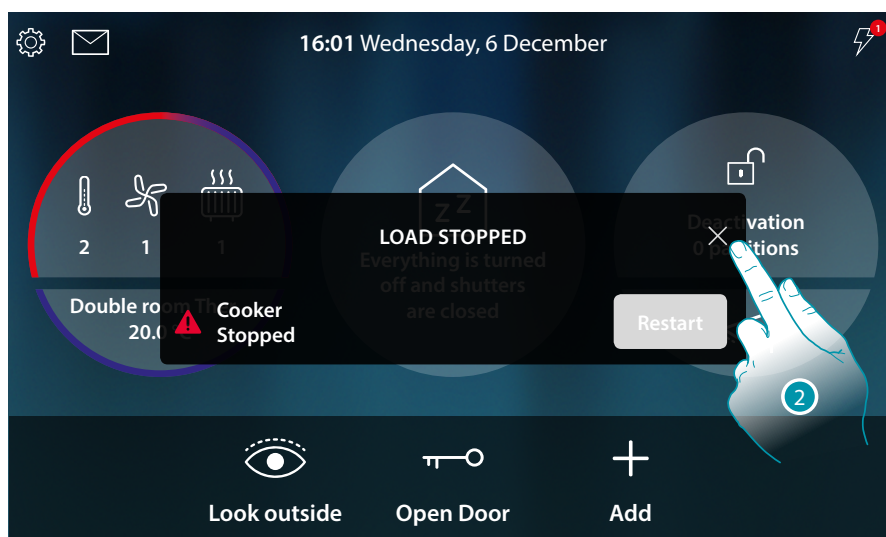
A Indication of the number of disabled loads

B Disabled load status

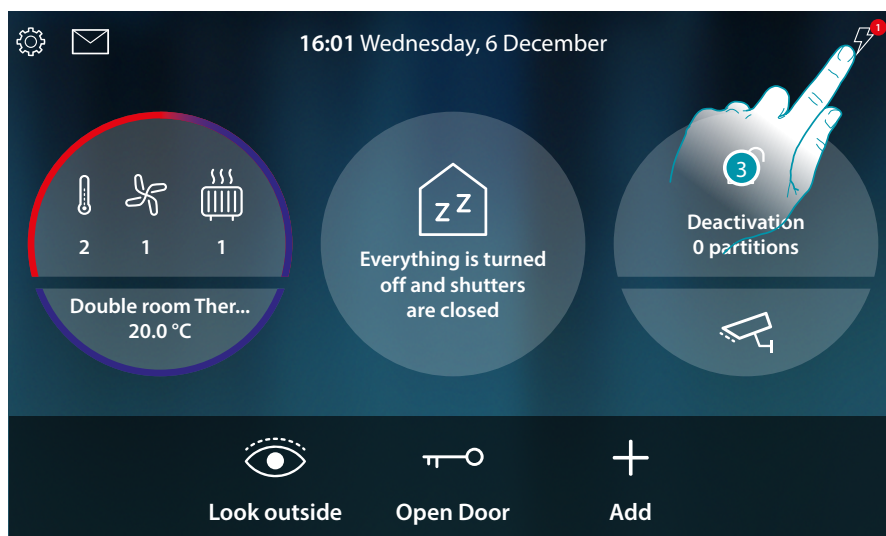
C Load forced enable key

1. Touch to force the load activation for 4 hours.  
If the load is re-enabled, it will (provided that the maximum absorption threshold set is not exceeded) stay on with a higher priority than that set by the installer for a period of 4 hours (for example to give time to complete a machine washing cycle), after which it will return to operate as per the initial configuration.

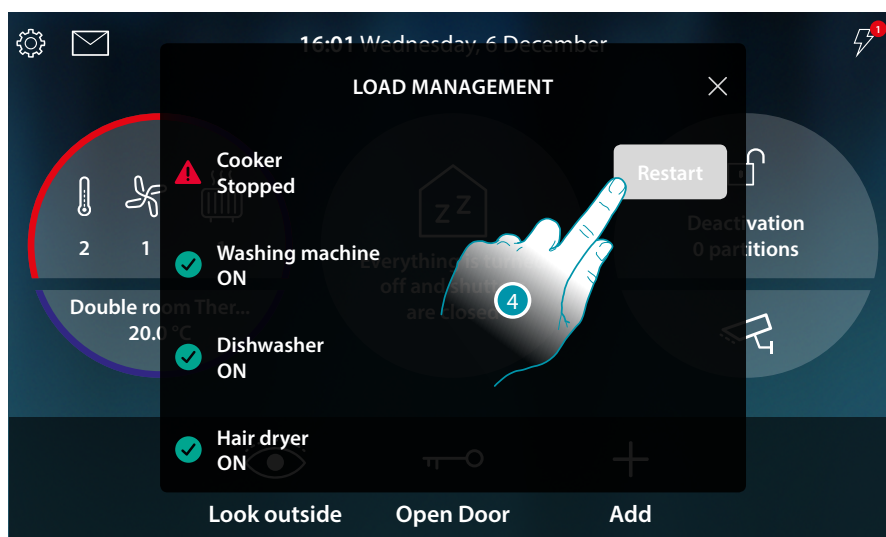
Once the load has been re-enabled, the indication disappears.



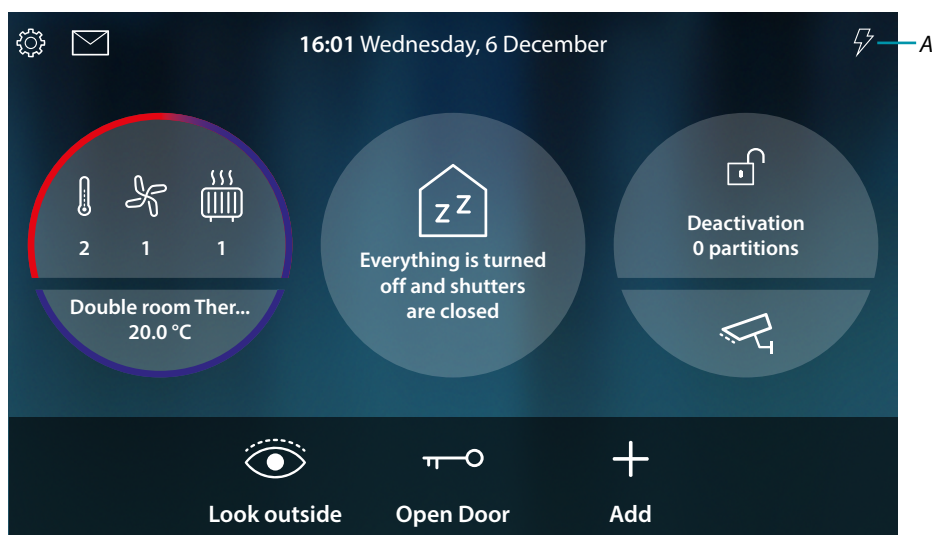
2. Touch to close the pop-up window



3. The indication remains while even one load is disabled. Touch to manage it.



4. Temporarily force-enables the load.



- A All the loads are now enabled



## Use of the functions from MyHOME\_Up

The home automation functions can be managed locally using the Home Page icons and the dedicated pages, shown in the previous paragraphs, or remotely using the objects and functions available in the MyHOME\_Up App.

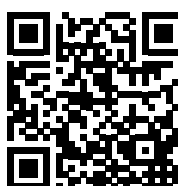
Download the MyHOME\_Up App from the Stores...



...and use it to remotely control your home

For more information see the MyHOME\_Up system manual available from the following website:

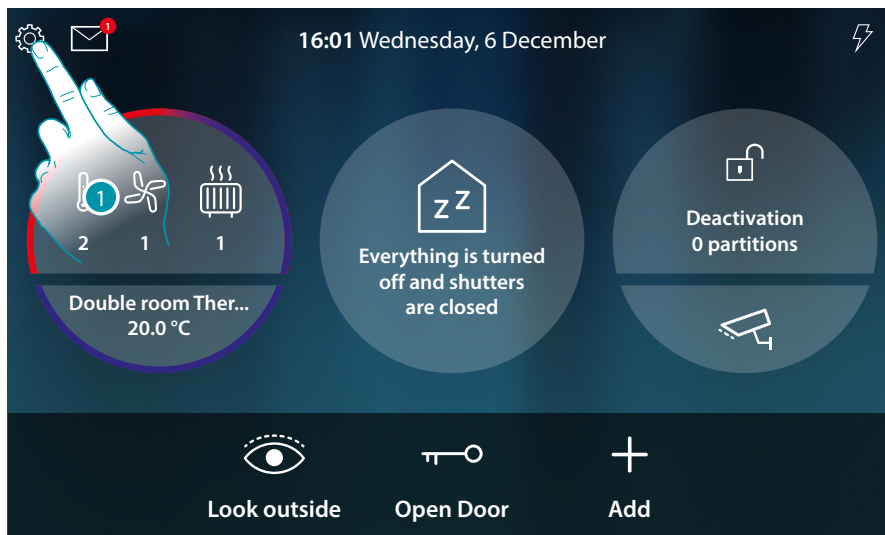
[www.homesystems-legrandgroup.com](http://www.homesystems-legrandgroup.com)



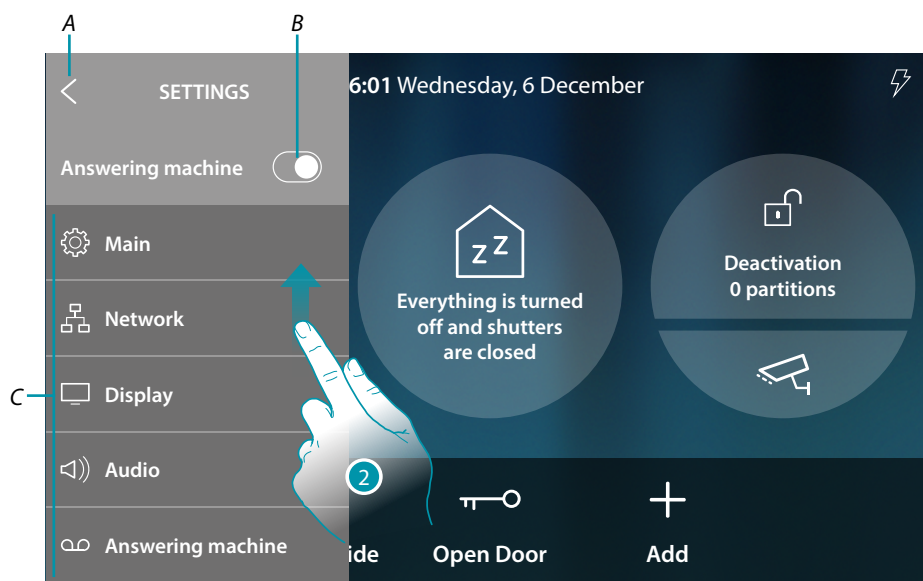
## Settings

After installing and connecting HOMETOUCH, it will be necessary to complete the basic setup before being able to use the device.











**Note:** the available functions and settings depend on the initial choice (video door entry system, home automation, both) and the functions of the associated MyHOME Server1.



1. Touch to open the Settings pull-down menu

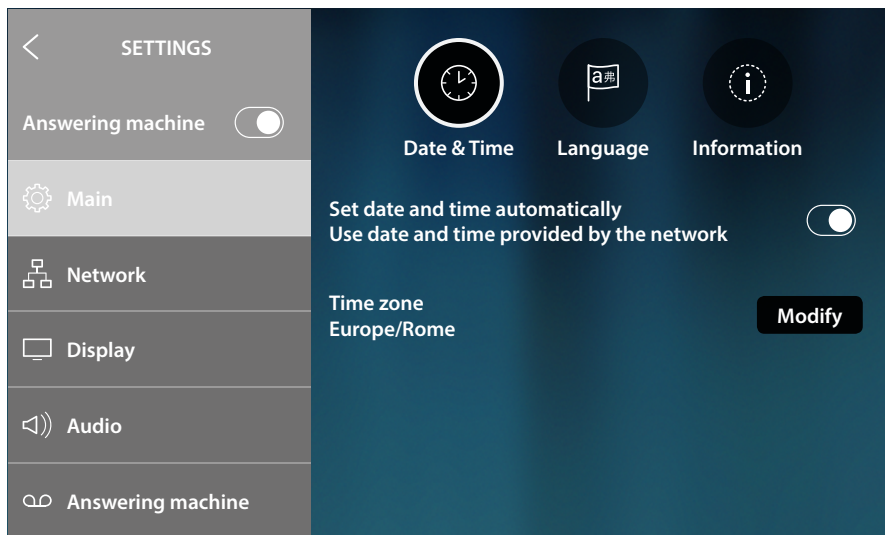


- A Close the pull-down menu
  - B Enable/disable the [answering machine function](#)
  - C List of settings
2. Scroll to display the other settings

 Main	Set the general parameters such as: <a href="#">Date and time</a> / <a href="#">Language</a> / <a href="#">Information</a>
 Network	It displays/modifies the mean of connection of your device to the home network (Wi-Fi, Ethernet) and modifies its parameters
 Display	It adjusts the brightness and changes the background image of the display; it enables/disables the proximity sensor.
 Audio	It associates specific ringtones to certain events, and adjusts their volume
 Answering machine	It enables/disables the answering machine, sets the quality of the recorded video feed, enables/disables and records the welcome message.
 Account	It displays the list of users associated to your device and the smartphones connected to the same. It disconnects the single smartphones or the user.
 Check updates	It shows if any firmware updates are available, and if required proceeds to their download and installation.
 Netatmo security	It gives the possibility of connecting NETATMO cameras to the App and the device
 Report a problem	It points out a problem which has occurred and sends a notification to the after-sales service
 Advanced settings	

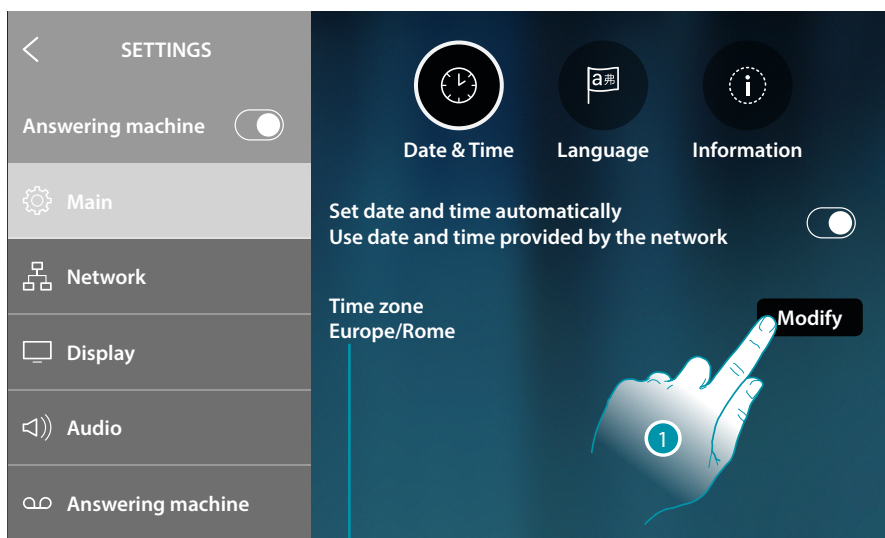
## General

This section contains the general settings.



## Date and time

Set the current date and time.

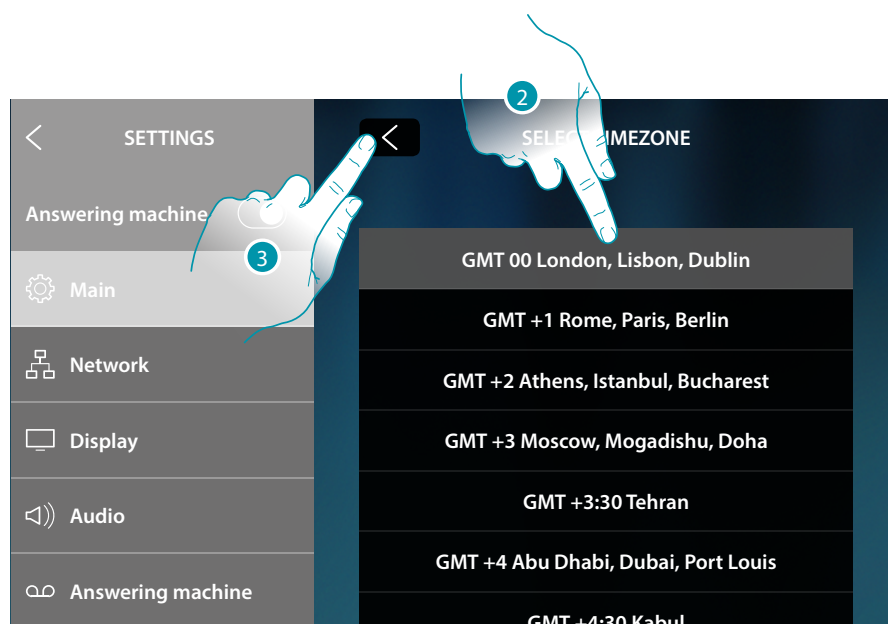


A

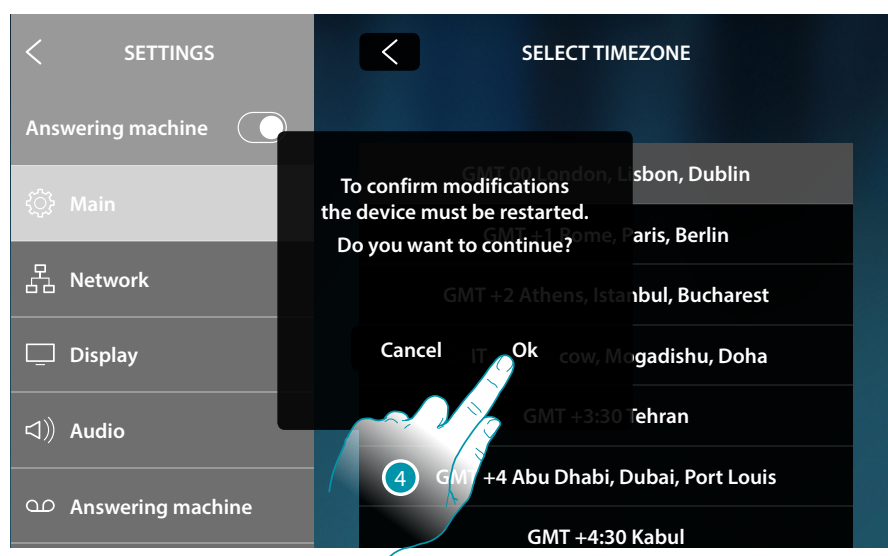
A Indication of current time zone

By default, time and date are automatically updated by an NTP server. The Network Time Protocol (NTP) is a protocol to synchronise the system watches automatically, taking the correct data from the Internet.

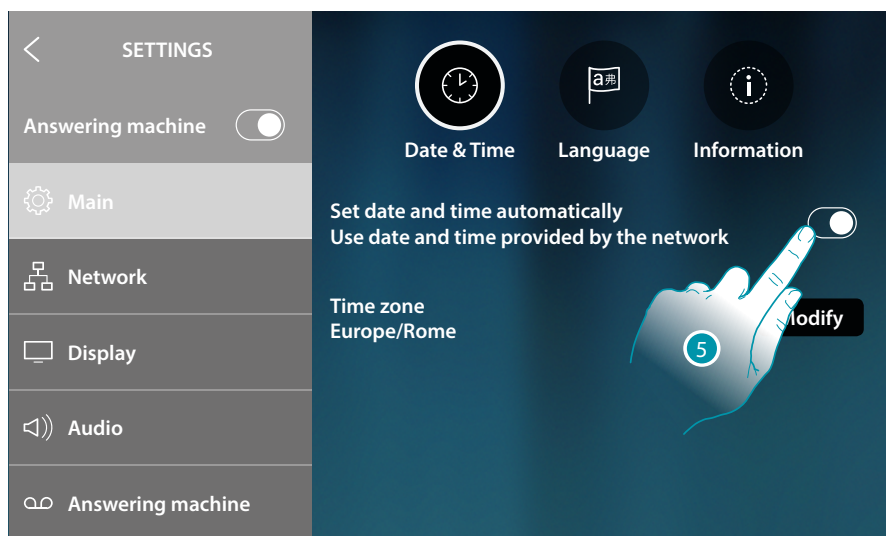
1. Touch to modify the time zone



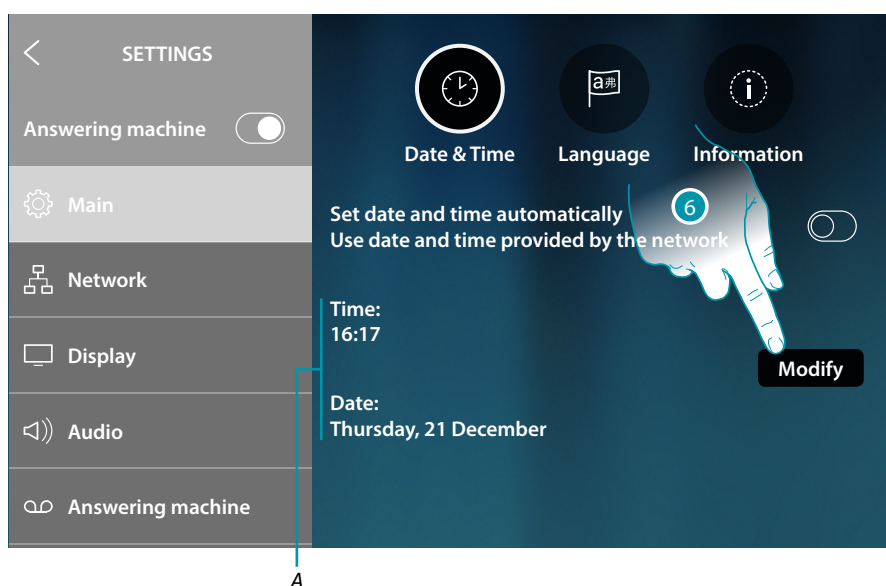
2. Select your time zone
3. Touch to confirm



4. For the change of time zone to become effective, the device must be restarted. Touch to continue

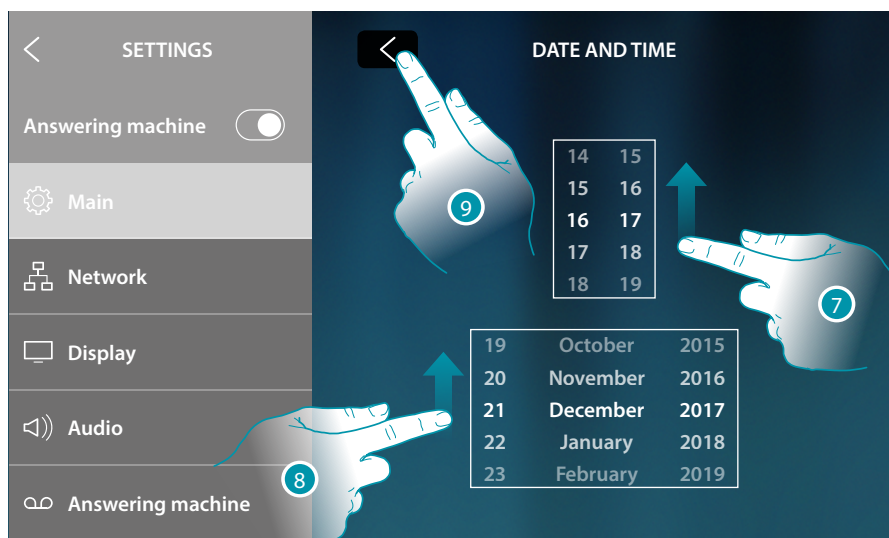


5. Touch if you want to disable the automatic date and time function and to manually set date and time



A Current date and time

1. Touch to manually modify time and date

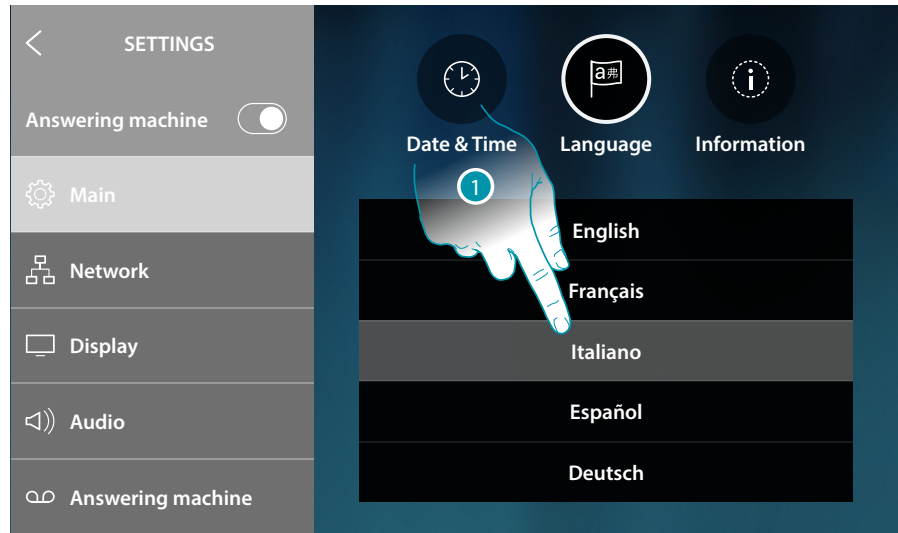


7. Scroll to set the time
8. Scroll to set the date
9. Touch to end



## Language

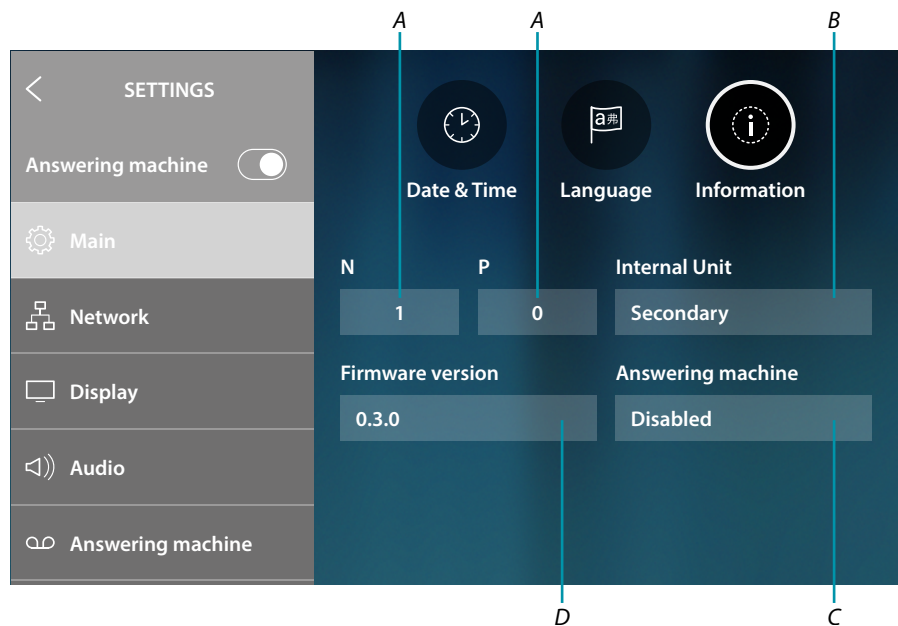
Set the device language



1. Touch the icon for the desired language

## Information

In this section it is possible to display some information concerning the configuration of the device

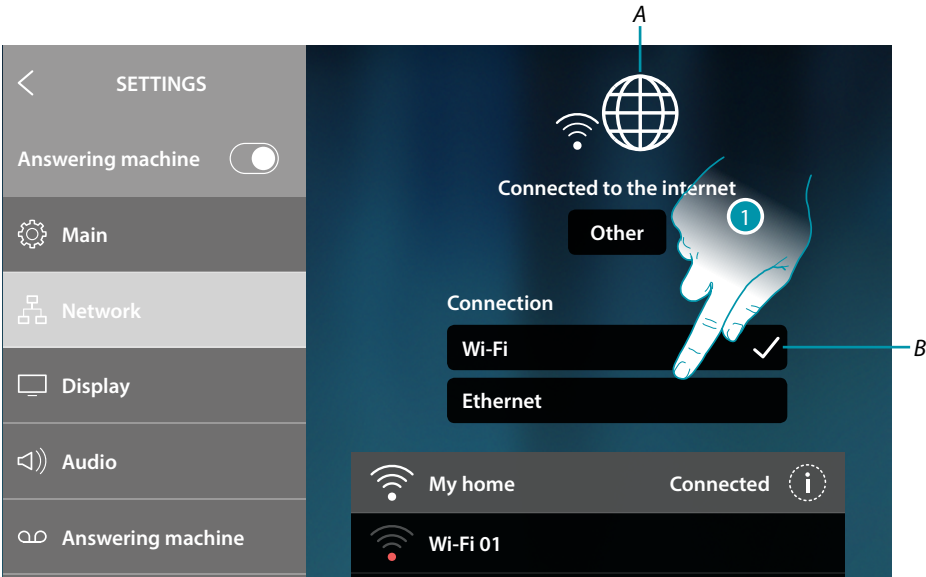


- A It shows the value of the N configurator (device address) and the P configurator (address of the EP of which the door lock can be opened with the IU idle and to which the auto-on command can be sent)
- B It shows if the device is a main or secondary device.  
The main device is the only one enabled for transferring incoming calls to the App and to manage the answering machine. Each home can only have one main device
- C It shows if the answering machine is enabled or disabled
- D Firmware version installed

Network

In this section, it is possible to view how the device is connected to the home network (Wi-Fi or Ethernet), and if required change the way of connection or its parameters.

**Note:** the selection of a connection method will disable the other one available.  
The selection may be modified at any time.



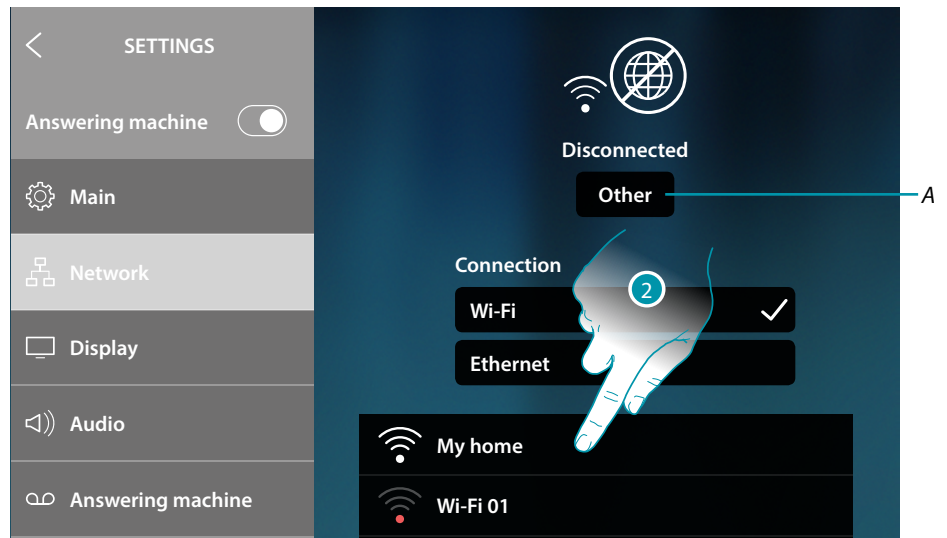
A Connection status and type

WI-FI connection		Ethernet connection	
	Wi-Fi technology selected Internet KO		Ethernet technology selected Internet KO
	Wi-Fi technology selected Internet OK		Ethernet technology selected Internet OK

B Type of active connection

1. Touch to select the type of connection

## Connection to the network using Wi-Fi technology



A Opens the "hidden network" selection page

2. Select the domestic network to which you want to connect the device

**Note:** your domestic network must have the following features:

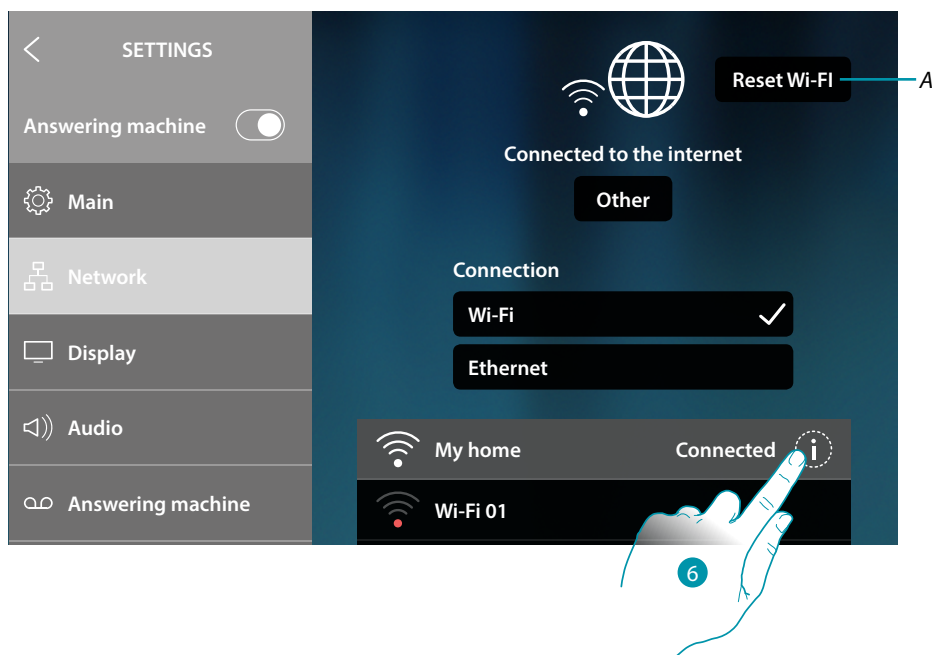
- IEEE 802.11 b/g/n (2,4 GHz) 13 channels
- Encrypting and authentication methods supported:
  - OPEN WPA-PSK networks
  - TKIP WPA2-PSK included
  - included AES WEP 64 bits (ASCII 5 figure or hexadecimal 10 figure codes)
  - WEP 128 bits (ASCII 13 figure or hexadecimal 26 figure codes)
  - WPS authentication (supported for WPA2-PSK)



3. Enter the password (if required)

4. Touch to display the unencrypted password

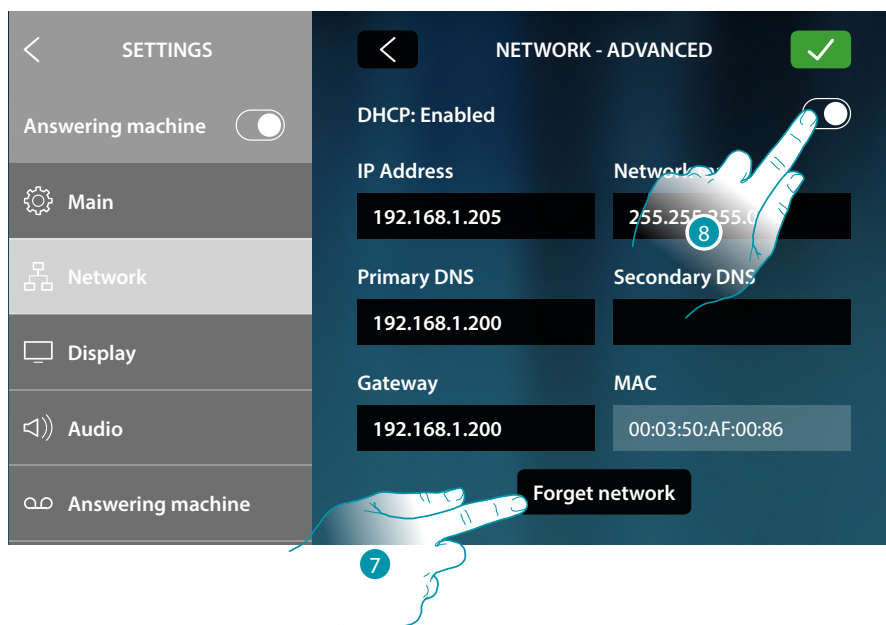
5. Touch to confirm



A It resets all Wi-Fi settings

**Note:** after resetting all Wi-Fi settings, it will be necessary to re-enter the password for the desired Wi-Fi network.

6. Touch to display or modify the network connection parameters, or to forget the network.



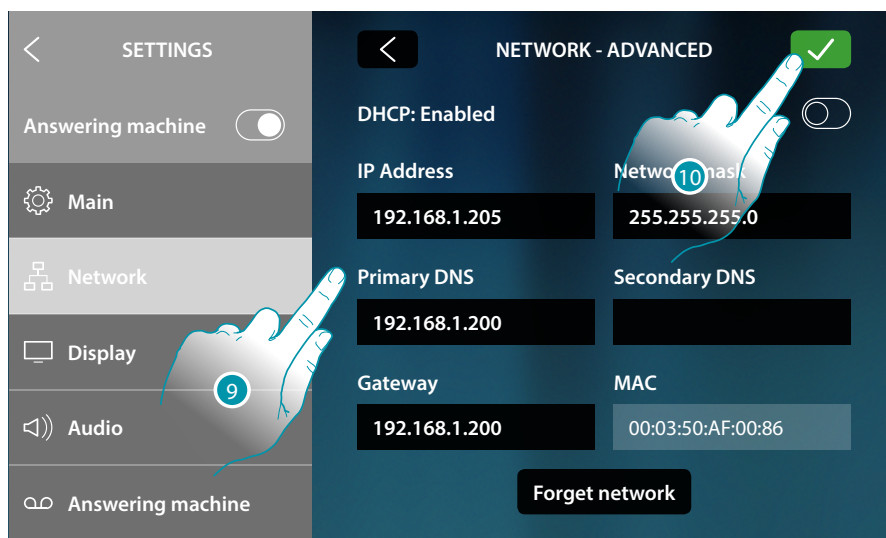
DHCP is enabled as standard.

After connection, the network settings will be saved by the device and it will no longer be necessary to re-enter the password when connecting in the future.

7. Touch to forget the network; when reconnecting to this network, you will need to re-enter the password.

**Warning:** when this icon is pressed, the action will be completed immediately, without asking for confirmation before proceeding.

8. Touch to disable the DHCP mode and to manually modify the parameters



9. Enter the new network parameters

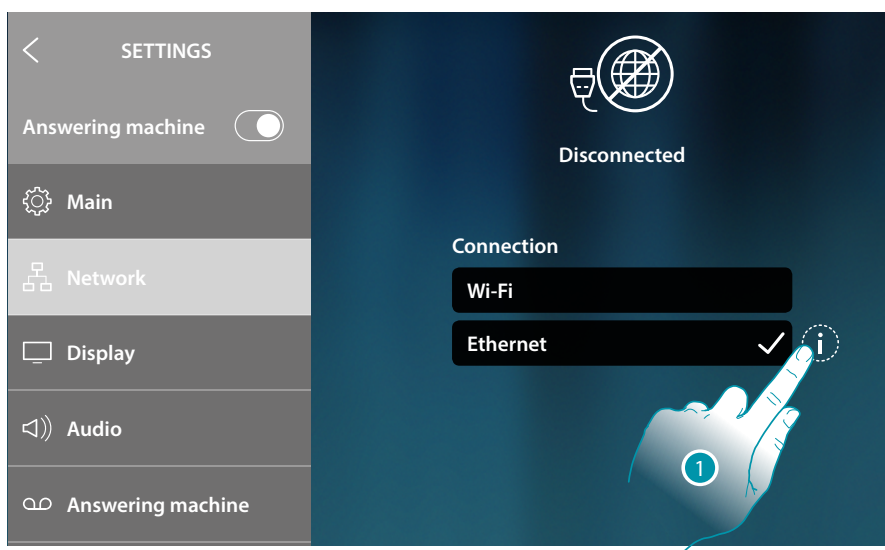
- **IP address, network mask and DNS:** typical parameters of TCP/IP protocol networks, necessary for the identification of the device within the local network.
- **Gateway:** IP address of the router/access point.

**Note:** before changing the default values, contact the network administrator.

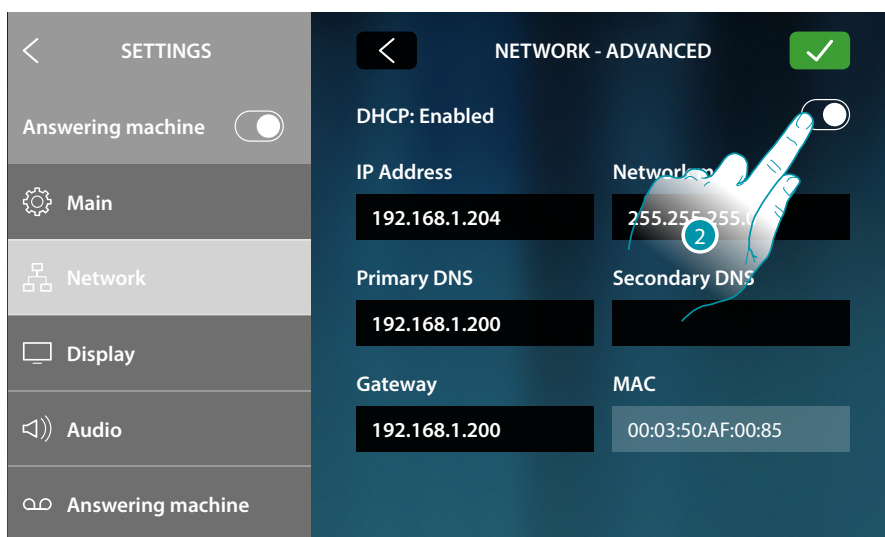
In addition to preventing the service from becoming active, wrong values can cause malfunctioning during the communication of other network devices.

10. Touch to confirm

## Connection to the network using Ethernet technology



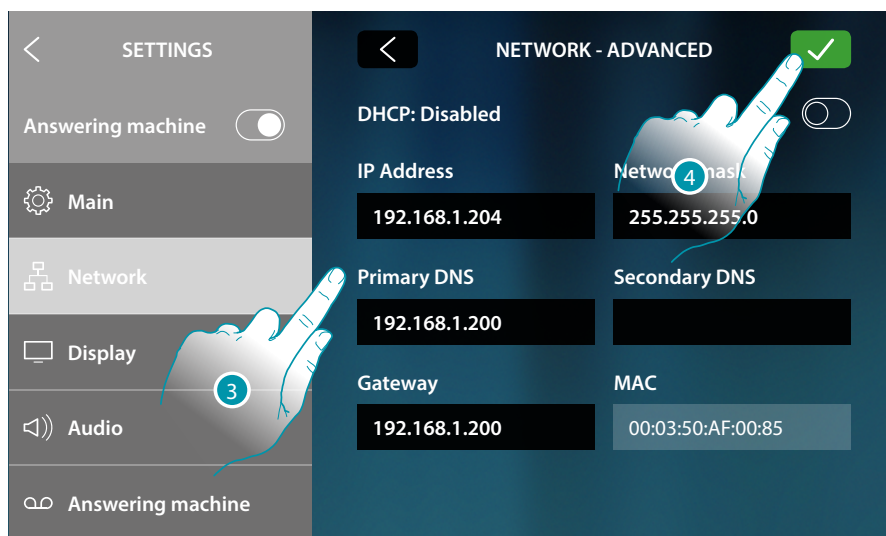
1. Touch to display or modify the network parameters



DHCP is enabled as standard.

2. Touch to disable the DHCP mode and to manually modify the parameters.





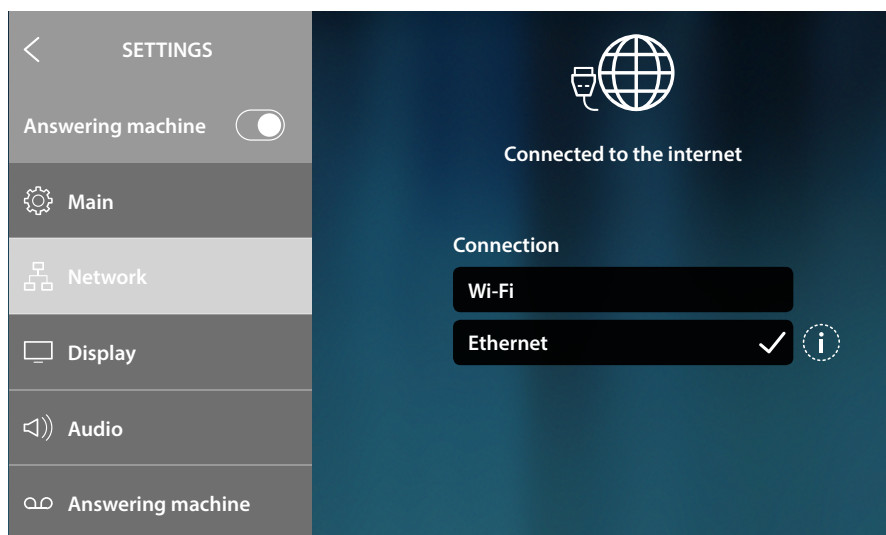
### 3. Enter the new network parameters

- **IP address, network mask and DNS:** typical parameters of TCP/IP protocol networks, necessary for the identification of the device within the local network.
- **Gateway:** IP address of the router/access point.

**Note:** before changing the default values, contact the network administrator.

In addition to preventing the service from becoming active, wrong values can cause malfunctioning during the communication of other network devices.

### 4. Touch to confirm

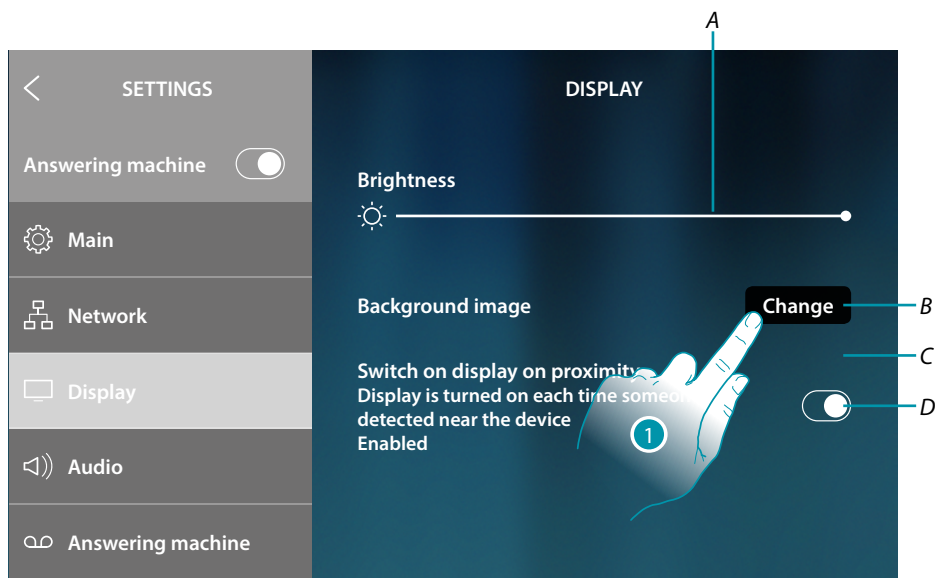


The device is now connected through the Ethernet network



## Screen

This section can be used to adjust the brightness and change the background of the display, and to enable/disable the proximity sensor.



A It adjusts the brightness: move the cursor to adjust the brightness

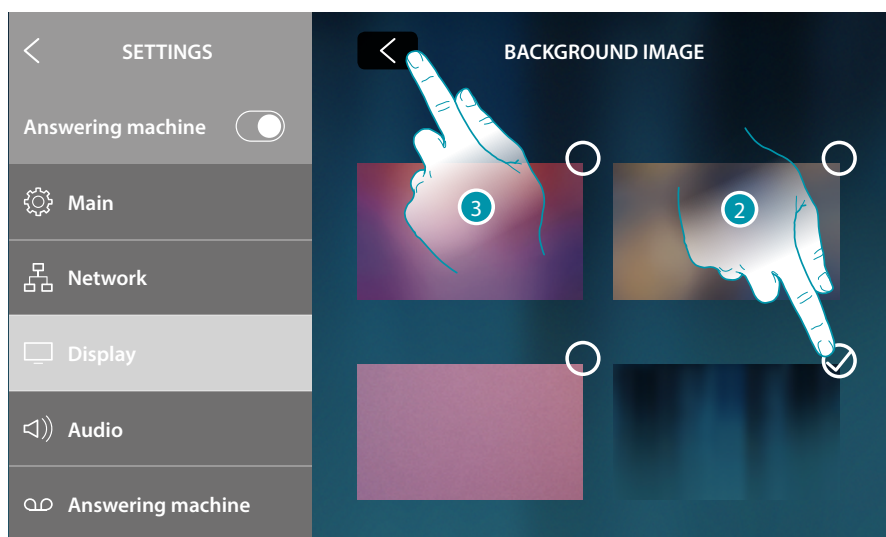
B It changes the background image, choosing among the ones available

C Current background image

D It enable/disables the proximity sensor

**Note:** the sensor detection efficiency depends not only on distance, but also on other factors, such as temperature and reflectance of the material of the object in front of the sensor.

### 1. Touch to modify the background image

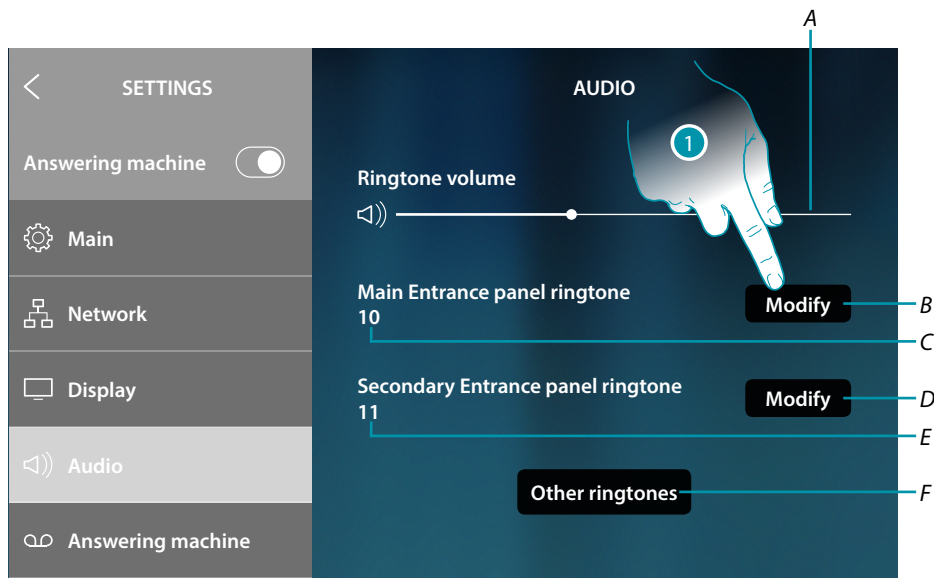


2. Touch to select the new background image

3. Touch to end

## Audio

This section can be used to associate specific ringtones to certain events, and to adjust their volume



- A It displays and adjusts the ringtone volume
  - B It modifies the ringtone for calls received from the main Entrance Panels
  - C Number of the ringtone set for calls from the main Entrance Panel
  - D It modifies the ringtone for calls received from a secondary Entrance Panel
  - E Number of the ringtone set for calls from secondary Entrance Panels
  - F It opens a page where it is possible to associate ringtones to other events
1. Touch to modify the ringtone

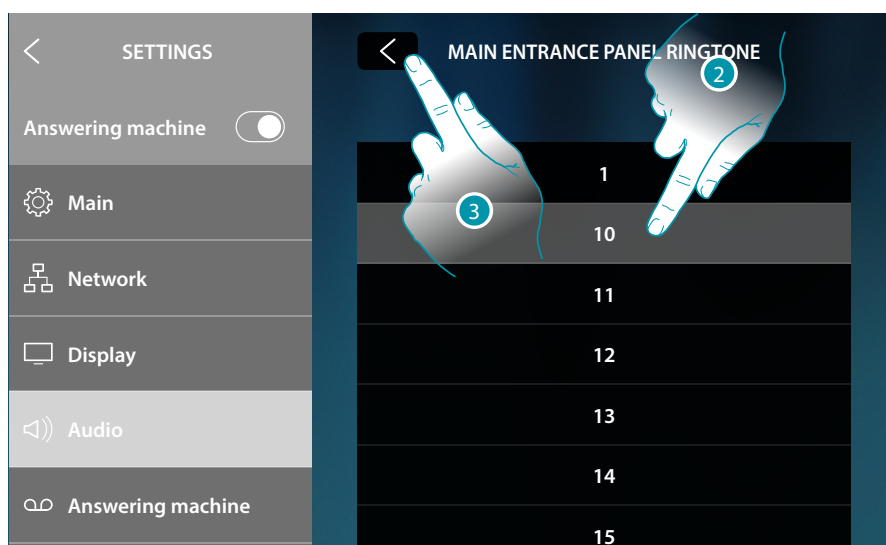
In the "Other ringtones" page, it is possible to associate a ringtone to the following events:

**S2, S3 Entrance Panel:** call from the SECONDARY Entrance Panel (S2, S3)

**Call to the floor:** call from the pushbutton outside your entrance door

**Internal intercom:** call from an intercom in your apartment.

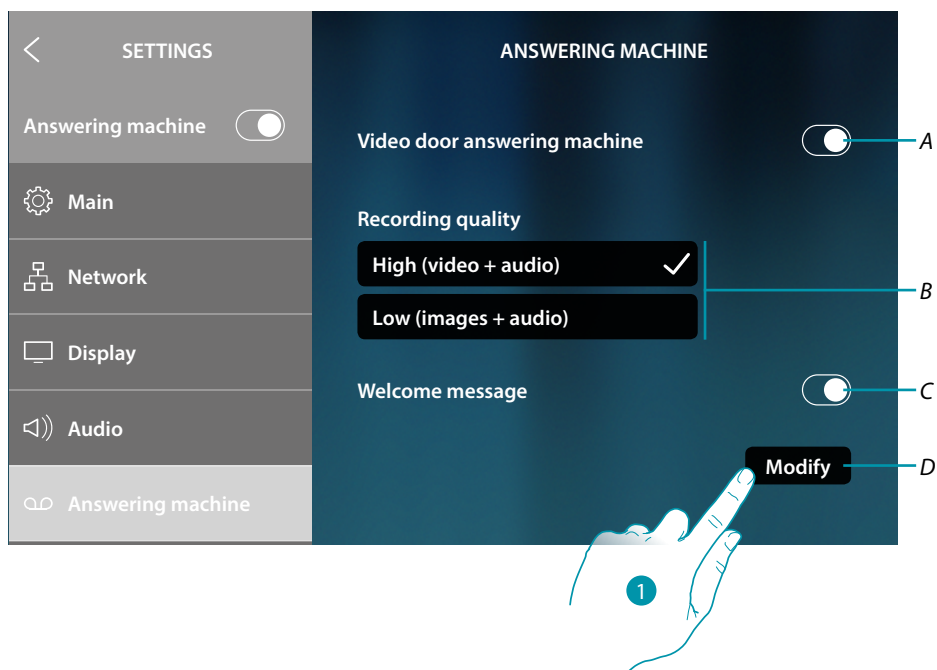
**External intercom:** call from an intercom of another apartment



2. Scroll and touch the available ringtones (16); they will be played back as you scroll through them
3. Touch to go back and save the settings

## Answering machine

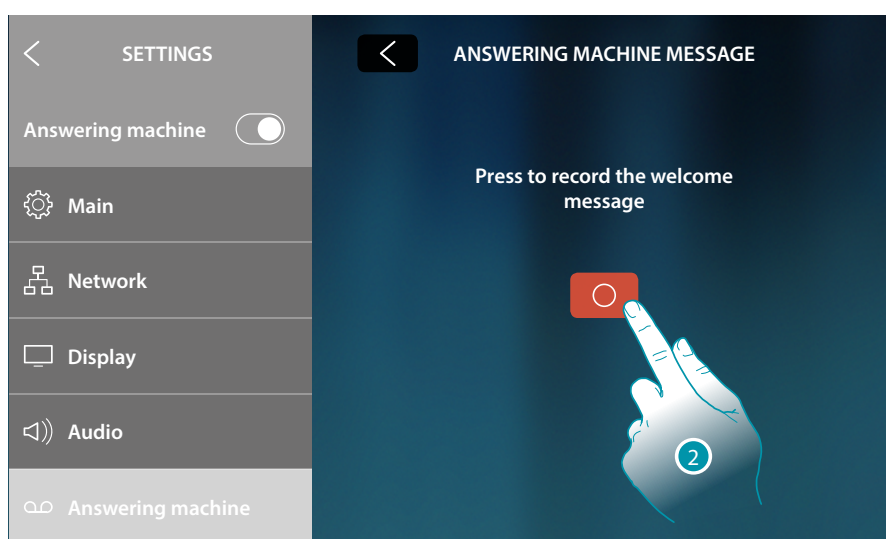
This section can be used to enable/disable the answering machine, set the quality of the recorded video feed, enable/disable and record the welcome message.



- A Enable/disable the answering machine
- B Set if video messages must be recorded in high resolution (maximum 25 x 15 sec. messages), or in low resolution (maximum 150 x 15 sec. messages).
- C Enable/disable the welcome message
- D Record the welcome message

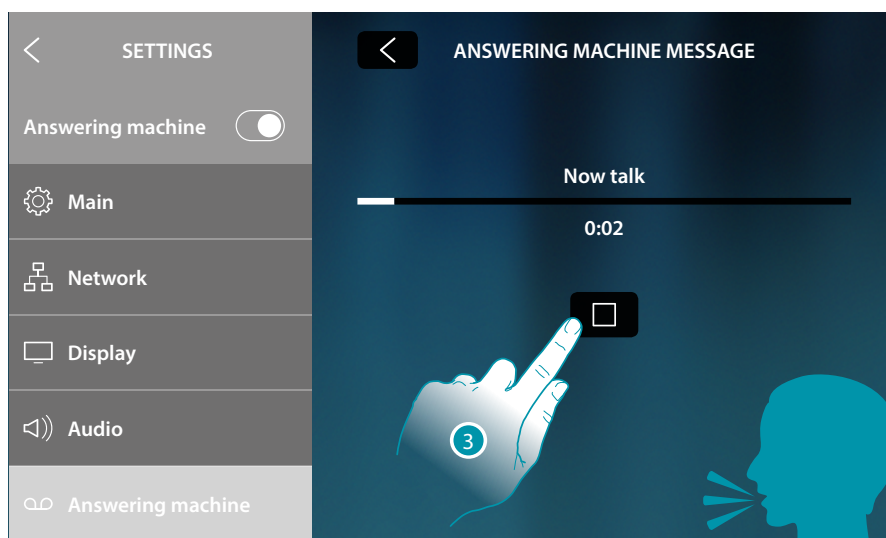
**Note:** the welcome message is the welcome message that will be played to the visitor by the Entrance Panel when the video door entry system answering machine is enabled. If the message is not recorded or the answering machine is disabled, nothing will be played back.

1. Touch to record the welcome message

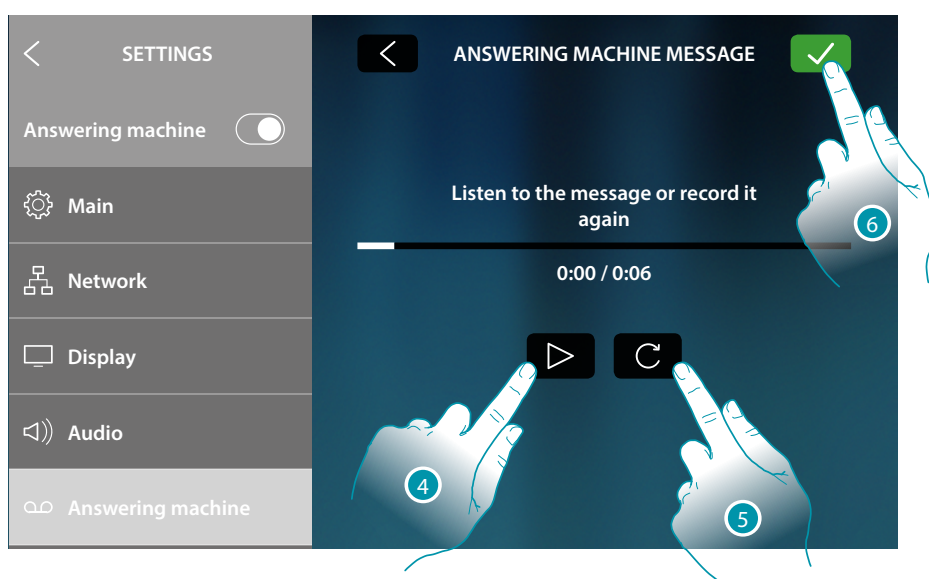


2. Touch to start the recording

## Record the welcome message



### 3. Touch to end the recording



4. Touch to listen to the recording, and if required...
5. Touch to record it again
6. Touch to save

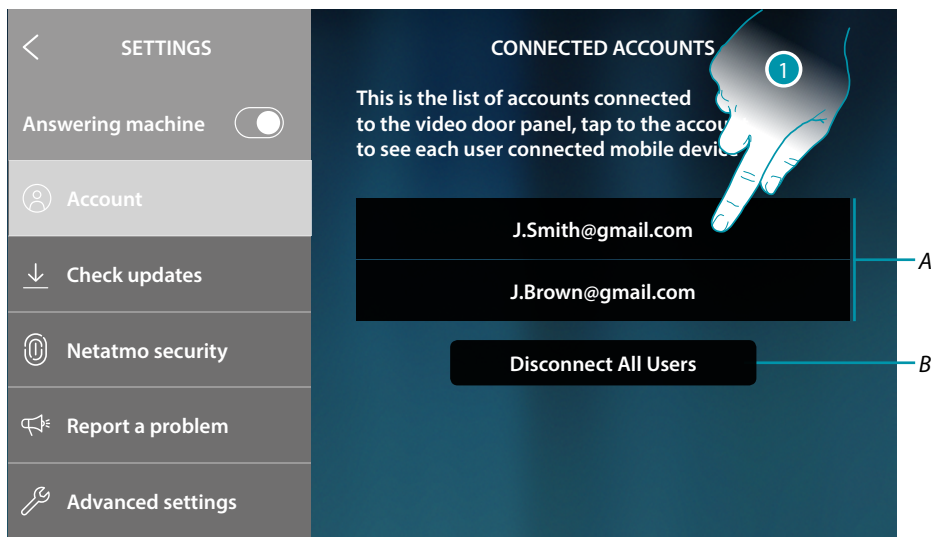
**Note:** the most recent message overwrites the oldest one, which can no longer be recovered

## Account

In this section it is possible to display the list of the users associated to your device and the smartphones connected to the accounts.

It is also possible to disconnect the single smartphones or the user.

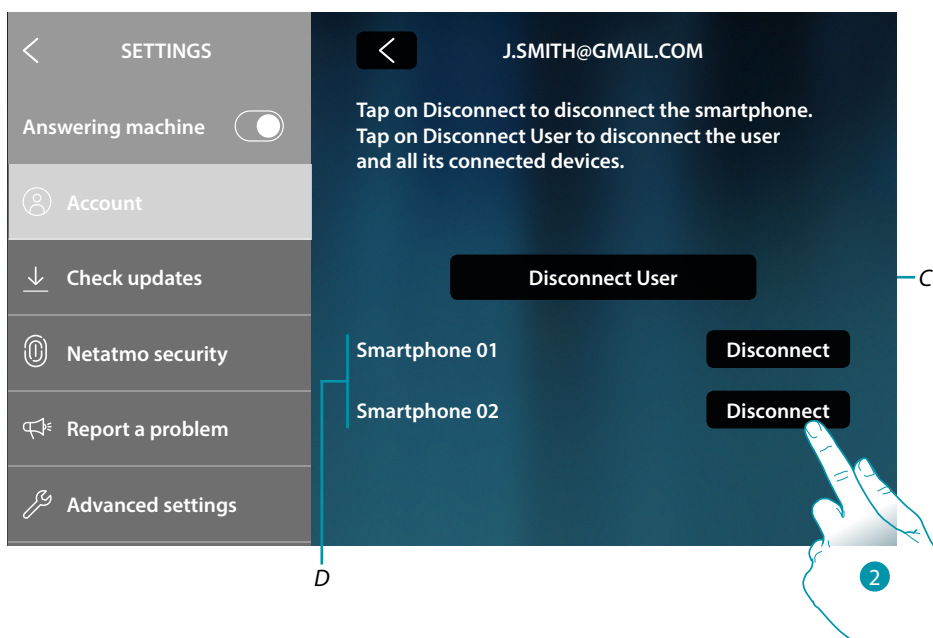
**Warning:** the user section only appears if the [device has been associated to the App](#)



A List of associated users

B Disconnect all the users

1. Touch to manage the user

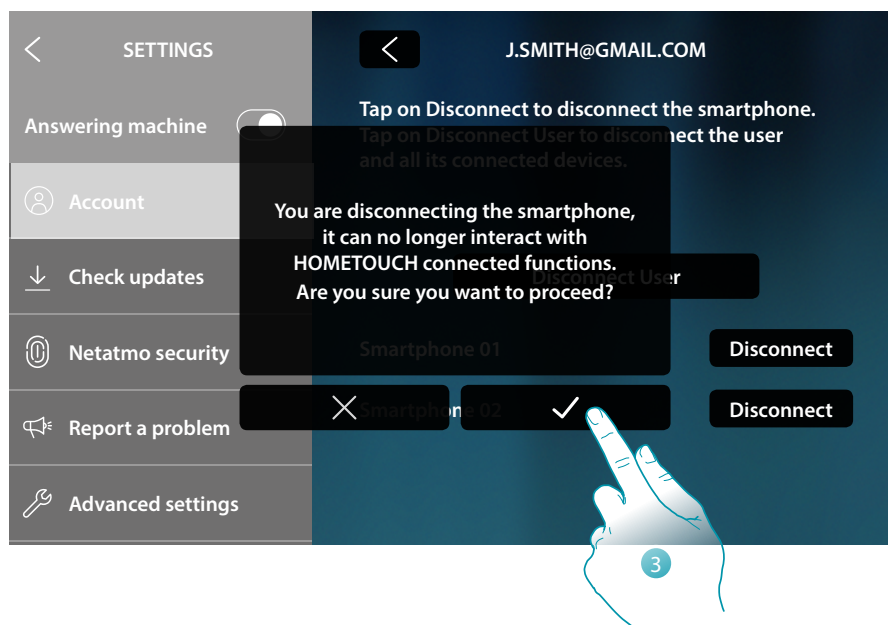


C Disconnect the single user

D List of smartphones connected to the user

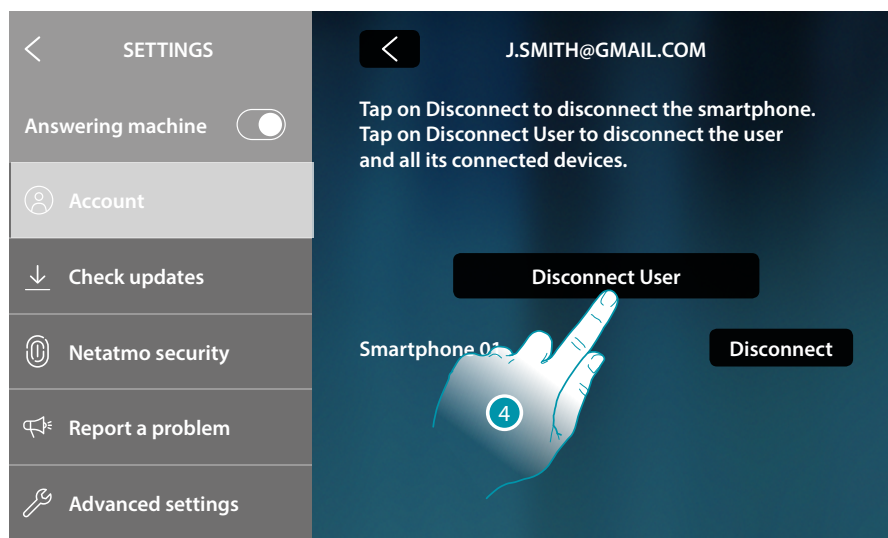
2. Touch to disconnect the smartphone



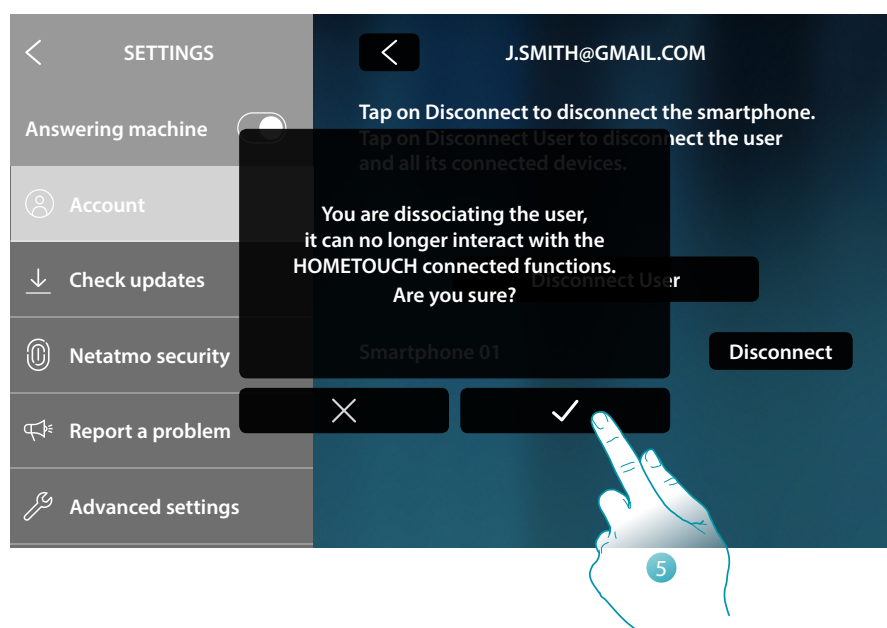


### 3. Touch to confirm

To connect the smartphone to the device again, authenticate using the DOOR ENTRY for HOMETOUCH App



### 4. Touch to disconnect the user and consequently all the connected smartphones



## 5. Touch to confirm

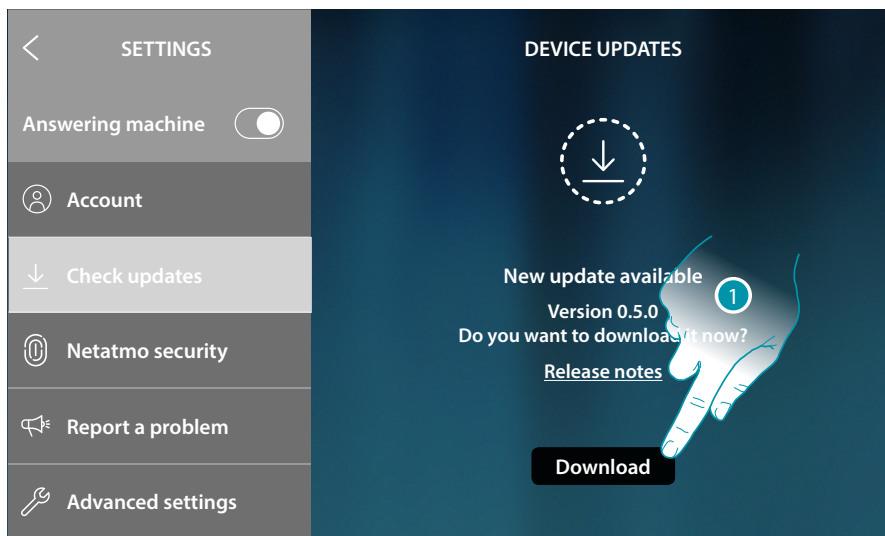
To associate your user again, it is necessary that another user invites you or, if there are no other users, make the association procedure again.

**Note:** if only one smartphone is connected to the user, when you disconnect it, you automatically disassociate the user.

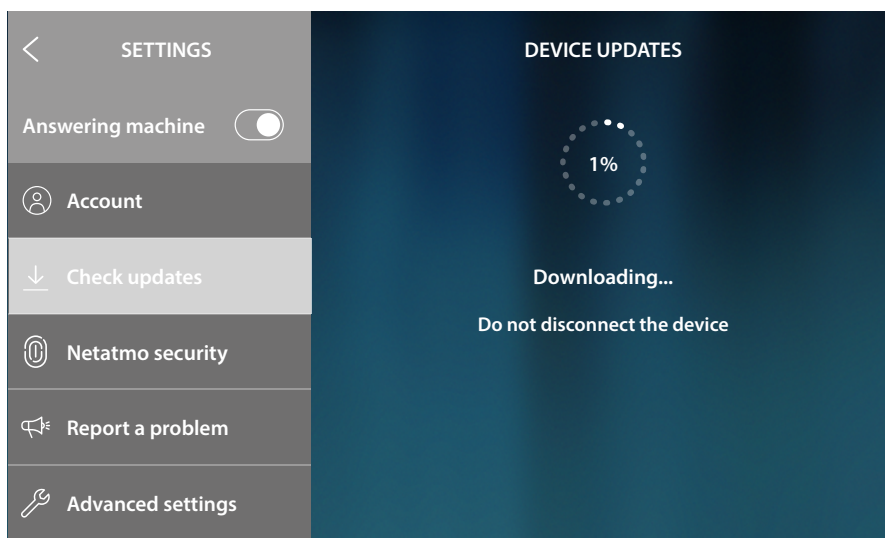


## Check updates

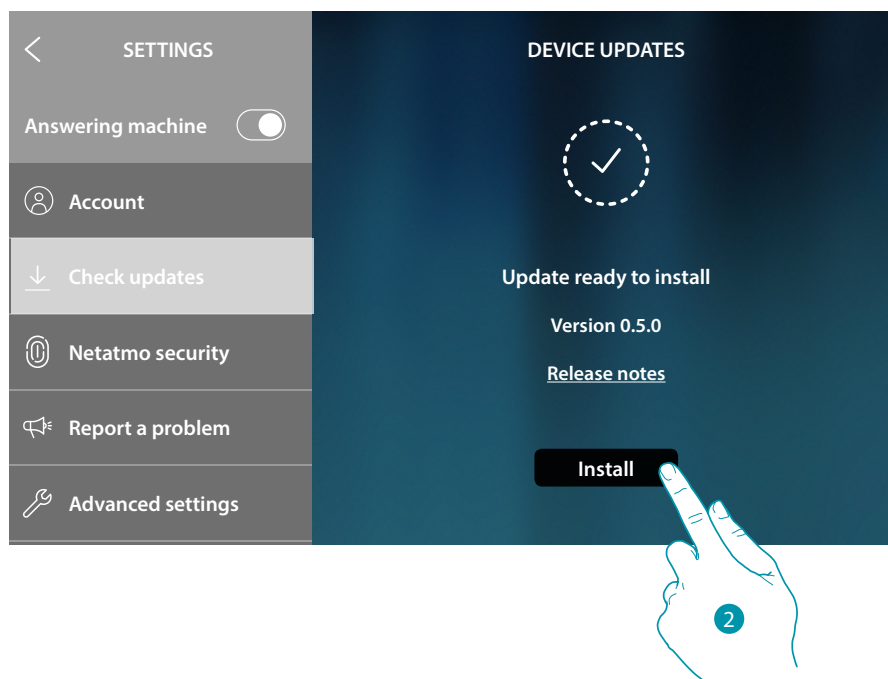
This section can be used to see if any firmware updates are available, which can then be downloaded and installed.



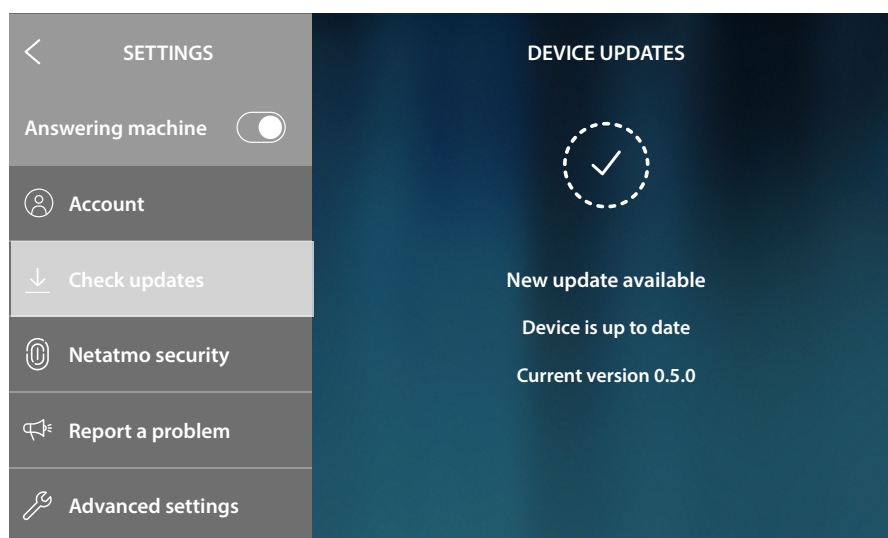
1. If available, touch to download the update



Do not switch the HOMETOUCH off or disconnect it until the end of the procedure.



2. At the end touch to install the update.  
Do not switch the HOMETOUCH off or disconnect it until the end of the procedure



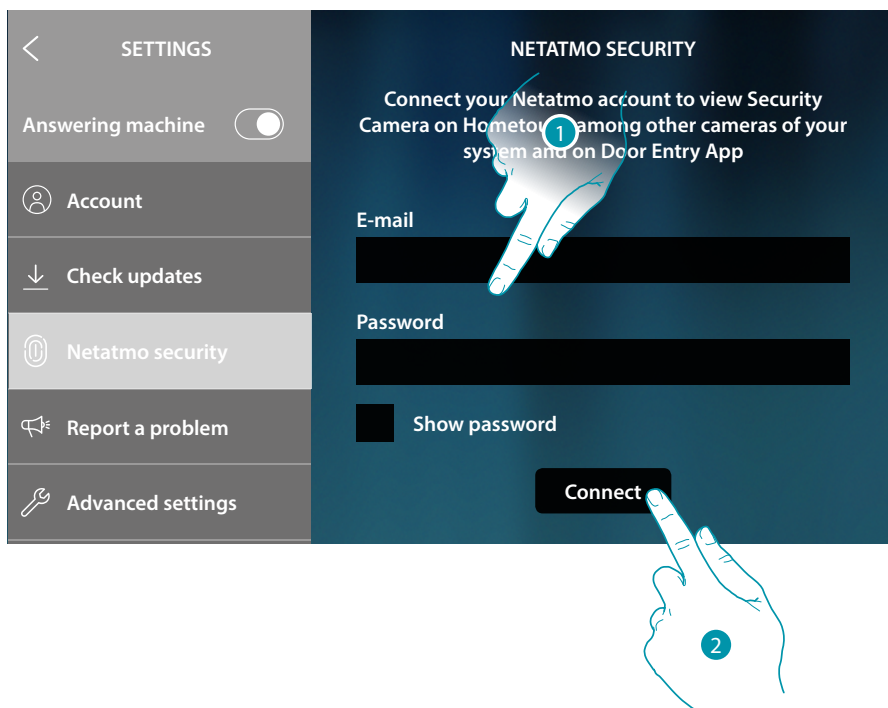
At the end of the procedure the device will be switched on again

## NETATMO security

By connecting your NETATMO account, in this section it is possible to associate the NETATMO cameras installed in your homes to your HOMETOUCH.

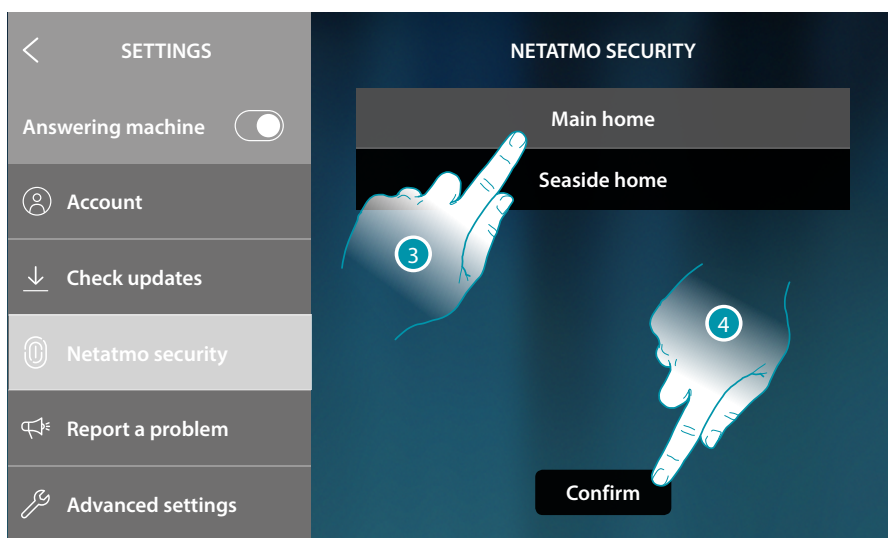
The association of NETATMO cameras allows you to use the face recognition function ("At home" function in the NETATMO Security App.) when a call is received from the entrance panel. It can also show if someone who can manage the received call is in your home (NETATMO "Welcome" camera model only).

**Note:** it is possible to display the images from compatible NETATMO cameras only if the monitoring function is active on the NETATMO Security App.



1. Enter your NETATMO account credentials

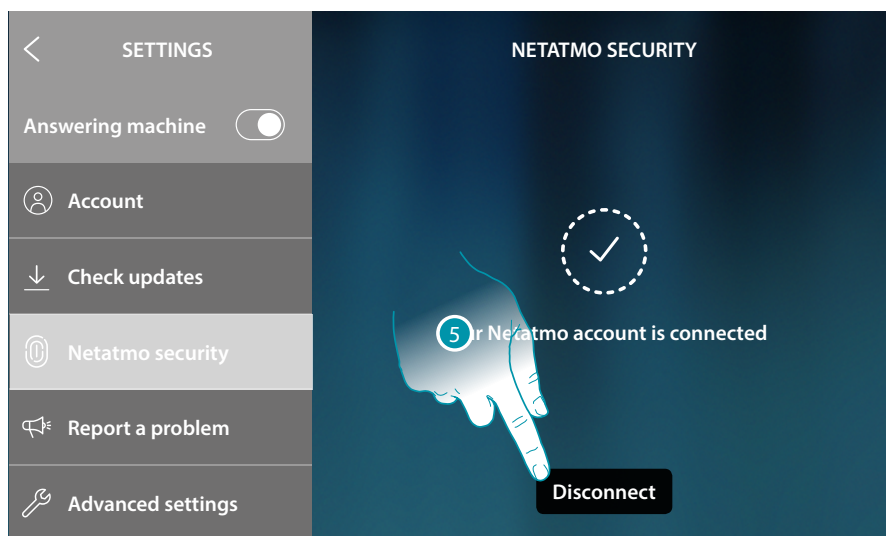
2. Touch to continue



3. Select the home for which you want to see information regarding the possible presence of people inside

4. Touch to confirm

Now that your NETATMO account is connected, you can display the NETATMO cameras in the Home Page in the Video surveillance area, the favourites area and the Door Entry for HOMETOUCH App

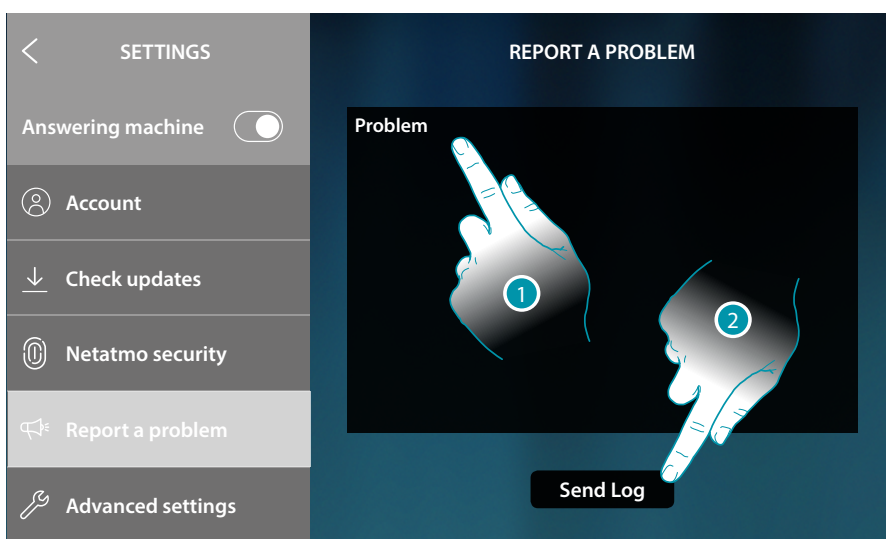


5. Touch to disconnect the NETATMO account

*Warning: if the NETATMO account is disconnected, it will no longer be possible to manage NETATMO cameras from the device (Video surveillance area and favourites) or the App.*

## Notify a problem

This section can be used to notify any issues to the support team.



1. Describe the problem you want to point out in the correct field

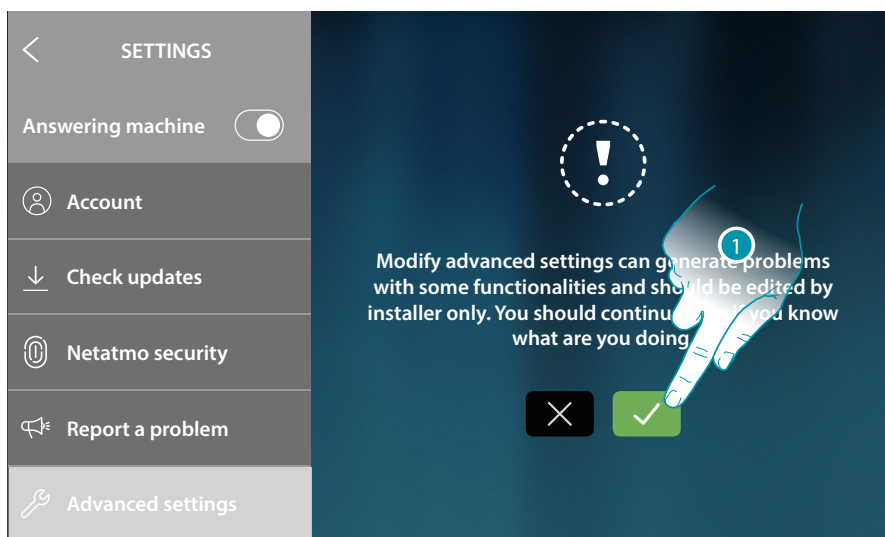
2. Touch to send the message to the after-sales service

A message will confirm that your query has been forwarded. In case of error, repeat the operation

## Advanced settings

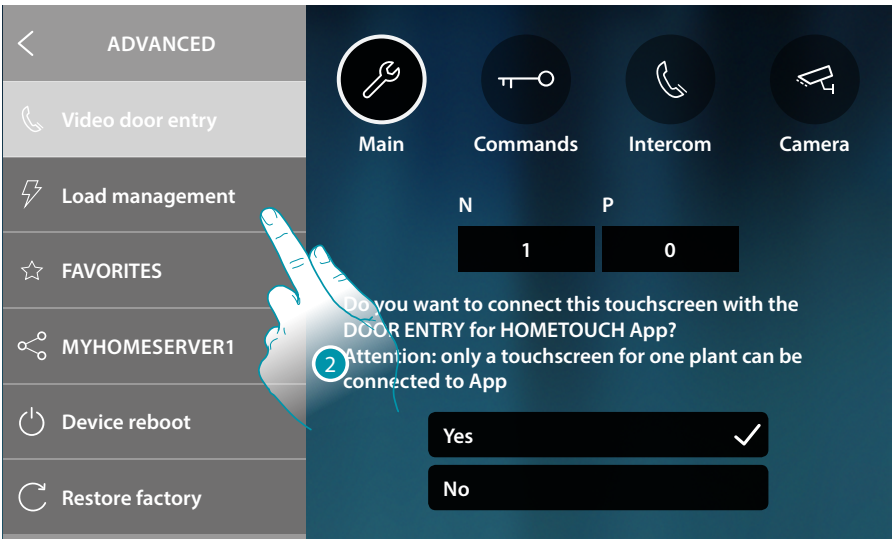
This section can be used:







- for the configuration of the video door entry system advanced settings, creating commands, intercoms and cameras. After creation, they can be included in the favourites and used;
- to enable load management to allow the user to display the status of the loads, and in case of disconnection to reconnect them;
- to complete the synchronisation with the MyHOMEserver1 connected to the system, therefore acquiring some home automation functions.



1. Touch to modify the advanced settings

**Warning:** access to the Advanced Settings should only be attempted by experienced people, as wrong actions could compromise the operation of the device



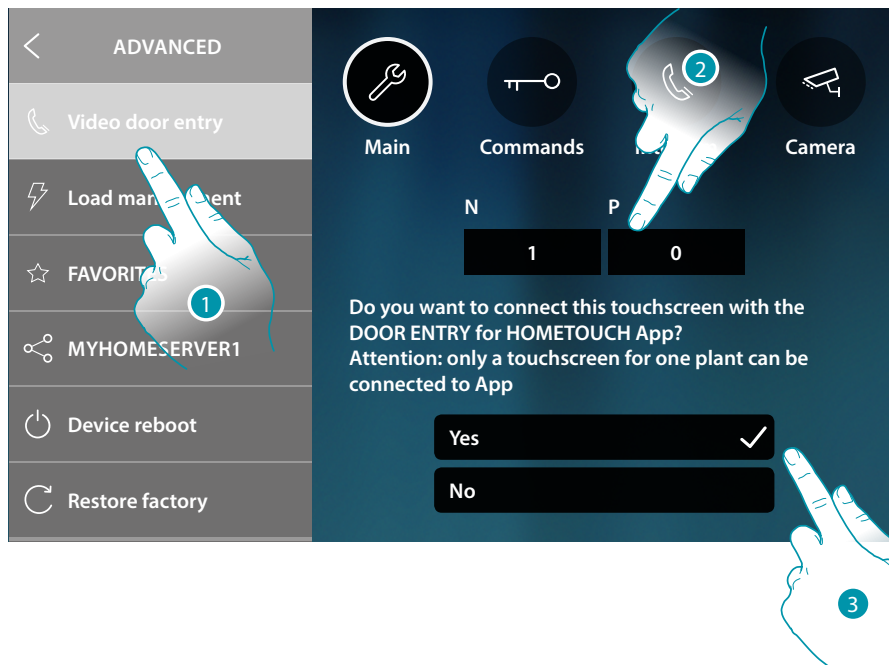
 Video door entry	<a href="#">Main</a> , <a href="#">Commands</a> , <a href="#">Intercom</a> , <a href="#">Camera</a>
 Load management	Displays/synchronises and manages the system loads
 FAVORITES	Lock/Unlock the favorites in the Home Page
 MYHOMESERVER1	It modifies/establishes the connection and synchronises with MyHOMESever1
 Device reboot	It reboots the device without losing the configuration
 Restore factory	Restore the factory values of the device

2. Touch to modify the Video door entry system, Load management and MyHOMESever1 advanced settings, and to reset or reboot the device



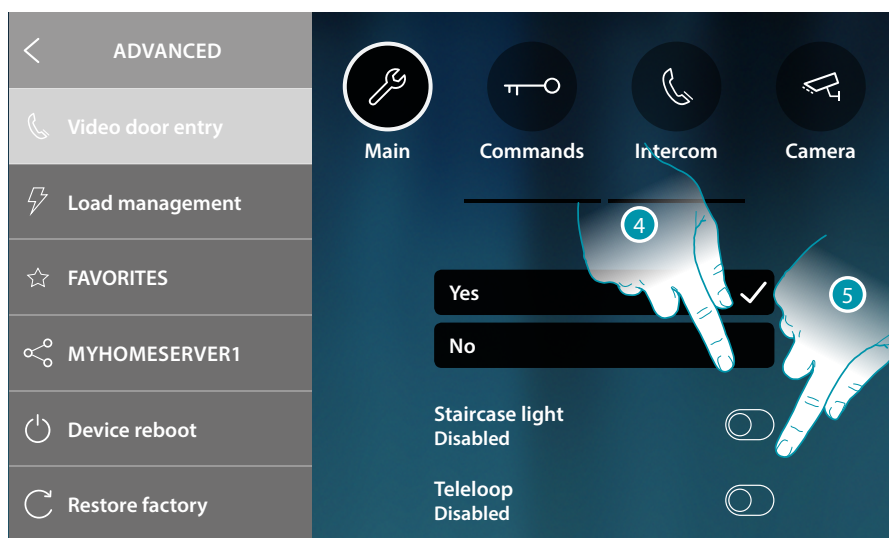
## Video door entry system

### General settings



1. Touch to enter the Video door entry settings section.
2. Enter the N configurator values to set the address device and enter the P configurator value to set the address of the EP of which you can open the Door Lock with IU idle, and to which you can send the auto-on command
3. Select if the device is the one associated to the DOOR ENTRY for HOMETOUCH App, and therefore the only one enabled for transferring incoming calls to the App and to manage the answering machine.  
Only one device of the system may be associated to the App

Scroll down to see the other parameters



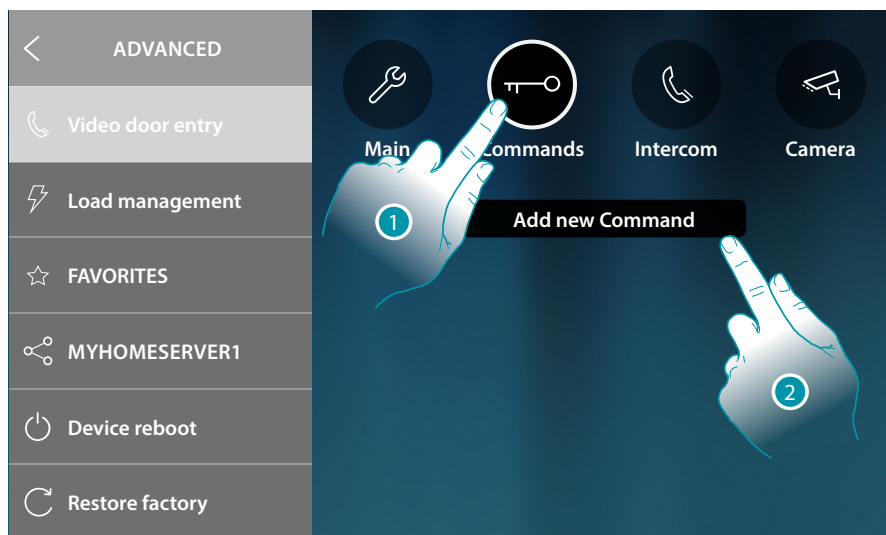
4. Enable the "Staircase light" function
5. Enable the "Inductive loop" function.



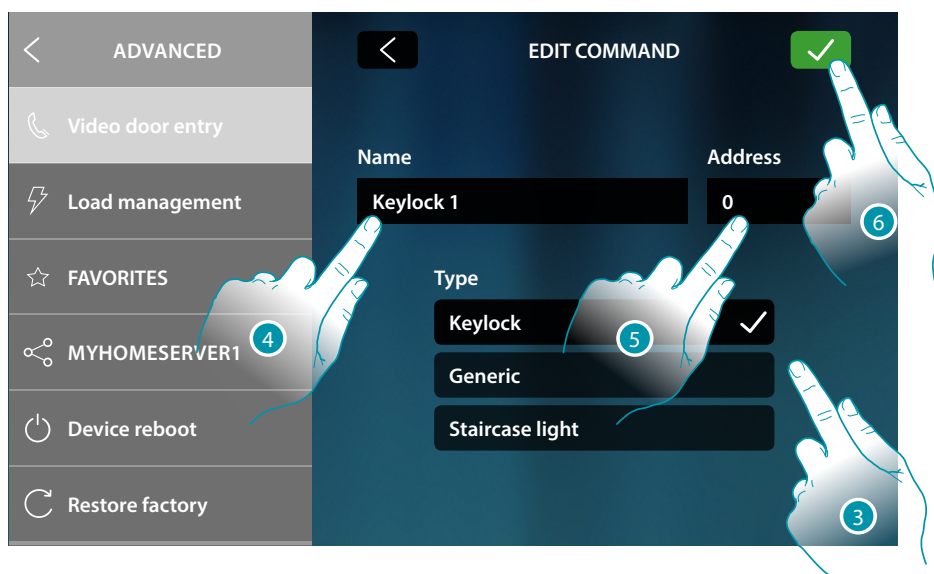
## Commands

This section can be used to create commands for the control of some system actuators (e.g. door lock, garden light, etc.).

Once created, they can be entered in the favourites in the Home Page and then used.

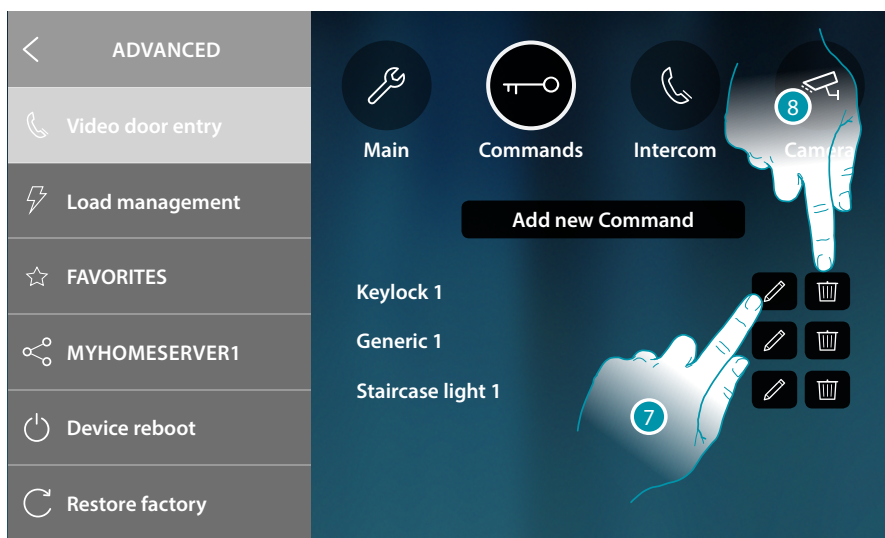


1. Touch to enter the Commands section
2. Touch to add a command



3. Select the type of command among:
  - Keylock:** it is possible to send a keylock activation command to a dedicated actuator
  - Generic:** it is possible to send a generic activation command to a dedicated actuator
  - Staircase light\*:** it can be used to send a staircase light activation command to a dedicated actuator

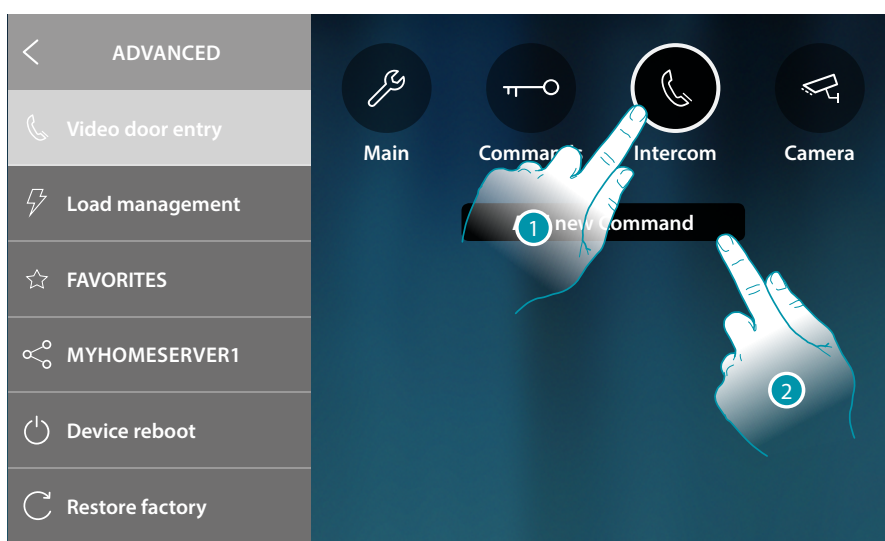
*\*This command only appears if enabled in the general settings*
4. Enter a description
5. Enter the actuator address (only keylock and generic)
6. Touch to save



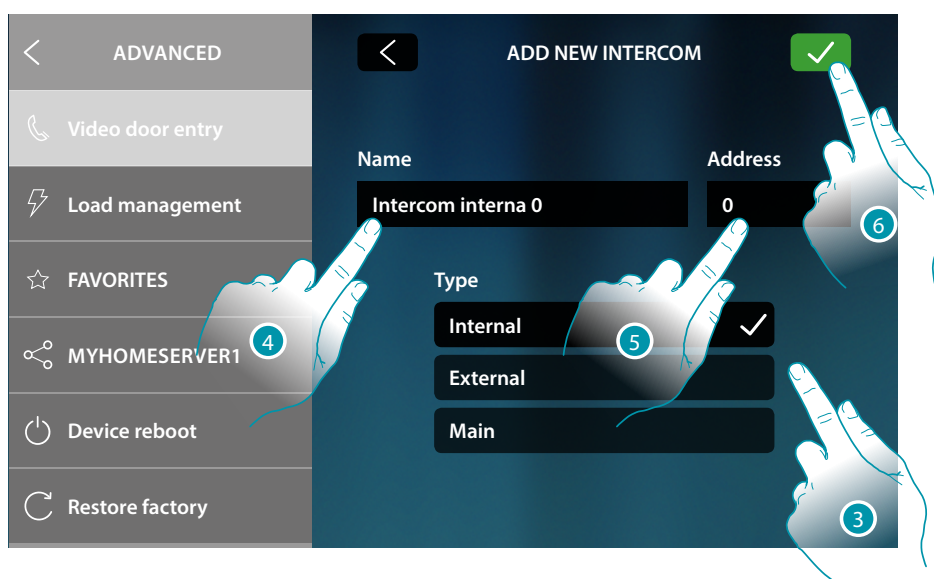
7. Touch to modify the actuator description and/or address
8. Touch to delete the command

## Intercom

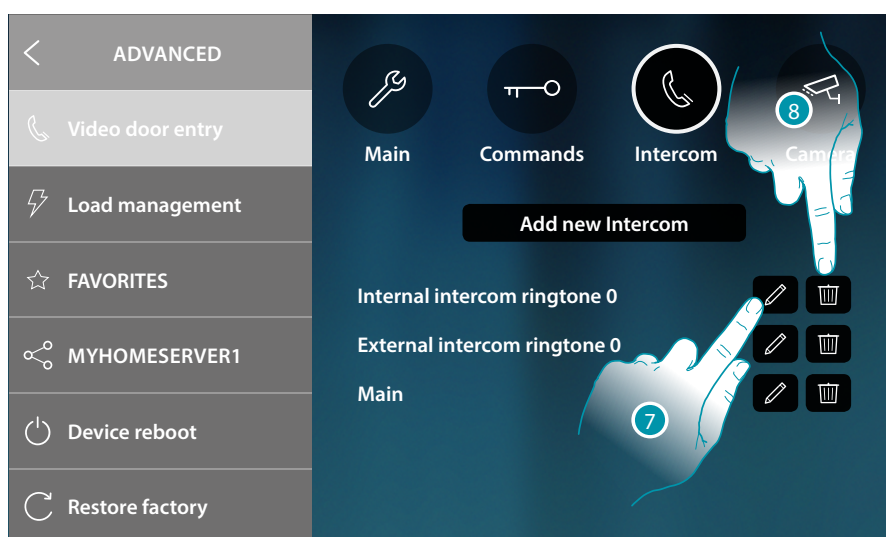
This section can be used to configure the intercoms that will enable the user to communicate with other video/audio internal units installed in the home, or in other apartments. Once configured, they can be entered in the favourites in the Home Page and then used.



1. Touch to enter the Intercom section
2. Touch to add an intercom



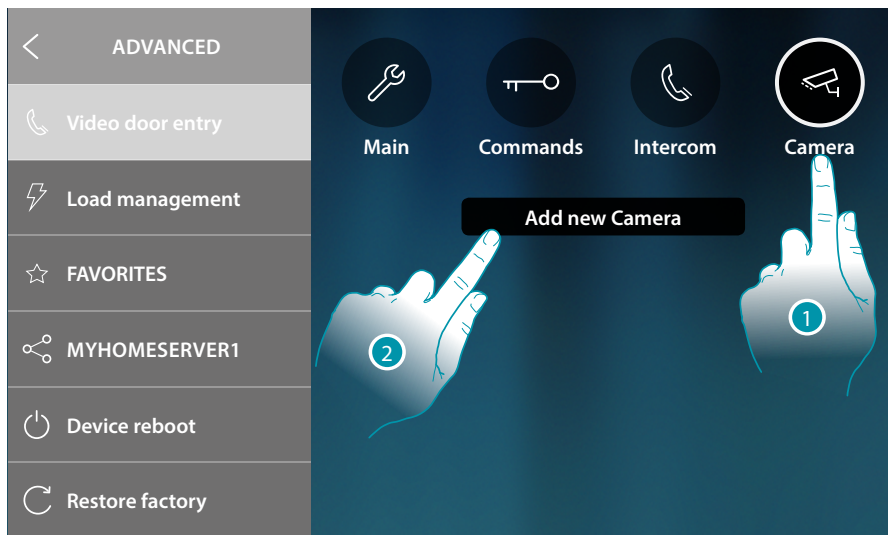
3. Select the type of intercom among:
  - Internal:** it provides communication among rooms of the same apartment (or among devices of different apartments but only if there are no apartment interfaces)
  - External:** it provides communication among rooms of different apartments (if there are apartment interfaces)
  - Main:** it provides communication with all the internal units (all the internal units of the apartment in case of HOMETOUCH connected after the apartment interface, or to all the internal units of the apartment block if no apartment interfaces are installed)
4. Enter a description
5. Enter the address:
  - Internal:** address of the device wired in the same apartment being called
  - External:** address of another apartment being called
5. Touch to save:



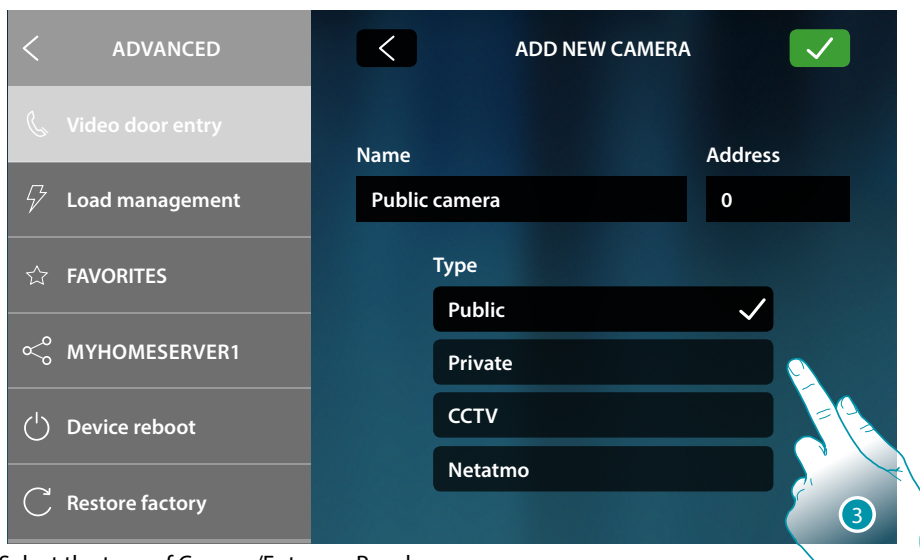
7. Touch to modify the description and/or address
8. Touch to delete the intercom

## Camera

This section can be used to configure the cameras that will give users the possibility of displaying the images from their own apartments, the apartment block area, or a CCTV surveillance system. Once configured, they can be entered in the favourites in the Home Page.



1. Touch to enter the Camera section
2. Touch to add a Camera/Entrance Panel

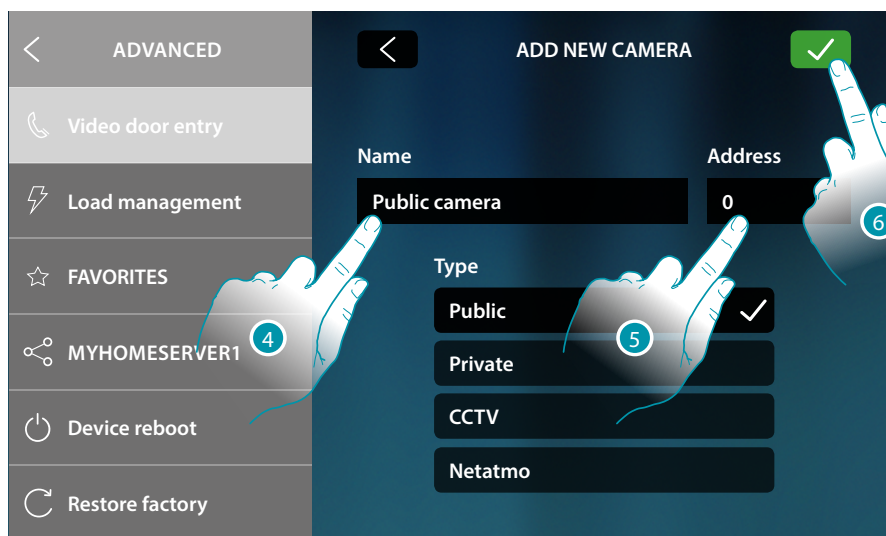


3. Select the type of Camera/Entrance Panel among:
  - Public:** it gives the possibility of displaying the images from a Camera/Entrance Panel installed in a common area, visible to all residents (if an apartment interface has been installed)
  - Private:** it gives the possibility of displaying the images from a Camera/Entrance Panel installed in the own apartment (if an apartment interface has been installed) \*
  - CCTV:** it gives the possibility of displaying the images from a Camera of a video video surveillance system integrated with the video door entry SCS system.. The image is displayed for three minutes and the camera cycling is not possible. For the camera cycling or multi-vision functions, connect interface 347400 to a device output (e.g. Digital Video Recorder) performing these functions. \*\*
  - NETATMO:** this type cannot be selected because all the NETATMO cameras are automatically added after associating the NETATMO account (see [Settings/NETATMO security](#)).

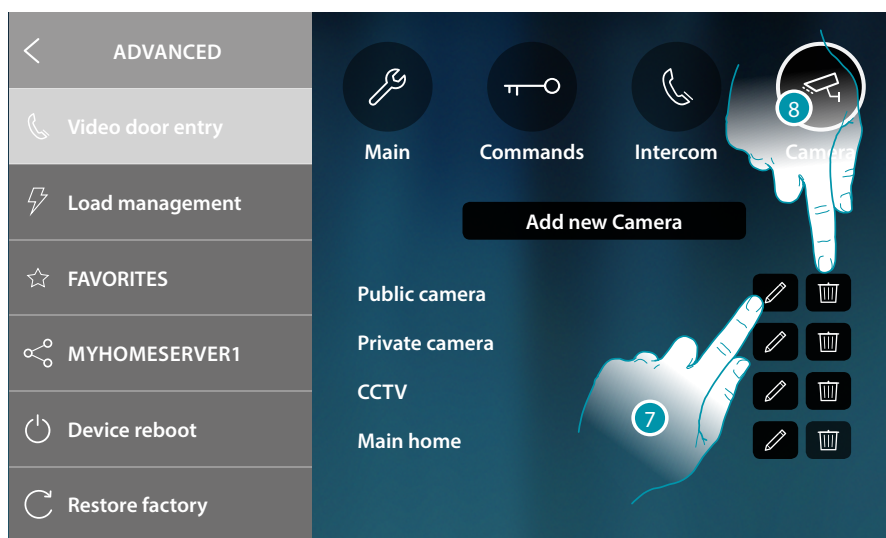
**Note:** it is possible to associate the cameras of several home (seaside home, mountain home) to the same account, therefore having a central Video surveillance point, both available on the App and on HOMETOUCH.

\* **Note:** for apartment blocks without apartment interface and in single-family homes, cameras must be considered as PRIVATE.

\*\* **Note:** to realize this integration, refer to the guides or the diagrams of the SCS/coaxial interface 347400



4. Enter a description
5. Enter the address of the Camera/Entrance Panel
6. Touch to save



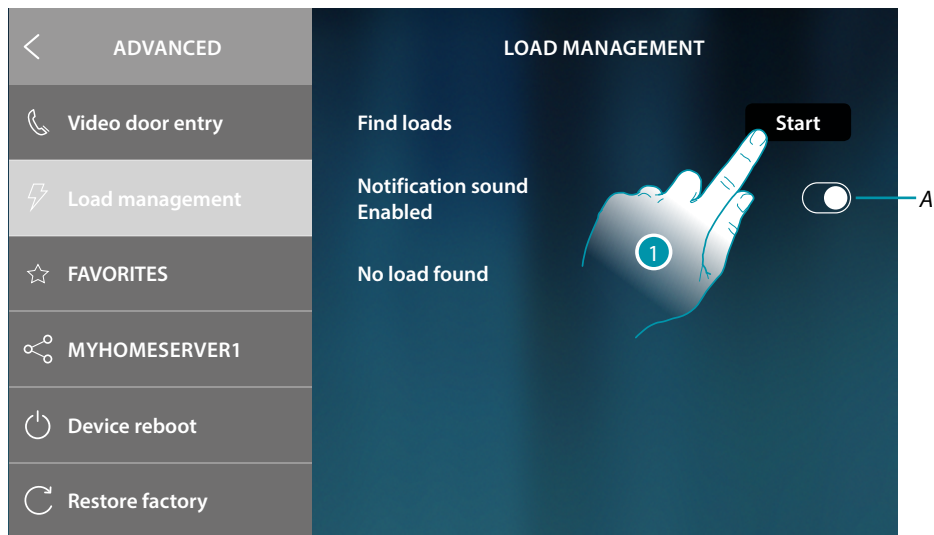
7. Touch to modify the description and/or address
8. Touch to delete the Camera/Entrance Panel

**Note:** in case of NETATMO cameras only their description can be changed



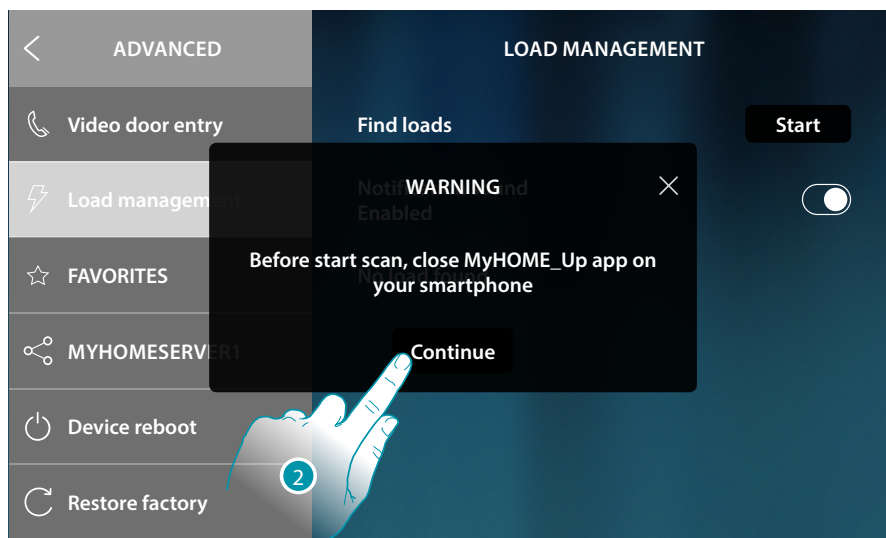
## Load management

This section can be used to synchronise/display and manage the loads managed by the load control unit of your system.

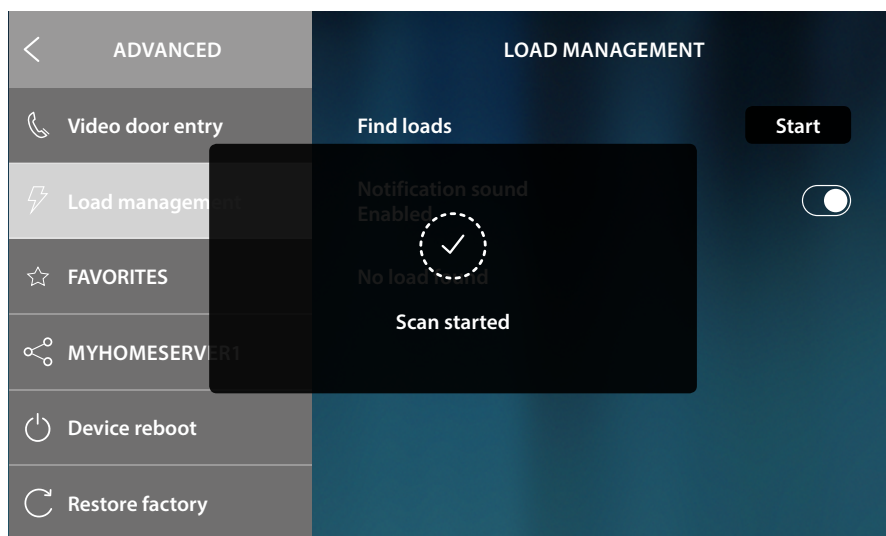


A Enables the reception of an audible signal when the control unit disconnects a load

1. Touch to start the scan of the load management system devices of your system.



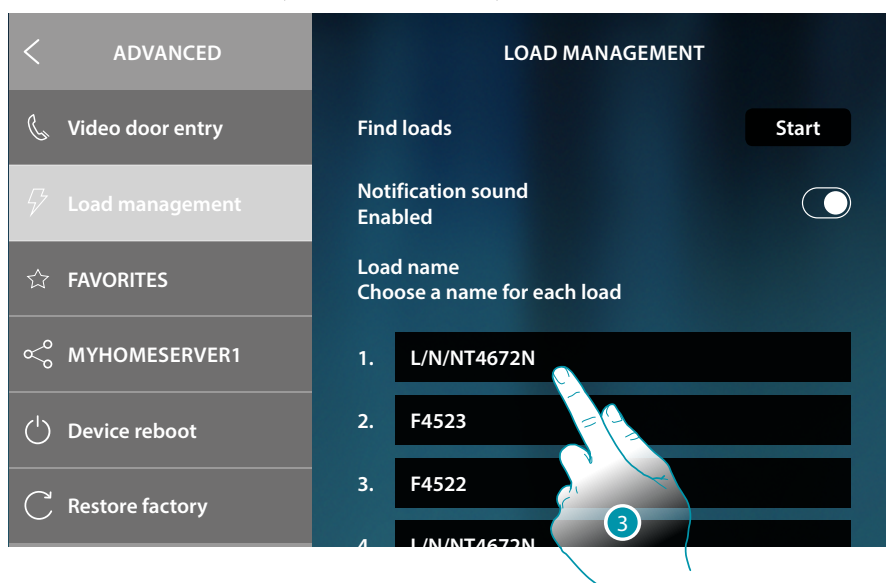
2. Close MyHOME\_Up app on your smartphone (if open) and touch to continue.



A message indicates that the scan has started, wait for the end.

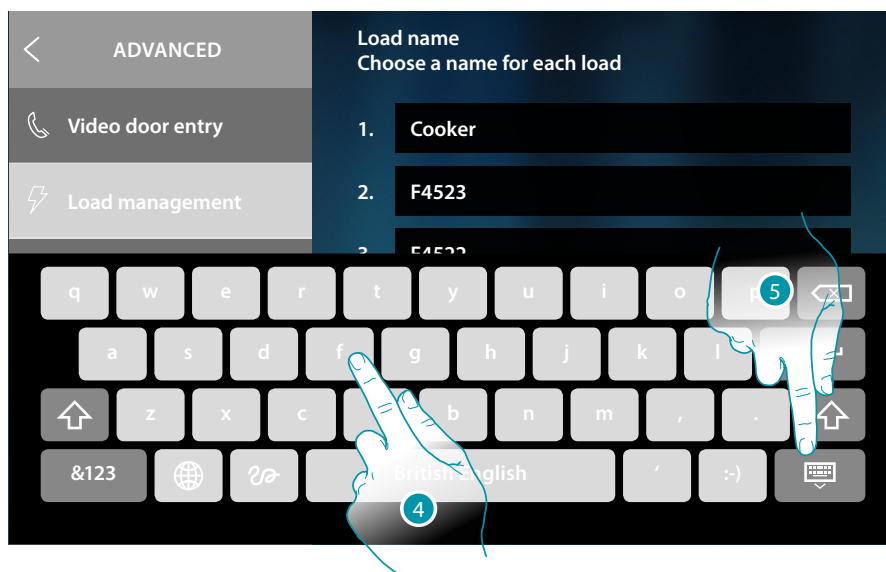
**Note:** this procedure may take a few minutes.

When the scanning procedure is completed, the actuators (indicated by the item code) detected during the process will be displayed in order of priority.



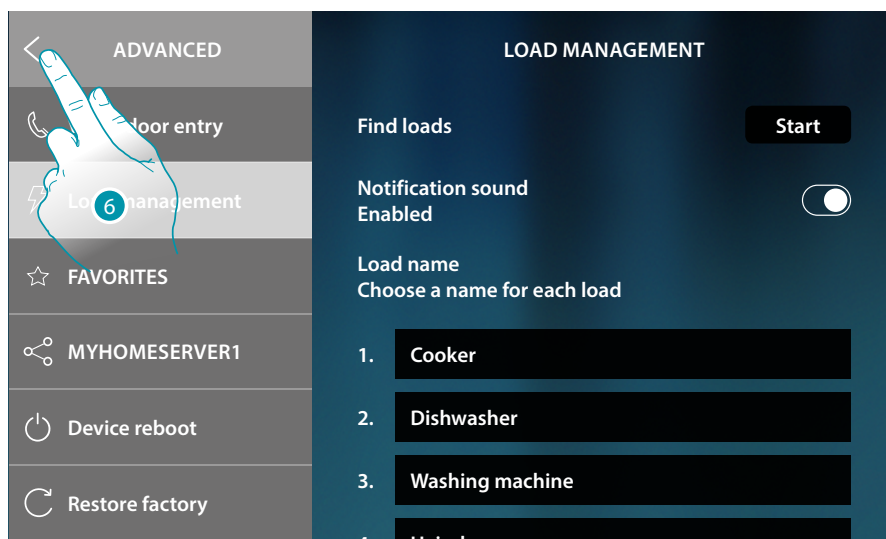
3. Touch to rename using the name of the load connected to the actuator.  
To identify the priority of the actuator, check using MyHOME\_Suite or directly on the actuator (only possible in case of physical configuration of the same).





4. Enter the name

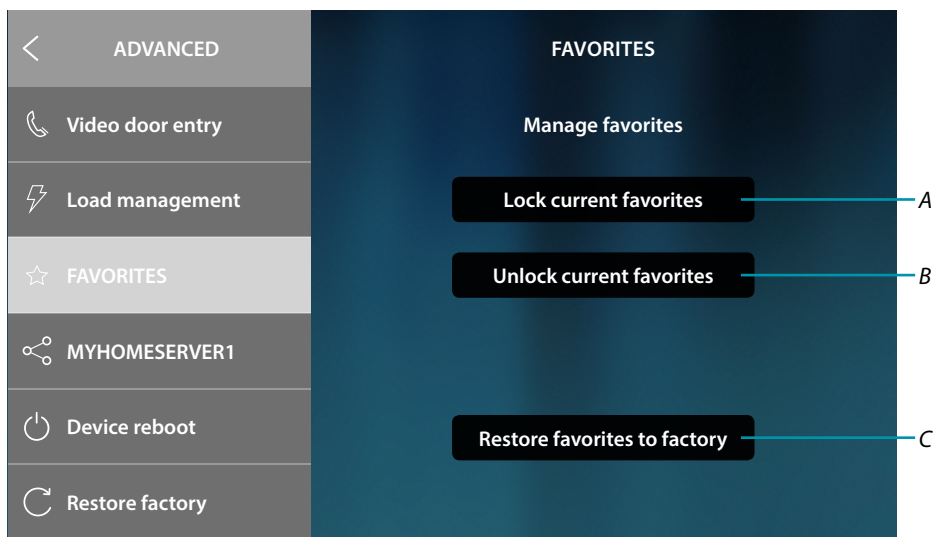
5. Touch to end



6. Touch to return to the Home Page

## Favorites

This section can be used to lock/unlock the favorite objects in the Home Page. The lock inhibits the possibility of moving or removing an object from the favorites. It is also possible to restore the favorite bar to its default status, therefore only including the original objects ("Look" and "Open door").



A Lock the favorite objects in the Home Page.

It will no longer be possible to move or remove them

**Note:** any added objects will be unlocked by default; to lock them repeat the "Lock set favorites" command.

B Unlock the favorite objects in the Home Page.

C Restore the favorite bar to the original default, therefore only including the original objects ("Look" and "Open door").

**Warning:** with this action, any objects in addition to the original ones will be removed from the favourite bar.

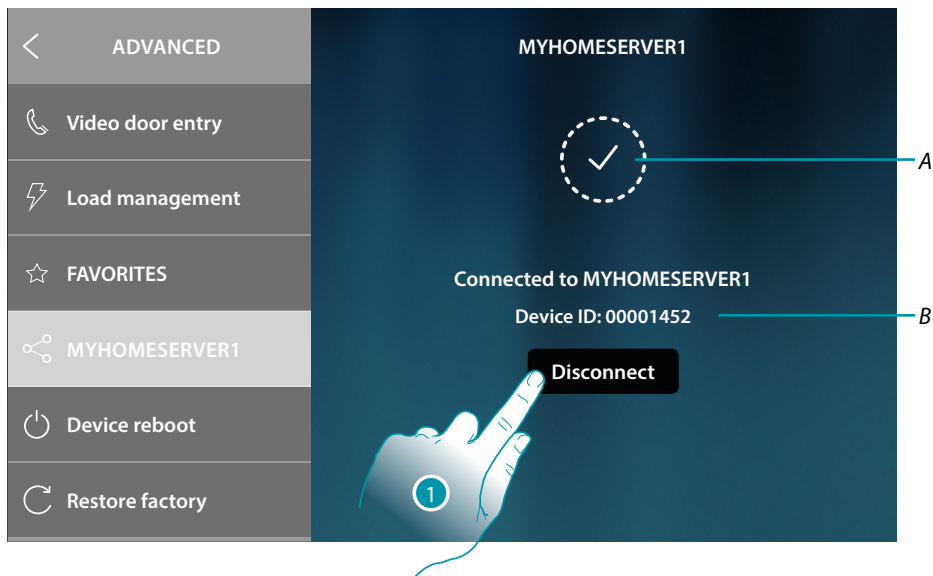
1. Touch to activate the setting.

**Note:** the setting is activated immediately, without confirmation message.

## MyHOMEServer1

This section can be used to see to which MyHOMEServer1 the device is connected and, in case of no connection, establish one and complete the synchronization procedure.

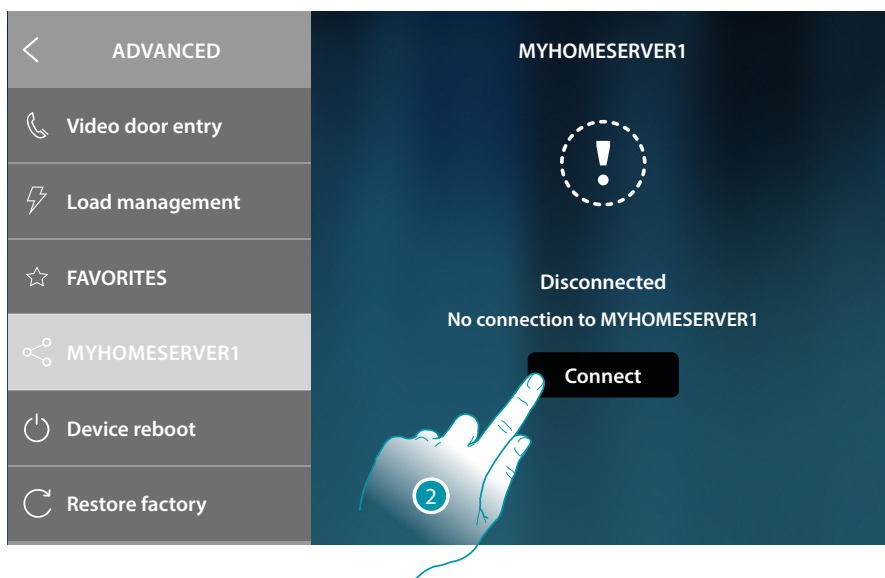
With the synchronization procedure, the device will acquire all the home automation functions already set in MyHOMEServer1.



A Connection status

B MyHOMEServer1 ID connected to the device

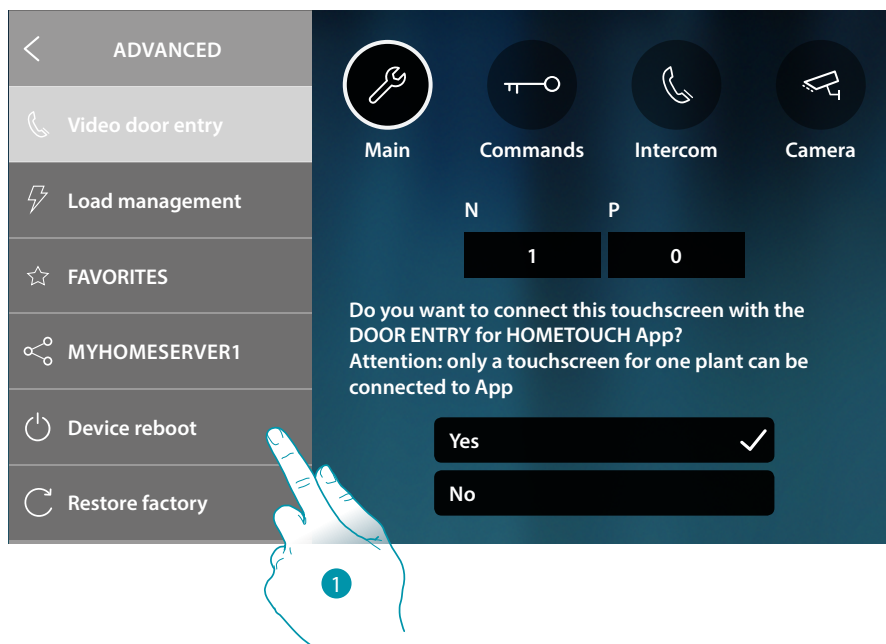
1. Touch to disconnect it



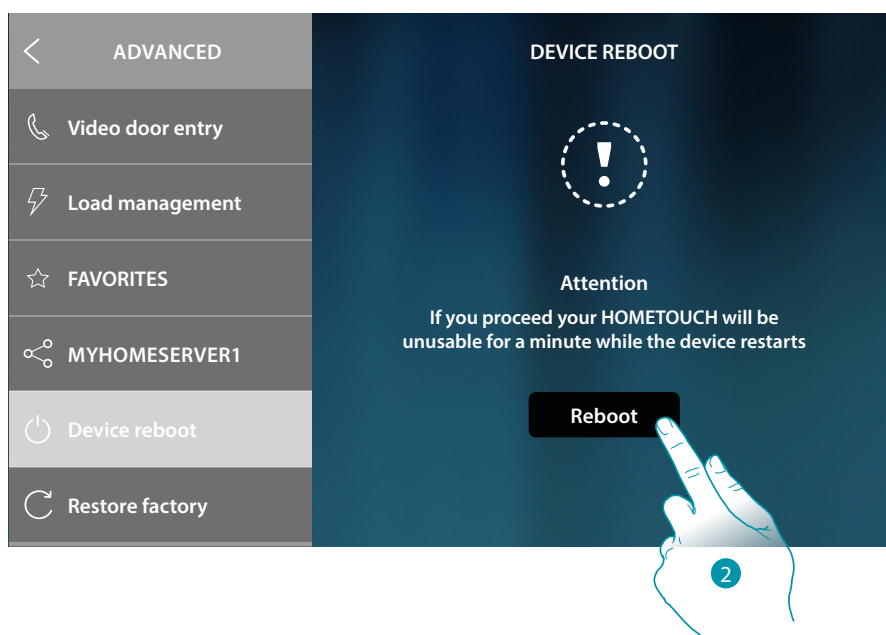
2. Touch to establish the [connection to MyHOMEServer1 and start synchronization](#)

## Device reboot

This function restarts the device without losing the configurations



1. Touch to reboot the device

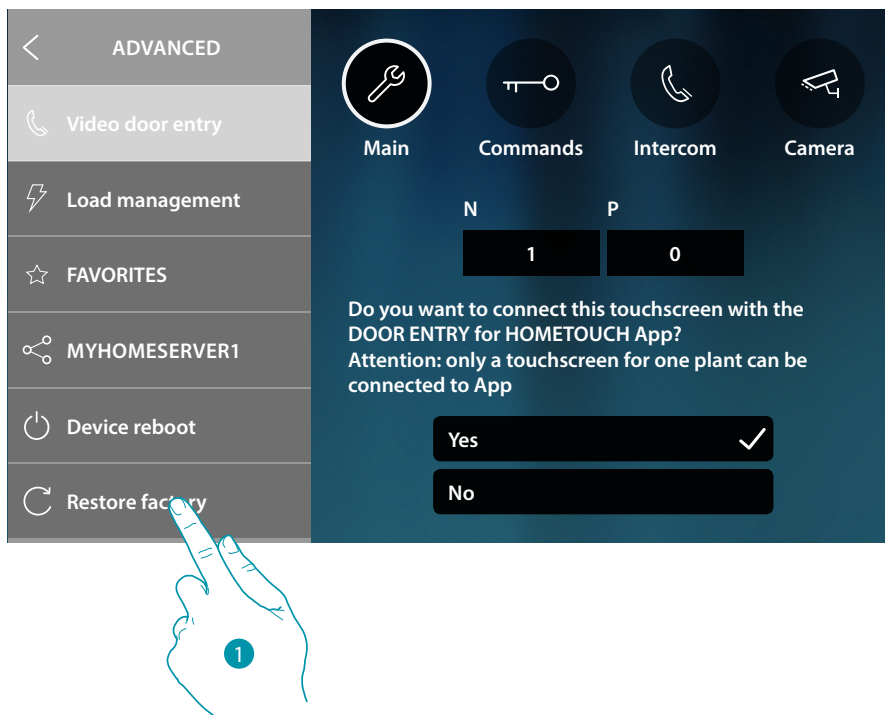


2. Touch to confirm. The device will be available for a period of time

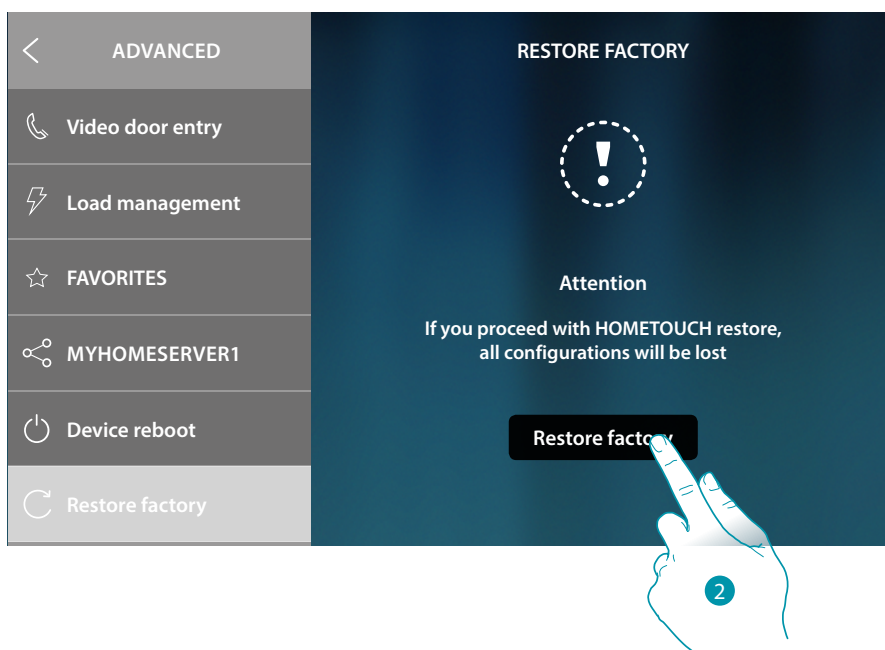
## Restore the factory values

This function restores the factory values of the device

**Caution:** all configurations will be deleted

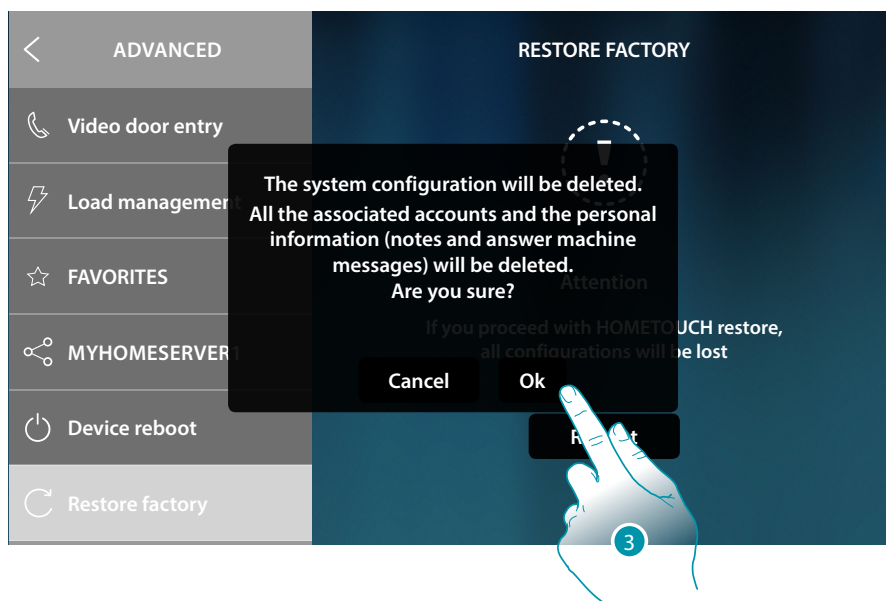


1. Touch to start the procedure to restore the factory values.



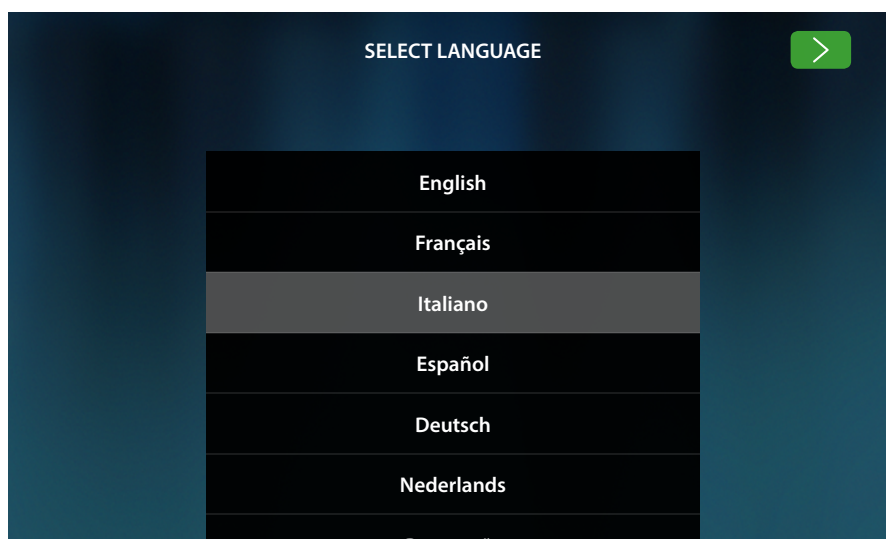
2. Touch to continue

**Caution:** all configurations will be deleted



1. Touch to confirm and delete all the associated accounts, the messages in the answering machine, the notes

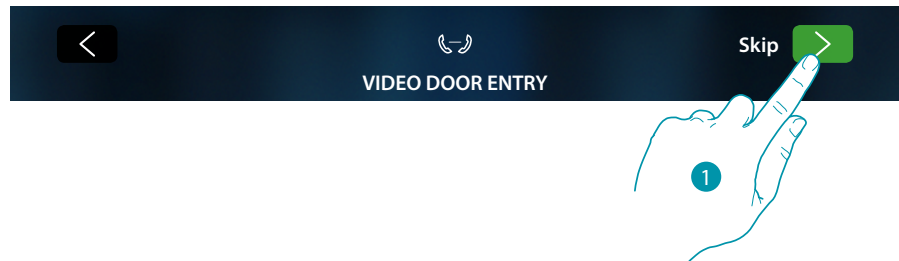
After a certain period of time the device will restart, displaying the first [configuration](#) screen





## btMore

### 01 – Quick procedure (Skip) to postpone or avoid configuring the video door entry system



1. Touch to skip or postpone the configuration of the video door entry system parameters

The following screen appears:



2. Touch to avoid configuring the video door entry system

**Warning:** if this option is selected, it will no longer be possible to configure the video door entry system unless the device is reset and completely reconfigured

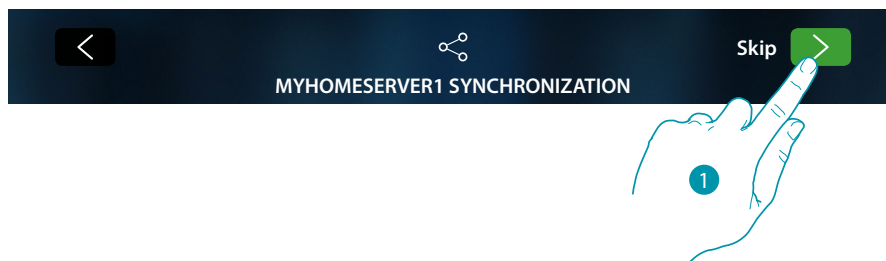
or

3. Touch to postpone the configuration of the video door entry system to a later date using [the video door entry system advanced settings section](#)

4. Touch to continue

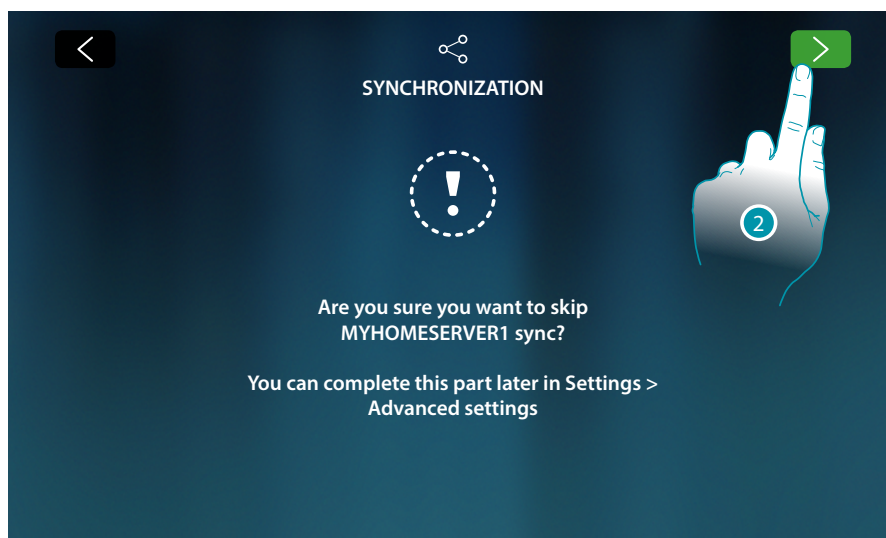


## 02 – Quick procedure (Skip) the synchronization with MyHOMEserver1



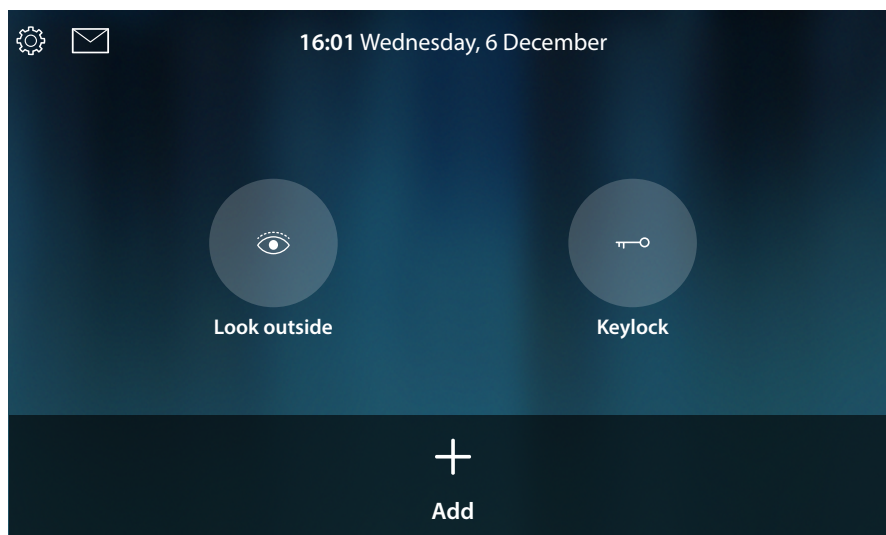
1. Touch to postpone the synchronization with MyHOMEserver1

The following screen appears:



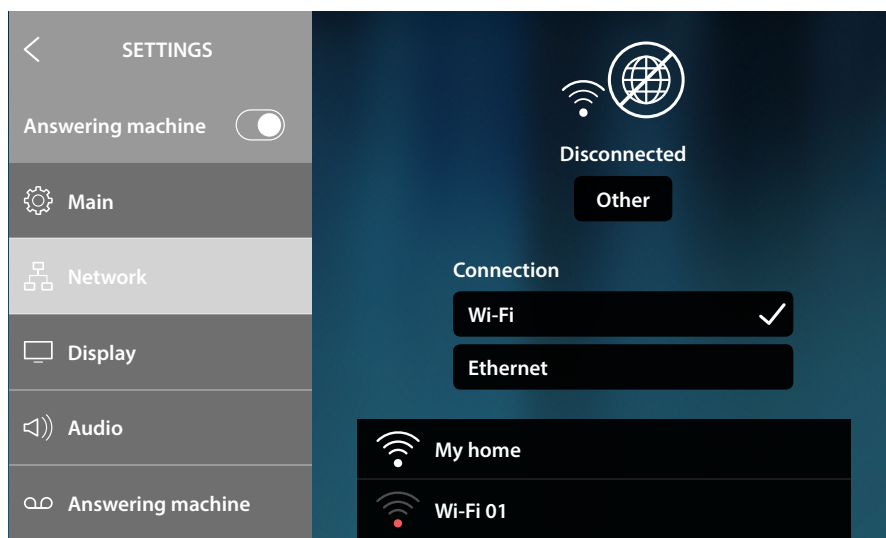
2. Touch if you want to skip the synchronization with MyHOMEserver1

The Home Page appears



The device is now configured for operation with the video door entry system only. To configure the home automation section, it will be necessary to synchronise the device to MyHOMEserver1 in the [MyHOMEserver1 advanced settings section](#).

To only use the video door entry section and interact with the App, it will be necessary to connect the device to the home network, using the cable or through the Wi-Fi system.

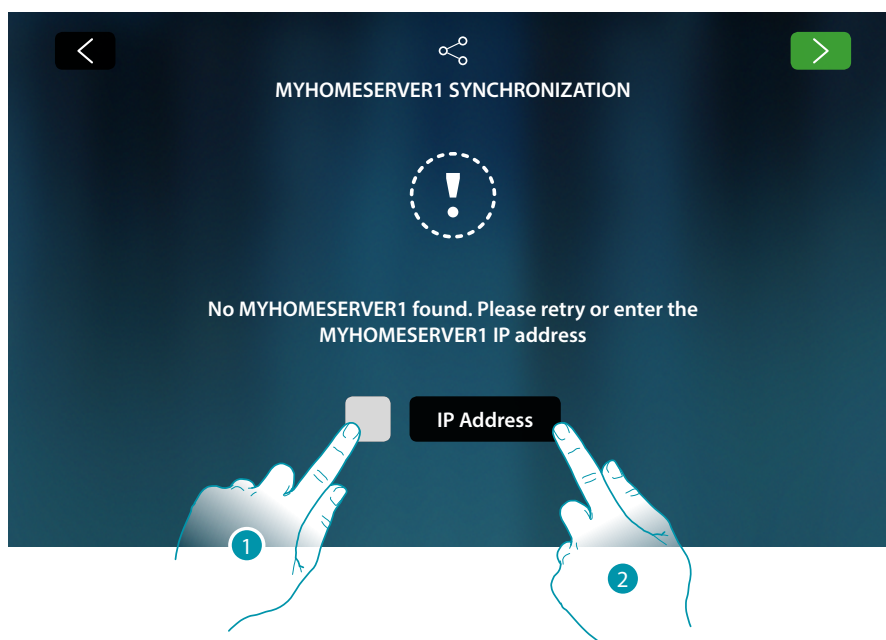


From the Settings/Network section select the desired type of [connection to the home network](#).

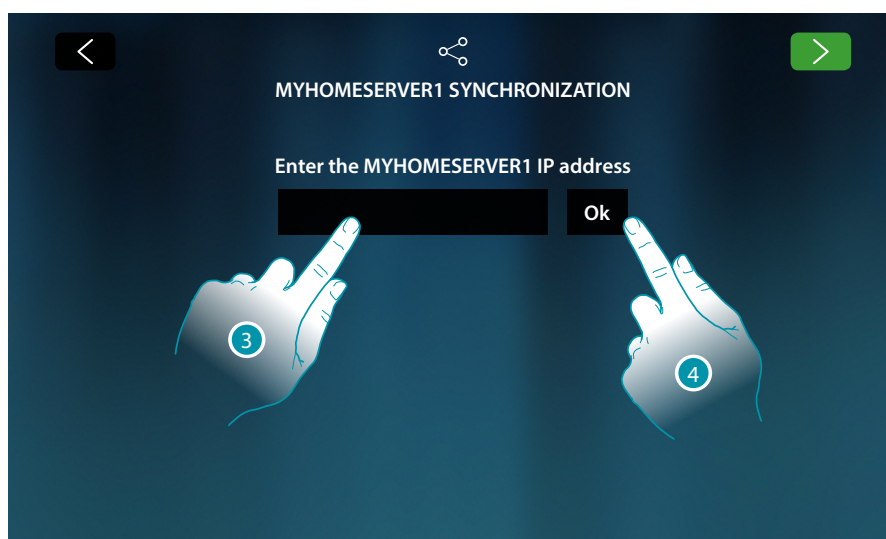
**Note:** ensure that the smartphone containing the App is connected to the same network as the device.

## 03 – Manually enter the MyHOMESever1 IP address

If no MyHOMESever1 is detected in the network, the following screen appears:



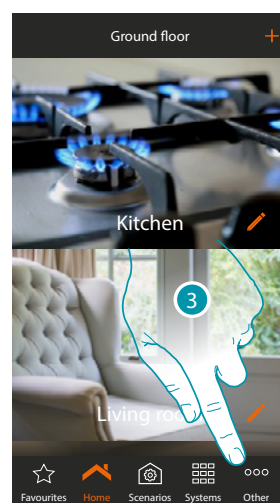
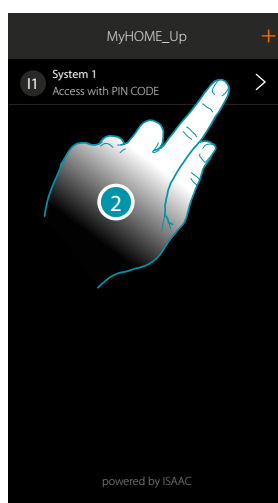
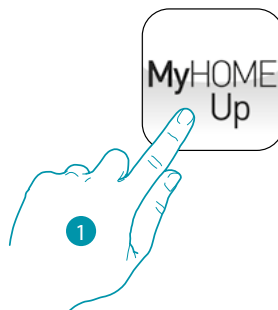
1. Touch to repeat the search or
2. Touch to enter the IP address manually



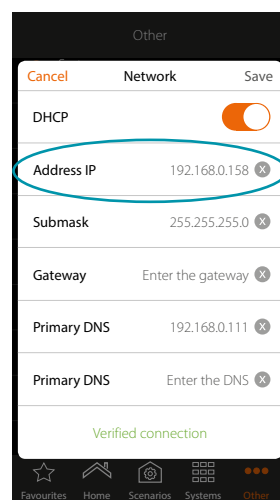
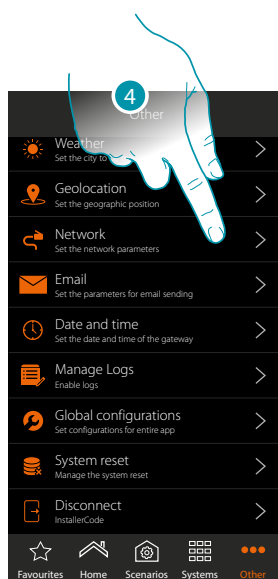
3. Enter IP address
4. Touch to start the search

If the MyHOMEServer1 IP address is not known, this can be found using the MyHOME\_Up App. To use the MyHOME\_Up functions see the manual available from:

[www.homesystems-legrandgroup.com](http://www.homesystems-legrandgroup.com)



1. Open the MyHOME\_Up App
2. Access the system through an installer connection
3. Touch to open the setting page



4. Touch to display the MyHOMEServer1 network parameters



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